

Parks and Recreation Maintenance

Service Description

The Glenorchy City Council maintains a number of parks, sports fields, reserves and playground assets within the City. This page gives a brief outline of some of these services.

These services include turf maintenance and lawn care of parks and reserves, street and park tree maintenance, playground checks, playground equipment repairs, garden maintenance, irrigation repairs, fence repairs, hedge trimming, outdoor furniture maintenance, sports ground maintenance, vandalism repairs and graffiti removal.

When you call Council, details of the type of problem e.g. damaged play equipment, and a location e.g. street address are vital. These details are logged, recorded, and used to assist in ensuring prompt repairs. Leaving your name and address is optional but can be helpful if there are issues with locating the problem or if the work is not undertaken for various reasons.

There are 4 possible actions that may be taken:

- 1) That the work required is completed as soon as practicable possible
- 2) The situation is monitored and the work maybe completed at a later date
- 3) The problem is assessed as not meeting the intervention levels, in Glenorchy City Councils [Service Levels](#). No work will be done if this is the case. Every effort will be made to contact the customer and inform them of this outcome.
- 4) Or the asset is not a Council asset. The work is not completed. If this is the case every effort will be



made to contact the customer and inform them of this outcome.

How to use this service

A customer request for maintenance works can be made in person at the customer service counters, in the Roads and Recreational Department at the Council Chambers, or at the Works Centre located at Vieste Drive Glenorchy. Alternatively the Council can be phoned in on

Ph. 6216 6700 or ph. 62166779 or

Emailed to gccmail@gcc.tas.gov.au or

Address a letter to Glenorchy City Council PO Box 103
Glenorchy Tasmania 7010

Have your say

Further information on these services can be obtained by contacting the Council on ph. 62166700 or by emailing any enquires to gccmail@gcc.tas.gov.au

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