

Alter Garbage/Recycling Collection Services

Service Description

This section details how to alter the existing service, how to and the requirements to upgrade the garbage and recycling collection service, how to downgrade a service (alter a service) and how to obtain a weekly service.

Upgrade service

The residents of individual houses will be eligible to have a bin upgrade in the standard garbage service. The standard garbage bin of 140L can be upgraded to a 240L bin. The bins will still be collected once a fortnight. To be eligible for an upgrade the following requirements apply. Please note that just the reason of excess garbage wont be eligible to get a bin upgrade. Shared service and Commercial service are not eligible for an upgrade in service.

1. There are five or more persons in the household – Medicare or other appropriate Id cards should be produced at the time of request.
2. If there is a medical reason or other specific reasons deemed to create more waste, a doctors or medical certificate have to be produced at the time of request.

Key points to remember when applying for an upgrade in service.

1. An application form satisfying any one of the above said requirements have to be submitted.
2. Where an application for a larger bin is received for a rental property the owner's approval is required.
3. Residents provided with a larger bin must continue to use the kerbside recycling service.
4. Residents must notify Council for a changeover if they are no longer eligible for the 240 Litre wheelie bin.
5. Waste charges shall vary if a bin upgrade is done, please refer to the Waste Management rates link for exact charges.

For further information please call the Environmental Health Office on 62166797.

Downgrade service

A downgrade in service from a 240L bin size to a 140L size bin shall apply when the

1. Circumstances have changed and a resident is no longer eligible for a 240 Litre wheelie bin.
2. You have recently moved to a property that has a 240 Litre wheelie bin and you are not eligible for the larger bin.

Weekly garbage collection service

For the residents that would prefer a weekly garbage collection service, Council has negotiated a rate with the waste collection contractors Veolia Environmental Services to collect garbage from your property on alternate weeks separate to the standard council collection. This effectively provides residents with a weekly collection service.

For more information about this service like cost, collection dates, please contact Veolia Environmental Services on 6244 0000.

Please note that the weekly service is currently available only for the 140L Council wheelie bins residents only.

Related Links

[Veolia Environment Services \(formerly Collex\)](#)

[Stolen Wheelie Bin Stat. Dec.](#)

[Waste Pickup Zones-Map 09-10](#)

[Waste Management Rates 09-10](#)

[Waste Recycling Calendar 09-10](#)

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