

Stormwater Maintenance

Service Description

The Glenorchy City Council maintains a variety of stormwater assets within the City. This page gives a brief outline of some of these services.

These services include maintaining stormwater mains, access chambers and inlet pits, performing repairs, clearing blockages and replacement of these assets. The maintenance of creeks, culverts and open drains are also the responsibility of this program.

When you call Council, details of the type of problem e.g. blocked side entry pit on road, and a location e.g. street address are vital. These details are logged, recorded, and used to assist in ensuring prompt repairs. Leaving your name and address is optional but can be helpful if there are issues with locating the problem or if the work is not undertaken for various reasons.

There are 4 possible actions that may be taken:

- 1) That the work required is completed as soon as practicable possible
- 2) The situation is monitored and the work may be completed at a later date
- 3) The problem is assessed as not meeting the intervention levels, under Glenorchy City Councils [Service Levels](#). No work will be done if this is the case. Every effort will be made to contact the customer and inform them of this outcome.
- 4) Or the asset is not a Council asset. The work is not completed. If this is the case every effort will be made to contact the customer and inform them of this outcome.



How to use this service

A customer request for maintenance works can be made in person at the customer service counters, in the Roads and Recreational Department at the Council Chambers, or at the Works Centre located at Vieste Drive Glenorchy.

Alternatively the Council can be phoned in on

Ph. 6216 6700 or ph. 62166779 or

Emailed to gccmail@gcc.tas.gov.au or

Address a letter to Glenorchy City Council PO Box 103
Glenorchy Tasmania 7010

Have your say

Further information on these services can be obtained by contacting the Council on ph. 62166700 or by emailing any enquires to gccmail@gcc.tas.gov.au

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