



“Glenorchy Matters” Community Panel

The objective of the “Glenorchy Matters” Community Panel is to provide a means for obtaining the views of the broader community on a wide range of topics, including policy and strategic, to provide Council with a clear understanding of community needs and aspirations.

The strength of a community panel is:

- That it can be representative of all sections of the community.
- That members of the panel can be involved in engagement strategies and provide input without attending meetings.
- That it can reach individuals not usually involved in other engagement strategies.
- That it can be a quick, easy and cost effective way for Council to receive views from the community.
- That information on community views can be collected over an extended period.

“Glenorchy Matters” Panel members will be invited to participate in at least three consultations each year and members of the panel may receive invitations to attend forums, focus groups, workshops, events and launches etc.

The following Terms of Reference provides guidance on how the “Glenorchy Matters” Panel will operate.

Terms of Reference

Membership

- Membership is open to all residents, tenants and rate payers of the City of Glenorchy over 16 years of age, except current Glenorchy City Council Aldermen, staff and contractors working for Glenorchy City Council.
- Membership is voluntary and members may withdraw at any time.
- Panel members are expected to participate in at least two consultations each year.

- Panel members may also be invited to participate in workshops, forums or focus groups that are run by Council.

Communication

- Communication will predominately be conducted by email and post.
- The email address for communication is glenorchymatters@gcc.tas.gov.au.
- Panel members may receive material in hard copy if requested and if this is the preferred method of communication, a return postage paid envelope will be included in any mail outs that require completion and return.
- Council reserves the right to disregard any communication that is abusive or does not directly address the issue under consideration.
- Members will be provided with sufficient information of a good quality to enable them to provide meaningful feedback.
- Results released will not identify any individual panel member.
- Results of consultations will be considered by Council staff and Alderman in the final decision making process.

Privacy

- Personal details of members will only be used for “Glenorchy Matters” Panel activities and will not be disclosed to any other parties.
- Members are required to notify of any changes in their contact details.

Contact

Members of the panel who have any questions can contact Glenorchy City Council by either of the following means:

Email: glenorchymatters@gcc.tas.gov.au

Mail: Glenorchy Matters
Glenorchy City Council
PO Box 103
GLENORCHY Tasmania 7010

Telephone: 6216 6800

