

2014-15
to
2016-17

Glenorchy City Council Annual Plan



GLENORCHY CITY
Where ideas happen.

This document is available from Council in
alternative formats.

Cover photo: Performers at Moonah Taste of the World 2014

Contents

Message from the Mayor & General Manager	1
Council Structure	3
Council’s Strategic Planning Processes	4
Vision, Mission and Values	5
Intents	6
Objectives, Strategies & Actions	7
Summary of Budget Estimates 2014-15	37
Capital Works Summary	47
Public Health Goals & Objectives.....	50

Message from the Mayor & General Manager

Welcome to Council's Annual Plan for 2014/15 to 2016/17.

This is a special year for Glenorchy as the Municipality celebrates its 150th Anniversary. This important anniversary reminds us of the enduring role that Council has played in the life of the community. It also focuses us on the importance of maintaining sustainable service delivery to the people of Glenorchy into the future.

The Annual Plan 2014-15 to 2016-17 shows the actions Council intends to deliver on the strategies in the *Glenorchy City Council Strategic Plan 2013-18 (Interim)*.

As for last year, this Annual Plan is a rolling plan which identifies actions within a three year time horizon. The aim is to make Council's operational planning more proactive by identifying a forward program linked to budget.

This year, the Annual Plan incorporates actions in the Council's Improvement Plan following an organisational review last year. This is on top of the regular operational actions undertaken as part of its usual business.

The Annual Plan has been very deliberately coupled to the budget development process, with the firm ambition that Council's forward planning drives the budget.

The Annual Plan 2014-15 to 16/17 contains 122 actions.

Priority actions for 2014/15 are:

1. Safe workplace
2. Communications Strategy
3. Procurement
4. Service level reviews for capital & maintenance
5. Accommodation Strategy
6. Information and Communications Technology Strategy
7. Human Resources Strategy
8. Strategic plans & performance reporting
9. Governance Strategy

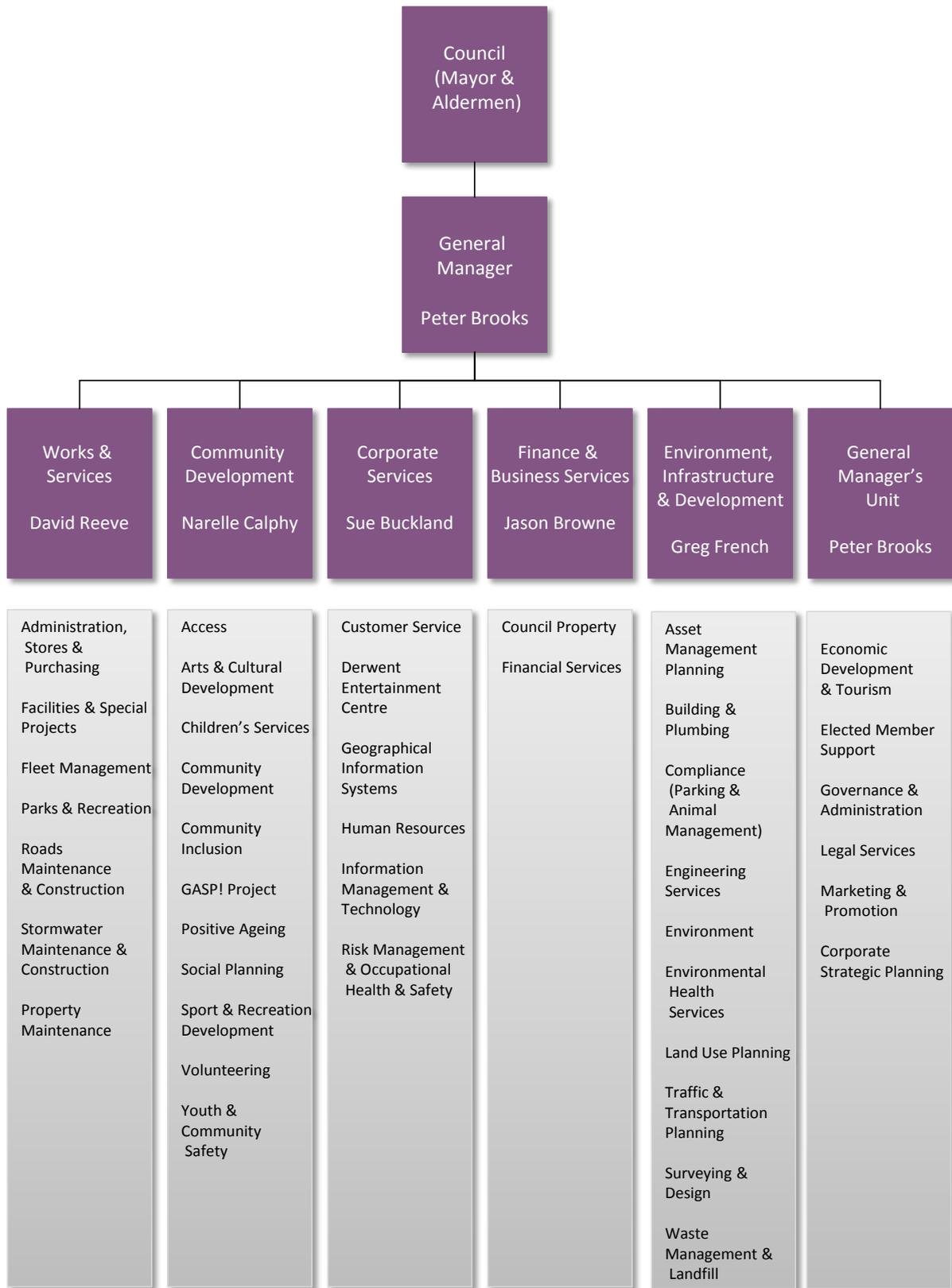
Through all of this, Council will continue to deliver a range of services vital to the Glenorchy community, including advocacy for additional services, assisting those in need, arts and cultural activities, waste management, asset maintenance and capital works, animal management, parks and recreation, environmental and public health, planning, building and plumbing; just to name a few.

We commend Council's Annual Plan for 2014-15 to 2016-17 to you.

Stuart Slade
Mayor

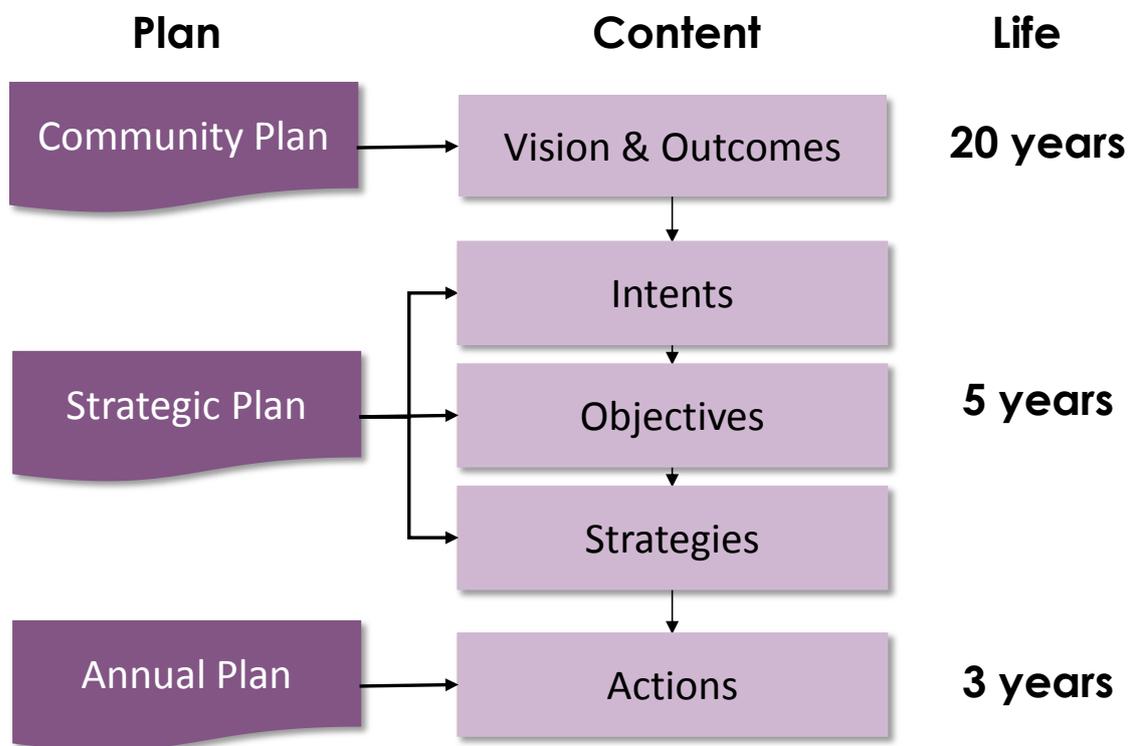
Peter Brooks
General Manager

Council Structure



Council's Strategic Planning Processes

Council's strategic planning processes involve a series of plans which help Council to translate the community's vision into action.



Vision, Mission and Values

Our Vision

Our Vision is to ensure Glenorchy is the best place in Tasmania to live, work and play, both now and into the future.

We want a City where we all care for each other and act together to improve our lifestyle and environment through a strong sense of community.

Our Mission

Glenorchy City Council will be a leader in local government; representing its local community and ensuring best value services.

Our Values

People: We believe that each person is equal and has a positive contribution to make. The rights and opinions of all are heard, valued and respected.

Diversity: We value differences that enrich our community and the positive contributions everyone can make in improving the quality of community life.

Progress: We value innovation, flexibility and imagination in building a better and sustainable community.

Prosperity: We commit ourselves to achieving social and economic prosperity for all.

Environment: We work together to improve our City so we can enjoy a safe and healthy environment and a good quality of life. We respect our heritage and have pride in our City.

Glenorchy: “the best place to live work and play”

“a leader in local government ... ensuring best value services”

“people, diversity, progress, prosperity & environment”

Intents

Council's Strategic Plan 2013-18 (Interim) has the following key intents for the City:



Making Lives Better

As a Council, we exist to make a positive difference in the lives of the people in our community.

Open for Business

A vibrant economy is important for the jobs and wealth it brings our community. We need to strengthen the perception of Council as encouraging development.

Valuing our Environment

Our environment underpins our way of life in Glenorchy.

Council has a responsibility to manage the environment for future generations.

Leading our Community

The Community looks to Council to advocate for its needs and lead it into a preferred future.

Prudent governance of Council and the community's assets is an integral part of this.

Objectives, Strategies & Actions

This part of the Annual Plan shows the actions that Council plans to carry out in the period 2014-15 to 2016-17 to give effect to the objectives and strategies for each of the intents in the Glenorchy City Council Strategic Plan 2013-18 (Interim).

Key for “Lead Workgroup” in the following table:

- All All Departments
- CD Community Development Department
- CS Corporate Services Department
- EID Environment, Infrastructure and Development Department
- FBS Finance and Business Services Department
- GM General Manager’s Unit
- WS Works and Services Department

Intent: Making lives better

Objective 1.1: Building understanding and engagement of the issues, needs & expectations of communities.

Strategy	Action	Lead Workgroup	Action in 2014/15?	Action in 2015/16?	Action in 2016/17?
1.1.1 Identify & profile the Glenorchy community.	1.1.1.01 Continue implementation of Council's Positive Ageing Strategy	CD	✓	✓	✓
1.1.2 Identify roles, responsibilities, and contributions of key stakeholders to address identified community needs.	1.1.2.01 Review community plan including identification of roles, responsibilities, and contributions of key stakeholders.	GM	✓		
1.1.3 Improve community consultation and participation processes.	1.1.3.01 Utilise the community engagement process implemented for the new Community Plan to review Council's community engagement process including the operation of Precinct Committees and new methods such as social media. Review Council's community engagement strategy and develop a community engagement manual.	CD	✓	✓	

Strategy	Action	Lead Workgroup	Action in 2014/15?	Action in 2015/16?	Action in 2016/17?
1.1.3 Improve community consultation and participation processes.	1.1.3.02 Utilise the Glenorchy Matters Community Panel as a mechanism for representative community input to inform Council decisions.	CD	✓	✓	✓

Objective 1.2: Support our different communities to enable them to pursue opportunities

Strategy	Action	Lead Workgroup	Action in 2014/15?	Action in 2015/16?	Action in 2016/17?
1.2.1 Facilitate and enable the delivery of accessible information so our communities can pursue opportunities.	1.2.1.01 Redevelop Council's website.	CS	✓	✓	
1.2.2 Facilitate the delivery of services that build community capacities and capabilities.	1.2.2.01 Develop and implement a whole of community response to building a learning community in Glenorchy.	CD	✓	✓	✓
1.2.2 Facilitate the delivery of services that build community capacities and capabilities.	1.2.2.02 Continue to support the operation of the Glenorchy Arts and Culture Advisory Committee.	CD	✓	✓	✓

Strategy	Action	Lead Workgroup	Action in 2014/15?	Action in 2015/16?	Action in 2016/17?
1.2.2 Facilitate the delivery of services that build community capacities and capabilities.	1.2.2.03 Plan, promote and present an annual program of exhibitions, workshops, concerts and events at the Moonah Arts Centre.	CD	✓	✓	✓
1.2.2 Facilitate the delivery of services that build community capacities and capabilities.	1.2.2.04 Implement the Children and Families Strategy.	CD	✓	✓	✓
1.2.2 Facilitate the delivery of services that build community capacities and capabilities.	1.2.2.05 Continue to consult and engage with young people and other specific population groups through mechanisms including the Young Women's Multicultural Group, the Glenorchy Youth Task Force, Cultural Diversity Advisory Committee and the Access Advisory Committee.	CD	✓	✓	✓
1.2.2 Facilitate the delivery of services that build community capacities and capabilities.	1.2.2.06 Promote volunteerism through mechanisms such as the Annual Volunteer Awards.	CD	✓	✓	✓

Strategy	Action	Lead Workgroup	Action in 2014/15?	Action in 2015/16?	Action in 2016/17?
1.2.2 Facilitate the delivery of services that build community capacities and capabilities.	1.2.2.07 Develop and implement a Health and Wellbeing Strategy for the City.	CD	✓	✓	✓
1.2.2 Facilitate the delivery of services that build community capacities and capabilities.	1.2.2.08 Implement the lawn bowls facilities strategy.	FBS	✓		
1.2.2 Facilitate the delivery of services that build community capacities and capabilities.	1.2.2.09 Implement the Events Management Review.	EID	✓		
1.2.2 Facilitate the delivery of services that build community capacities and capabilities.	1.2.2.10 Operate Council's Child Care Centres in accordance with the Education and Care Services National Law and Regulations	CD	✓	✓	✓

Strategy	Action	Lead Workgroup	Action in 2014/15?	Action in 2015/16?	Action in 2016/17?
1.2.3 Identify and facilitate linkages with Council and other service providers to create opportunities for our communities.	1.2.3.01 In consultation with the Glenorchy Arts and Culture Advisory Committee and the community, plan, Develop and implement a range of arts and cultural events, activities and projects in consultation with the community including the biennial Works Festival, Symphony under the Stars and Carols by Candlelight.	CD	✓	✓	✓
1.2.3 Identify and facilitate linkages with Council and other service providers to create opportunities for our communities.	1.2.3.02 Foster and support community cultural events and projects which celebrate Glenorchy's cultural diversity and build identity, inclusion and City pride, including the Moonah Taste of the World Festival.	CD	✓	✓	✓
1.2.3 Identify and facilitate linkages with Council and other service providers to create opportunities for our communities.	1.2.3.03 Deliver externally funded projects - the KGV Sports and Community Precinct project business plan, and Moonah Arts Centre working with community services providers and other stakeholders.	FBS/CD	✓	✓	

Strategy	Action	Lead Workgroup	Action in 2014/15?	Action in 2015/16?	Action in 2016/17?
1.2.3 Identify and facilitate linkages with Council and other service providers to create opportunities for our communities.	1.2.3.04 Implement Council's Youth Strategy.	CD	✓	✓	✓
1.2.3 Identify and facilitate linkages with Council and other service providers to create opportunities for our communities.	1.2.3.05 Partner with other stakeholders to support initiatives which address social disadvantage such as problem gambling, mental health and alcohol and other drugs.	CD	✓	✓	✓
1.2.3 Identify and facilitate linkages with Council and other service providers to create opportunities for our communities.	1.2.3.06 Continue to convene the Youth Action Network Glenorchy (YANG), Glenorchy Action Interagency Network (GAIN) and Linkages Interagency groups to address gaps in services.	CD	✓	✓	✓
1.2.3 Identify and facilitate linkages with Council and other service providers to create opportunities for our communities.	1.2.3.07 Continue to work with the Glenorchy Learning & Information Network Centre (LINC) and other agencies on strategies to increase computer literacy within specific population groups.	CD	✓	✓	✓

Strategy	Action	Lead Workgroup	Action in 2014/15?	Action in 2015/16?	Action in 2016/17?
1.2.3 Identify and facilitate linkages with Council and other service providers to create opportunities for our communities.	1.2.3.08 Implement the Council's Community Safety Framework and Action Plan.	CD	✓	✓	✓
1.2.3 Identify and facilitate linkages with Council and other service providers to create opportunities for our communities.	1.2.3.09 Facilitate and support a range of projects and events to celebrate 150 Years of Glenorchy.	CD	✓		
1.2.4 Measure the effectiveness of service delivery to our different communities by Council and others.	1.2.4.01 Identify the effectiveness of service delivery to our different communities by Council and others through the review of the Community Plan.	GM/CD	✓		

Objective 1.3: Lead the provision of value for money services

Strategy	Action	Lead Workgroup	Action in 2014/15?	Action in 2015/16?	Action in 2016/17?
1.3.1 Identify the service expectations of our different communities and respond appropriately.	1.3.1.01 Maintain, renew and replace Council's infrastructure in accordance with Council's asset management framework.	EID	✓	✓	✓
1.3.1 Identify the service expectations of our different communities and respond appropriately.	1.3.1.02 Develop a whole of Council Customer Experience.	CS		✓	
1.3.1 Identify the service expectations of our different communities and respond appropriately.	1.3.1.03 Review current infrastructure service levels.	WS	✓	✓	✓
1.3.1 Identify the service expectations of our different communities and respond appropriately.	1.3.1.04 Undertake an Operational Service Level Review.	GM	✓	✓	
1.3.1 Identify the service expectations of our different communities and respond appropriately.	1.3.1.05 Implement the Customer Experience Strategy.	CS		✓	✓

Strategy	Action	Lead Workgroup	Action in 2014/15?	Action in 2015/16?	Action in 2016/17?
1.3.2 Identify and explore new income streams to maximise value for money.	1.3.2.01 Identify opportunities for outsourcing services that will create value for money and meet the expectations of the community.	GM		✓	✓
1.3.3 Advocate for, partner with, or deliver services that address identified levels of community need.	1.3.3.01 Provide an effective animal management service and promote responsible pet education.	EID	✓	✓	✓
1.3.3 Advocate for, partner with, or deliver services that address identified levels of community need.	1.3.3.02 Administer kerbside waste collection services, promote waste minimisation, recycling and environmentally responsible disposal options.	EID	✓	✓	✓

Intent: Open for Business

Objective 2.1: Encourage a sustainable, dynamic and prosperous economy.

Strategy	Action	Lead Workgroup	Action in 2014/15?	Action in 2015/16?	Action in 2016/17?
2.1.1 Profile the existing economy and the emerging growth sectors.	2.1.1.01 Develop an economic development strategy for Glenorchy.	GM		✓	✓
2.1.2 Develop relationships that support key stakeholders to pursue growth opportunities.	2.1.2.01 Progress the Interim Planning Scheme to a Planning Scheme.	EID	✓		
2.1.2 Develop relationships that support key stakeholders to pursue growth opportunities.	2.1.2.02 Advocate, lobby or represent the interests of business with state or federal agencies, organisations and groups.	GM	✓	✓	✓
2.1.2 Develop relationships that support key stakeholders to pursue growth opportunities.	2.1.2.03 Implement the Wilkinsons Point and Elwick Bay Precinct Master Plan.	FBS	✓	✓	

Strategy	Action	Lead Workgroup	Action in 2014/15?	Action in 2015/16?	Action in 2016/17?
2.1.3 Communicate and market our economic growth opportunities.	2.1.3.01 Develop & implement the business & marketing strategy for the DEC.	CS	✓	✓	✓
2.1.3 Communicate and market our economic growth opportunities.	2.1.3.02 Actively promote events held at the Derwent Entertainment Centre and other city facilities.	CS, CD	✓	✓	

Objective 2.2: Support priority growth sectors.

Strategy	Action	Lead Workgroup	Action in 2014/15?	Action in 2015/16?	Action in 2016/17?
2.2.1 Create a framework to support and encourage opportunities in priority growth sectors.	2.2.1.01 Partner with Destination Southern Tasmania to increase local tourism visitation.	GM	✓	✓	✓
2.2.2 Ensure that internal processes enable coordinated priority approvals.	2.2.2.01 Review of property portfolio to determine opportunities to support organisational growth objectives.	FBS	✓	✓	✓

Intent: Valuing Our Environment

Objective 3.1: Create liveable built environments and sustainably manage our natural and built environments.

Strategy	Action	Lead Workgroup	Action in 2014/15?	Action in 2015/16?	Action in 2016/17?
3.1.1 Set priorities for management of our natural and built environments in partnership with our communities.	3.1.1.01 Develop and implement a nature strip management plan	WS		✓	✓
3.1.1 Set priorities for management of our natural and built environments in partnership with our communities.	3.1.1.02 Develop and implement a street tree urban master plan	WS		✓	✓
3.1.1 Set priorities for management of our natural and built environments in partnership with our communities.	3.1.1.03 Implement the Environment Strategy (2013-2023).	EID	✓	✓	✓

Strategy	Action	Lead Workgroup	Action in 2014/15?	Action in 2015/16?	Action in 2016/17?
3.1.1 Set priorities for management of our natural and built environments in partnership with our communities.	3.1.1.04 Implement the Open Space Strategy	FBS/EID	✓	✓	✓
3.1.1 Set priorities for management of our natural and built environments in partnership with our communities.	3.1.1.05 Review the creek management plan	EID/WS	✓	✓	
3.1.2 Deliver services that sustainably manage our natural environments.	3.1.2.01 Protect the City's natural values through Council's planning processes, compliance, natural resource management and maintenance and construction activities.	EID	✓	✓	✓
3.1.2 Deliver services that sustainably manage our natural environments.	3.1.2.02 Implement the provisions of the Wellington Park Management Plan.	EID	✓	✓	✓
3.1.2 Deliver services that sustainably manage our natural environments.	3.1.2.03 Participate in the Derwent Estuary Program and implement priority actions.	EID	✓	✓	✓

Strategy	Action	Lead Workgroup	Action in 2014/15?	Action in 2015/16?	Action in 2016/17?
3.1.2 Deliver services that sustainably manage our natural environments.	3.1.2.04 Monitor recreational water quality.	EID	✓	✓	✓
3.1.3 Deliver services that create sustainable and liveable built environments.	3.1.3.01 Manage essential building maintenance compliance.	WS	✓	✓	✓
3.1.3 Deliver services that create sustainable and liveable built environments.	3.1.3.02 Review Council's Disability Discrimination Act Action Plan.	CD	✓		
3.1.3 Deliver services that create sustainable and liveable built environments.	3.1.3.03 Identify business and funding opportunities for the further development of the Glenorchy Arts and Sculpture Park (GASP!)Including art development.	CD	✓	✓	✓
3.1.3 Deliver services that create sustainable and liveable built environments.	3.1.3.04 Ensure the construction and maintenance of safe and healthy buildings through compliance with building and plumbing codes.	EID	✓	✓	✓

Strategy	Action	Lead Workgroup	Action in 2014/15?	Action in 2015/16?	Action in 2016/17?
3.1.3 Deliver services that create sustainable and liveable built environments.	3.1.3.05 Plan for the sustainable development of the City, ensuring compliance with the planning scheme and community involvement in the planning process.	EID	✓	✓	✓
3.1.3 Deliver services that create sustainable and liveable built environments.	3.1.3.06 Implement actions from the Greater Hobart Regional Bicycling plan.	FBS	✓	✓	✓
3.1.3 Deliver services that create sustainable and liveable built environments.	3.1.3.07 Manage the City's transport network to promote sustainability, accessibility, choice, safety and amenity.	EID	✓	✓	✓
3.1.3 Deliver services that create sustainable and liveable built environments.	3.1.3.08 Protect the City's heritage through planning scheme listing and assessment processes.	EID	✓	✓	✓
3.1.3 Deliver services that create sustainable and liveable built environments.	3.1.3.09 Implement the revised management plan for the Rosetta and Casuarina Crescent Landslip A Zones.	EID	✓	✓	✓

Strategy	Action	Lead Workgroup	Action in 2014/15?	Action in 2015/16?	Action in 2016/17?
3.1.3 Deliver services that create sustainable and liveable built environments.	3.1.3.10 Promote, implement and monitor public health standards.	EID	✓	✓	✓
3.1.3 Deliver services that create sustainable and liveable built environments.	3.1.3.11 Develop a Master Plan for Tolosa Park.	FBS	✓		
3.1.3 Deliver services that create sustainable and liveable built environments.	3.1.3.12 Implement the Tolosa Park Master Plan.	FBS		✓	✓
3.1.3 Deliver services that create sustainable and liveable built environments.	3.1.3.13 Continue to implement the Council's Graffiti Action Plan.	WS	✓	✓	✓
3.1.3 Deliver services that create sustainable and liveable built environments.	3.1.3.14 Deliver externally funded projects - the GCC/HCC street lighting project.	EID	✓	✓	
3.1.3 Deliver services that create sustainable and liveable built environments.	3.1.3.15 Implement the Energy Efficient CBD Street Lighting project.	EID	✓		

Strategy	Action	Lead Workgroup	Action in 2014/15?	Action in 2015/16?	Action in 2016/17?
3.1.3 Deliver services that create sustainable and liveable built environments.	3.1.3.16 Deliver the capital works program for roads, stormwater and Council property, parks and reserves.	WS, FBS	✓	✓	✓
3.1.3 Deliver services that create sustainable and liveable built environments.	3.1.3.17 Develop a Master Plan for the Berriedale Peninsula.	FBS	✓		
3.1.3 Deliver services that create sustainable and liveable built environments.	3.1.3.18 Implement the Berriedale Peninsula Master Plan.	FBS	✓	✓	✓
3.1.3 Deliver services that create sustainable and liveable built environments.	3.1.3.19 Update the KGV Master Plan.	FBS		✓	✓
3.1.3 Deliver services that create sustainable and liveable built environments.	3.1.3.20 Implement the Collinsvale Community Park Master Plan.	FBS		✓	✓
3.1.3 Deliver services that create sustainable and liveable built environments.	3.1.3.21 Create a cycling hub within Tolosa Park.	FBS		✓	✓

Strategy	Action	Lead Workgroup	Action in 2014/15?	Action in 2015/16?	Action in 2016/17?
3.1.3 Deliver services that create sustainable and liveable built environments.	3.1.3.22 Implement the Glenorchy CBD Strategic Framework.	EID, GM	✓	✓	
3.1.3 Deliver services that create sustainable and liveable built environments.	3.1.3.23 Implement the Waste Management Strategy	EID	✓	✓	✓

Intent: Leading Our Community

Objective 4.1: Govern in an open and responsible manner in the best interests of the community.

Strategy	Action	Lead Workgroup	Action in 2014/15?	Action in 2015/16?	Action in 2016/17?
4.1.1 Provide leadership and advocacy to address issues facing our communities.	4.1.1.01 Ensure preparedness for disaster by maintaining and continually reviewing the City's Emergency Management Strategies.	EID	✓	✓	✓
4.1.1 Provide leadership and advocacy to address issues facing our communities.	4.1.1.02 Establish a professional development program for Mayor and Aldermen	GM	✓		
4.1.2 Ensure Council is open and transparent in its communication and dealings with our communities.	4.1.2.01 Develop and implement a communications strategy including internal, external, community consultation and social media.	CD,CS	✓	✓	
4.1.3 Use corporate planning processes to identify and determine clear priorities for action.	4.1.3.01 Improve engagement processes for corporate strategic planning.	GM		✓	

Strategy	Action	Lead Workgroup	Action in 2014/15?	Action in 2015/16?	Action in 2016/17?
4.1.3 Use corporate planning processes to identify and determine clear priorities for action.	4.1.3.02 Coordinate development and annual reviews of Council's Strategic Plan and production of the Annual Plan.	GM	✓	✓	✓
4.1.3 Use corporate planning processes to identify and determine clear priorities for action.	4.1.3.03 Develop a Performance Reporting System for corporate strategic planning.	GM	✓	✓	✓
4.1.3 Use corporate planning processes to identify and determine clear priorities for action.	4.1.3.04 Develop a 10 year Strategic Plan.	GM	✓	✓	✓
4.1.3 Use corporate planning processes to identify and determine clear priorities for action.	4.1.3.05 Developing KPI's and incorporating KPI's in the performance management framework. Develop and implement an accountability framework (KPI's) for each department and individual employee(s). Linked to achievement of Council Annual Plans and Strategic action plans.	GM	✓		

Strategy	Action	Lead Workgroup	Action in 2014/15?	Action in 2015/16?	Action in 2016/17?
4.1.3 Use corporate planning processes to identify and determine clear priorities for action.	4.1.3.06 Ensure that Council's corporate strategic planning and budget processes are integrated.	GM	✓	✓	✓
4.1.3 Use corporate planning processes to identify and determine clear priorities for action.	4.1.3.07 Develop an Innovation Strategy.	GM		✓	

Objective 4.2: Manage our resources to achieve community outcomes.

Strategy	Action	Lead Workgroup	Action in 2014/15?	Action in 2015/16?	Action in 2016/17?
4.2.1 Deploy the Council's resources in a way that maximises the effectiveness of the organisation and delivers value for money.	4.2.1.01 Investigate the potential to pass on TasWater charges to tenants or licensees of Council-owned properties.	FBS, WS	✓		

Strategy	Action	Lead Workgroup	Action in 2014/15?	Action in 2015/16?	Action in 2016/17?
4.2.1 Deploy the Council's resources in a way that maximises the effectiveness of the organisation and delivers value for money.	4.2.1.02 Implement the 10 year maintenance and capital plan for the DEC.	CS	✓	✓	✓
4.2.1 Deploy the Council's resources in a way that maximises the effectiveness of the organisation and delivers value for money.	4.2.1.03 Implement the information and communications technology (ICT) strategy.	CS	✓	✓	
4.2.1 Deploy the Council's resources in a way that maximises the effectiveness of the organisation and delivers value for money.	4.2.1.04 Implement the public toilet facilities strategy.	FBS	✓	✓	
4.2.1 Deploy the Council's resources in a way that maximises the effectiveness of the organisation and delivers value for money.	4.2.1.05 Implement the Improvement Plan including efficiency, savings program, resource utilisation improvements and end of year performance review of key service streams.	GM	✓	✓	✓

Strategy	Action	Lead Workgroup	Action in 2014/15?	Action in 2015/16?	Action in 2016/17?
4.2.1 Deploy the Council's resources in a way that maximises the effectiveness of the organisation and delivers value for money.	4.2.1.06 Review & update the risk management framework and register.	CS	✓	✓	✓
4.2.1 Deploy the Council's resources in a way that maximises the effectiveness of the organisation and delivers value for money.	4.2.1.07 Undertake a Facility Utilisation Review.	FBS	✓		
4.2.1 Deploy the Council's resources in a way that maximises the effectiveness of the organisation and delivers value for money.	4.2.1.08 Review Asset Management practices.	EID	✓	✓	✓
4.2.1 Deploy the Council's resources in a way that maximises the effectiveness of the organisation and delivers value for money.	4.2.1.09 Clarify the roles and responsibilities of the General Manager, Executive and Management	GM	✓		
4.2.1 Deploy the Council's resources in a way that maximises the effectiveness of the organisation and delivers value for money.	4.2.1.10 Identify commercial revenue raising opportunities from Council facilities and property portfolio	FBS		✓	

Strategy	Action	Lead Workgroup	Action in 2014/15?	Action in 2015/16?	Action in 2016/17?
4.2.1 Deploy the Council's resources in a way that maximises the effectiveness of the organisation and delivers value for money.	4.2.1.11 Implement a Maintenance Service Level Review including Roads, Stormwater, Parks and Recreation, Plant and Fleet and Operations (resources).	WS		✓	✓
4.2.1 Deploy the Council's resources in a way that maximises the effectiveness of the organisation and delivers value for money.	4.2.1.12 Implement a Grant Review.	FBS	✓		
4.2.1 Deploy the Council's resources in a way that maximises the effectiveness of the organisation and delivers value for money.	4.2.1.13 Review contract management as part of the Governance Strategy.	GM	✓		
4.2.1 Deploy the Council's resources in a way that maximises the effectiveness of the organisation and delivers value for money.	4.2.1.14 Manage the operation and maintenance and further development of the Derwent Park Stormwater Re-use scheme.	FBS, WS	✓	✓	✓

Strategy	Action	Lead Workgroup	Action in 2014/15?	Action in 2015/16?	Action in 2016/17?
4.2.1 Deploy the Council's resources in a way that maximises the effectiveness of the organisation and delivers value for money.	4.2.1.15 Develop an Accommodation Strategy.	FBS		✓	✓
4.2.1 Deploy the Council's resources in a way that maximises the effectiveness of the organisation and delivers value for money.	4.2.1.16 Prepare Management Team Protocols, Roles & Responsibilities.	GM	✓		
4.2.1 Deploy the Council's resources in a way that maximises the effectiveness of the organisation and delivers value for money.	4.2.1.17 Document the Capital Infrastructure Ranking Process.	EID	✓	✓	✓
4.2.1 Deploy the Council's resources in a way that maximises the effectiveness of the organisation and delivers value for money.	4.2.1.18 Develop a GCC Project Management Methodology.	FBS	✓		
4.2.1 Deploy the Council's resources in a way that maximises the effectiveness of the organisation and delivers value for money.	4.2.1.19 Review the processes and systems for the preparation of documents and agendas for Council meetings and Workshops.	GM	✓		

Strategy	Action	Lead Workgroup	Action in 2014/15?	Action in 2015/16?	Action in 2016/17?
4.2.1 Deploy the Council's resources in a way that maximises the effectiveness of the organisation and delivers value for money.	4.2.1.20 Develop a Procurement Strategy.	GM	✓	✓	✓
4.2.1 Deploy the Council's resources in a way that maximises the effectiveness of the organisation and delivers value for money.	4.2.1.21 Undertake a Plant and Fleet Review.	WS	✓		
4.2.2 Ensure long term financial capacity to deliver required services.	4.2.2.01 Maintain Council's long term financial plan.	FBS	✓	✓	✓
4.2.2 Ensure long term financial capacity to deliver required services.	4.2.2.02 Deliver a Financial Processes Improvement Program.	FBS	✓	✓	✓
4.2.3 Ensure we have an appropriately skilled and capable workforce and a safe workplace.	4.2.3.01 Prepare a Human Resources Strategy for the organisation.	CS	✓		

Strategy	Action	Lead Workgroup	Action in 2014/15?	Action in 2015/16?	Action in 2016/17?
4.2.3 Ensure we have an appropriately skilled and capable workforce and a safe workplace.	4.2.3.02 Implement the Human Resources Strategy.	CS	✓	✓	✓
4.2.3 Ensure we have an appropriately skilled and capable workforce and a safe workplace.	4.2.3.03 Review, develop and implement the enterprise agreement process.	CS	✓	✓	✓
4.2.3 Ensure we have an appropriately skilled and capable workforce and a safe workplace.	4.2.3.04 Implement the Work Health and Safety Project.	CS	✓	✓	✓
4.2.3 Ensure we have an appropriately skilled and capable workforce and a safe workplace.	4.2.3.05 Complete Business Continuity Plans.	CS	✓		
4.2.3 Ensure we have an appropriately skilled and capable workforce and a safe workplace.	4.2.3.06 Undertake a full review of all Work Health and Safety Risk Management policies and processes.	CS	✓	✓	✓
4.2.3 Ensure we have an appropriately skilled and capable workforce and a safe workplace.	4.2.3.07 Improve employee application knowledge and training program for all corporate systems.	CS	✓	✓	✓

Strategy	Action	Lead Workgroup	Action in 2014/15?	Action in 2015/16?	Action in 2016/17?
4.2.3 Ensure we have an appropriately skilled and capable workforce and a safe workplace.	4.2.3.08 Deliver a Management Training & Development Program.	GM		✓	✓
4.2.4 Maintain fair systems and processes that result in high levels of regulatory compliance in Council and the community.	4.2.4.01 Ensure community compliance with State legislative requirements on matters of material importance.	GM, EID	✓	✓	✓
4.2.4 Maintain fair systems and processes that result in high levels of regulatory compliance in Council and the community.	4.2.4.02 Implement the Governance Strategy.	GM	✓	✓	✓
4.2.4 Maintain fair systems and processes that result in high levels of regulatory compliance in Council and the community.	4.2.4.03 Undertake a Vehicle Policy Review.	WS	✓	✓	✓

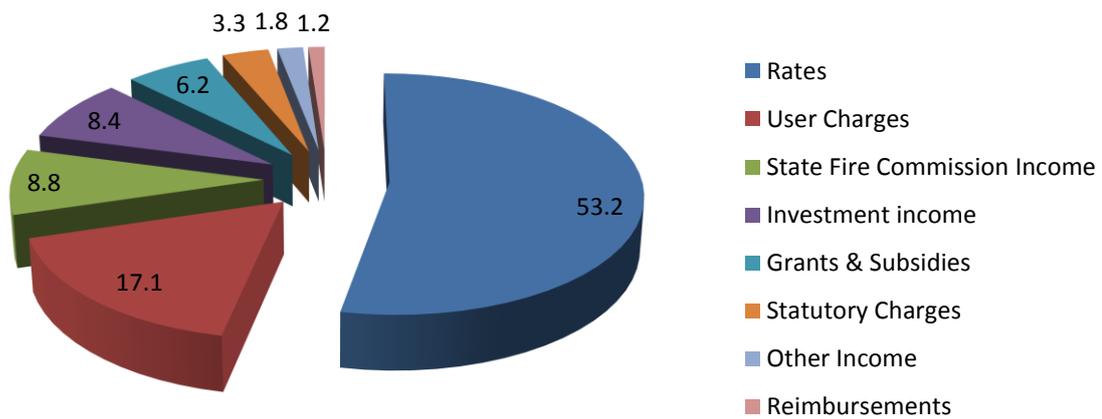
Objective 4.3: Foster relationships to deliver community outcomes.

Strategy	Action	Lead Workgroup	Action in 2014/15?	Action in 2015/16?	Action in 2016/17?
4.3.1 Develop and manage collaborative relationships with other levels of Government.	4.3.1.01 Liaise with the State Government as appropriate on matters of strategic priority.	GM	✓	✓	✓
4.3.1 Develop and manage collaborative relationships with other levels of Government.	4.3.1.02 Participate in the review of the role and functions of local government.	GM	✓		
4.3.2 Partner with community groups, business and not for profit organisations to achieve community outcomes.	4.3.2.01 Identify funding opportunities to better match facilities to changing patterns of sports participation.	FBS	✓		
4.3.3 Partner with other councils and regional organisations to achieve community outcomes.	4.3.3.01 Identify and formalise external council relationships to partner and, where feasible, share resources.	GM	✓	✓	✓
4.3.3 Partner with other councils and regional organisations to achieve community outcomes.	4.3.3.02 Actively participate in peak local government bodies (LGAT & the STCA) to advance community priorities.	GM	✓	✓	✓

Summary of Budget Estimates 2014-15

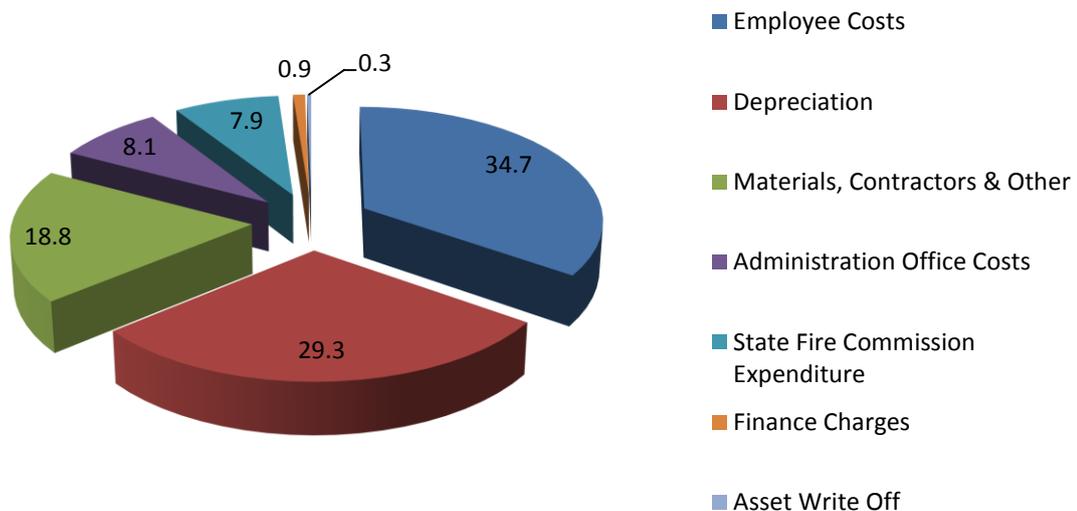
Revenue

How Council's budgeted revenue is made up (%)



Expenditure

How Council's budgeted operating expenditure, depreciation & asset write-off is made up (%)



2014-15 BUDGET SUMMARY - ALL DEPARTMENTS

	Budget 2014-15	Budget 2013-14	Difference
Operating Budget			
Rates	26,458,462	25,454,105	1,004,357
State Fire Commission Income	4,381,221	4,195,150	186,071
Statutory Charges	1,656,490	1,568,166	88,324
User Charges	8,518,914	7,392,154	1,126,760
Grants Subsidies	3,061,449	3,254,362	(192,913)
Investment Income	4,157,107	7,129,889	(2,972,782)
Reimbursements	575,240	408,439	166,801
Other Income	916,063	911,674	4,389
Total Operating Revenue	49,724,946	50,313,939	(588,993)
Finance Charges	483,176	546,555	63,379
Employee Costs	19,270,295	18,402,428	(867,867)
Administration Office Costs	4,514,767	4,318,250	(196,517)
Materials, Contractors & Other	10,423,848	10,655,545	231,697
State Fire Commission Expenditure	4,381,221	4,195,150	(186,071)
Total Operating Expenditure	39,073,307	38,117,927	(955,380)
Depreciation	16,224,297	16,322,259	97,962
Asset Write-off	170,000	2,000,000	1,830,000
Total Operating Surplus/(Deficit)	(5,742,658)	(6,126,247)	383,589
Capital Grants:			
Roads 2 Recovery Grant	448,093	448,093	0
GASP - Federal Government Grant Funding Stage 2	0	232,900	(232,900)
Reducing Crime by Design Grant - CCTV Cameras	0	3,687	(3,687)
Redevelopment of Moonah Arts Centre - Interest Revenue	7,711	62,405	(54,694)
KGV - Interest Revenue	116,533	182,162	(65,629)
Total Capital Grants	572,337	929,246	(356,909)
Land Sales:			
Land Sales Revenue	630,000	4,296,363	(3,666,363)
Land Sales Expenditure - per program 400	897,818	4,436,300	(3,538,482)
	(267,818)	(139,937)	(127,881)
Total Surplus/(Deficit)	(5,438,139)	(5,336,938)	(101,201)

	Budget 2014-15	Budget 2013-14	Difference
Capital Budget			
Renewal Capital and Assets	12,218,729	12,258,268	39,539
Upgrade Capital and Assets	569,603	1,653,955	1,084,352
New Capital and Assets	1,429,523	2,062,489	632,966
Total Capital and Assets	14,217,855	15,974,712	1,756,857
Funding			
Loan Drawdown	0	0	0
Loan Repayments	797,863	890,316	92,453
Reserve Movements			
Election Expenses	(140,000)	(140,000)	0
City Revaluation Reserve	50,000	100,000	50,000
Landfill Close Out Reserve	259,732	255,583	(4,149)
Land Sales Reserve	489,682	3,652,563	3,162,881
Public Open Space Reserve	0	(19,992)	(19,992)
Property Plant and Equipment Reserve	0	0	0
Strategic Asset Management Reserve (in)	400,000	400,000	0
Strategic Asset Management Reserve (out)	(400,000)	(400,000)	0
Total Reserve Movements	659,414	3,848,154	3,188,740

2014-15 BUDGET SUMMARY - COMMUNITY DEVELOPMENT DEPARTMENT

	Budget 2014-15	Budget 2013-14	Difference
Childrens Services Revenue	10	0	10
Berriedale Childcare Centre Revenue	666,226	819,157	(152,931)
Benjafield Childcare Centre Revenue	624,755	714,473	(89,718)
Community Development Program Revenue	24,000	1,000	23,000
Community Participation Revenue	38,550	9,300	29,250
Community Services Management Revenue	7,711	452,677	(444,966)
Arts & Cultural Development Revenue	9,298	9,240	58
Volunteer Program Revenue	0	35,200	(35,200)
Youth & Community Safety Development Program Revenue	25,900	16,963	8,937
Total Operating Revenue	1,396,450	2,058,010	(661,560)
Childrens Services Expenditure	8,378	7,042	(1,336)
Berriedale Childcare Centre Expenditure	633,156	716,745	83,589
Benjafield Childcare Centre Expenditure	568,930	638,006	69,076
Community Development Program Expenditure	352,371	193,563	(158,808)
Community Participation Expenditure	467,500	206,990	(260,510)
Community Services Management Expenditure	446,795	415,576	(31,219)
Arts & Cultural Development Expenditure	301,728	279,010	(22,718)
Volunteer Program Expenditure	0	175,162	175,162
Youth & Community Safety Development Program Expenditure	341,020	538,617	197,596
Total Operating Expenditure	3,119,878	3,170,711	50,833
Total Operating Surplus/(Deficit)	(1,723,428)	(1,112,701)	(610,727)
Renewal Capital and Assets	0	0	0
Upgrade Capital and Assets	0	0	0
New Capital and Assets	0	0	0
Transfers To Reserves	0	0	0
Transfers From Reserves	0	0	0

2014-15 BUDGET SUMMARY - CORPORATE SERVICES DEPARTMENT

	Budget 2014-15	Budget 2013-14	Difference
Information Technology Revenue	6,930	150	6,780
Customer Service Revenue	67,860	71,456	(3,596)
Derwent Entertainment Centre Revenue	1,375,292	768,184	607,108
Total Operating Revenue	1,450,082	839,790	610,292
Human Resources Expenditure	351,904	323,325	(28,579)
Risk Management Expenditure	673,252	651,988	(21,264)
GIS Expenditure	201,462	198,565	(2,897)
Information Services Expenditure	635,309	590,563	(44,745)
Information Technology Expenditure	1,641,185	1,650,415	9,231
Customer Service Expenditure	838,985	605,863	(233,121)
Derwent Entertainment Centre Expenditure	1,237,286	933,034	(304,253)
Total Operating Expenditure	5,579,382	4,953,754	(625,629)
Total Operating Surplus/(Deficit)	(4,129,300)	(4,113,964)	(15,337)
Renewal Capital and Assets	792,400	1,286,925	494,525
Upgrade Capital and Assets	100	200	100
New Capital and Assets	26,550	529,310	502,760
Transfers To Reserves			
City Revaluation Reserve	50,000	100,000	50,000
Transfers From Reserves	0	0	0

**2014-15 BUDGET SUMMARY -
ENVIRONMENT, INFRASTRUCTURE & DEVELOPMENT DEPARTMENT**

	Budget 2014-15	Budget 2013-14	Difference
Compliance Revenue	765,910	692,716	73,194
Building Governance Revenue	544,624	511,078	33,546
Environmental Health Services Revenue	187,990	202,273	(14,283)
Planning Services Revenue	202,668	219,535	(16,867)
Landfill Operations Revenue	4,456,059	4,134,873	321,186
Waste Services Revenue	3,124,815	2,934,324	190,491
EID Administration Revenue	0	435,000	(435,000)
Transport Revenue	476,593	476,593	0
Asset Management Revenue	23,124	1,500	21,624
Total Operating Revenue	9,781,783	9,607,892	173,891
Compliance Expenditure	1,004,999	977,248	(27,751)
Building Governance Expenditure	763,287	728,580	(34,707)
Environmental Health Services Expenditure	601,345	591,978	(9,367)
Planning Services Expenditure	1,228,148	1,090,121	(138,027)
Landfill Operations Expenditure	2,723,676	2,570,926	(152,750)
Waste Services Expenditure	3,251,814	2,880,407	(371,407)
EID Administration Expenditure	166,590	974,351	807,761
Environment Expenditure	327,334	317,618	(9,716)
Transport Expenditure	206,380	1,352,284	1,145,903
Engineering Projects Design Expenditure	334,479	311,008	(23,471)
Asset Management Expenditure	1,796,376	631,808	(1,164,568)
Depreciation & Loss on Retirement Expenditure	16,106,828	18,146,611	2,039,783
Total Operating Expenditure	28,511,255	30,572,938	2,061,683
Total Operating Surplus/(Deficit)	(18,729,472)	(20,965,046)	2,235,574
Renewal Capital and Assets	40,000	934,804	894,804
Upgrade Capital and Assets	0	174	174

	Budget 2014-15	Budget 2013-14	Difference
New Capital and Assets	0	0	0
Transfers To Reserves			
Landfill Close Out Reserve	259,732	255,583	(4,149)
Strategic Asset Management Reserve	400,000	400,000	0
Transfers From Reserves			
Public Open Space Reserve	0	(19,992)	19,992
Strategic Asset Management Reserve	(400,000)	(400,000)	0

2014-15 BUDGET SUMMARY - FINANCE & BUSINESS SERVICES DEPARTMENT

	Budget 2014-15	Budget 2013-14	Difference
Treasury Services Revenue	877,583	1,655,895	(778,312)
Rates Services Revenue	33,486,188	32,245,058	1,241,130
Accounting Services Revenue	3,258,000	5,474,394	(2,216,394)
Water Services Revenue	898,326	0	898,326
Land Sales Revenue	630,000	4,296,363	(3,666,363)
Civic Centre Revenue	58,853	43,300	15,553
Property Services Revenue	789,277	813,377	(24,099)
Total Operating Revenue	39,998,227	44,528,387	(4,530,160)
Treasury Services Expenditure	825,243	747,137	(78,106)
Rates Services Expenditure	4,937,131	4,740,282	(196,849)
Accounting Services Expenditure	402,502	631,274	228,772
Projects & Internal Audit Expenditure	308,194	0	(308,194)
Water Services Expenditure	877,209	0	(877,209)
Land Sales Expenditure	897,818	4,436,300	3,538,482
Civic Centre Expenditure	297,847	367,806	69,959
Aquatic Leisure Centre Expenditure	193,604	188,430	(5,174)
Property Services Expenditure	1,694,482	1,848,462	153,980
Total Operating Expenditure	10,434,030	12,959,690	2,525,661
Total Operating Surplus/(Deficit)	29,564,197	31,568,696	(2,004,499)
Renewal Capital and Assets	1,237,504	613,080	(624,424)
Upgrade Capital and Assets	562	805	243
New Capital and Assets	450,762	210,474	(240,287)
Transfers To Reserves			
Land Sales Reserve	489,682	3,652,563	(3,162,881)
Transfers From Reserves	0	0	0

2014-15 BUDGET SUMMARY - GENERAL MANAGER'S UNIT

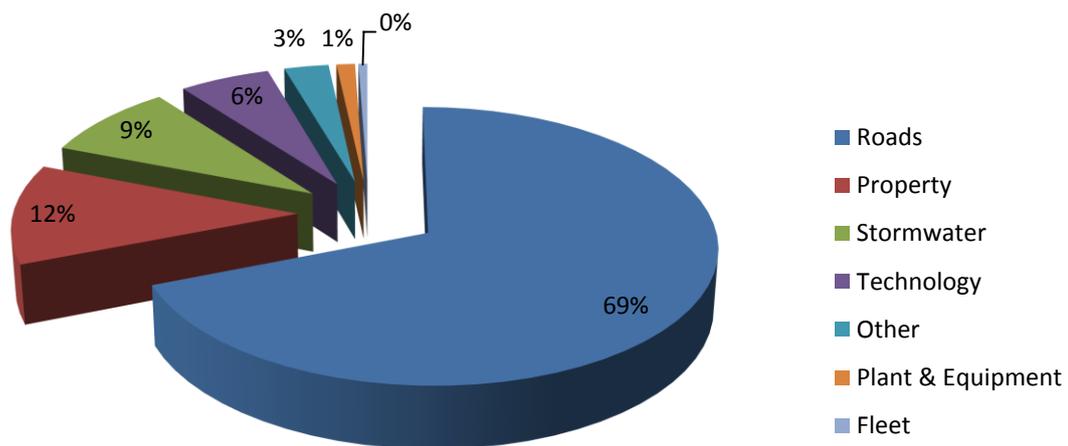
	Budget 2014-15	Budget 2013-14	Difference
General Manager Revenue	2,000	3,060	(1,060)
Legal Services Revenue	0	20,000	(20,000)
Total Operating Revenue	2,000	23,060	(21,060)
City Strategy Expenditure	233,331	251,367	18,036
Economic Development & Tourism Expenditure	0	15,044	15,044
Aldermanic Expenditure	565,742	506,294	(59,448)
General Manager Expenditure	795,911	987,698	191,787
Legal Services Expenditure	344,474	256,666	(87,809)
Total Operating Expenditure	1,939,459	2,017,069	77,611
Total Operating Surplus/(Deficit)	(1,937,459)	(1,994,009)	56,551
Renewal Capital and Assets	0	15,000	15,000
Upgrade Capital and Assets	0	0	0
New Capital and Assets	0	0	0
Transfers To Reserves	0	0	0
Transfers From Reserves			
Election Expenses	(140,000)	(140,000)	0

2014-15 BUDGET SUMMARY - WORKS & SERVICES DEPARTMENT

	Budget 2014-15	Budget 2013-14	Difference
Roads Maintenance Revenue	23,260	42,500	(19,240)
Stormwater Maintenance Revenue	60,000	91,634	(31,634)
Facilities Maintenance Revenue	20,340	36,240	(15,900)
Administration & Store Revenue	3,000	19,500	(16,500)
Fleet Management Revenue	215,922	263,603	(47,681)
Internal Plant Hire Revenue	1,763,151	1,669,010	94,141
Total Operating Revenue	2,085,673	2,122,487	(36,814)
Parks and Recreation Expenditure	2,928,010	3,098,826	170,816
Roads Maintenance Expenditure	1,941,484	2,312,468	370,984
Stormwater Maintenance Expenditure	1,005,759	970,980	(34,779)
Facilities Maintenance Expenditure	1,109,221	1,169,726	60,505
Administration & Store Expenditure	1,093,275	955,258	(138,017)
Supervision Expenditure	199,994	187,710	(12,284)
Fleet Management Expenditure	518,148	486,511	(31,637)
Internal Plant Hire Expenditure	1,772,460	1,660,922	(111,538)
Total Operating Expenditure	10,568,351	10,842,401	274,051
Total Operating Surplus/(Deficit)	(8,482,678)	(8,719,915)	237,237
Renewal Capital and Assets	11,577,404	11,467,563	(109,841)
Upgrade Capital and Assets	283	2,207	1,925
New Capital and Assets	92,291	914,170	821,879
Transfers To Reserves	0	0	0
Transfers From Reserves	0	0	0

Capital Works Summary

Capital works expenditure by asset class (%)



Roads

Based on depreciation expense levels, \$8,934k is required for Roads renewals in 2014/15 and approximately \$9,320k of projects have been funded in the 2014/15 Budget. As has been the case in previous years, two of the biggest issues of concern are the deterioration of footpaths and road reseals and this proposed budget continues the focus of gradually addressing these areas.

The proposed spend on new works for Roads in 2014/15 is \$494k in comparison to the 2013/14 spend of \$287k. All new projects have been carefully chosen based on community need or to complete projects already commenced.

Major projects in the Roads Program are listed below:

- Adelphi Road (Stage 2) – Full Road Replacement \$765k
- Coleman St (Springfield to Amy) – Full Road Replacement \$816k
- Main Rd Granton Subsidence – Remedial Works to Address Road Subsidence \$588k

Stormwater

Stormwater renewal rates, based on depreciation expense, is approximately \$3,557k, however renewal stormwater works in the 2014/15 Budget is approximately \$568k. Prioritisation is given to stormwater projects that relate to proposed road works to ensure that the maximum benefit is gained. New or upgrade works account for approximately \$680k and is reflective of the large proportion of under sized stormwater lines in the City.

Major projects in the Stormwater Program are listed below:

- Coleman St – Upgrade of pipes under road \$152k
- Peronne Ave - Upgrade of pipes under road \$120k
- Edinburgh Cres – Upgrade deteriorated pipe \$118k
- Young St – Expansion of System \$113k
- Main Rd Granton - Remedial Works to Address Road Subsidence \$100k

Property

Council has a diverse portfolio of property and land across the municipality including the Derwent Entertainment Centre, public toilet facilities, works depot, sports grounds facilities, sporting and recreation facilities, and Council offices.

Based on depreciation expense, approximately \$2,646k renewal expenditure is required for 2014/15 with the 2014/15 Budget set at \$1,159k. Major projects for property spend are:

- KGV Sports Precinct Toilet Facilities – Upgrade of existing facility \$215k
- Eady Street Oval Lighting – Improve Lighting to Increase Ground Usability \$200k
- Montrose Foreshore Safety Fence – replace existing hoop barriers with pedestrian safe fence \$133k

Fleet

Council made the decision in 2012/13 to change funding for the passenger fleet from operating leases to internal funding through the capital expenditure program. This change is now complete. The 2014/15 Fleet Budget reflects the renewal of the first two vehicles.

Plant and Equipment

The majority of the Plant and Equipment 2014/15 Budget is renewal as part of Council's replacement schedule, with a minor \$48k to acquire new plant and equipment.

Technology

Council prepared an ICT strategy and investment in Technology for 2014/15 reflects this. Technology One Re-implementation is a three year process whilst a \$300k investment will transition the organisation's ICT environment under the strategy. This is expected to be a one-off investment in 2014/15 only

- Technology One Re-implementation \$464k
- Transition Investment under ICT Strategy \$300k

Unforeseen Works

Council establishes an Unforeseen Works Budget in the Capital Expenditure Program to provide flexibility for the management of the Infrastructure Budget. The Unforeseen Works Budget is used for funding unforeseen/emergency projects that cannot be funded in any other way.

In the 2014/15 Budget there is a provision of \$400k that will be used for all capital projects that arise during 2014/15 that are not identified in the budget. The budget is managed by the Infrastructure Management Committee based on business case proposals to access the funds.

Public Health Goals & Objectives

Section 71(2)(d) of the *Local Government Act 1993* requires that Councils “include a summary of the major strategies to be used in relation to the council's public health goals and objectives” in their Annual Plan.

There are three sections in the Glenorchy City Council Annual Plan that contain strategies and actions relating to Council’s public health goals and objectives. These are as follows:

Intent: Making Lives Better

Objective

1.2 Support our different communities to enable them to pursue opportunities.

Strategy

1.2.2 Facilitate the delivery of services that build community capacities and capabilities.

Action

1.2.2.07 Develop and implement a Health and Wellbeing Strategy for the City.

Strategy

1.2.3 Identify and facilitate linkages with Council and other service providers to create opportunities for our communities.

Action

1.2.3.05 Partner with other stakeholders to support initiatives which address social disadvantage such as problem gambling, mental health and alcohol and other drugs.

1.2.3.08 Implement the Council's Community Safety Framework and Action Plan.

Intent: Valuing our Environment

Objective

3.1 Create liveable built environments and sustainably manage our natural and built environments.

Strategy

3.1.1 Set priorities for management of our natural and built environments in partnership with our communities.

Action

3.1.1.03 Implement the Environment Strategy (2013-2023).

3.1.1.04 Implement the Open Space Strategy.

Strategy

3.1.2 Deliver services that sustainably manage our natural environments.

Action

3.1.2.01 Protect the City's natural values through Council's planning processes, compliance, natural resource management and maintenance and construction activities.

3.1.2.03 Participate in the Derwent Estuary Program and implement priority actions.

3.1.2.04 Monitor recreational water quality.

Strategy

3.1.3 Deliver services that create sustainable and liveable built environments.

Action

3.1.3.10 Promote, implement and monitor public health standards.

Intent: Leading our community

Objective

4.2 Manage our resources to achieve community outcomes.

Strategy

4.2.1 Deploy the Council's resources in a way that maximises the effectiveness of the organisation and delivers value for money.

Action

4.2.1.06 Review and update the risk management framework and register.¹

¹ Council's public health regulatory functions are delivered using a risk management approach.

Glenorchy City Council

PO Box 103

Glenorchy Tasmania 7010

Tel. (03) 6216 6800

Email: gccmail@gcc.tas.gov.au

Website: www.gcc.tas.gov.au