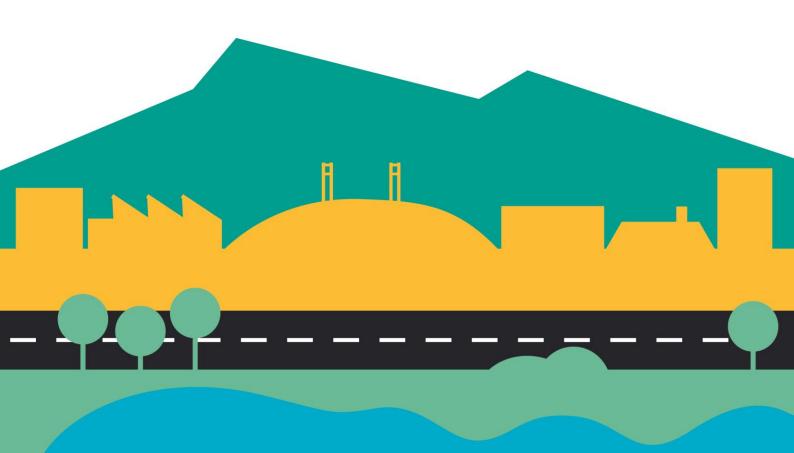
# **ANNUAL PLAN 2017/18 - 2020/21**

Adopted 19 June 2017





# COUNCIL STRUCTURE

# Council (Mayor & Aldermen) General Manager City Services & Infrastructure

- Aldermanic Support & Administration
- Animal Management
- Audit Panel
- Compliance
- Council Agenda & Minutes
- Governance
- Health & Wellbeing
- Human Resources
- Insurance
- Internal Audit
- Learning & Development
- Legal Services
- Communications
- Parking Operations
- Payroll
- Procurement Management
- · Project Management
- Property Management
- Rehabilitation
- Risk Management
- Safety
- Work Health & Safety

# Asset Management & Planning

- · Building & Plumbing
- Bushfire Management
- Emergency Management
- · Engineering Services
- Environmental Health
- Environment & Natural Areas Management
- Facilities Maintenance
- Fleet Management
- Heritage
- Hydraulic Network Planning & Design
- Sports Grounds, Parks & Recreation
   Maintenance
- Project Planning & Design
- Road Maintenance & Construction
- Road Safety
- Statutory & Strategic Landuse
   Planning
- Stormwater Maintenance & Construction
- Survey & Mapping
- Traffic & Transport Network
   Planning
- Urban Services & City Amenity
- Waste Services; refuse & recycling collection
- Waste Management; landfill
- Waste Education

# Community, Economic Development & Business

- Arts & Cultural Development
- Child Care Connections
- Community Development
  - -Children & Families
  - -Cultural Diversity
  - -Positive Ageing & Access
  - -Safer Communities
  - -Sport & Recreation
  - -Youth Development
  - -Youth Participation
- Community Participation & Inclusion
- Customer Service
- Derwent Entertainment Centre
- Economic Development & Tourism
- Financial Services
- GASP Project
- Information & Communication
- IT Systems & Records Management
- Rates & Debtors

- Strategic & Corporate
   Planning
- Treasury, Financial Reporting

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# INTRODUCTION

Welcome to Council's Annual Plan for 2017/18 - 2020/21.

This Annual Plan is based on year four of our Long Term Financial Management Plan from 2014/15 to 2023/24. As part of the LTFMP, Council continues its aim to 'balance the books' and this year budgeted for a small deficit of less than \$0.5 million. However, early receipt of a 2017/18 Financial Assistance Grant instalment from the Federal Government in June 2017 has reduced forecast 2017/18 revenue by \$1.17 million; leading to a larger deficit than planned.

The number of new actions in this Annual Plan has been restricted to those of high priority, given the need to prudently plan for Council's financial sustainability.

Council's high priority actions include:

- Development of a Masterplan for Tolosa Park
- Development and implementation of a communications strategy
- Fostering and supporting Moonah Taste of the World Festival & community events
- Maintenance and review of Emergency Management strategies & bushfire risks
- Management of the City's transport network
- Continuing to operate Council's child care centres

We are now in our second year of Council's new approach to long term planning.

Council's Annual Plan actions are aligned with our Strategic Plan and, more importantly, with the goals expressed by the community in the City of Glenorchy Community Plan 2015-2040.

This Annual Plan has a four year, rolling time horizon – enabling Council to conduct its operational planning for the medium term. This year we have 92 actions of which 83 are planned to be actioned during the 2017/18 year.

This Annual Plan shows that we will proudly continue to deliver our community's vital local government services, including waste management, capital works, asset maintenance, community development, parks and recreation, environmental and public health, animal management, planning, building & plumbing, service co-ordination, arts and cultural activities; this year and into the future.

This Annual Plan 2017/18 - 2020/21 ensures Council's focus is on our City's vision:

We are a proud city; a city of arts; of opportunity; of partnerships; a city that makes exciting things happen.

Council will do this by delivering on our Mission;

Glenorchy City Council will be a leader in local government, representing its local community and ensuring best value services.

# COUNCIL'S VISION, MISSION AND VALUES

# OUR VISION

We are a proud city; a city of arts; of opportunity; of partnerships; a city that makes exciting things happen.

# OUR MISSION

Glenorchy City Council will be a leader in local government, representing its local community and ensuring best value services.

# OUR VALUES

### PEOPLE:

We believe that each person is equal and has a positive contribution to make. The rights and opinions of all are heard, valued and respected.

### DIVERSITY:

We value differences that enrich our community and the positive contributions everyone can make in improving the quality of community life.

### PROGRESS:

We value innovation, flexibility and imagination in building a better and sustainable community.

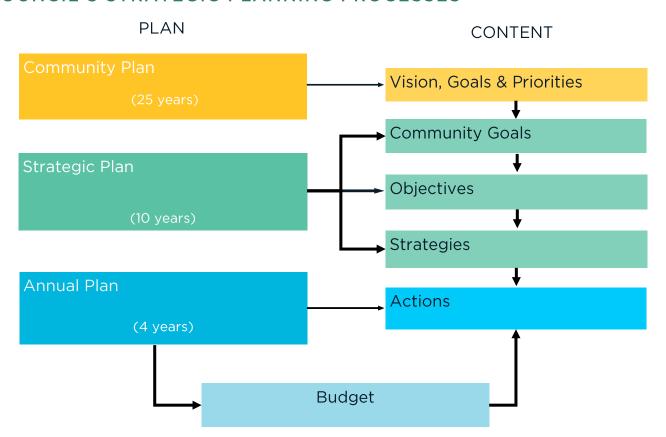
### PROSPERITY:

We commit ourselves to achieving social and economic prosperity for all.

### **ENVIRONMENT:**

We work together to improve our City so we can enjoy a safe and healthy environment and a good quality of life. We respect our heritage and have pride in our City.

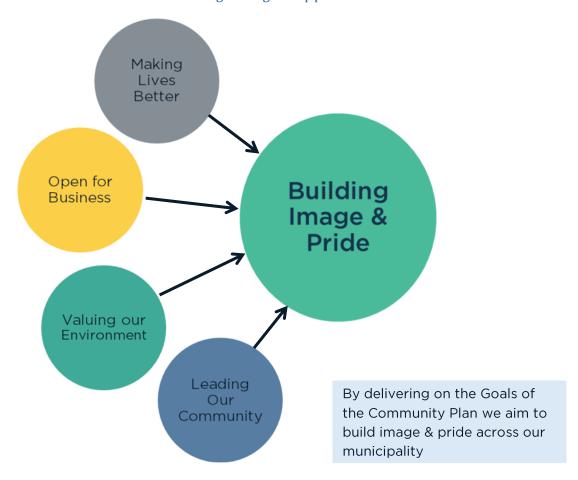
# COUNCIL'S STRATEGIC PLANNING PROCESSES



# GOALS

Council's Strategic Plan for 2016-2025 aims to deliver on the Vision and Goals of the Community Plan:

VISION: We are a proud city; a city of arts; of opportunity; of partnerships; a city that makes exciting things happen



# MAKING LIVES BETTER

As a Council, we exist to make a positive difference in the lives of the people in our community.

# **OPEN FOR BUSINESS**

A vibrant economy is important for the jobs and wealth it brings our community.

We need to strengthen the perception of Council as encouraging development.

# VALUING OUR ENVIRONMENT

Our environment underpins our way of life in Glenorchy.

Council has a responsibility to manage the environment for future generations.

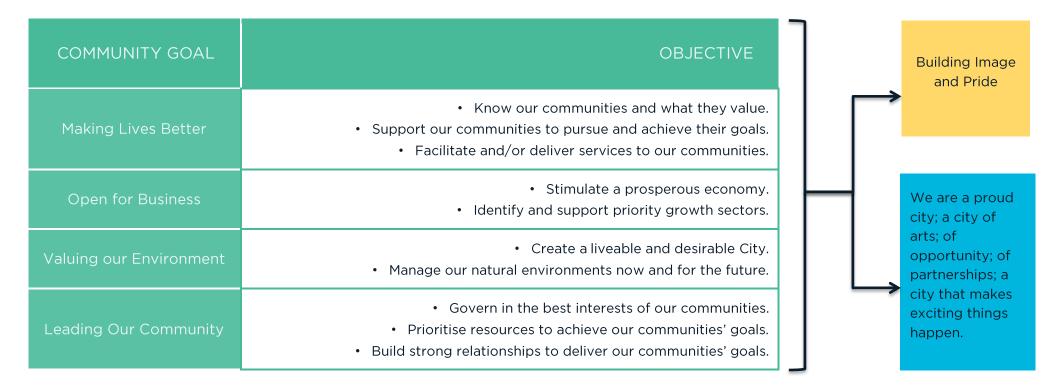
# LEADING OUR COMMUNITY

The Community looks to Council to advocate for its needs and lead it into a preferred future.

The Strategic Plan's objectives and strategies are aligned in order to support these Community Goals. The information in this Annual Plan details the budget resources and operational actions implemented each year to deliver on the objectives and strategies of the Strategic Plan.

# **OBJECTIVES STRATEGIES AND ACTIONS**

The next section of the Annual Plan shows the Actions that Council plans to carry out in the period 2017/18 to 2020/21 to give effect to the objectives and strategies for each of the Goals in the Glenorchy City Council Strategic Plan 2016 - 2025.



Each Annual Plan action is assigned to a Lead; this workgroup is responsible for delivery of the outcomes and quarterly progress reporting.

**ALL** All of Council, led by the General Manager

**CEDB** Community, Economic Development & Business

**CG** Corporate Governance

CSI City Services & Infrastructure

For more information on Directorates, please refer to our Corporate Structure chart on the inside cover.

# MAKING LIVES BETTER

# OBJECTIVE -1.1 KNOW OUR COMMUNITIES AND WHAT THEY VALUE.

STRATEGY - 1.1.1 GUIDE DECISION MAKING THROUGH CONTINUED COMMUNITY ENGAGEMENT BASED ON OUR COMMUNITY PLAN

	Action	Lead	Action Year				
Reference			17/18	18/19	19/20	20/21	
1.1.1.01	Engage with our communities to guide our decision-making, using the Community Engagement Strategy.	ALL	Υ	Υ	Υ	Y	
1.1.1.02	Analyse the 2016 ABS Census data and distribute this knowledge across Council to enable operational planning based on community need.	CEDB	Υ				

# STRATEGY - 1.1.2 ENCOURAGE DIVERSITY IN OUR COMMUNITY BY FACILITATING OPPORTUNITIES AND CONNECTIONS.

Reference Actio	Action	Lead	Action Year				
			17/18	18/19	19/20	20/21	
1.1.2.01	Deliver the annual Moonah Taste of the World Festival.	CEDB	Y	Y	Y	Υ	
1.1.2.02	Foster and support community cultural events and projects that celebrate Glenorchy's cultural diversity and build identity, inclusion and City pride.	CEDB	Y	Y	Y	Υ	

# OBJECTIVE -1.2 SUPPORT OUR COMMUNITIES TO PURSUE AND ACHIEVE THEIR GOALS.

STRATEGY - 1.2.1 ENCOURAGE AND SUPPORT COMMUNITIES TO EXPRESS AND ACHIEVE THEIR ASPIRATIONS

			Action Year				
Reference	Action	Lead	17/18	18/19	19/20	20/21	
1.2.1.01	Support the operation of Council's Special Committees.	CEDB	Y	Y	Y	Y	
1.2.1.02	Review the Positive Ageing Strategy.	CEDB	Y				
1.2.1.03	Implement the Positive Ageing Strategy.	CEDB		Y	Y	Υ	

STRATEGY - 1.2.2 BUILD RELATIONSHIPS AND NETWORKS THAT CREATE OPPORTUNITIES FOR OUR COMMUNITIES

Reference	Action	Lead		Action Year				
recording	Action	Lead	17/18	18/19	19/20	20/21		
1.2.2.01	Implement the Children and Families Strategy.	CEDB	Y	Y				
1.2.2.02	Promote volunteerism through the Glenorchy Volunteer Program and the Annual Volunteer Awards.	CEDB	Y	Y	Y	Υ		
1.2.2.03	Implement the Healthy Communities Plan.	CEDB	Y	Y	Y	Υ		
1.2.2.04	Implement Council's Youth Strategy.	CEDB	Υ	Υ	Y	Υ		
1.2.2.05	Review the Community Safety Framework.	CEDB	Υ					
1.2.2.06	Implement the Community Safety Framework and Action Plan.	CEDB		Y	Y	Υ		
1.2.2.07	Deliver the externally funded KGV Sports and Community Precinct Project.	CG	Y					
1.2.2.08	Partner with other stakeholders to support priority initiatives which address social disadvantage.	CEDB	Y	Y	Y	Υ		
1.2.2.09	Convene inter-agency groups to address gaps in services for children under 12 (GAIN*), Youth 12 - 25 (YANG*) and older adults (Linkages).	CEDB	Y	Y	Y	Y		

STRATEGY - 1.2.3 PROMOTE CREATIVE EXPRESSION AND PARTICIPATION AND LIFE-LONG LEARNING AS PRIORITIES FOR OUR COMMUNITIES

			Action Year				
Reference	Action	Lead	17/18	18/19	19/20	20/21	
1.2.3.01	Plan, promote & deliver activities that address community learning opportunities, in conjunction with the LEARN network.	CEDB	Y	Y	Y	Y	
1.2.3.02	Review the Arts & Cultural Plan.	CEDB		Y			
1.2.3.03	Plan, promote and present an annual program of arts and cultural exhibitions, workshops, concerts and events.	CEDB	Y	Y	Y	Y	

# OBJECTIVE -1.3 FACILITATE AND/OR DELIVER SERVICES TO OUR COMMUNITIES.

STRATEGY - 1.3.1 DIRECTLY DELIVER DEFINED SERVICE LEVELS TO OUR COMMUNITIES

		_	Action Year				
Reference	Action	Lead	17/18	18/19	19/20	20/21	
1.3.1.01	Operate Council's Child Care Centres in accordance with the Education and Care Services National Law and Regulations.	CEDB	Y	Y	Y	Y	
1.3.1.02	Maintain, renew and replace Council's infrastructure in accordance with Council's asset management framework.	CSI	Y	Y	Y	Y	
1.3.1.03	Implement the Customer Experience Strategy.	CEDB	Y	Y	Y	Y	
1.3.1.04	Review current maintenance service levels.	CSI	Y	Y	Y		
1.3.1.05	Conduct waste education and promotion	CSI	Y	Y	Y	<b>\</b>	
1.3.1.06	Administer kerbside waste collection and landfill services.	CSI	Y	Y	Y		

STRATEGY - 1.3.2 IDENTIFY AND ENGAGE IN PARTNERSHIPS THAT CAN MORE EFFECTIVELY DELIVER DEFINED SERVICE LEVELS TO OUR COMMUNITIES

Reference	Action	Lead	Action Year				
			17/18	18/19	19/20	20/21	
1.3.2.01	Undertake an Operational Service Level Review.	ALL	Y	Y			
1.3.2.02	Undertake a strategic review of services to ensure services are value for money and meet the expectations of the community.	ALL	Y				



# **OPEN FOR BUSINESS**

# OBJECTIVE -2.1 STIMULATE A PROSPEROUS ECONOMY.

STRATEGY - 2.1.1 FOSTER AN ENVIRONMENT THAT ENCOURAGES INVESTMENT AND JOBS

			Action Year				
Reference	Action	Lead	17/18	18/19	19/20	20/21	
2.1.1.01	Progress the Interim Planning Scheme to a Single State-wide Planning Scheme.	CSI	Y	Y	Y		
2.1.1.02	Deliver a program of events at the Derwent Entertainment Centre.	CEDB	Y	Y	Y	Y	
2.1.1.03	Review the business & marketing plan for the Derwent Entertainment Centre.	CEDB	Y				
2.1.1.04	Develop an economic development strategy for Glenorchy.	CEDB		Y			
2.1.1.05	Implement the Wilkinson's Point and Elwick Bay Precinct Master Plan.	CEDB		Y	Y	Y	

# OBJECTIVE - 2.2 IDENTIFY AND SUPPORT PRIORITY GROWTH SECTORS.

2.2.1 TARGET GROWTH SECTORS BASED ON OUR UNDERSTANDING OF THE CITY'S COMPETITIVE ADVANTAGES

			Action Year				
Reference	Action	Lead	17/18	18/19	19/20	20/21	
2.2.1.01	Partner with Destination Southern Tasmania.	CEDB	Y	Y	Y	Υ	
2.2.1.02	Partner with the Glenorchy Arts and Sculpture Partnership.	CEDB	Y	Y	Y		
2.2.1.03	Develop a Property Strategy.	CG	Y				
2.2.1.04	Implement the Property Strategy.	CG		Υ	Y	Υ	

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# GOAL: VALUING OUR ENVIRONMENT

# OBJECTIVE -3.1 CREATE A LIVEABLE AND DESIRABLE CITY.

STRATEGY - 3.1.1 REVITALISE OUR CBD AREAS THROUGH INFRASTRUCTURE IMPROVEMENTS

Reference	Action	Lead	Action Year				
			17/18	18/19	19/20	20/21	
3.1.1.01	Implement the Glenorchy CBD Strategic Framework.	CSI	Y	Y			
3.1.1.02	Implement the Public Space Enhancement Grant Project for a Children's Playground in the Glenorchy CBD.	CEDB	Y				

# STRATEGY - 3.1.2 ENHANCE OUR PARKS AND PUBLIC SPACES WITH PUBLIC ART AND CONTEMPORARY DESIGN

			Action Year				
Reference	Action	Lead	17/18	18/19	19/20	20/21	
3.1.2.01	Develop a Master Plan for Tolosa Park.	CG	Y				
3.1.2.02	Implement the Tolosa Park Master Plan.	CG	Y	<b>&gt;</b>	Y	Υ	
3.1.2.03	Develop a Master Plan for the Berriedale Peninsula.	CG		Y			
3.1.2.04	Implement the Berriedale Peninsula Master Plan.	CG		Y	Y	Υ	
3.1.2.05	Update the KGV Master Plan.	CG	Y	Y			

# STRATEGY - 3.1.3 MANAGE THE CITY'S TRANSPORT NETWORK AND THE ASSOCIATED INFRASTRUCTURE TO PROMOTE SUSTAINABILITY, ACCESSIBILITY, CHOICE, SAFETY AND AMENITY FOR ALL MODES OF TRANSPORT

Reference				Actio	n Year	
	Action	Lead	17/18	18/19	19/20	20/21
3.1.3.01	Manage the City's transport network to promote sustainability, accessibility, choice, safety and amenity.	CSI	Y	Y	Y	Y
3.1.3.02	Cooperatively pursue opportunities to progress the Hobart/Glenorchy public transit (former rail) corridor.	CEDB	Y	Y	Y	Y

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STRATEGY - 3.1.4 DELIVER NEW AND EXISTING SERVICES TO IMPROVE THE CITY'S LIVEABILITY

				Actio	n Year	
Reference	Action	Lead	17/18	18/19	19/20	20/21
3.1.4.01	Develop a nature strip management policy and procedure.	CSI	Y			
3.1.4.02	Implement a nature strip management policy and procedure.	CSI		Y	Y	
3.1.4.03	Implement a tree management policy and guideline.	CSI	Y	Y	Y	
3.1.4.04	Implement the Access Action Plan 2016-2021.	CEDB	Y	Y	Y	Υ
3.1.4.05	Ensure the construction and maintenance of safe and healthy buildings through compliance with building and plumbing codes.	CSI	Y	Y	Y	Y
3.1.4.06	Plan for the sustainable development of the City, ensuring compliance with the planning scheme and community involvement in the planning process.	CSI	Y	Y	Y	Y
3.1.4.07	Protect the City's heritage through planning scheme listing and assessment processes.	CSI	Y	Y	Y	Y
3.1.4.08	Implement the Council's Graffiti Action Plan.	CSI	Y	Y	Y	
3.1.4.09	Deliver the capital works program for roads and stormwater.	CSI	Y	Y	Y	
3.1.4.10	Deliver 10 year capital program for Council owned property.	CG	Υ	Y	Y	Y
3.1.4.11	Promote, implement and monitor public health standards.	CSI	Y	Y	Y	Y
3.1.4.12	Implement the Waste Management Strategy.	CSI	Υ	Y	Υ	Y

# OBJECTIVE -3.2 Manage our natural environments now and for the future.

STRATEGY - 3.2.1 IDENTIFY AND PROTECT AREAS OF HIGH NATURAL VALUES

				Actio	n Year	
Reference	Action	Lead	17/18	18/19	19/20	20/21
3.2.1.01	Implement Priority Actions identified in the Environment Strategy.	CSI		Y	Y	Y
3.2.1.02	Manage the fire risk in the city's bushland reserves.	CSI	Y	Y	Y	<b>&gt;</b>
3.2.1.03	Protect the City's natural values through planning processes, enforcement, on-ground activities and community NRM support.	CSI	Y	Y	Y	<b>Y</b>

# STRATEGY - 3.2.2 ENCOURAGE ACCESS TO AND APPRECIATION OF NATURAL AREAS THROUGH THE DEVELOPMENT OF TRAIL NETWORKS AND ENVIRONMENTAL EDUCATION

Reference			Action Year				
	Action	Lead	17/18	18/19	19/20	20/21	
3.2.2.01	Promote Council's natural areas through websites, media, interpretation and education programs and collaborations.	CSI	Y	Y	Y	Y	

# STRATEGY - 3.2.3 ENHANCE, PROTECT AND CELEBRATE THE DERWENT FORESHORE

Reference	,			Actic	9 19/20 20/21 Y Y		
	Action	Lead	17/18	18/19	19/20	20/21	
3.2.3.01	Participate in the Derwent Estuary Program.	CSI	Y	Y	Y	Υ	
3.2.3.02	Monitor recreational water quality.	CSI	Y	Y	Y	Υ	

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# GOAL: LEADING OUR COMMUNITY

# OBJECTIVE -4.1 GOVERN IN THE BEST INTERESTS OF OUR COMMUNITY.

STRATEGY - 4.1.1 MANAGE COUNCIL FOR MAXIMUM EFFICIENCY, ACCOUNTABILITY AND TRANSPARENCY

				Actic	tion Year			
Reference	Action	Lead	17/18	18/19	19/20	20/21		
4.1.1.01	Submit Council's operations to regular internal and external audit under the advisory supervision of the Audit Panel.	CG	Y	Y	Y	Υ		
4.1.1.02	Develop a Communications Strategy.	GM	Y					
4.1.1.03	Implement the Communications Strategy.	GM	Y	Y	Y	Υ		
4.1.1.04	Implement the performance reporting system for corporate strategic planning.	CEDB	Υ	Y	Y	Υ		

# STRATEGY - 4.1.2 MANAGE THE CITY'S ASSETS SOUNDLY FOR THE LONG TERM BENEFIT OF THE COMMUNITY

				Actio	Action Year	
Reference	Action	Lead	17/18	18/19	19/20	20/21
4.1.2.01	Manage the operation and maintenance of the Derwent Park Stormwater Re-use scheme.	CSI	Y	Y	Y	Υ
4.1.2.02	Develop an Accommodation Strategy.	CG	Y			
4.1.2.03	Deliver the maintenance program for Council in accordance with agreed service levels.	CSI	Y	Y	Y	
4.1.2.04	Undertake a Plant and Fleet Review.	CSI	Y			
4.1.2.05	Implement the Plant and Fleet Review recommendations.	CSI	Y	Y		
4.1.2.06	Ensure preparedness for disaster by maintaining and continually reviewing the City's Emergency Management Strategies.	CSI	Υ	Υ	Υ	Y

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STRATEGY - 4.1.3 - MAXIMISE REGULATORY COMPLIANCE IN COUNCIL AND THE COMMUNITY THROUGH OUR SYSTEMS AND PROCESSES

				Actio	n Year	Year	
Reference	Action	Lead	17/18	18/19	19/20	20/21	
4.1.3.01	Ensure community compliance with legislative requirements on matters of material importance within Council's jurisdiction.	CSI	Y	Y	Y	Υ	
4.1.3.02	Ensure community compliance with legislative requirements on matters of material importance within Council's jurisdiction.	CG	Y	Y	Y	Y	
4.1.3.03	Facilitate Council compliance with Commonwealth and State legislative requirements on matters of material importance.	CSI	Y	Y	Y	Υ	
4.1.3.04	Implement the Governance Framework Compliance Action Plan.	CG	Y	Y	Y		

# OBJECTIVE -4.2 PRIORITISE RESOURCES TO ACHIEVE OUR COMMUNITIES' GOALS.

STRATEGY - 4.2.1 Deploy the Council's resources effectively to deliver value

				Action Year		
Reference	Action	Lead	17/18	18/19	19/20	20/21
4.2.1.01	Coordinate development and production of Council's 2018/19 - 2021/22 Annual Plan.	CEDB	Υ	Y	Y	Y
4.2.1.02	Review the information and communications technology (ICT) Strategy.	CEDB	Y			
4.2.1.03	Implement the information and communications technology (ICT) strategy.	CEDB	Υ	Υ	Υ	Υ
4.2.1.04	Complete the Annual Financial Report compliant with Australian Accounting Standards.	CEDB	Y	Y	Y	Y
4.2.1.05	Develop the Corporate Risk Management Action Plan.	CG	Y			
4.2.1.06	Implement the Corporate Risk Management Action Plan.	CG	Y	Y	Y	Y
4.2.1.07	Develop the annual budget estimates in line with the Financial Management Strategy and provide regular reporting of actuals to budget.	CEDB	Y	Y	Y	Υ
4.2.1.08	Scope GCC Project Management coordination.	CG	Υ			
4.2.1.09	Develop the Procurement Strategy action plan.	CG	Υ	Υ	Υ	Υ

STRATEGY - 4.2.2 ENSURE THAT WE HAVE A SKILLED, CAPABLE AND SAFETY-FOCUSED WORKFORCE

Reference				Actic	n Year	
	Action	Lead	17/18	18/19	19/20	20/21
4.2.2.01	Implement the People and Safety Strategy.	CG	Y	Y	Y	
4.2.2.02	Implement the enterprise agreement.	CG	Y	Y	Y	Y

STRATEGY - 4.3.1 - FOSTER PRODUCTIVE RELATIONSHIPS WITH OTHER LEVELS OF GOVERNMENT, OTHER COUNCILS AND PEAK BODIES TO ACHIEVE COMMUNITY OUTCOMES

				Actio	Action Year			
Reference	Action	Lead	17/18	18/19	19/20	20/21		
4.3.1.01	Liaise with the State Government as appropriate on matters of strategic priority.	ALL	Y	Y	Y	Υ		
4.3.1.02	Continue to contribute to the local government reform process in accordance with Council's guiding principles.	ALL	Y					
4.3.1.03	Partner and, where feasible, share resources with other Councils.	ALL	Y	Y	Y	Υ		
4.3.1.04	Actively participate in peak local government bodies (LGAT & the STCA) to advance community priorities.	ALL	Y	Y	Y	Υ		

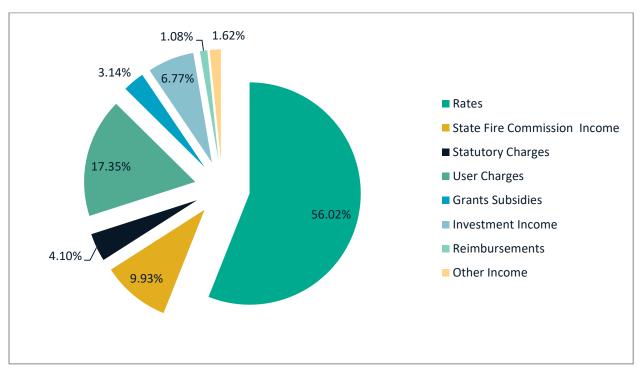


GASP Boardwalk & the Derwent Entertainment Centre (CC Licence)

# BUDGET ESTIMATES SUMMARY 2017/18 FINANCIAL YEAR

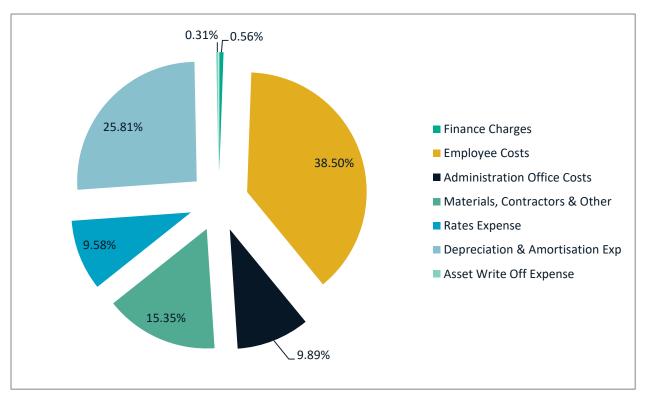
# REVENUE

Sources of Council's budgeted revenue (% of total revenue)



# **EXPENDITURE**

Areas of Council's budgeted expenditure (% of total expenditure)



# Whole of Council - 2017/18 BUDGET ESTIMATE

Operating Budget	Budget 2017/18	Budget 2016/17	Budget Difference
	70.001.000	00.004.000	077 710
Rates	30,221,999	29,284,689	937,310
State Fire Commission Income	5,358,565	5,056,119	302,446
Statutory Charges	2,210,939	2,055,008	155,931
User Charges	9,360,095	9,560,819	(200,724)
Grants Subsidies	1,695,435	3,027,030	(1,331,595)
Investment Income	3,653,371	3,605,765	47,606
Reimbursements	580,296	573,135	7,161
Other Income	871,496	785,650	85,846
Total Operating Revenue	53,952,196	53,948,215	3,981
Finance Charges	314,373	339,830	(25,457)
Employee Costs	21,427,857	19,682,880	1,744,978
Administration Office Costs	5,504,222	5,521,863	(17,641)
Materials, Contractors & Other	8,544,708	8,550,478	(5,770)
Rates Expense	5,331,905	5,056,119	275,786
Depreciation & Amortisation Exp	14,368,854	14,440,649	(71,794)
Asset Write Off Expense	170,000	170,000	0
Total Operating Expenditure	55,661,919	53,761,818	1,900,101
	4700707	100 707	(4.000.404)
Total Operating Surplus/(Deficit)	(1,709,723)	186,397	(1,896,121)
Capital Grants			
Grants - Capital - Federal Government	865,381	999,252	(133,871)
Total Capital Grants	865,381	999,252	(133,871)
Land Sales			
Land Sales Revenue	10,000	220,000	(210,000)
Land Sales Expenditure	80,900	801,050	(720,150)
Net Land Sales	(70,900)	(581,050)	510,150
Float Calac			
Fleet Sales	1 41 707	02.000	F0.007
Fleet Sales Revenue	141,763	82,900	58,863
Fleet Sales Expenditure	141,763	82,900	58,863
Net Fleet Sales	0	0	0
Total Surplus/(Deficit)	(915,242)	604,599	(1,519,842)
Capital Budget			
Renewal Capital and Assets	7,970,471	10,115,262	2,144,791
Upgrade Capital and Assets	2,533,034	1,299,153	(1,233,881)
New Capital and Assets	2,479,570	1,248,029	(1,231,541)
110W Capital alla 7 (550t5			

# WHOLE OF COUNCIL (CONTINUED)

Operating Budget	Budget 2017/18	Budget 2016/17	Budget Difference
Funding			
Loan Drawdown	0	0	0
Loan Repayments	896,051	858,396	(37,655)
Reserve Movements			
Election Expenses	50,000	50,000	0
City Revaluation Reserve (In)	50,000	50,000	0
City Revaluation Reserve (Out)	0	(370,000)	(370,000)
Landfill Close Out Reserve	259,732	259,732	0
Land Sales Reserve	(70,900)	123,950	194,850
Public Open Space Reserve	0	0	0
Property Plant and Equipment Reserve	0	0	0
Strategic Asset Management Reserve (In)	400,000	400,000	0
Strategic Asset Management Reserve (Out)	(400,000)	(400,000)	0
Total Reserve Movements	288,832	113,682	(175,150)

# COMMUNITY ECONOMIC DEVELOPMENT & BUSINESS DIRECTORATE - 2017/18 Budget Estimate

Community Economic Development & Business	Budget 2017/18	Budget 2016/17	Budget Difference
Financial Accounting Services Revenue	40,806,832	40,636,672	170,160
Service Management Revenue	7,896	7,896	0
Derwent Entertainment Centre Revenue	1,578,636	1,578,636	0
Berriedale Childcare Centre Revenue	579,547	682,330	(102,783)
Benjafield Childcare Centre Revenue	363,782	682,330	(318,548)
Community Development Program Revenue	19,000	19,000	0
Community Planning and Inclusion Revenue	23,650	28,949	(5,299)
Arts & Cultural Development Revenue	66,029	52,450	13,579
Customer Service Revenue	63,544	64,580	(1,036)
Total Revenue	43,508,916	43,752,843	(243,927)
Financial Accounting Services Expenses	6,448,595	6,046,801	401,794
Management Accounting Services Expenses	385,204	429,446	(44,242)
Information Management Expenses	486,778	464,776	22,002
Development Operations Expenses	596,192	558,335	37,857
Service Management Expenses	1,834,286	1,895,048	(60,763)
Derwent Entertainment Centre Expenses	1,293,887	1,394,379	(100,492)
Berriedale Childcare Centre Expenses	610,538	670,894	(60,356)
Benjafield Childcare Centre Expenses	591,897	706,166	(114,269)
Community Development Program Expenses	570,331	586,650	(16,319)
Community Planning and Inclusion Expenses	488,286	357,621	130,665
Economic Development & Business Administration Expenses	676,600	175,032	501,568
Arts & Cultural Development Expenses	458,262	441,193	17,069
Customer Service Expenses	878,414	930,801	(52,387)
City Strategy Expenses	63,576	107,081	(43,505)
City Strategy Expenses	00,070	107,001	(43,303)
Total Expenditure	15,382,847	14,764,223	618,624
Total Operating Surplus/(Deficit)	28,126,069	28,988,620	(862,551)
Renewal Capital and Assets	29,340	471,108	441,768
Upgrade Capital and Assets	395,750	149,240	(246,510)
New Capital and Assets	28,480	0	(28,480)
Total Capital and Assets	453,570	620,348	166,778
Transfers to Reserves	0	0	0
Transfers from Reserves	0	0	0

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# **CORPORATE GOVERNANCE** - 2017/18 Budget Estimate

Corporate Governance	Budget 2017/18	Budget 2016/17	Budget Difference
General Manager Revenue	1,000	1,000	0
Public Compliance Revenue	1,012,143	861,523	150,620
Land Sales Revenue	10,000	220,000	(210,000)
Property Services Revenue	950,459	930,224	20,235
People Unit Revenue	3,000	3,000	0
Learning & Development Revenue	4,500	4,500	0
Total Revenue	1,981,102	2,020,247	(39,145)
Aldermanic Expenses	429,067	418,998	10,069
General Manager Expenses	632,265	709,662	(77,396)
Public Relations Expenses	73,179	0	73,179
Corporate Governance Administration Expenses	774,614	495,540	279,074
Risk & Assurance Expenses	262,304	622,126	(359,822)
Public Compliance Expenses	1,047,383	1,039,080	8,303
Governance & Compliance Expenses	130,801	121,488	9,314
Legal Services Expenses	439,131	470,701	(31,570)
Land Sales Expenses	80,900	801,050	(720,150)
Property Services Expenses	2,201,426	2,333,980	(132,554)
People Unit Expenses	1,114,633	648,193	466,440
Safety Unit Expenses	361,159	264,259	96,899
Learning & Development Expenses	164,439	158,937	5,502
Total Expenditure	7,711,300	8,084,013	(372,713)
Total Operating Surplus/(Deficit)	(5,730,198)	(6,063,766)	333,568
Renewal Capital and Assets	951,400	1,177,382	225,982
Upgrade Capital and Assets	653,500	201,000	(452,500)
New Capital and Assets	456,054	235,000	(221,054)
Total Capital and Assets	2,060,954	1,613,382	(447,572)
Transfers to Reserves	0	0	0
Transfers from Reserves	0	0	0

# CITY SERVICES & INFRASTRUCTURE - 2017/18 Budget Estimate

City Services & Infrastructure	Budget 2017/18	Budget 2016/17	Budget Difference
Building Governance Revenue	765,590	823,326	(57,736)
Environmental Health Services Revenue	150,194	147,162	3,032
	242,730	195,891	· ·
Planning Services Revenue	·		46,839
Transport Revenue	900,381	1,034,252	(133,871)
Asset Management Revenue	1,020	1,020	0 (7.4.4.750)
Hydraulic Services Revenue	260,000	604,750	(344,750)
Landfill Operations Revenue	5,554,011	5,274,306	279,705
Waste Management Services Revenue	3,719,776	3,520,887	198,889
Stormwater Maintenance Revenue	29,000	29,000	0
Facilities Maintenance Revenue	19,400	19,400	0
Store Revenue	0	7,040	(7,040)
Administration & Supervision Revenue	8,000	0	8,000
Fleet Management Revenue	443,248	318,792	124,456
Internal Plant Hire Revenue	1,437,337	1,665,738	(228,401)
Total Revenue	13,530,687	13,641,564	(110,877)
	705 7 10	007.504	10.105
Building Governance Expenses	705,749	687,564	18,185
Environmental Health Services Expenses	596,323	580,935	15,388
Planning Services Expenses	1,342,535	1,318,987	23,548
Environment Expenses	340,147	332,308	7,840
EID Administration Expenses	90,790	746,160	(655,369)
Transport Expenses	202,565	200,730	1,835
Engineering Projects Design Expenses	414,362	409,996	4,365
Asset Management Expenses	943,790	997,871	(54,081)
Depreciation & Loss on Retirement Expenses	14,192,390	14,346,755	(154,365)
Hydraulic Services Expenses	774,547	1,002,905	(228,357)
Landfill Operations Expenses	2,682,090	2,593,804	88,286
Waste Management Services Expenses	3,787,419	3,611,864	175,555
Parks and Recreation Expenses	2,913,544	2,905,071	8,474
Roads Maintenance Expenses	1,798,831	1,769,759	29,072
Stormwater Maintenance Expenses	991,163	987,546	3,617
Facilities Maintenance Expenses	1,115,754	1,062,488	53,266
Store Expenses	756,628	950,636	(194,008)
Administration & Supervision Expenses	1,084,158	(758,165)	1,842,323
Fleet Management Expenses	678,362	550,834	127,529
Internal Plant Hire Expenses	1,430,653	1,663,773	(233,120)
Total Expenditure	36,841,800	35,961,819	879,981
Total Operating Surplus/(Deficit)	(23,311,113)	(22,320,254)	(990,859)
Total Operating Surplus/(Dentity	(23,311,113)	(22,320,234)	(990,039)
Renewal Capital and Assets	7,410,069	9,975,419	2,565,350
Upgrade Capital and Assets	861,035	153,000	(708,035)
New Capital and Assets	2,197,447	300,295	(1,897,152)
Total Capital and Assets	10,468,551	10,428,714	(39,837)
Transfers to Reserves	0	0	0

# CAPITAL WORKS SUMMARY

Capital investment of \$12.983 million is budgeted across the six asset classes of Council. Figure 1 below summarises the Budget for each asset class. Expenditure is across all suburbs of the municipality.

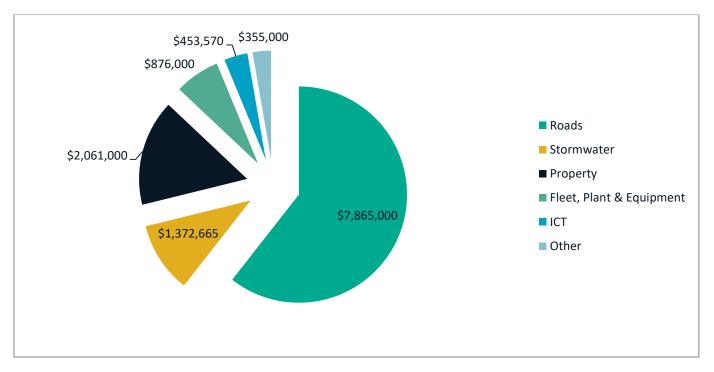


FIGURE 1 - CAPITAL WORKS EXPENDITURE BY ASSET CLASS.

# RENEWAL, UPGRADE AND NEW INVESTMENT

Council is committed to maintaining and renewing its existing infrastructure assets, summarised in Figure 2 below. Investment in renewals is undertaken as part of the 10 Year Asset Renewal Plans, which continue to be updated as condition data becomes available and asset modelling is undertaken. In this year's Budget approximately 67% of Capital investment expenditure is on renewal of the existing asset base.

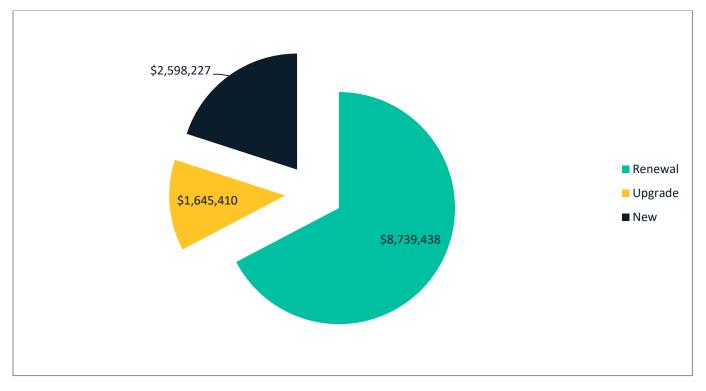


FIGURE 2 CAPITAL WORKS EXPENDITURE BY RENEWAL, UPGRADE AND NEW INVESTMENTS.

# INVESTMENT BY ASSET CLASS

### ROADS

The Road capital works Budget for 2017/18 is \$7.865 million which funds 100% of the depreciation expense of \$7.834 million. Two of the biggest areas of concern are the deterioration of footpaths and road reseals. Major capital projects budgeted for in the Roads Program includes:

- Main Rd Glenorchy (Terry St to O'Brien's Bridge) \$1.4 million
- Moorina Crescent \$657k
- Maple Ave Bayswater to No 21 \$400k
- Creek Rd Footpath \$365k
- Main Rd Granton Pathway Extension Stage 2 295k
- Sunderland Street (Derwent Park Road To Lampton Avenue) \$292k

# STORMWATER

Stormwater works in the 2017/18 capital works program is \$1.372 million. Major capital projects budgeted for in the Stormwater Program include:

- Barclay Street 15-19 Replacement \$154k
- O'Grady Avenue 11-23, Lutana Extension \$150k
- Cadbury Car Park Upgrade \$100k
- Rosetta Landslip Pipe Relining \$100k
- CBD Revitalisation Project \$100k

# PROPERTY

Council has a diverse portfolio of property and land across the municipality including the Council offices, the Derwent Entertainment Centre, the Works Centre, public toilet facilities, sports grounds facilities and other recreation facilities.

Based on the depreciation expense, \$2.343 million of renewal expenditure is required for 2017/18. The capital works program provides for \$2.061 million of Property expenditure. Major property projects for 2017/18 are:

- Moonah public toilet replacement \$225k
- Tolosa Park remediation & landscaping \$165k
- Playground Equipment Ongoing renewal & compliance \$140k
- KGV Sports & Community Precinct Project Community Hub \$101k

# FLEET, PLANT AND EQUIPMENT

The 2017/18 Fleet, Plant & Equipment Budget of \$876k reflects the changeover of 13 Fleet vehicles and the largest single item is the replacement program for the entire inventory of Kerbside Recycling Bins which will be funded across two years. The remainder of the Plant and Equipment expenditure in 2017/18 is minor plant renewal as part of Council's replacement schedule.

# Information, Communication & Technology (ICT)

Council's investment in technology for 2017/18 is supported by the ICT Strategy. The \$453k budgeted in 2017/18, \$281k will be invested in the essential upgrade of the Finance, Property & Rating and Payroll software and \$115k on replacing PC desktop units.

# **OTHER**

Council establishes an Unforeseen Works Budget in the Capital Expenditure Program to provide flexibility for the management of the Infrastructure Budget. The Unforeseen Works Budget is used for funding unplanned/emergency projects that cannot be funded in any other way.

# PUBLIC HEALTH GOALS & OBJECTIVES

Section 71(2) of the *Local Government Act 1993* requires that Councils "include a summary of the major strategies to be used in relation to the council's public health goals and objectives" in their Annual Plan.

Detailed below are the three sections in the Glenorchy City Council Annual Plan that contain strategies and actions relating to Council's public health goals and objectives.

### GOAL: MAKING LIVES BETTER

Objective: 1.2 Support our communities to pursue and achieve their goals.

Strategy: 1.2.1 Encourage and support communities to express and achieve their aspirations.

**Action:** 1.2.1.03 Implement the Positive Ageing Strategy.

Strategy: 1.2.2 Build relationships and networks that create opportunities for our communities.

**Actions:** 1.2.2.03 Implement the Healthy Communities Plan.

1.2.2.06 Implement the Community Safety Framework and Action Plan.

1.2.2.08 Partner with other stakeholders to support priority initiatives which

address social disadvantage.

### GOAL: VALUING OUR ENVIRONMENT

Objective: 3.1 Create a liveable and desirable City.

Strategy: 3.1.4 Deliver new and existing services to improve the City's liveability.

Actions: 3.1.4.06 Plan for the sustainable development of the City, ensuring compliance with

the planning scheme and community involvement in the planning process.

3.1.4.11 Promote, implement and monitor public health standards.

**Objective:** 3.2 Manage our natural environments now and for the future.

Strategy: 3.2.3 Enhance, protect and celebrate the Derwent Foreshore.

**Actions:** 3.2.3.01 Participate in the Derwent Estuary Program.

3.2.3.02 Monitor recreational water quality.

### GOAL: LEADING OUR COMMUNITY

Objective: 4.1 Govern in the best interests of our community.

**Strategy:** 4.1.2 Manage the City's assets soundly for the long term benefit of the Community.

Action: 4.1.2.06 Ensure preparedness for disaster by maintaining and continually reviewing

the City's Emergency Management Strategies.

**Objective:** 4.2 Prioritise resources to achieve our communities' goals.

Strategy: 4.2.1 Deploy the Council's resources effectively to deliver value.

**Actions:** 4.2.1.05 Develop the Corporate Risk Management Action Plan.

4.2.1.06 Implement the Corporate Risk Management Action Plan.

<sup>&</sup>lt;sup>1</sup> Council's public health regulatory functions are delivered using a risk management approach.

# LIST OF ACRONYMS

ACECQA = Australian Children's Education & Care Quality Authority

DST = Destination Southern Tasmania

GAIN = Glenorchy Action Interagency Network, children under 12

GASP = Glenorchy Art and Sculpture Partnership

HCC = Hobart City Council

ICT = Information, Communication & Technology

LEARN = Learning, Engagement, Achievement, Respect and Networking

LGAT = Local Government Association Tasmania

STCA = Southern Tasmanian Councils Authority

YANG = Youth Action Network Glenorchy, Youth 12 - 25

# This document is available from Council in alternative formats

Web: www.gcc.tas.gov.au in 'Council Plans and Documents

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