

ENGAGE

WITH

GLENORCHY CITY

COUNCIL



GLENORCHY CITY
Where ideas happen



PARTICIPATE IN GLENORCHY CITY COUNCIL

The Glenorchy City Council is committed to delivering high quality services that meet the hopes and aspirations of our communities as outlined in the City of Glenorchy Community Plan 2015 – 2040.

For this to happen, we have identified continued community engagement as a critical success factor.

Community engagement draws on the expertise of people's experiences, enriches decision making, builds relationships and supports the participation of all interested and affected stakeholders.

There are many opportunities in Glenorchy for you to get involved, have your say and make a difference!

SUPPORT OUR COMMUNITY ENGAGEMENT FRAMEWORK

Glenorchy City Council's community engagement is guided by a framework that gives direction on when and how Council will engage with the community.

The framework is based on the principle of inclusiveness, timeliness, partnership, respect, access to information, transparency, responsiveness and continuous improvement.

For more information on Council's engagement framework, visit the

A dark blue silhouette of a person from the waist up, facing right. Their right arm is extended, holding a yellow rectangular sign that is tilted upwards to the right. The sign has the text 'GET INVOLVED!' in bold, black, uppercase letters. The background of the entire page is white, with a teal-colored area at the bottom where the person's silhouette is positioned.

GET INVOLVED!

Community Engagement
page at
www.gcc.tas.gov.au

Council regularly conducts community engagement activities in order to make informed decisions and deliver better services.

A broad range of methods are used to engage with the community based on the level of impact, requirements of the stakeholders, time and resources available.

Your comments or questions will be passed on to the appropriate officer for attention and response as necessary. We will consider your comments in the decisions we make to serve the community.

BECOME AN ALDERMAN

Aldermen are the elected representatives that collectively make up the

Council of local government areas. The Council shapes the direction of a local government area and determines the policies for services delivered to the community.

The City of Glenorchy is served by 10 Aldermen, including a Mayor and Deputy Mayor. The *Local Government Act 1993* specifies the roles and responsibility of Council and Aldermen.

Aldermen are elected for a 4 year term. As an Alderman, you are able to make direct representation in the interest of the community and contribute to the wellbeing and good governance of the City of Glenorchy.

To find out more about becoming an Alderman, visit the Local Government Association of Tasmania (LGAT) website at www.lgat.tas.gov.au and



the Tasmanian Electoral Commission (TEC) website at www.tec.tas.gov.au

MAKE SURE YOU **VOTE** IN COUNCIL ELECTIONS

Every four years, elections are conducted by full postal ballot to elect a Council for the governance of the City of Glenorchy.

Although voting in local government elections is not compulsory, it is a civic responsibility. By voting in the local government election, you are making your voice heard in determining the Council that will govern the City for a term of four years.

Anyone currently on the state electoral roll is automatically registered on the local government roll for their council area, and is eligible to vote. You may also apply to be listed on the General Manager's roll and be eligible to vote if you are not a resident in the area but are a property owner or occupier, even if you are not an Australian citizen. Other conditions apply.

To apply to be on the General Manager's roll, contact Customer Service at Glenorchy City Council on 6216 6800 or email gccmail@gcc.tas.gov.au

For more information about voting see the Tasmanian Electoral Commission (TEC) website at www.tec.tas.gov.au or call 1800 801 701.



JOIN A SPECIAL **COMMITTEE** OF GLENORCHY CITY COUNCIL

Glenorchy City Council Special Committees are established as outlined by *the Local Government Act 1993* to assist in the conduct of Council business. They provide advice on special interest areas and are a part of Council's community engagement processes.

Their membership is voluntary and consists of individuals and representatives of community groups and organisations in the City of Glenorchy.

Council currently has the following Committees: Access Committee, Arts and Culture Advisory Committee, Cultural Diversity Advisory Committee, Glenorchy

Youth Task Force, Safer Communities Committee, Sports and Recreation Advisory Committee and Tracks, Trails and Cycleways Committee.

Each committee has a Terms of Reference (TOR) and are supported by Council staff.

If you are interested in serving on a Special Committee or making a contribution to the work of a Special Committee, contact the Council staff supporting the committee by using the contact details on the back of this brochure.

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Every person that lives, works or plays in the City of Glenorchy has a role in the decisions and actions that make Glenorchy a city that makes exciting things happen.

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GLENORCHY MATTERS COMMUNITY PANEL

The Glenorchy Matters Community Panel provides the opportunity for you to express your views on a wide range of issues that Council makes decisions about in delivering services to the community.

Panel members are invited to participate in community engagement activities such as surveys, forums, workshops, etc.

Membership is open to all residents and rate payers aged over 16 years excluding current Council Aldermen, staff and contractors.

For more information on how to become a panel

member, contact Customer Service at Glenorchy City Council on 6216 6800 or gccmail@gcc.tas.gov.au

ACCESS INFORMATION

Council is committed to providing the community with as much information as possible, consistent with the provisions of the *Right to Information Act 2009* and *Right to Information Regulations 2010*. With this, Council's aim is to increase accountability and increase the ability of people to participate in their governance based on the principles of:

- ➔ Open and transparent government;
- ➔ Consideration of the overriding public interest;



- ➔ Proactive disclosure and dissemination of information; and
- ➔ Respect for the privacy of individuals.

You may request information from Council or provide your comments at any time.

VOLUNTEER WITH COUNCIL

Volunteering is a way of participating in Council's programs, sharing your skills and time and connecting with other members of the community who are making a difference.

Council's volunteering opportunities sometimes

come up in areas such as community events, art and culture program, community development and environmental management.

The Glenorchy Volunteer Centre is managed by Council and can provide you with more information about volunteering with Council or other community groups within the City of Glenorchy.

For more information, contact:

Glenorchy Volunteer Centre

631 Main Road, Berriedale, TAS, 7011

Phone: (03) 6214 4571

Open Tuesday between 10:00am and 3:00pm

Or contact Customer Service at Glenorchy City Council on 6216 6800 or gccmail@gcc.tas.gov.au.



COME TALK TO US



In person at **374 Main Road, Glenorchy**
Monday - Friday 8:15am - 5:25pm



By phone **(03) 6216 6800**
Monday - Friday 8:15am - 5:25pm



By email to
gccmail@gcc.tas.gov.au



By letter to
PO Box 103 Glenorchy TAS 7010



Visit Council's website at
www.gcc.tas.gov.au



Translating and Interpreting Service (TIS)
is available for free. Call TIS on **13 14 50**
and ask for an interpreter in your
language to contact us



National Relay Service
1800 555 660 (free from landlines)



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