# COUNCIL POLICY SAFEGUARDING CHILDREN & YOUNG PEOPLE



## PURPOSE

The purpose of the policy is to define Council's commitment to creating and maintaining a Child Safe Organisation. This policy outlines Council's position and responsibilities toward the safeguarding of children and young people in our physical and online environments.

## SCOPE

This policy applies to all Council Staff.

# **RELATED DOCUMENTS**

Child safety is embedded throughout our organisational policies and procedures. Key documents include:

- Code of Conduct
- Complaints Management Policy
- Council Childcare Policies

# STATUTORY REQUIREMENTS

Acts	Child and Youth Safe Organisations Act 2023 (Tas)				
	Archives Disposal 1983 (Tas)				
	Personal Information Protection Act 2004 (Tas)				
	• Registration to Work with Vulnerable People Act 2013 (Tas)				
	• Privacy Act 1988 (Cth)				
Regulations	N/A				
Australian/International Standards	Child and Youth Safe Standards (Tas)				

#### DEFINITIONS

**Abuse** is an act, or a failure to act, towards or on behalf of a child that may result in harm. It can occur on one occasion or multiple occasions. Sometimes the impact of multiple events leads to harm that becomes cumulative in nature. Types of abuse include physical, emotional, sexual abuse, and neglect. *Children, Young Persons and Their Families Act 1997* defines it as:

(a) sexual abuse; or



(b) physical or emotional injury or other abuse, or neglect, to the extent that -

(i) the injured, abused or neglected person has suffered, or is likely to suffer, physical or psychological harm detrimental to the person's wellbeing; or

(ii) the injured, abused or neglected person's physical or psychological development is in jeopardy

Act means the Child and Youth Safe Organisations Act 2023

**Child/Children/** means any person under 18 years of age.

**Child Safe** means protecting the rights of children and young people to be safe by taking actions that can help prevent harm and abuse.

**Child Safe Organisation** is defined in the *Royal Commission into institutional child sexual abuse Final Report Vol 1-17* as an organisation that:

- creates an environment where children's safety and wellbeing are at the centre of thought, values, and actions.
- places emphasis on genuine engagement with and valuing of children and young people.
- creates conditions that reduce the likelihood of harm to children and young people.
- creates conditions that increase the likelihood of identifying any harm, and
- responds to any concerns, disclosures, allegations, or suspicions of harm.

Implementation of the Child and Youth Safe Standards (which mirror the National Principles for Child Safe Organisations) give effect to the above.

**Child and Youth Safe Standards** are 10 standards that specific organisations in Tasmania (including councils) must put into practice in an ongoing and simultaneous manner. These are defined under the *Act* and mirror the National Principles for Child Safe Organisations.

**Contractor** means a person or company engaged by Council to provide services directly to children and young people, or where the contract's activities will, or are likely to involve contact with children and young people that is a usual part of and more than incidental to, the services.

**Council facilities** means properties, buildings, and facilities including parks and sporting facilities owned and managed by Council including those used by the public or available for hire.

**Council Staff** means Council employees, volunteers, students on placement, contractors, consultants, elected representatives, and visitors, and anyone else who undertakes work on behalf of the Council. Regardless of whether their work relates to children or young people.

Cultural Safety means an environment or relationship where:

• Aboriginal and Torres Strait Islander children and young people feel safe to be themselves;



- their Aboriginality is respected; and
- their sense of self and identity is nurtured and encouraged.

**Harm** means any detrimental effect of a significant nature on the child's wellbeing, whether caused by a single act, omission or circumstance, or a series or combination of acts, omissions, or circumstances.

**Independent Regulator** refers to the independent oversight body that exists to help organisations understand how to comply with Tasmania's Child and Youth Safe Framework, provide guidance and advice, and monitor compliance.

**Information Sharing** means the mandatory sharing of information under the *Act* about reportable conduct of an adult worker with certain bodies, including the Registrar for Working With Vulnerable People and any other child-involving organisations the worker is involved with.

**Investigation** means a systematic inquiry into an incident or event to determine the facts.

**Reportable Conduct Scheme** requires leaders of specific organisations to notify the Independent Regulator when concerns are raised about conduct related to child abuse, what investigation is done, and the results of such an investigation within mandated timelines.

**Safeguarding** means taking the actions necessary to ensure children and young people feel safe and are safe. This also means that if children or young people don't feel safe, steps are taken to restore their safety.

Standards means the Child and Youth Safe Standards set out in Schedule 1 of the Act.

**Universal Principle for Aboriginal Cultural Safety** is applied across all 10 Child and Youth Safe Standards and means the right of Aboriginal and Torres Strait Islander children and young people to Cultural Safety.

Wellbeing means the care, development, education, health and safety of children and young people.

Young People means a child who is 16 or 17.

#### **POLICY STATEMENT**

# COUNCIL SAFEGUARDING CHILDREN AND YOUNG PEOPLE STATEMENT OF COMMITMENT

We are committed to the safety and wellbeing of children and young people while enabling their participation as valued members of our community.

We have zero tolerance to child abuse and harm. Our people are obligated to prioritise the safety of the children they interact with in the performance of their role and to report conduct of concern.

We recognise the importance of child safety in the provision of quality community services. All children who attend services, programs, events, and community spaces (including online environments) that are delivered, owned, contracted, or managed by Council, have the right to feel safe, be safe, and be heard.



We recognise our legal and moral responsibilities in keeping children and young people safe and have robust policies and procedures in place to meet this commitment that are aligned with the National Principles for Child Safe Organisations.

We want children to thrive, be safe, happy, and empowered. We are dedicated to ensuring their views are listened to and respected, and they are given opportunities to contribute to how we plan and deliver our services that affect them.

We are committed to being a Child Safe Organisation.

# **POLICY CONTEXT**

Council is committed to the safety of Children and Young People. We are legally required to comply with the *Act*, which aims to protect children from abuse and harm. It also aims to prevent the failure of organisations to investigate and deal with inappropriate behaviour identified in the Royal Commission into Institutional Responses to Child Sexual Abuse and the Commission of Inquiry into the Tasmanian Government's Responses to Child Sexual Abuse in Institutional Settings.

## CHILD SAFE STANDARDS

The Tasmanian Child and Youth Safe Standards (the Standards) outline how an organisation can develop a culture with child safety and wellbeing at its centre. The Standards contribute to preventing abuse and harm. They require organisations to meet a benchmark that ensures Children and Young People's rights to safety and wellbeing are respected and upheld.

All 10 Child and Youth Safe Standards must be put into practice in a way that also gives effect to the Universal Principle for Aboriginal Cultural Safety. The Universal Principle states that organisations must provide an environment that ensures that the right to Cultural Safety of Aboriginal and Torres Strait Islander children is respected.

Tasmania's 10 Child and Youth Safe Standards mirror the National Principles for Child Safe Organisations which emerged from the work of the Royal Commission into Institutional Responses to Child Sexual Abuse.

The Standards are as follows:

Standard	This means		
<b>Standard 1:</b> Child safety and wellbeing is embedded in organisational leadership, governance, and culture.	All people in the organisation care about children and young people's safety and wellbeing above everything else, and make sure they act that way and lead others to act that way.		



<b>Standard 2:</b> Children and young people are informed about their rights, participate in decisions affecting them and are taken seriously.	Children and young people are told about their human rights, have a say in decisions and are taken seriously.		
<b>Standard 3:</b> Families and communities are informed and involved in promoting child safety and wellbeing.	Families, carers, and communities know about and are involved in the organisation's child and safety and wellbeing activities.		
<b>Standard 4:</b> Equity is upheld and diverse needs respected in policy and practice.	The rights of every child and young person are being met, and children and young people are treated with dignity, respect, and fairness		
<b>Standard 5:</b> People working with children and young people are suitable and supported to reflect child safety and wellbeing values in practice.	People working with children and young people are safe to work with children and young people and are respectful of them. They are taught how to keep children safe and well.		
<b>Standard 6:</b> Processes to respond to complaints and concerns are child focused.	Children, young people, families, carers, staff, and volunteers are listened to and can share problems and concerns.		
<b>Standard 7:</b> Staff and volunteers are equipped with the knowledge, skills and awareness to keep children and young people safe through ongoing education and training.	Staff and volunteers keep learning all the time so they know how to keep children and young people safe and well.		
<b>Standard 8:</b> Physical and online environments promote safety and wellbeing while minimising the opportunity for children and young people to be harmed.	Children and young people are safe in online and physical spaces.		
<b>Standard 9:</b> Implementation of the Child and Youth Safe Standards is regularly reviewed and improved.	The organisation keeps reviewing and improving its child safety and wellbeing practices.		
<b>Standard 10:</b> Policies and procedures document how the organisation is safe for children and young people.	The organisation writes down how it keeps children and young people safe and well, and makes sure that everyone can see these documents		

## **REPORTABLE CONDUCT SCHEME**

The Reportable Conduct Scheme (the Scheme) aligns closely with the Standards. The Scheme aims to improve how organisations respond to allegations of certain types of misconduct involving children/young people, committed by their workers and volunteers. This Scheme only applies to reportable behaviour by workers over the age of 18 years old.



The Scheme imposes legal obligations on the Chief Executive Officer as head of the organisation to have systems in place to prevent child abuse, and if child abuse is alleged, to ensure allegations are brought to the attention of the appropriate persons for investigation and response.

Under the Scheme, reportable conduct is broader than suspected criminal behaviour, and includes:

- Sexual offences (against, with or in the presence of, a child)
- Sexual misconduct (against, with or in the presence of, a child)
- Physical violence (against, with or in the presence of, a child)
- Grooming of a child
- Behaviour that causes significant emotional or psychological harm; and
- Significant neglect
- Relevant offences such as failing to report child abuse.

## **POLICY FUNCTIONS**

Council will ensure the following functions of this policy are resourced and assigned to the relevant officers for implementation:

- Establishing of an internal Child and Youth Safe Organisation working group to collectively implement the Child Safe Standards across the organisation and continue to monitor where improvements can be made.
- Providing the necessary resources to prepare and implement policy and procedural changes required to comply with the Child Safe Standards. This work includes:
  - Updating the Glenorchy City Council Code of Conduct to include employee obligations under the Act,
  - Conducting risk assessments for Council services, programs, or facilities used by children and young people,
  - Developing allegation and complaints handing procedures,
  - Updating relevant HR policies and procedures,
  - Updates to contractor/supplier/procurement policy and procedures,
  - Documenting reporting and record keeping procedures related to this policy.
- Providing resources for staff awareness and training in relation to this policy.
- Delivering child safe messages at Council venues, grounds, facilities, and events.
- Connecting and supporting local community groups, organisations, and stakeholders to child safety resources (including culturally safe and inclusive resources).



#### **ROLES AND RESPONSIBILITIES**

Safeguarding children and young people is a shared responsibility across Council.

The implementation of this policy and the Child and Youth Safe Standards Action Plan will be overseen by the Child Safe Organisation Working Group.

#### CHILD SAFE ORGANISATION WORKING GROUP

This Working Group will meet as per the working group Terms of Reference to provide governance, leadership and quality improvement related to the development and implementation of the Child and Youth Safe Standards Action Plan

• The Working Group is led by the Manager Community and sponsored by the Chief Executive Officer. The working group consists of staff from across the organisation.

Key functions of the group are to:

- Review implementation of the Safeguarding Children and Young People Policy and other documents as
   necessary
- Develop and implement the Child Safe Standards Action Plan and monitor the implementation of this policy across departments.
- Advocate and educate management and colleagues on the Standards and encourage implementation of the standards across all departments.

#### **ROLES AND RESPONSIBILITIES ACROSS COUNCIL**

The following staff have specific responsibilities in relation to this Policy:

Role	Responsibility
Elected Members	<ul> <li>Model a culture of child safety and wellbeing.</li> </ul>
	<ul> <li>Understand and comply with their obligations in relation to child safety and wellbeing.</li> </ul>
	<ul> <li>Participate in training/education to identify, prevent, and report child abuse and harm.</li> </ul>
	<ul> <li>Report any concerns about child safety and wellbeing.</li> </ul>
	<ul> <li>Elected Members also have a role in helping to promote the Council as a Child Safe Organisation and to direct community members to appropriate information and resources.</li> </ul>
Chief Executive Officer	<ul> <li>The Chief Executive Officer is the 'head of an entity' under the Act and has legal obligations (including timeframes) around sharing of reportable conduct information. This includes reporting to the Independent Regulator</li> </ul>



Role	Responsibility
	<ul> <li>any allegations of misconduct involving children and young people by Council staff.</li> <li>Ensure adequate resources and support to enable staff to effectively deliver the Safeguarding Children and Young People Policy.</li> <li>Be the first point of contact in relation to the reportable conduct scheme and investigations.</li> </ul>
Managers, Coordinators and Team Leaders	<ul> <li>Ensure a culture of safeguarding children and young people is embedded among their team.</li> <li>Ensure safeguarding children and young people policies and procedures, and other relevant policies are implemented within the work areas they are responsible for.</li> </ul>
	<ul> <li>Provide team members with induction, support, supervision, and access to ongoing professional development around safeguarding children and young people relevant for each team member's role and duties.</li> <li>Conduct risk assessments, taking reasonable steps to identify any potential risks to the safety and wellbeing of children within the work remit of their team/s and remove or minimise the risks.</li> </ul>
Manager HR and Manager Governance & Risk	<ul> <li>Ensure all recruitment, selection and on boarding processes meet the requirements of the Child and Youth Safe Standards.</li> <li>Ensure appropriate safety and screening checks are undertaken prior to engagement and maintained according to Council HR policies.</li> </ul>
	<ul> <li>Ensure induction of new employees includes the provision of the Safeguarding Children and Young People Policy and Procedures and training to support them to understand their roles and responsibilities relating to child safety.</li> </ul>
	<ul> <li>Oversee the implementation of child safety training for new employees and refresher training for all employees on an ongoing basis and keep records of training completed.</li> </ul>
	<ul> <li>Manage disciplinary procedures as they relate to child safety and wellbeing.</li> <li>Responsible for providing training, capacity building and awareness-raising initiatives to ensure employees are appropriately equipped to recognise, respond to and report child abuse.</li> </ul>
Council Staff	<ul> <li>Understand and comply with their roles and responsibilities in keeping children safe.</li> </ul>



Role	Responsibility				
	<ul> <li>Report any concerns about the safety and wellbeing of a child or young person, or about inappropriate conduct of other workers</li> </ul>				
	<ul> <li>Obtain and maintain a Working with Vulnerable People Check where required.</li> </ul>				
	<ul> <li>Participate in training and education in relation to safeguarding children a young people as required.</li> </ul>				
	<ul> <li>Provide environments for children and young people where they feel safe, empowered, and can participate. Behave safely and appropriately with children and young people.</li> </ul>				
	<ul> <li>Support members of the public to understand and access Council's child safety reporting procedures when appropriate.</li> </ul>				
Contract Managers	<ul> <li>The management of contracts includes, but is not limited to, all agreements, leases, licences, grant recipients, funded partners, and labour hire. Anyone managing these contracts will ensure:</li> </ul>				
	All third-party operators are provided with a copy of Council's Child Safety Commitment Statement; and				
	Contracts contain the relevant child safe clauses, including the requirement for Working with Vulnerable People Checks where relevant; and compliance with the Standards.				

# **OUR OBLIGATIONS WITH EXTERNAL PARTIES**

Although Council is not legally responsible for providing oversight of compliance with Child Safe practices outside of this organisation, the Council will take any reasonable steps to engage with persons who utilise Council facilities to operate in alignment with this policy.

# OUR APPROACH TO ROYAL COMMISSION RECOMMENDATION

The Royal Commission into Institutional Responses to Child Sexual Abuse defined a role for Local Government under Recommendation 6.12 which states:

"With support from governments at the national, state and territory levels, local governments should designate child safety officer positions from existing staff profiles to carry out the following functions:

- (a) developing child safe messages in local government venues, grounds and facilities;
- (b) assisting local institutions to access online child safe resources;
- (c) providing child safety information and support to local institutions on a needs basis; and



(d) supporting local institutions to work collaboratively with key services to ensure child safe approaches are culturally safe, disability aware and appropriate for children from diverse backgrounds."

In developing this policy Council has been working with LGAT to understand how to best implement recommendation 6.12 in the context of the legislation and our limited resourcing.

Council acknowledges it has a leadership role in our community to support relevant organisations to be child safe and promote child safe practices and will work towards the functions of Recommendation 6.12 where possible.

Our approach to working towards the desired outcomes from Recommendation 6.12 is to manage this workload through the Child and Youth Safe Organisation working group.

It is anticipated that over time more resources may be made available to us from the State Government. Council may also decide to put more resources to this on its own accord. This policy will be reviewed and updated accordingly.

## DOCUMENT CONTROL

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