## GLENORCHY CITY COUNCIL ANNUAL REPORT



#### CONTENTS

Mayor's Report	2
General Manager's Report	5
Council Structure	6
Aldermen	7
<ul> <li>Profiles</li> <li>Attendance at Meetings</li> <li>Council Representations</li> <li>Allowances and Reimbursement of Expenses</li> </ul>	7 10 11 13
Community Precincts Report	14
- Office Bearers	15
Special Committees Report	16
Organisational Structure	19
Departments:	20
<ul> <li>City Assets</li> <li>Community Development</li> <li>Corporate Services</li> <li>Environment Planning and Development</li> <li>Governance and Performance and General Manager</li> <li>Works and Services</li> </ul>	20 20 20 20 20 20 21
Key Outcomes for 2009/2010	21
Performance Indicators	36
Public Health Statement	39
Public Interest Disclosure Statement	39
Enterprise Powers	39
Donated Land	40
Non Application of Tender Process	40
Partnership Agreement	40
Major Contracts	41
Staff List	42
Financial Statements	44

#### VISION

Our Vision is to ensure Glenorchy is the best place in Tasmania to live, work and play; both now and into the future.

We want Glenorchy to be a City where we all care for each other and act together to improve our lifestyle and environment through a strong sense of community.

#### MISSION

The City of Glenorchy exists to represent the local community to ensure that quality services are provided to meet present and future needs.

#### VALUES

#### People

Each person has a positive contribution to make. The rights and opinions of all are heard, valued and respected.

#### Diversity

We value differences that enrich our community and the positive contributions everyone can make in improving the quality of community life.

#### Progress

We value innovation, flexibility and imagination in building a better and sustainable community.

#### Prosperity

We commit ourselves to achieving social and economic prosperity for all.

#### Environment

We work together to improve our City so we can enjoy a safe and healthy environment and a good quality of life. We respect our heritage and have pride in our City.

Street Address: Postal Address: Telephone: Web site: E-mail: 374 Main Rd, Glenorchy 7010 PO Box 103, Glenorchy 7010 (03) 6216 6700 www.gcc.tas.gov.au gccmail@gcc.tas.gov.au





#### MAYOR'S REPORT

Against the background of tough financial conditions, Glenorchy was able to achieve some great community development and service outcomes while setting the City on a sound financial course for the future.

In his report, General Manager Frank Pearce details the nature of the financial difficulties Council has had to face and the action taken to address them.

During the year, Council was dealt a blow with the sudden passing of the late Glenorchy Deputy Mayor, Alderman Jim Manson. Alderman Manson was an exceptional man who loved his family, his community and football. Much has been written about "Gentleman Jim" and his commitment to sport – especially his 210-game career with the Glenorchy Football Club – and he demonstrated that same commitment and energy to his time on Council. He was first elected to Glenorchy City Council in 1996 and served as Deputy Mayor from 2005. Alderman Manson represented Council on the National Fitness Southern Recreation Association, Southern Waste Strategy Board, Team Glenorchy and Collinsvale Precinct.

We could not have asked for a friendlier, more generous, enthusiastic, committed and loyal Deputy Mayor. He was a true gentleman whose legacy will continue to benefit the community for many years to come.

#### New Deputy Mayor and Alderman

At the June 21 Council meeting, in accordance with the Electoral Commission requirements Alderman Christine Lucas was elected to fill the vacancy as Glenorchy City Council's new Deputy Mayor. Alderman Lucas is Director of Sales for Mercure Hotels in Hobart and Launceston and has served on Glenorchy City Council for 16 years. She is chair of the Regional Events Coordination Group, a board member of the Southern Tourism

Taskforce and a member of the Tasmanian Association of Mental Health.

Matt Stevenson was elected to Council in a recount of votes from the previous Local Government elections to fill the vacancy of Alderman. Alderman Stevenson, a former bank executive at MyState Financial, lives in Glenorchy with his wife and three young children.

I welcome both Aldermen into their new roles.

#### Major Projects

Council takes a partnership approach to achieving goals for the City and its residents. Council and its officers play a key role in conceiving, planning and progressing major projects. Part of this role is to act as a facilitator – working tirelessly to bring together Local, State and Federal Government agencies and funding to secure the projects.

#### **Civic Precinct Redevelopment**

During 2009-10 we made good progress on our plan to redevelop the present Glenorchy City Council site. With the support of the State Government we commissioned a feasibility study into redevelopment of the Council Chambers' site to create improved public facilities and pedestrian links in the Glenorchy CBD.

Our plans for the new development include:

- Three to four floors of quality office space for Council and Government services such as Police, the Library, Centrelink, and Health Services, general office space for lease and additional retail;
- Office or residential accommodation on the top floor;
- Ground floor shop fronts retail, food outlets and Government services;
- Pedestrian friendly linkages through the building to other shopping; and
- Underground car parking.

We have been able to make this progress because of the cooperation between Council and all of the Government agencies involved. The redevelopment proposal sits well with the State Government's Health Plan and, if it proceeds as we expect, it assists the Department of Health and Human Services to implement their much needed plan to dramatically expand health services in Glenorchy, including outreach services for Brighton, Derwent Valley, Southern Midlands and Central Highlands areas.

We envisage it will also provide new office space for Police Tasmania, the Glenorchy Learning and Information Network Centre (LINC), Glenorchy City Council and businesses.

#### Glenorchy Art and Sculpture Park Established

Another project that Council conceived and has worked hard to achieve is the Glenorchy Art and Sculpture Park (GASP).

GASP is a bold project of state significance that will transform the Elwick Bay foreshore from Montrose Bay to Wilkinson's Point into a world-class destination. No other municipality in Tasmania is undertaking such a project. GASP is unique in that it is neither a school nor a museum but a dynamic, inspirational and useful open space. Our aim is that it builds on Tasmania's cultural tourism offerings and links in with Moorilla's fantastic Museum of Old and New Art (MONA) which is expected to attract thousands of new visitors.

To be successful Council wants to ensure that GASP becomes a contemporary art park that shifts public perceptions, is accessible for the whole community, is sustainable and low maintenance, inspires environmental renewal and is a fitting gateway to Hobart and Southern Tasmania.

2

Working closely with the State and Federal Governments during the year we secured \$5 million to get the GASP linkages up and running. To maximise the ability to attract philanthropic and business support we've decided to set up GASP as a not-forprofit company with Deductible Gift Recipient (DGR) status. It will have an independent elected board and be autonomous from Glenorchy City Council.

The Council as land owner, champion and initial sponsor of the initiative will retain a vested interest in the project and will maintain and care for the land and activities that affect the community.

GASP has been researched and developed over 18 months and from the start our intention was that it be a self-sustaining independent project. That requires a robust governance structure, genuine community participation, strong relationship with Council and resonance at an international level.

While we managed to raise about \$5 million to get it started, a further \$5 million is required to commence the art acquisition program in earnest. Council believes that it is not the best qualified body to raise money and make decisions about art. To demonstrate potential and build trust it is critical that the GASP organisational structure and its artistic plan are developed by specialists in the field.

A key feature of the GASP vision is a crescent-shaped pathway and boardwalk from Wilkinsons Point to MONA creating an avenue for visitors to stroll to view temporary and permanent artworks, as well as enjoy the spectacular natural landscape.

Construction of the first stage of the GASP project is scheduled to begin by the end of the year and be completed within a year.

#### New KGV Oval Grandstand

In November 2009 the new \$2.2 million King George V Oval grandstand was opened marking a new era for the ground.

When the 50 year old Cresswell-Beakley Stand was destroyed by fire a significant piece of sporting infrastructure and a considerable amount of equipment and irreplaceable Glenorchy Football Club memorabilia was lost.

However, from the ashes has risen an exciting, modern building which is more comfortable for spectators, is fully accessible to people with disabilities and has better player facilities. In addition to the stand's 500 seat capacity, the inclusion of a multi-purpose function centre provides a new entertainment venue in Glenorchy and offers a versatility that will help maximise the community benefit from the KGV facilities.

The new facilities are exciting for the Glenorchy Football Club and the Glenorchy Cricket Club, and Council hopes other sports clubs and community groups will be encouraged to use the oval and function centre.

In that regard Council and the clubs worked together to secure \$650,000 in State Government funding for the installation of lighting and other improvements at the KGV Oval which has created the potential to have night football games and evening community events at KGV.

#### Hobart Northern Suburbs Rail Service

At its December meeting Council endorsed a resolution urging Tasmania's political parties to include as part of their policies for the March 20 State Election, a commitment to provide funding for a study into the proposed Hobart Northern Suburbs Rail Service.

Council was of the view that a passenger rail service between Glenorchy and Hobart had the potential for immense positive economic, social, environmental, planning and urban renewal outcomes for the City and Southern Tasmania generally. Council pursued this with all political parties in the lead up to the State election and in the June State Budget the Government allocated \$350,000 for the preparation of a business case for the light rail.

A community advisory panel is being set up to help develop a business case and will have representation from the Hobart Northern Suburbs Rail Action Group, TasCOSS, the University of Tasmania, the Planning Institute of Australia, the Sullivans Cove Waterfront Authority, Future Transport Tasmania, Metro Tasmania and the Glenorchy City, Hobart City and Brighton Councils.

#### Brooker Highway Transport Plan

One of the big issues facing Glenorchy City Council and the State Government has been how to best improve the flow of traffic on the Brooker Highway. During the year Council was involved in assisting DIER with the development of the Brooker Highway Transport Plan to guide future planning and investment on the highway.

It has long been a concern of Council that decisions in relation to the Brooker Highway were being made without a strategic framework in place. The Brooker Highway Transport Plan aims to provide a safe and efficient urban highway that caters for a large and growing transport task.

The objectives of the plan are to maintain the highway's capacity and reliability, improve road safety, improve local connectivity, complement land use and planning decisions and monitor future transport trends.

The main immediate issues that need to be addressed, include:

- Improvements to the Elwick Road, Goodwood Road and Howard Road junctions with the Brooker Highway
- Junction works at Foreshore Road and Duncan Street to facilitate increased student numbers at Montrose Bay High School
- Continuation of the existing Brooker Highway Partnership between Glenorchy City Council and the State Government (which includes a number of other specific projects along the Brooker Highway).

#### **Community Development and Services**

Glenorchy City Council is proudly a community council that listens to its residents and responds to their needs. We are committed to a community consultation program through the Precincts and other mechanisms to provide residents with the opportunity to have their say on the decisions that affect their City.

While we have limited resources, particularly now as a result of the loss of revenue due to State Government's changes to water and sewerage, Council acknowledges its important social responsibilities to provide the services and programs that our community needs.

Throughout 2009-10 we have continued to provide a wide variety of community services and came up with some innovative ways to fund new programs to benefit the residents.

#### **Community Consultation – Precincts**

Council made a commitment in 1999 to be a 'Community Council' and a major part of that commitment is to involve the community as much as possible in planning, decision-making and general activities.

It is vital that Council keep up to date with new communication and consultation techniques to ensure it continues to be responsive to community needs and aspirations. We have a community of citizens who have a right to participate in decisions that affect them.



We currently consult the community in a number of ways:

- Through neighbourhood "Precinct" groups
- Consultative Committees
- Special Interest Register
- Regular Community Surveys; and

• An Engagement strategy for individual issues and activities.

This year Council has decided to establish a Community Panel consisting of a demographically and geographically representative group which can be contacted by Council to complete surveys and provide feedback. A number of other councils in Australia have found Community Panels are a useful and cost effective consultation method.

Other communications methods to be investigated by Council include SMS messaging, Twitter, Facebook, Webcasting of Council meetings, online customer action requests for maintenance and email feedback on specific issues through Council's website.

Council will also consider internet forums where residents can engage in dialogue about proposals online and online chat events where people can exchange views with specific Council representatives within a fixed period of time.

Face to face communication will continue to play an important role. Council's five Consultative Committees in the areas of youth, access, cultural diversity, community safety and cycling will continue to provide invaluable input into policy making in areas that affect specific segments of the community.

The City's nine Precinct groups do an excellent job building relationships within communities and promoting community pride. The Precinct groups have initiated a wide range of programs and activities that enrich community life such as the Claremont ANZAC Flag Parade, the Chigwell Community Garden, Social Craft groups and the Halloween Family Fun Day.

#### **Glenorchy Community Fund**

Another Council innovation is the establishment of a new philanthropic fund aimed at benefiting and strengthening the Glenorchy community. The Glenorchy Community Fund (GCF) will provide an easy and accessible way for people, businesses and organisations to make charitable contributions for worthwhile community projects.

The Fund is unique in Tasmania in that it is targeted to benefit current and future generations specifically in the Glenorchy municipality. The GCF will be a perpetual fund which means all donations will be invested and projects funded from the earnings. We aim to grow the fund by providing a simple and easy, tax-deductible mechanism for like-minded people to donate to build a stronger local community.

The GCF will be established as a sub-fund of the National Community Foundation (NCF) to take advantage of its charitable status and administrative expertise, but guided by a local Advisory Committee set up to promote the fund and make funding recommendations. The committee's first focus will be on encouraging and building philanthropy and to establish an ongoing program to provide donors opportunities to contribute to the Fund and to their community.

Once it has a pool of money, the Glenorchy Community Fund aims to make annual grants to projects ranging from addressing disadvantage in the Glenorchy community to promoting social fairness, cultural richness and environmental sustainability.

#### Steps To the Future

Another new pilot program, Steps to the Future, has been set up by Glenorchy City Council and Glenorchy LINC, with additional support from Child Health and Parenting Services and Pulse Youth Health Centre. Steps to the Future is funded for three years by the Tasmanian Community Fund, through the Building Tasmania as the Learning Community grant program. It is a three-year program funded to help young mums from the City of Glenorchy to learn new life skills and create a better future for themselves and their children.

Steps to the Future aims to remove obstacles to education for young mothers by providing individually tailored learning programs to develop their skills as parents and to develop work readiness. The program provides Polytechnic accredited training up to Certificate II tailored to suit the needs of young mothers.

As well as providing opportunities for education and skill development, the program connects young mothers with the local community, reducing isolation and supporting them as parents. With support as mothers, they are better equipped to support their children in learning.

#### Other Community Highlights

Other Community development and service highlights for 2009-10 included:

- Against The Odds Gambling Awareness Project for young people in partnership with Anglicare;
- The biennial Works Festival "Glenorchy Moves" which attracted an audience of over 4000 and \$65,000 of external funding grants;
- Our highly successful Annual Volunteer Awards with more than 100 groups and individuals receiving awards for their voluntary contributions. Sponsorship for this year's event provided by the Bendigo Bank;
- Completion of the Glenorchy Garden of Many Cultures at Tolosa Park celebrating the diversity of the Glenorchy Community - funded by a Commonwealth Regional and Local community Infrastructure Grant;
- Annual Safety In Action Workshop attended by 75 community members;
- Securing \$40,000 funding from the Department of Sport and Recreation to continue delivery of the Mobile Activity Centre service across the City to young people;
- Partnership with Community Corrections to implement a range of initiatives across the city including nature strip mowing for frail-aged residents; removal of graffiti and rubbish across the city; a make over of Barry Street Reserve and creek cleanups;
- Establishment of the Glenorchy Life Network which aims to develop a local community driven suicide awareness, education, prevention and support network;
- Establishment of 15 Heart Foundation Walking groups across the City including the first workplace walking groups in Tasmania at Cadburys;
- Older Adults Physical activity Program and the Heartmoves program for people over 50 funded by the State Community Capacity grants program; and
- Development of a community garden at Chigwell, funded by the Commonwealth Regional Local Infrastructure Grants program.

Adriana Taylor Mayor of Glenorchy





#### GENERAL MANAGER'S REPORT

The annual report summarises the programs and services that have been provided to its community by the Glenorchy City Council during 2009-10.

2009-10 saw the first year of the State Government's water and sewerage reforms, with responsibility for water and sewerage services transferring to Southern Water from 1 July 2009. This was a huge change for the organisation, with around 40 full time equivalent staff transferring, together with over \$200 million dollars of water and sewerage assets.

The water and sewerage reforms have had a very severe impact on Council's financial situation. The Council had been making a commercial return each year from water and sewerage in accordance with the expectations of the Government Prices Oversight Commission (GPOC). We had been drawing these profits as a dividend and using them to support other services provided by the Council. In 2008-09 Council had budgeted to receive a net cash return of \$13 million from its water and sewerage operations. For 2009-10 Council budgeted to receive distributions from Southern Water of only \$8.8 million.

To alleviate some of this shortfall the Council's 2009/10 budget introduced a range of savings and efficiencies, resulting in a reduction of approximately 26 full time equivalent positions compared to the 2008-09 budget, for non-water and sewerage services. These savings were achieved without the need for redundancies, but with the reduction in some services a number of staff were redeployed to other parts of Council's operations. Change can be difficult and I would like to acknowledge the efforts of all of my staff, despite the difficulties and financial constraints that many of them worked under in 2009-10. Their continuing commitment, enthusiasm and focus on quality community outcomes is to be commended.

Prior to the water and sewerage reforms, Council had put in place a set of strategic financial policies to significantly increase the amount of money spent on infrastructure maintenance, renewal and replacement over a 6 year period. The water and sewerage reforms have set this process back, and during 2009-10 we have undertaken a major review of what needs to occur to ensure the ongoing financial sustainability of the Council. This has included the development of a very detailed and comprehensive strategic financial model that enables the Council to forecast its financial situation 10 years out.

To be financially sustainable in the long term, our financial modelling indicates that over the next 7 years Council needs to move towards break-even or surplus budgets and to double the amount of money that it spends on infrastructure. During 2009-10 we have explored over 200 suggestions from staff and Aldermen on ways to further reduce our costs, improve our efficiency and obtain revenue from other sources so as to minimise the extent of future rate increases. However, it is clear that our general rates revenue is currently too low, and that as a responsible Council Glenorchy will need to increase revenue over time to ensure that we are financially sustainable into the future.

The water and sewerage reforms have had a major impact on the Council's operations and managing the impact has taken up a huge amount of Aldermen and staff resources and effort. Despite that, in 2009-10 the Council continued to provide an extensive range of services and facilities for the Glenorchy community in accordance with the Glenorchy Community Plan and Council's Strategic Plan.

The second half of the annual report includes the 2009-10 financial statements. The financial statements include a comprehensive set of accounts, as well as notes and statements as required by the Local Government Act 1993 and our financial statements have again received an unqualified audit report from the Auditor-General. While the Comprehensive Income Statement shows a surplus before "other comprehensive income" of \$1.081 million, the surplus includes \$1.579 million of capital grants received for the Glenorchy Arts and Sculpture Park as shown in Note 5. These funds have not been expended during 2009-10 but are expected to be expended during 2010-11.

Frank Pearce General Manager



#### COUNCIL STRUCTURE

As at the 30th June 2010, Council's structure was:

#### Council

*Mayor* Alderman Adriana Taylor

#### Deputy Mayor

Alderman Christine Lucas

#### Aldermen:

Alderman Jennifer Branch Alderman Steven King Alderman Richard Lowrie Alderman Luke Martin Alderman Haydyn Nielsen Alderman David Pearce OAM Alderman Peter Ridler RFD Alderman Stuart Slade Alderman Matt Stevenson Alderman Robert Vervaart

The Council of the City of Glenorchy is the ultimate policy and planning body of the corporation.

Day to day administrative and operational decisions have been delegated to the General Manager so that unnecessary delays are avoided.

This mode of operation enables Council to concentrate its efforts towards considering strategic issues, establishing policy positions and managing performance outcomes for the organisation and community.

Decision making has also been streamlined by maintaining a Committee for the Glenorchy Planning Authority and providing sufficient powers to that Committee to make decisions without reference to, or endorsement by, the full Council.

These initiatives keep the time frame for decisions to a minimum at the Council and organisational level while providing greater opportunity to focus on the future direction of the City.

Council meetings are held every four weeks on Monday nights. Members of the public are welcome to attend these meetings and also the meetings of the Glenorchy Planning Authority which meets every alternate Monday night.

#### Elections

The corporation is made up of twelve aldermen elected by residents and ratepayers of the City.

Elections are held every two years with half the aldermen retiring at each election.

Elections for the positions of Mayor and Deputy Mayor are held at the same time every two years.



# ANNUAL REPORT 2010

#### ALDERMEN



#### Alderman Adriana Taylor (Mayor)

Alderman Taylor holds a Bachelor of Arts Degree (UNE), a Diploma of Education (University of Tasmania) and has wide professional experience in education and community advocacy and is a Fellow of the Company Directors Institute of Australia.

Alderman Taylor is Patron of: Glenorchy City Tennis Club Inc.; Glenorchy City Concert Brass; Southern Tasmanian Racing Pigeon Association; Rodman Bowls Club Inc.; Montrose Bay Yacht Club; and Perkunas Sports Club.

She is a member of the Glenorchy Reconciliation Group, Achieving Reconciliation Tasmania and a Trustee of the Aunty Ida West Wyballenna Trust Fund. Alderman Taylor is an Honorary Rotarian and a member of the Country Women's Association.

She is the Chairman of the Claremont College School Association, past President of Womensport and Recreation Tasmania, and a member of the Cosgrove Community Learning Centre Committee and the TCA's Female Cricket Promotion Committee. Nationally Alderman Taylor has represented Tasmanian consumers on the Commonwealth Consumer Affairs Advisory Council and the Australian Pensioners Insurance Agency.

She was elected to Parliament as the MLC for Elwick in May 2009.

*Election History* First Elected 1999 Re-elected 2005 and 2007 Elected Mayor 2005, 2007 and 2009

- Council Representations as at 30th June 2010
- Glenorchy Planning Authority
- General Manager Performance Review Committee
- Glenorchy Tourism Taskforce
- Safer Communities
- Wilkinsons Point/Elwick Bay Master Plan
- Local Government Association of Tasmania
- Southern Tasmanian Councils Authority
- Southern Water
- Team Glenorchy
- Claremont Precinct
- Austins Ferry Precinct

Contact Details

c/- PO Box 103, Glenorchy 7010 Phone: (03) 6216 6767 Mobile: 0419 550 051 Email: ataylor@gcc.tas.gov.au



#### Alderman Christine Lucas (Deputy Mayor)

*Election History* First Elected October 1994 Elected Deputy Mayor June 2010 *Council Representations as at 30th June* 

*Council Representations as at 30th* 2010 Glenorchy Planning Authority

- General Manager Performance Review Committee
- Glenorchy Tourism Taskforce
- Goodwood Community Centre Management Committee
- Team Glenorchy

Contact Details 111 Blacksnake Lane, Granton 7030 Phone: (03) 6263 5996 Mobile: 0418 129 524



#### Alderman Jenny Branch

Alderman Branch has two children and enjoys being with her family. She has been a long time member of the State School Parents and Friends and is also a Board Member for Carers Tasmania.

Alderman Branch was National President for 3 years for the Australian Council of State School Organisation, representing 2.2 million parents and students across Australia.

She is committed to young people and ensuring they have a successful future.

In 2010 Alderman Branch, under her own expense, travelled to Boulder City in America to learn from their council about sustainability, youth programs and general council operations to enhance her ability to improve Glenorchy City for the future.

*Election History* First Elected November 2007

Council Representations as at 30th June 2010

- Glenorchy Planning Authority
- Youth Task Force
- Brooker Highway Beautification Steering Committee (proxy)
- Collinsvale Precinct

*Contact Details* 11 Pascoe Avenue, Claremont 7011 Mobile: 0417 381 721 Email: jenny.branch@gmail.com



#### Alderman Steven King

Alderman King is 52 years old and has been married for 31 years with 6 children. He is 6th generation Tasmanian with Glenorchy heritage. He has operated businesses in Glenorchy for the past 26 years. He is an A grade electrician and recently completed a Diploma of Management.

He is President of Abbeyfield House Chigwell, past President of Moonah Primary Parents and Friends and School Council, past President of Moonah AYC Basketball and previously a Scout and Scout Leader in Glenorchy and Claremont. He attends the Carols by Candlelight committee as a community representative.

Election History

First Elected by recount July 2008

Council Representations as at 30th June 2010

- Glenorchy Planning Authority (proxy)
- Code of Conduct Panel
- Glenorchy Emergency Management Committee

Contact Details c/- PO Box 103, Glenorchy 7010 Mobile: 0414 898 095 Email: sking@gcc.tas.gov.au





#### Alderman Richard Lowrie

Alderman Lowrie is a strong advocate for developing industry and small business within the City of Glenorchy to drive job creation. He holds a Bachelor of Economics degree with majors in Strategic Marketing and Cost Benefit Analysis and Advanced Diplomas in Business Management and

#### Human Resources.

Alderman Lowrie has worked at Incat Tasmania for 14 years working and living overseas for the company. He has held the position of Sales and Marketing Manager and now Production Resources Manager. He is also a representative on the Manufacturing Industry Council and Secretary of the Tasmania Maritime Network.

He is married to wife Mandy and has 3 children.

*Election History* First Elected October 2007

Council Representations as at 30th June 2010

- Glenorchy Planning Authority
- Code of Conduct Panel
- Glenorchy City Council Access Committee
- Youth Task Force
- Wilkinsons Point/Elwick Bay Master Plan

Contact Details c/- PO Box 103, Glenorchy 7010 Mobile: 0419 504 227 Email: richardlowrie@fastmail.fm



#### Alderman Luke Martin

*Election History* First Elected 2009

*Council Representations as at 30th June 2010* 

- Glenorchy Planning Authority (proxy)
- Cultural Diversity Committee
   Community Road Safety Partnership Program (proxy)
- Sport and Recreation Advisory Committee
- Bucaan Community House Management Committee
- Glenorchy City Concert Brass Committee

*Contact Details* Mobile: 0434 307 838 Email: Itmartin@telstra.com

#### Alderman Haydyn Nielsen

Alderman Nielsen lived in Rosetta for 30 years and now resides in West Moonah. He has been married to wife Sandra for 39 years and has 2 children.



Following his position as State Marketing Manager of the Health Insurance Commission which administers Medicare and Medibank Private, Haydyn and his wife owned their own business and for the past 12 years he has worked in real estate and is Sales Manager of Roberts Glenorchy.

Alderman Nielsen has been actively involved in sport and community service. He umpired T.F.L. football for over 20 years and is a life member, as well as being a competitor (State Representative) and athletic administrator. Alderman Nielsen is the Race Director of the Point to Pinnacle Fun Run and Walk as well as Chairman and Race Director of the City to Casino Fun Run.

In 2000 he was honoured as Citizen of the Year in the City of Glenorchy. His community service includes past President and Paul Harris Fellow of the Rotary Club of Glenorchy and the Moonah Glenorchy Business Association.

#### *Election History* First Elected 2002 Re-elected November 2006

Council Representations as at 30th June 2010

- Glenorchy City Bicycle Committee (Chairman)
- Sport and Recreation Advisory Committee
- Cycling South
- Brooker Highway Beautification Steering Committee
- Local Area Fire Committee

Contact Details 22 Ransley Court, West Moonah 7008 Phone: (03) 6278 3373

Mobile: 0412 122874



#### Alderman David Pearce OAM

Alderman Pearce holds a Bachelor of Arts in Political Science and History, and has lived in Glenorchy for 25 years. He is a Director of the Glenorchy Lions Club and Member of St. Paul's Anglican Church Parish Council. He is an Executive Board Member of Advocacy Tasmania, Cerebral Palsy

Tasmania, HOPES Inc. and Patron of The Tasmanian Table Tennis Association.

Alderman Pearce is a Former Glenorchy Citizen of The Year (1990). He also holds The Order of Australia Medal. His other Awards include Rotary international's "Shine-On" Award and Cerebral Palsy Australia's "Distinguished Service Medal".

Alderman Pearce also represents Persons with Disability on Team Glenorchy.

*Election History* First Elected 1999 Re-elected 2005 and 2009

Council Representations as at 30th June 2010

- Glenorchy Planning Authority
- Glenorchy City Council Access Committee
- Carols By Candlelight Committee
- Safer Communities Committee
- Glenorchy Community Fund Advisory Committee
- Glenorchy Community Precinct
- East Moonah Community Precinct
- Goodwood Community Precinct

Contact Details Unit 5, 303 Main Road, Glenorchy 7010 Phone: (03) 6273 1150 Mobile: 0418 731 151 Email: wheels.david@gmail.com



#### Alderman Peter Ridler RFD

Alderman Ridler is a company director. He is a recipient of the Reserve Forces Decoration and the Australian Defence Force Medal.

Alderman Ridler holds a Queen's Commission in the Australian Army, a Bachelor of Economics, majoring in

accountancy, Foundation Fellow of the Australian Institute of



Company Directors and holds the Institute's Diploma of Company Director. He is qualified as a Chartered Secretary and Certified Practising Accountant. Alderman Ridler is a graduate of the Elected and Advanced Elected Members' Courses.

Alderman Ridler is also involved in community, sporting and notfor-profit organisations including Treasurer of Cycling South Inc.

Alderman Ridler has represented Council as a Trustee on the Southern Regional Cemetery Trust, and member of the Trust's Finance and Garden Crypt Committees.

Representing Local Government, as an employer body, Alderman Ridler was for seven years a Director of Quadrant Superannuation Pty Ltd, being the Trustee of the Local Government Superannuation Scheme. Alderman Ridler was on a State Government Special Committee to implement a new national accounting standard to be used by all Tasmanian councils.

Apart from his Council responsibilities Alderman Ridler is principal of a number of companies in finance, lending and appliance rental.

Election History

First Elected 1987

Re-elected 1991, 1996, 2000, 2005 and 2009

Council Representations as at 30th June 2010

- General Manager Performance Review Committee
- Commercial Precincts Parking Strategy Committee
- Moonah Sports Centre National Fitness Southern Recreation Association Committee (proxy)
- Southern Waste Strategy Authority (proxy)
- Wellington Park Management Trust

*Contact Details* c/- PO Box 103, Glenorchy 7010

Email: peter.ridler@gcc.tas.gov.au



#### Alderman Stuart Slade

Alderman Stuart Slade is a fifth generation Glenorchy resident and the longest serving Deputy Mayor. He is the Executive Chairman of the SCPS group of registered businesses which specialise in risk management, business continuity, governance and training.

He has tertiary qualifications in Health Science and Risk Management from the Queensland University of Technology, a Company Directors' Diploma and training qualifications.

Alderman Slade has been admitted as a Fellow of the Australian Institute of Company Directors, a Member of the Risk Management Institution of Australasia, a Chartered Professional Member of the Safety Institute of Australia and a Registered Safety Professional (Aust). He is the President of the SIA -Tasmanian Division and the RMIA - Tasmanian Chapter.

He is actively involved in business, community, sporting and not-for-profit organisations including:

- Vice President of the RACT Limited;
- Director of the O Group of companies; and
- Patron of the Moonah Homing Society.

Election History

First Elected 1991 Current Term Concludes 2013 Elected Deputy Mayor 1996 - 2005

Council Representations as at 30th June 2010

- Glenorchy Emergency Management Committee (Chair)
- Code of Conduct Committee
- General Manager's Performance Review Committee
  Contact Details

Phone: (03) 6249 1300 (work) (03) 6249 5170 (home) Mobile: 0417 338 950

Email: stuart@bcia.com.au



#### Alderman Matt Stevenson

Alderman Stevenson lives in Glenorchy with his wife Catherine and three children. He holds a Bachelor of Commerce from the University of Tasmania, majoring in finance and works as an Adviser to the Tasmanian Leader of the Opposition, Will Hodgman.

Previously he worked for six years at

MyState Financial, being a key member of the integration team in the merger of Islandstate and Connectfinancial and managing major projects such as technology delivery and business efficiency and improvement.

Alderman Stevenson also serves on the boards of St. Therese's School in Moonah and Glenorchy Abbeyfield House. He umpired football for 10 years including VFL football while the Tasmanian Devils were playing and now plays within the Statewide Football League.

Election History

First Elected by recount June 2010

Council Representations as at 30th June 2010

Nil

*Contact Details* PO Box 1006, Glenorchy 7010 Mobile: 0444 692 254 Email: matt.stevenson@gcc.tas.gov.au



Alderman Robert Vervaart

*Election History* First Elected February 2006 *Council Representations as at 30th June 2010* 

Glenorchy Planning Authority (proxy)

- Glenorchy City Bicycle Committee
- Community Road Safety Partnership Program

Cycling South

Contact Details PO Box 99, Glenorchy 7010 Mobile: 0427 302 395 Email: aldvervaart@netspace.net.au



#### Alderman Mary Guy

Alderman Guy was on Council from October 1996 to October 2009. She was Council's representative on Safer Communities, Youth Task Force and Glenorchy City Concert Brass Committee (proxy).

#### Alderman James Manson

Alderman Manson was on Council from October 1996 to May 2010 and served as Deputy Mayor from 2005. He was proxy on the Glenorchy Planning Authority. He was Council's representative on Team Glenorchy, Local Government Association of

Tasmania Annual Conference and General Meeting, General Manager Performance Review Committee, Brooker Highway Beautification Steering Group (proxy), Moonah Sports Centre – National Fitness Southern Recreation Association, Southern Waste Strategy Authority and Glenorchy City Concert Brass Committee (proxy).



#### ATTENDANCE AT MEETINGS:

A = number of meetings attended.

B = reflects the number of meetings held during the time the Alderman held office during the period July 2009 to June 2010.

#### Council:

Α	В
12	13
3	4
12	13
12	13
12	13
11	11
9	9
13	13
13	13
12	13
12	13
1	1
13	13
11	13
	12 3 12 12 12 11 9 13 13 13 12 12 12 1 3

### **Glenorchy Planning Authority:**

Alderman	Α	В
Branch (from November 2009)	8	12
Guy (until October 2009)	8	10
King (proxy – from November 2009)	5	5
Lowrie	23	25
Lucas	18	25
Manson (proxy - until November 2009)	0	0
Martin (proxy – from November 2009)	1	1
Pearce	22	25
Taylor (by tenure of Office of Mayor)	21	25
Vervaart (proxy)	4	4

#### Workshops:

Alderman	А	В
Branch	14	17
Guy	2	4
King	13	17
Lowrie	12	17
Lucas	13	17
Manson	13	15
Martin	11	13
Nielsen	14	17
Pearce	17	17
Ridler	7	17
Slade	11	17
Stevenson	2	2
Taylor	17	17
Vervaart	5	15



### COUNCIL REPRESENTATIONS

#### COMMITTEES, STATUTORY AUTHORITIES AND WORKING GROUPS:

Note: Where the position states Mayor or Deputy Mayor these are by tenure of their Office.

Committee	Alderman	Number of	Number of
	Representative	Meetings Held	Meetings Attended
Brooker Highway Beautification Steering Group	Alderman Nielsen Alderman Manson (proxy – until December 2009) Alderman Branch (proxy – from December 2009)	9 0 0	6 0 0
Bucaan House Management	Alderman Branch (until December 2009)	0	0
	Alderman Martin (from December 2009)	4	4
Carols by Candlelight	Alderman Pearce	7	7
Code of Conduct Panel	Alderman King	0	0
	Alderman Lowrie	0	0
	Alderman Slade	0	0
Commercial Precincts Parking Strategy Working Group	Alderman Ridler	5	4
Community Road Safety Partnership	Alderman Branch (until December 2009) Alderman Vervaart (from December 2009) Alderman Martin (proxy – from December 2009)	3 3 3	0 0 0
Cultural Diversity Advisory	Alderman Taylor (until December 2009)	3	2
	Alderman Martin (from December 2009)	3	3
Cycling South	Alderman Slade (until December 2009)	3	1
	Alderman Nielsen	8	8
	Alderman Vervaart (from December 2009)	5	0
General Manager Performance Review	Mayor Alderman Manson (until December 2009) Alderman Ridler Alderman Lucas Alderman Slade (from December 2009)	5 3 5 5 2	5 3 5 5 2
Glenorchy City Bicycle	Alderman Slade (until December 2009)	2	1
	Alderman Nielsen	6	6
	Alderman Vervaart (from December 2009)	4	0
Glenorchy City Concert Brass	Alderman Martin (from December 2009)	0	0
	Alderman Manson (proxy)	0	0
	Alderman Guy (proxy – until October 2009)	0	0
Glenorchy City Council Access	Alderman Pearce	7	7
	Alderman Lowrie (from December 2009)	3	3
Glenorchy Emergency	Alderman Slade	2	1
Management	Alderman King (from December 2009)	0	0
Glenorchy Planning Authority	Se	e Attendance at Meeti	ngs
Glenorchy Tourism Taskforce	Mayor	11	9
	Alderman Lucas	11	3
Goodwood Community Centre Management	Alderman Lucas (from December 2009)	2	2
Local Area Fire	Alderman Nielsen	1	1
Local Government Association of Tasmania	Mayor	5	4
	Deputy Mayor (proxy)	0	0
Moonah Sports Centre – National Fitness Southern Recreation Association	Alderman Manson Alderman Ridler (proxy)	8 0	8 0

11

Committee	Alderman	Number of	Number of
	Representative	Meetings Held	Meetings Attended
Safer Communities	Mayor	10	9
	Alderman Guy (until October 2009)	3	0
	Alderman Pearce (from December 2009)	5	5
Southern Tasmanian Councils Authority	Mayor	8	7
Southern Waste	Alderman Manson	5	5
Strategy Authority	Alderman Ridler (proxy)	1	1
Southern Water	Mayor	3	1
Sport and Recreation Advisory Committee	Alderman Nielsen Alderman Vervaart (until December 2009) Alderman Martin (from December 2009)	6 2 4	6 2 4
Team Glenorchy	Mayor	4	4
	Deputy Mayor (Manson)	2	2
Wellington Park Management Trust	Alderman Ridler	4	4
Wilkinsons Point/Elwick Bay	Mayor	3	1
Master Plan Working Group	Alderman Lowrie	3	2
Works Festival	Alderman Pearce	0	0
	Alderman Lucas	0	0
Youth Task Force	Alderman Guy (until October 2009)	2	0
	Alderman Branch	6	2
	Alderman Vervaart (until December 2009)	2	1
	Alderman Lowrie (from December 2009)	3	3
	Alderman Taylor (from December 2009)	3	3
PRECINCTS:			
Committee	Alderman	Number of	Number of
	Representative	Meetings Held	Meetings Attended
Austins Ferry/Granton	Alderman Pearce (until December 2009)	6	6
	Alderman Taylor (from January 2010)	4	3
Berriedale/Chigwell	Alderman Taylor (until December 2009)	5	2
	Alderman Pearce (proxy – until December 2009)	0	0
	Alderman Martin (from January 2010)	5	1
Claremont	Alderman King (until December 2009)	5	1
	Alderman Pearce (proxy – until December 2009)	0	0
	Alderman Taylor (from January 2010)	5	1
Collinsvale/Glenlusk	Alderman Branch	5	4
Glenorchy	Alderman Pearce	11	10
Goodwood	Alderman Pearce (bi-monthly)	7	6
East Moonah	Alderman Branch (until December 2009)	5	0
	Alderman Pearce (from January 2010)	5	4
Rosetta/Montrose	Alderman Taylor (until December 2009)	5	2
West Moonah	Alderman Branch (until December 2009)	3	0
	Alderman King (proxy – until December 2009)	0	0
	Alderman Martin (from January 2010)	5	3

12

# ANNUAL REPORT 2010

#### ALDERMAN ALLOWANCES AND REIMBURSEMENT OF EXPENSES Financial year 1st July 2009 to 30th June 2010

Alderman	Allowance	Reimbursement of travel expenses	Reimbursement of communications expenses	Other Costs	Total
Adriana Taylor (Mayor)	\$82,210.86	\$16,647.62	\$2,436.52	\$436.36	\$101,731.36
Jim Manson (Deputy Mayor)	\$35,746.52	\$926.76	\$1364.44	\$52.32	\$38,090.04
ChristineLucas (Deputy Mayor)	\$23,796.40	0	0	0	\$23,796.40
Jenny Branch	\$23,489.47	\$536.03	\$199.00	0	\$24,224.50
Mary Guy	\$9,170.34				\$9,170.34
Steven King	\$23,489.47	0	0	0	\$23,489.47
Richard Lowrie	\$23,489.47	0	0	0	\$23,489.47
Luke Martin	\$15,262.93	0	0	\$42.50	\$15,305.43
Haydyn Nielsen	\$23,489.47	0	0	0	\$23,489.47
David Pearce	\$23,489.47	\$622.94	\$1,232.31	0	\$25,344.72
Peter Ridler	\$23,489.47	\$2,654.39	\$2,000.00	0	\$28,143.86
Stuart Slade	\$23,489.47	\$883.68	\$2,000.00	\$33.71	\$26,406.86
Matt Stevenson	\$1,514.50	0	0	0	\$1,514.50
Bob Vervaart	\$23,489.47	\$306.36	\$2,000.00	0	\$25,795.83

The Local Government Act 1993 requires that councils reimburse Aldermen for "reasonable" expenses that they incur in carrying out their duties.

Council's policy on the reimbursement of "communications" expenses sets a limit of \$2,000 as the maximum that Aldermen can claim in any financial year.

On 1st February 2010 Council also set a \$2,000 limit on the amount of travelling expenses that Aldermen can claim in any financial year. Prior to this date there was no limit.

Council provides its Mayor with full use of a vehicle and a mobile phone. The amounts shown for the Mayor's reimbursement of travel and communications expenses are the running costs of the Mayor's vehicle and mobile phone.



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#### COMMUNITY PRECINCT REPORT

The Community Precinct Committees have continued to develop as important structures for achieving healthy and robust local communities. Actions undertaken by local Precinct Committees over the past 12 months have included:

#### Austins Ferry/Granton

- Received a presentation from DIER on the Bridgewater Bridge Replacement Planning Study.
- Tree planting undertaken at Poimena Reserve.
- Held number of guided walks through Poimena Reserve.
- Took an active interest in Goulds Lagoon.
- Participated in the development of a booklet of memoirs from a previous resident of the area.
- Continued to hold bi-monthly Eating with Friends events in conjunction with the Claremont Community Precinct with 50+ isolated residents attending each event.
- Decided to hold joint meetings with the Claremont Community Precinct with a view to amalgamation in the next financial year.

#### Berriedale/Chigwell

- The Precinct had a representative on the Chigwell Community Garden Management Group, which worked to develop procedures and guidelines for the new Garden.
- The Precinct was involved in the launch of the Chigwell Community Garden, which was a Regional and Local Community Infrastructure Project.
- Received two presentations on the Chigwell Child and Family Centre.
- Have received several presentations on the Glenorchy Art and Sculpture Park.
- Began discussions with Bucaan Community Centre to assist in the planning and managing of a Twilight Family Fair at the Centre.
- Held a number of joint meetings with Rosetta/Montrose Community Precinct.
- Reformed cycleway group to pursue further development of a cycleway etiquette brochure.

#### Claremont

- Hosted a film night at the Claremont Memorial Hall with films from the Hobart Film Society collection.
- Held a display at the Claremont Village Shopping Centre to celebrate the anniversary of Glenorchy becoming a city.
- Held the "Claremont Safety Poster Competition" for primary school students in the Claremont area, which concluded with a prize presentation in conjunction with the Junior Neighbourhood Support Program.
- Held their annual ANZAC Day event in conjunction with the Claremont RSL with the schools in the area being involved in a service, wreath laying ceremony and flag parade.
- Claremont Community Library continues to provide a valuable service for the local community.
- Continued to hold weekly craft classes at Claremont Hall during school terms with an average of over 30 participants each session. Display and registration day held at the start of the year at Claremont Village.
- Continued to hold bi-monthly Eating with Friends events in conjunction with the Austins Ferry/Granton Precinct with 50+ isolated residents attending each event.
- Decided to hold joint meetings with the Austins Ferry/Granton Community Precinct with a view to amalgamate in the next financial year.

#### Collinsvale/Glenlusk

- Received results from Community Consultation held in May 2009.
- Instigated a follow up community survey building on results of first survey. Questions asked in the areas of land use, public transport and potential projects for the precinct to consider.
- Discussed viability of a number of environmental projects.
- Installed noticeboard at Town Park and organised system to allow residents to have information placed in noticeboard.
- Developed draft text for a history/tourism brochure for the area.
- Supported the Collinsvale Association's Fire Awareness Information Session.
- Supported youth activities in the form of attendance of the MAC Van in Collinsvale.

#### East Moonah

- Held Halloween Family Fun Day at Benjafield Reserve that over 1,000 residents attended.
- Continue to hold weekly Multicultural Craft Sessions during school terms at the Moonah Community Centre and social events during school holidays.
- Continued interest in the Lutana Woodlands development and maintenance.
- Began development of relationship with the business community of Moonah.

#### Glenorchy

- Undertook a survey in a neighbourhood regarding interest in a bus shelter.
- Put in a submission for the Draft Sustainable Transport System.
- Held a fundraising event for the Cancer Council's "Biggest Morning Tea".
- Commenced work on the "Special Stories from your Neighbourhood" project, inviting residents to submit a short story about their neighbourhood or local community.

#### Goodwood

- Held the Goodwood Dazzles Christmas event at Giblins Reserve which included a BBQ, facepainting, games and the Goodwood Primary School Choir.
- Co-ordinated a "Dog's Breakfast" in conjunction with the Goodwood Community Centre.
- Participated in "Clean Up Australia Day" with a clean up at Giblins Reserve.
- Began planning a pre-Christmas Family Fun Day for Giblins Reserve scheduled for November 2010.
- Provided children's activities for the Goodwood Community Centre Easter Fun afternoon at Giblins Reserve.

#### Rosetta/Montrose

- Involved in discussions and suggestions for the development of Katoomba Reserve.
- Involved in discussions and suggestions for clean up and potential development of open space in the Hone Road – Officer Street area.
- Received update presentation from Architect of the Moorilla development.
- Involved in the development of suggestions for upgrading of the Intercity Cycleway.
- Held a number of joint meetings with Berriedale/Chigwell Community Precinct.
- Had preliminary discussions regarding the establishment of a Neighbourhood Watch in the area.

14

- Lobbied for changes in regard to traffic management in the Main Road, Montrose area.
- Cycleway etiquette group reformed to pursue the development of a brochure.
- GASP project officer provided an update on funds received from both State and Federal Governments for the linkages project.

#### West Moonah

- Held an event with the Springfield Gardens Primary School for "Schools Tree Day".
- Participated in the "Mountains, Mud and Migrants" exhibition at the Moonah Arts Centre.
- Held the "West Moonah Garden Competition" receiving over 40 entries. A presentation ceremony was held at Cooinda Park.
- Held discussions with Springfield Gardens Primary School regarding several projects (hopscotch, school banking project and history project).
- Worked with the Glenorchy Golden Years Club to hold a lunch to celebrate the 45th anniversary of Glenorchy becoming a City.
- · Held several social events throughout the year.
- Continued to support the West Moonah Eating With Friends, with 50+ isolated residents attending each event.

#### Other Activities

- All precinct groups developed work plans at the end of 2009.
- Held Christmas BBQ for all precinct members at Montrose Foreshore.
- All precinct members and Special Interest Register members invited to participate in a number of consultations, information sessions and events (local and state).

#### Office Bearers as at 30th June 2010

- Developed and circulated Community Engagement Schedule to Precinct and Special Interest Register members.
- Continued to maintain precinct page in the Glenorchy Gazette.
- A number of letterbox drops were undertaken to promote activities and encourage participation in precincts.
- West Moonah, Goodwood and Claremont continued to hold Neighbourhood Watch meetings prior to precinct meetings.
- A number of precinct groups invited the Glenorchy Police Inspector to attend precinct meetings to discuss community safety issues.
- Council's Natural Areas Co-ordinator attended the meetings of several precincts to provide information on her role and invite precinct members to participate in several landcare projects.
- A number of precincts held joint meetings to discuss specific topics.
- All of the Precincts received a presentation on the Hobart Northern Suburbs Railway Proposal.
- Precinct members provided with information on Council reports of interest.
- All of the Precincts were invited to have a representative on the Precinct Working Group to review the Precinct Guidelines.
- Precinct members and Special Interest Group members invited to participate in a range of community consultations including Glenorchy Council Strategic Plan, Brooker Highway Beautification Project, Mountain Bike Plan, Cycleway Development, Glenorchy Art and Sculpture Park, Sustainable Transport and local traffic management and disposal of council land.

Precinct	Convenor	Committee Members	Aldermen
Austins Ferry/Granton	Bob Holderness-Roddam	Denis Mathews	Ald David Pearce
,		Margaret Mathews	
Berrriedale/Chigwell	Christine Watson	Janice Wiggins	Ald Adriana Taylor
		Keith Wiggins	
		Darrell Vincent	
		Bernard Henare	
Claremont	Annette Amos (part year)	Andrea Palmer	Ald Steven King
		John Tubb	
		Myra Woolley	
		Nigel Amos (part year)	
Collinsvale/Glenlusk	Nigel Jones	Malcolm Gregory	Vacant
		Chris Jackman	
		Daniel Jonas	
Glenorchy	Frances Swiadek	Elizabeth Drake	Ald David Pearce
		Margaret Jabour	
		John Van Emmerick	
		Rodney Squires	
Goodwood	Freda Downing	Ruth Calvert	Ald David Pearce
		Garry Cowen	
		Donna Cowen (part year)	
East Moonah	Valerie Michalkowski	Chris Reeve	Ald Jenny Branch
		Ros Sargent	
Rosetta/Montrose	Pam Harvey	Nola Lenthall	Ald Adriana Taylor
		David Mitchell	
		Spencer Woolley	
Neet Meeneb	Dill lude (next year)	Brian Grundy	Ald Janny Dranah
West Moonah	Bill Judd (part year)	Jan Dunsby (part year)	Ald Jenny Branch
		Jackie Dermody (part year)	
		Phyl Pears	
		Eddie Andrew	



#### SPECIAL COMMITTEES REPORT

#### CULTURAL DIVERSITY ADVISORY COMMITTEE

The Cultural Diversity Advisory Committee was established in 2003 to:

- Provide advice on cultural diversity issues to Glenorchy City Council.
- Raise cultural diversity concerns on behalf of the Glenorchy community.
- Act as a point of consultation on issues regarding Council activities and how they impact on culturally diverse communities.
- Be informed and have input into Council projects.
- Promote access and equity practices and principles to the Council.
- Undertake projects as appropriate.

The Cultural Diversity Advisory Committee is made up of thirteen community members, representing the Polish, Greek, Indian, Serbian, Croatian, Filipino, German, Sudanese, Congolese, Sierra Leone, Lithuanian, Bhutanese and Ethiopian communities.

During the last 12 months the Committee has been involved in a number of projects and activities including:

- The committee has partnered with Council's Arts and Cultural Development program to have a sculpture and garden created celebrating multiculturalism at Tolosa Park. The project was launched at a community celebration marking Harmony Day 2010.
- The Committee contributed to Council hosted Australia Day celebrations and Citizenship ceremonies.
- The Committee has formed an alliance with the Moonah Business Group to host a Multicultural Food Festival on the streets of Moonah in March 2011.
- The Committee has promoted through schools and community groups their availability to give cultural presentations and tell their migration stories. To date 10 members have presented to schools, Community Precinct Committees, Centacare volunteers and the Glenorchy School for Seniors.

#### GENERAL MANAGER'S PERFORMANCE REVIEW COMMITTEE

This committee meets annually to review the General Manager's performance.

#### **GLENORCHY CITY BICYCLE COMMITTEE**

The Glenorchy Bicycle Committee current membership comprises Alderman (2), staff (5), community members (6) and representatives from CyclingSouth and the Glenorchy Police.

Aldermen currently representing Council on the Committee are Alderman Haydyn Nielsen (Chairman) and Alderman Bob Vervaart. Alderman Vervaart took over from Alderman Stuart Slade who stood down in November 2009 after 16 years of participation.

The committee generally meets bi-monthly and met on six occasions during the past year.

The committee actively participates in recreational, educational and community cycling activities and is committed to coordinating and promoting cycling as a safe recreational experience.

The major achievements during the year have been the contribution to the implementation of the Greater Hobart Bike Plan, the development of the Glenorchy Bike Strategy – Action

Plan, maintaining the CyclingSouth offices at Glenorchy Pool and participating in State Bike Week, Ride to Work Day, Super Tuesday bicycle counts and the promotion of the Glenorchy Mountain Bike Park as a tourism/recreational opportunity. The InterCity Cycleway construction has been completed to Bilton Street, Claremont and stage 2 of the recreation path to Cadbury's has been opened.

Members of the Glenorchy Bicycle Committee have been active on regional committees with CyclingSouth co-ordinating regional funding applications. Success has also been achieved with obtaining funds for the construction of the Cadbury Recreation Path extension to the Intercity Cycle Path and infrastructure to support existing pathways.

Planning and design for a new Criterium Circuit at Tolosa Park has commenced with construction programmed for 2011.

#### **GLENORCHY CITY CONCERT BRASS COMMITTEE**

During 2009 to 2010 Glenorchy City Concert Brass consisted of a Junior Band made up entirely of Under 19 players, a Community Brass Band comprising a mixture of Under 19 players and adults with an aim to compete in D Grade; and our Senior Concert Brass which aims to compete in A Grade.

The Youth Development program continued and we were fortunate enough to again be supported with sponsorship from Nyrstar to support the program based on the Junior Band and a group of learners.

The Concert Brass and Community Brass bands both competed in their relevant sections in the Tasmanian Bands League Championships held in October 2009. The Concert Brass Band won the A Grade section narrowly defeating Hobart City Brass Band by 2 points.

All three bands competed in the 2010 National Band Championships held in Hobart. The Concert Brass achieved a creditable 5th place overall in the A Grade section; the Community Brass placed 1st in the D Grade Street March section and the Junior Band placed 2nd overall in the Junior C Grade section.

Other notable results from the National Band Championships are:-

Chris Williams, 3rd place, Open Bb Cornet Solo

John Mason, 1st place, Junior EEb Bass Solo

David Scaife, 2nd place, Junior Tenor Trombone Solo

Individuals and small groups also competed in the State Solo and Party competitions held in May 2010. With winning performances in:-

Open Ensemble 5 – 7 Players

Open Ensemble 8 - 12 Players

Open Bb Cornet Solo - Noel Hunt

Open Brass Novice Solo – Duncan Gillespie

Open Bass Trombone Solo – Damian Jones

Under 16 Bb Cornet Solo – Hettie Adams

Junior Tenor Trombone Solo – David Scaife

Junior Eb Bass Solo - John Mason

The band continued to support community events in Glenorchy, with performances at Australia Day celebrations, Glenorchy Regatta, ANZAC day marches, Summer Music in Tolosa and Carols by Candlelight.

The Glenorchy City Concert Brass thanks the Glenorchy City Council for its continued support and we look forward to representing the City of Glenorchy and providing musical opportunities for young players into the future.

16

#### GLENORCHY CITY COUNCIL ACCESS COMMITTEE

The role of the Glenorchy City Council Access Committee is to:

- Provide Council with advice on access issues.
- Raise access concerns related to Council's roles and functions on behalf of the Glenorchy community.
- Promote to Council the right of people with a disability to be treated in a manner that enhances dignity, independence and equality of service.
- Be a point of consultation on issues regarding Council activities and how they impact on the needs of people with a disability.
- Oversee Council's Access Action Plan.
- Be kept informed and have input into Council projects in relation to access.
- Assist in the provision of Disability Awareness Training to Council Officers, committee members and other identified groups where appropriate.
- Organise events celebrating the achievements of people with a disability.
- Assist in the development of policies and procedures relating to access.
- Provide advice to other levels of Government on access issues.

During the past 12 months the committee has been involved in:

- Continuing the implementation of the Access Action Plan.
- Providing Disability Awareness Training to staff and external organisations.
- Providing advice to Council officers and elected members on access issues.
- Providing advice to developers on development applications lodged with Council, including Montrose Bay High School.
- Identifying barriers to access in Glenorchy.
- Auditing parks, gardens and reserves.
- Continuing the implementation of the Footpath Trading Code.

#### GLENORCHY EMERGENCY MANAGEMENT COMMITTEE

Committee membership includes: Alderman Stuart Slade (Chairman), Alderman Steven King, Geoff Marsh (SES), Catherine Jones/Kendra Strong (DHHS), Inspector John Arnold (Police), Lindsay Suhr (Volunteer Fire Service), Peter Morgan (Tas Ambulance Service), Stuart Lovell (Deputy Municipal Emergency Coordinator), Hugh Jones (Tas Fire Service), Kim Macgowan (Hobart District Nursing Service), Emilio Reale (GCC), Rebecca Essex/Jill Sleiters (GCC Community Recovery Coordinator) and Greg French (Municipal Emergency Coordinator).

During this period the committee met on two occasions, the 2nd July 2009 and on the 3rd December 2009.

Activities of the Emergency Management Committee included:

- Received briefings from the Tasmania Fire Service on the predictions for the forthcoming summer fire seasons and debriefs on past bushfire incidents.
- Received briefings from the Tasmania Fire Service on the outcomes of the Victorian Bushfire Enquiry, including the establishment of community fire refuges and neighbourhood safer places.
- Briefing from Community Recovery Coordinator on training undertaken by 12 GCC staff on personal support training provided by the Red Cross.

- Participated in briefings on health pandemic planning and prepared a draft of the Glenorchy Flu Clinic Sub-plan which is with the DHHS for consideration.
- Continued to support the Southern Regional Volunteer SES Unit and received briefings on the activities of this unit.
- Presentation made by Council GIS staff on the significant variances of the cadastral bases of the various infrastructure agencies.
- Continued to raise community awareness through the Glenorchy Gazette on the need to minimize the risk of fire by removing vegetation hazards.
- Commenced the review of the Glenorchy Emergency Management Plan.
- Submitted a funding application for an early warning system and mass evacuation plan for the Glenorchy CBD and surrounding areas.

#### **GLENORCHY VISITOR TASKFORCE**

The Glenorchy Visitor Taskforce is Council's special committee for tourism and it was involved in a broad range of visitor attraction activities during the 2009/2010 financial year.

The following is a summary of the major activities undertaken by the Taskforce:

- Development, ratification and progressive implementation of the Main Road Corridor Visitor Attraction Strategy, which aims to capture independent travellers from the Brooker Highway to utilise goods and services from Main Road Corridor businesses.
- Development, completion and reporting of results of the Social Impacts of Tourism Survey in partnership with Tourism Research Australia, Tourism Tasmania and Victoria University.
- Development of new panels for the Montrose Bay Visitor Information Pavilion.
- A visit to attractions and activities in Glenorchy for staff from the Tasmanian Convention Bureau.
- The presence of a staffed visitor information desk at People's Day at this year's Works Festival.
- Conducted the AGM of the Taskforce at the Tasmanian Transport Museum electing new industry representatives to the Taskforce.

#### **GLENORCHY YOUTH TASK FORCE**

The Glenorchy Youth Task Force (GYTF) currently consists of young people aged between 13 and 24 years.

The group continues to develop its role in consulting with young people to determine the needs and issues relating to them and the Glenorchy Local Government area, and to represent these needs, issues and views to Council and other decision-makers.

The GYTF currently has good representation from specific population groups including young people with disabilities, young people at risk, and young people from culturally diverse communities.

Activities undertaken by the GYTF in 2009/2010 have included:

Personal and Team Development Annual Camp

This two-day camp provided the opportunity for the group to review their 2009 work plan and to identify, prioritise and develop their 2010 work plan. Priority issues identified by the GYTF to focus on for 2010 were personal safety and safety in public places, mental health, youth image and youth leadership, boredom.



#### • The Youth Leadership Toolkit

The "For Now and the Future" Youth Leadership Toolkit is being used as a tool to assist in the leadership skills development of Glenorchy Youth Task Force members, and other young people involved in council's youth network. The Toolkit is proving to be an invaluable resource to other councils, schools, and youth groups in developing the leadership capacity of our young people.

The GYTF have had a significant role in local youth development and are being recognised more broadly as leaders in the area of youth leadership & participation.

Support of other Youth Task Forces and Events

The Glenorchy Youth Task Force has been a strong support for other youth participation networks including the young women's multicultural group, Goodwood Youth Task Force, The Works Festival, National Youth Week and National Drug Action Week.

• Gig in the Gardens

The Glenorchy Youth Taskforce was involved again in the planning and staging of the annual GIG in the Gardens.

The GIG is an alcohol and drug free event that is organised to provide positive entertainment for young people, to improve community relationships and youth image. The primary aim of the GIG is to provide young musicians with an opportunity to showcase their talents in a public place. The event has now been conducted for twelve years and is a major project of the GYTF and is seen as a major event on the youth entertainment calendar.

• Safe Summer Service Expo

Gig 2009 also included services from the youth sector to provide education and resources to young people and the community on a range of health and wellbeing issues during a time that is recognised by service providers as a potential high-risk activity summer time period.

• Choose Life Not Pain Campaign

The GYTF in partnership with the Sexual Assault Service designed and developed a pamphlet, a play and a slap band to create community awareness on the issue of self harm, and to encourage young people to seek help. GYTF was successful in winning the prestigious Tasmanian Life Award for this innovative initiative.

• Young People and Mental Health

In partnership with the Department of Health and Human Services , GYTF developed and designed several community service announcements and radio interviews linking positive mental health with sport, belonging to groups/community, and creative arts.

The GYTF continues to develop and grow in confidence to raise and actively facilitate responses to youth and community issues and needs on a city wide basis.

#### PRECINCT COMMITTEES

A report on the activities of the Community Precinct Committees is provided elsewhere in the Annual Report.

#### SAFER COMMUNITIES COMMITTEE

The Safer Communities Committee is a special committee of Council that meets monthly with the aim of:

 Involving members of the community in working groups to address crime prevention and community safety issues, developing an extended understanding of workable solutions in the community.

- Serving the community of Glenorchy by acting upon/responding to the issues identified through community consultation.
- Encouraging accurate, relevant and educative information to the wider community regarding crime prevention and community safety issues.
- Providing directional guidance for short-term strategies through facilitation and leadership of small working groups.

The Safer Communities Committee has representation from Glenorchy City Council, Young People, Tasmania Police, Pensioners Association, Community Precincts, Metro Tasmania, Access Committee, Glenorchy scooters group, Neighbourhood Watch, schools and colleges, Department Infrastructure Energy and Resources, people from culturally and linguistically diverse backgrounds and non government organisations. The Safer Communities Committee members disseminate and gather information through the groups they represent, as well as the wider community, and are responsible for developing action campaigns to address crime prevention and community safety issues identified by the community of Glenorchy.

During the past 12 months, the major activities of the Safer Communities Committee include:

• Coordination of the Junior Neighbourhood Support Program (JNSP).

16 primary schools in Glenorchy participated in the program culminating in a gala presentation day with over 300 students and family members in attendance. The aim of the program is to promote a sense of pride, safety, community spirit and leadership in students within their wider school community.

Safety In Action Workshop

The Safer Communities Committee conducted the 2010 Safety in Action Workshop with seventy five (75) community members in attendance.

Eight priority issues were identified at the workshop. These issues were:

- 1. Safety in public places Personal Safety
- 2. Road Safety
- 3. Issues related to Sexual Assault including Technology and Social Networks
- 4. Fear of Crime Fear of Reporting Crime Unreported Crime
- 5. Business Crime
- 6. Graffiti & Vandalism
- 7. Motor Vehicle Theft & Burglary
- 8. Drugs & how it links to Crime

A number of initiatives have been developed, implemented or are ongoing in response to the priority issues and these include:

- Expression of interest to the Commonwealth Government Proceeds of Crime Act for funding to research and pilot a Glenorchy public reassurance program as a strategy to deal with Fear of Crime among older people using public places.
- Completion of the Glenorchy City Graffiti Management Plan.
- Implementation of the sixth Operation Bounce Back (OBB) Vehicle Theft Reduction Program funded by the National Motor Vehicle Theft Reduction Council.
- The OBB initiative has involved the distribution of 100 free fully installed engine immobilisers to Glenorchy residents who were victims of vehicle theft or owners of older at risk model vehicles.

18

- Screening of the 3 x 30 second commercials on WIN TV and at Glenorchy & Rosny Village Cinemas as part of a multi media public awareness campaign aimed at reducing the risk of being a victim of motor vehicle theft.
- Development and implementation of a public awareness campaign which was run over 3 months on commercial radio.
- Tackling vehicle theft through public awareness and education days conducted in partnership with Glenorchy Police at Moonah, Glenorchy Centro, Northgate and Claremont Village Shopping centres. Over 1200 vehicle theft information tool kits were distributed to the public.

A major focus for the Safer Communities Program for the past 12 months has been the issue of Business Crime. A survey was distributed to over 1200 businesses across the City which was designed to gather data on the incidents and concerns of business owners in relation to crime. A 45% response rate was achieved to the survey.

A number of actions have been taken in response to the survey results. These include the establishment of a Business Crime Working Group, conduct of six crime prevention seminars for business – seminar topics included personal safety/threat & intimidation, robbery/armed robbery, shop lifting/stealing and safer by design. The 'Mind Our Business' – 'Wide Eyes Business Crime Dies' email reporting system was also developed to improve reporting by business to Police.

#### SPORT AND RECREATION ADVISORY COMMITTEE

In June 2009, Council approved the establishment of a Sport and Recreation Advisory Special Committee.

This committee has a key role in advancing a number of strategies in the current Glenorchy Recreation Plan.

Specifically the purpose of the committee is to:

- Provide Glenorchy City Council with advice on community concerns, expectations and needs regarding the effectiveness of recreation, sport and leisure services within Glenorchy particularly those concerning barriers to participation, use of facilities and promotion of activities.
- Raise sport and recreation concerns on behalf of the Glenorchy community.
- Promote physical activity opportunities within the broader Glenorchy community.
- Be a point of consultation on Council's sport and recreation activities, facilities, projects and policies.

- Provide community input and monitor the implementation of Council's Recreation Plan 2008-2013 and promote the successful actions and achievements resulting from the plan.
- Establish networks of local sport and recreation providers and assist in the coordination and dissemination of sport and recreation information particularly in relation to funding and resource sharing.
- Assist in the marketing and promotion of local sport and recreation opportunities and in the coordination of specific identified activities and special events.
- Undertake projects as appropriate.

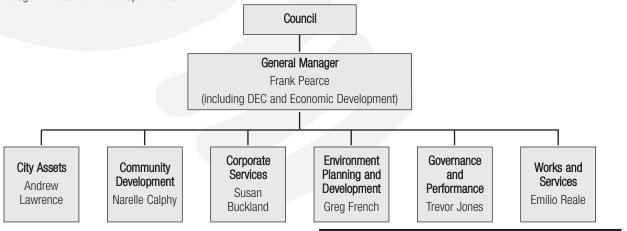
The Committee has held 6 bimonthly meetings under the Chairmanship of Tony Fulton AM. The main activities of the committee over the past 12 months have been to:

- Endorse the joint Glenorchy Community Health and Glenorchy City Council "Glenorchy on the Go" program to improve the health and wellbeing of the people of Glenorchy through increased participation in physical activity and wellness activities.
- Conduct a community Forum attended by 64 key participants who developed and agreed on the objectives for "Glenorchy on the Go" which will be to:
  - Involve local services and organisations in the development and coordination of programs promoting the goal of increased physical activity and wellness activities.
  - Increase and enhance the opportunities for community participation in sport, recreation and physical activity.
  - Educate and promote healthy lifestyle behaviours to reduce the risk of chronic diseases, in particular heart disease and diabetes.
  - Develop partnerships between Government and Nongovernment organisations aimed at achieving improved health and well being outcomes for Glenorchy residents, and
  - Increase community awareness of and participation in health and other services within the Glenorchy community.
- Endorse the proposal by Glenorchy District Football Club for the redevelopment of KGV into a Community Recreation and Sporting hub.
- Work towards the establishment of a Glenorchy Sport & Recreation "Roll of Honour".

#### ORGANISATIONAL STRUCTURE

The following departments form the management structure of Council. The flat organisational structure sees 6 key areas of Council structured into customer focused work teams. All areas are responsible to the General Manager for performance and to the Council for the achievement of strategies and compliance with budgets.

Corporate decisions are made by the Executive Leadership Team of the Council, which consists of the General Manager, and the Managers of each of the 6 departments.



19

#### **CITY ASSETS DEPARTMENT**

#### Objective

The City Assets Department has the overall responsibility to work with the community to facilitate the cost effective provision and maintenance of the transport, stormwater, property and recreational services within the City of Glenorchy.

#### Activities

The major functions include:

- Information and advice to customers on the City's transport, stormwater, property and recreational assets
- Survey information and detail to internal and external customers
- Managing the design and construction of the capital works
   program
- Managing the City's transportation and parking facilities
- Managing the City's parks, reserves, sportsgrounds and buildings
- Managing the maintenance of the transportation, property and recreational assets
- Managing the City's stormwater system including creeks and rivers
- Provide engineering advice to Planners considering developments within the City
- Provision of road safety initiatives

#### COMMUNITY DEVELOPMENT DEPARTMENT

#### Objective

The Community Development Department is responsible for the planning, development and delivery of a range of community services and programs which provide for the health, safety and well being of the Glenorchy community.

#### Activities

The major functions are:

- Management, planning and administration of the department
- Aged and Disability Services planning and service delivery:
- Glenorchy Aged Care Packages
- Access Program
- Arts and Cultural Development planning and service delivery incorporating:
  - The Moonah Arts Centre
  - Community Cultural Development Program
  - Glenorchy Arts and Sculpture Park (GASP) planning and development
- Children's Services planning and service delivery incorporating:
  - Berriedale Child Care Centre
  - Benjafield Child Care Centre
  - Clydesdale Child Care Centre
  - Family Day Care
  - Claremont Outside School Hours and Vacation Care
  - Community Development and Social Planning
- Community Participation planning and service delivery incorporating:
  - Development of Community engagement mechanisms and strategies
  - Community Precinct Program
- Safer Communities planning and development
- Sport and Recreation Development

- Volunteer Program
- Youth Services planning and service delivery incorporating:
  - Youth Development
  - Youth Participation
  - Glenorchy Youth Task Force
  - PULSE Youth Health Centre (in partnership with the Department of Health and Human Services)

#### CORPORATE SERVICES DEPARTMENT

#### Objective

The Corporate Services Department has the overall responsibility for facilitating organisational development and people and risk management through the Human Resources Section; supporting the organisation's use of information technology and information management through these sections; and provides quality management and financial accounting services to the organisation and its employees through the Finance Section.

#### Activities

The major activities include:

- Strategic Human Resource management
- Employee Relations
- Risk Management
- Resource development
- Revenue/Customer Service
- Financial Governance and Expenditure
- Financial Performance and Reporting
- Acquisition, installation, implementation and support of IT systems
- Records management, Intranet/Internet services, Infoline, and GIS services

## ENVIRONMENT, PLANNING AND DEVELOPMENT DEPARTMENT

#### **Objective**

The objective of the Environment Planning and Development Department is to improve the quality of life of our Community, improve efficiency and equity in land use and planning, and preserve and enhance the natural and built environment for the benefit of current and future generations.

#### Activities

The major activities include:

- Animal Management dogs and other animals
- Environmental Health public health surveillance, environmental management and pollution control, food premises, immunisation
- Waste Management refuse collection, disposal and recycling, landfill operations
- Building and Plumbing services building and plumbing surveillance and enforcement
- Planning strategic and statutory land use planning, heritage, development infrastructure, Planning Scheme review

## GOVERNANCE AND PERFORMANCE DEPARTMENT

#### Objective

The Governance and Performance Department and the General Manager oversee the effective running of the organisation.



#### Activities

The major activities include:

- Providing advice and support to Aldermen in fulfilling their role
- Development, updating and monitoring of the Community Plan
- Development of the organisation's Strategic Plan
- Development of the Annual Plan
- Monitoring the performance of the organisation
- Co-ordination of Council meetings and agendas
- Implementation of the policies and decisions of Council
- Co-ordination of individual departments in achieving corporate goals
- Management of the corporate activities, eg. budgets, operational and strategic plans
- Responsibility for the effective operations of the Council and the organisation
- Management of the community liaison, public and intergovernmental relations activities of Council including preparation of the Glenorchy Gazette
- Management of Council's resources and ensuring proper HR policies and procedures are in place
- Co-ordination of the biennial Council elections
- Management of Customer Complaints
- Facilitation of economic development activities throughout Glenorchy
- Management of the Derwent Entertainment Centre

#### WORKS and SERVICES DEPARTMENT

#### **Objectives**

The Works and Services Department is located at the Glenorchy Work Centre in Vieste Drive. The majority of construction, maintenance, operational and contract works on infrastructure assets is undertaken or coordinated by this department through Council's workforce of construction and maintenance employees, their works coordinators and contractors. The department is also responsible for the management, scoping and investigations for many capital works projects in conjunction with the City Assets Department, including contract management and asset performance and condition assessment and monitoring functions.

Management of contracts and monitoring contractors working for other service organisations (such as Tas Gas, Aurora Energy, Telstra) is also undertaken from the Works Centre. Supporting these activities requires an administration office, public reception, store, workshop plus a large range of plant and equipment and associated yard facilities.

Glenorchy City Council's Work Centre is a major employer in the city. Training of construction and maintenance employees, development and retention of skills has been an ongoing challenge continuing throughout the 09/10 year. Council continues to support the engagement of trainees to ensure a perpetual succession of trade skill in all areas of the department. Trainees are currently employed in the Roads Construction and Maintenance, the Stormwater and the Fleet and Workshop Sections.

#### Activities

- Maintenance of all roads footpaths, bridges, car parks, public reserves, parks and playgrounds, sports grounds and natural areas
- · Maintenance of all Council owned buildings

- Capital construction works for roads, stormwater services, reserves and specific property infrastructure and buildings
- Payroll, occupational health and safety, works and account distribution and other administration services for the activities of the outside workforce
- Provision of efficient store, workshop and all necessary fleet management for plant, vehicles and equipment to serve the needs of the workforce
- Coordination and reporting on works undertaken by the Work Centre on behalf of other departments
- Administration of all contracts for services and materials supplied as part of infrastructure and facilities construction and maintenance
- Compliance administration associated with the maintenance and construction activities of other utility providers within Council assets
- Management and administration of Council's security and after hours services

#### **KEY OUTCOMES FOR 2009/2010**

The following information describes the key outcomes for the 2009/2010 financial year. The actions identified are from the Glenorchy City Council Strategic Plan 2009 to 2014 and each action is identified with a Strategic Plan reference. The layout of the following pages is based on the structure of the Strategic Plan.

- Organisation
- A community Council
- A sustainable Council
- A continuously improving Council A financially responsible Council
- Participation and Leadership
- An empowered community
   An informed community
- Infrastructure
- A well maintained City
- A well planned people friendly City
- Social
- A safer community
- A caring community
- A healthy community
- Economic
- A challenging and creative community
- An innovative job creating community
- Environment
- An exciting rewarding lifestyle
- An environmentally sustainable community

The Council Department or Project Group that has taken a lead role in progressing each action is identified above the action. A key that identifies the responsible area is provided.

- KEY:
- CA City Assets
- CD Community Development
- CS Corporate Services
- ED Economic Development
- EP&D Environment Planning and Development
- GM General Manager
- G&P Governance and Performance
- WS Works and Services

The key outcomes are a brief summary of the Council's main achievement in respect to each action.



#### Organisation

#### A community Council

#### Strategy:

GCC.0.1.1 Implement and refine strategies and systems for infrastructure asset management that maximises the benefit to the current and future citizens of Glenorchy.

#### Key outcome/s

Provided input into Council's 20 year model on future infrastructure spend.

Continued redevelopment of asset management plans.

#### Strategy:

GCC.0.1.2 Ensure that all Council programs meet a defined user need and are provided at the best value.

#### Key outcome/s

#### G&P

СА

Staff and Aldermen provided over 200 suggestions to improve sustainability, a number of which were aimed at reducing the cost of providing a service. Suggestions were evaluated and many implemented. A Business Improvement Group has been established to evaluate the more complex suggestions.

Council's Executive Leadership Team (ELT) endorsed commencement of the Business Excellence Framework as a means of improving the efficiency of processes. An initial training session was conducted however ELT subsequently decided to defer implementation of the framework.

The centralisation of customer service will provide a catalyst to evaluate service standards.

#### Strategy:

GCC.0.1.3 Develop strategies and processes that establish appropriate standards for service delivery.

#### Key outcome/s

#### G&P

A project to evaluate the centralisation of customer service was progressed throughout the year culminating in Council's approval of an allocation in the 2010-11 budget to implement the proposal. Centralisation of customer service will provide the catalyst for the establishment and monitoring of service standards for all of the services delivered by Council.

#### Strategy:

GCC.0.1.5 Manage risk throughout the organisation.

#### Key outcome/s

CS

Continued implementation of Council's Risk Management Framework and Key Operational and Strategic Risk Register.

#### Strategy:

GCC.0.1.6 Develop strategies and processes that encourage effective channels of two-way communication and ensure that stakeholders are kept informed about matters that affect them, and have access to the information they need.

#### Key outcome/s

G&P

Investigations into the feasibility of centralised customer service have resulted in a strategy to develop "fact sheets" as a means of providing information to customers. Preparation of fact sheets has commenced and as each is completed it is placed on Council's web site.

#### Strategy:

GCC.0.1.7 Develop strategies and processes that maintain a focus on the customer.

#### Key outcome/s

Council has endorsed a project to centralise customer service. It is envisaged that this project will provide many opportunities to improve customer service throughout the organisation.

#### Key outcome/s

ED

CA

G&P

Developed and refined the Economic Development Action Plan to ensure that its actions and tasks fit with the draft Strategic Plan objectives and strategies. Designed and conducted Glenorchy's first Annual Survey of Business and prepared Departmental reports for circulation and action where necessary.

#### Key outcome/s

Updated lease and licence policy.

Continued development of graffiti management policy and processes to remove graffiti from Council's and private structures.

Participated in working group to improve the community involvement in the King George V Sports Precinct.

Working with Southern Water to streamline and improve soakage complaint process.

#### Key outcome/s

CS

Significant development of internal budget reports, monthly variance analysis, year end forecasts, and the development of traffic light month-end reporting reports.

Majority of servers are now in a stable Windows 2008 R2 environment. Office upgraded to 2007. Southern Water sites removed from network. Over the year, Council's security measures have performed as expected with no incursions and only 31 suspected reports. Helpdesk recorded 5088 jobs.

The Internet and the Infoline continue to be used and developed to focus on the external customer.

Internal customer needs are addressed via customisation work undertaken in the Electronic Content Management, Geographic Information System and Web environments.

A review was performed to determine resource needs for future capital works programs, including plant, equipment and human resources. The review included consideration of supervision levels and skill needs to ensure future capital works programs are completed on time and budget. The Work Centre Store completed an assessment of the inventory it stocks and new items have been introduced to improve efficiencies in the procurement process.

Council's Stormwater Maintenance Program continues to be structured around minimising the impact of flash flooding and pipe blockages. This has been achieved through a pit cleaning and creek maintenance program which continues to be reviewed each year.

The workshop has developed a plant and equipment record of fault book which is allocated to each item of plant. Faults are now reported faster and a record of the repair is kept for future reference.

A new capital works program has been developed through a round of inspections on council's buildings. One of the main focus points in this program is to renew fixtures and doors in many of council's public toilets.

#### A sustainable Council

#### Strategy:

GCC.0.2.1 Continue to develop and maintain strategies that will recruit, develop and retain quality employees.

#### Key outcome/s

CS

New employees continue to be inducted into the organisation. Achievements of staff and long term employment continue to be recognised across the Council. New advertising style for print advertisements is working well in conjunction with changes to Council web site. Changes made to traffic light report which include statistics meaningful to the monitoring of staff engagement, development and retention.

#### Strategy:

Continue to develop and maintain employee GCC.0.2.2 management practices that are consistent, fair, visible, and that encourage all staff and management to behave ethically and honestly, to uphold the values of the organisation, to be accountable and to perform at their best.

#### Key outcome/s

CS

Human resources policies continue to be developed and maintained to ensure relevance and effective application throughout the organisation. the Glenorchy Consultative Group continues to provide the conduit between staff and management ensuring transparent and fair dealings across Council. Staff performance continues to be monitored through periodic and annual performance reviews.

#### Strategy:

GCC.0.2.5 Encourage exploration of innovative ways of meeting community and organisational needs.

#### Key outcome/s

WS

G&P

Aldermen and staff were asked for suggestions to improve the sustainability of council and more than 200 ideas were submitted. Many suggestions have been implemented and a Business Improvement Group has been established to explore the more complex suggestions

#### Strategy:

GCC.0.2.6 Continue to develop and implement the Community Council concept across organisation.

#### Key outcome/s

CA

the

86 customer service requests and 2621 work orders have been issued. Ongoing phone, written and counter enquiries answered

Continued to consult the community on land sales, development proposals and change of use of facilities.

Continue the involvement in the development of sustainable community gardens.

Council's Traffic Engineer has attended Precinct Committee meetings to discuss local traffic issues.

The transport section has been involved in consultation regarding On Street Dining and the provision of speed control measures for Catherine Street.

Provided advice to the public on weeds, flora, fauna, horticulture, recreation and safe access to natural areas.

Participated in trail bike forum, community engagement forum and Collinsvale fire awareness evening.

Developing community care groups for different reserves.

Assisted Tolosa Nursery in providing services.

Co-ordinating clean up Australia Day.

Working with Bushcare groups to maintain natural areas in conjunction with Works Centre staff and Precinct staff.

Developed new design for Bilton Bay picnic shelter in response to Recreation Plan and community expectation.

Closely working with Glenorchy Heritage Society on development of St Matthews project and interpretation.

#### Key outcome/s

CS

The municipality was provided with a financial Gazette insert which contains information about council's financial statements for 2008-09.

The Information and Communications Technology Section continues to examine innovative ideas in relationships with other Councils and State Government to ensure a best value service provision to the City and the greater community. Progress has been made in this area in software licensing, web hosting and equipment leases.

During the last year there were approximately 445, 673 visits to the Council's website and 81,606 visits to the community infoline website.

During this time the Glenorchy Art and Sculpture Park website was developed and the Moonah Arts Centre and Team Glenorchy websites were maintained and moved to the Telstra hosting environment.

WS

Work Centre representatives form part of Council's Infrastructure Management Group and were integral in determining the most appropriate asset replacement program that provided the most benefit to the community, physically and financially.

#### Strategy:

GCC.0.2.7 Produce useful and easy to understand Strategic and Annual Plans and performance reports.

#### Key outcome/s

G&P

A complete review of Council's strategic planning process and the content of the Strategic and Annual Plans was undertaken. A major review of the strategic plan was carried out and a much more compact, easier to understand, Strategic Plan was approved by Council and advertised for public comment. The format of the Annual Plan was also changed substantially and will be presented for Council approval early in the new financial year.

#### Strategy:

Establish and maintain integrated, secure, GCC.0.2.9 efficient and effective user-friendly information management systems.

#### Key outcome/s

CS

The Electronic Content Management system was upgraded and new workflows developed to improve the ability to route information to the appropriate areas.

The cadastral upgrade has continued with 9 out of the 10 areas completed.

Additional staff tools have been added to the intranet and integration with other systems such as the Human Resource system has been utilised to improve information maintenance.

#### Strategy:

GCC.0.2.10 Develop and maintain an integrated, secure, efficient, effective, reliable, accessible, resilient and future proof, user friendly IT infrastructure, processes, systems and applications.

#### Key outcome/s

CS

All equipment due for replacement implemented.

#### Strategy:

GCC.0.2.11 Develop and maintain processes and procedures to ensure that Council's information and knowledge is captured, retained, maintained, accessible, available, useable and where required, integrated.

#### Key outcome/s

#### CS

Major corporate systems upgraded in accordance with schedule.

Over 92,000 new documents were added to the Electronic Content Management system over the last year. This includes incoming mail, responses to this mail, emails, and internal documents and memos.

Work has been undertaken to ensure integration with other Technology 1 modules such as property and rating continues and scripting was undertaken to improve the level of information visible within the Electronic Content Management.

#### Strategy:

GCC.0.2.12 Provide service to Council and the Community for current and future business needs and ensure that technical and service facilities can be recovered within required business timescales.

#### Key outcome/s

CS

Disaster Recovery site (Derwent Entertainment Centre) fully active, audited and tested. Corporate loss in case of significant disaster would only be seconds worth of data.

#### A continuously improving Council

#### Strategy:

GCC.0.3.1 Pursue innovative funding efficiencies, grant opportunities and investment opportunities.

#### Key outcome/s

CS

Council continued to comply with the investment policy throughout the year, and most investments are in longer term situations.

Finance continues to have input into grant opportunities where appropriate, and during the year there were several substantial and successful grant applications - primarily the Glenorchy Art and Sculpture Park.

#### Strategy:

Set appropriate levels of rates, fees and charges GCC.0.3.2 revenue and ensure effective debtor management.

#### Key outcome/s

CS

Council approved a significant rates increase for the 2010-11 budget year and other increased fees and charges as an outcome of the Financial Sustainability and ratings workshops.

#### Strategy:

#### GCC.0.3.3 Reduce Council's reliance on debt to fund recurring operations.

#### Key outcome/s

CS

Borrowed funds from Tascorp in accordance with the current policy.

#### Strategy:

GCC.0.3.4

Maintain appropriate financial reserves to fund specific future expenditure needs.

Reserves have been maintained in accordance with the current policy.

#### Strategy:

Achieve and maintain a minimum liquidity ratio of GCC.0.3.5 greater than 1.

#### Key outcome/s

CS

CS

At 2009-10 year end the liquidity ratio was 1.89 which meets the current policy requirements.

#### Strategy:

GCC.0.3.6

Utilise long-term financial planning models and policies to guide strategic decision-making.

#### Key outcome/s

CS

Deloitte was engaged to review and develop a long term strategic financial model. This model was utilised before and during the budget process and discussions. There were numerous council workshops where this model was utilised to facilitate long term outcomes and financial sustainable decisions by Council. The financial model also assisted with the review and development of our strategic policies.

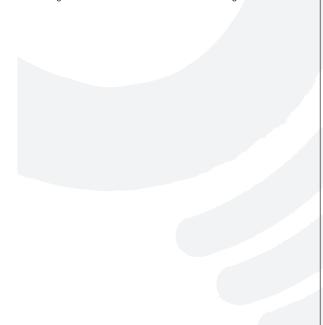
#### Strategy:

GCC.0.3.7 Implement financial systems that create timely stakeholder reporting that drives accountability and is compliance with applicable standards and legislation.

#### Key outcome/s

CS

Council received an unqualified audit opinion for the year ending 30 June 2010. Internal management reporting will be reviewed in coming months to assist with decision making.





### Participation and Leadership

#### An empowered community

#### Strategy:

1.1.1 Continue to develop community consultation and participation processes, including the precinct system, and to maintain the Council's leadership role in this regard.

#### Key outcome/s

CD

Development of Council's Community Precinct system has continued and achievements and activities of this program are reported in the Community Precinct Report.

Changes have been made to the operation of Precinct Committees and Council has also endorsed the investigation of new and additional methods of community engagement including on line surveys and the establishment of a community panel.

#### Strategy:

1.1.3 Increase the opportunities for Glenorchy residents to be involved in voluntary activities and new projects and initiatives and meet the needs of voluntary organisations.

#### Key outcome/s

#### CD

The Glenorchy Volunteer Centre continues to operate as a resource for volunteers and volunteering within the City.

The Glenorchy Central, East Moonah/Montrose and Goodwood/Lutana Volunteer Programs continue to provide good neighbour services to eligible residents within those areas. The main activity of these programs continues to be gardening.

A Volunteer Expo was held in February on the front lawns of Council, which saw over 35 organisations provide information displays to the general community on available opportunities for volunteering. A number of organisations reported the recruitment of new volunteers on the day or soon after.

The Centre has again conducted workshops for volunteer organisations this year. Workshops offered through the Centre play an important role in developing the capacity of volunteer organisations within the City.

The Glenorchy Volunteer Awards were held during National Volunteer Week and over 100 individuals and groups were recognised for their efforts.

#### Strategy:

1.1.4 Continue to develop Council's youth participation model that enhances youth involvement in decision making at the city-wide and precinct level and maintain Council's leadership role in this regard.

#### Key outcome/s

CD

The Glenorchy Youth Task Force has continued to operate as a Special Committee of Council and to provide advice on youth issues across the City. Achievements and activities are reported in the Glenorchy Youth Task Force report.

#### Strategy:

1.1.11 Facilitate access to funding for sporting and community groups in accordance with Council's strategic framework for sporting and community groups.

#### Key outcome/s

CD

Council's Sport and Recreation Development Officer has met with over 300 sport and recreation organisations and has assisted and advised on a number of funding applications. Over the past 12 months Glenorchy sporting organisations have received \$168,225 in major grants and \$30,119 in minor grants from Sport and Recreation Tasmania.

The Glenorchy Recreation E Newsletter continues to be produced and distributed widely and this newsletter highlights funding opportunities.

#### Key outcome/s

СА

CD

Continued to assist sporting and community groups to access funding.

Negotiated with organisations to maximise facility useage e.g. Claremont Junior Football Club, Glenorchy Knights Soccer Club, Glenorchy District Football Club and Claremont Girl Guides.

#### Strategy:

1.1.12 Develop programs aimed at overcoming isolation and loneliness of people in the community.

#### Key outcome/s

#### the the West Meansh of

Both the West Moonah and Claremont/Austins Ferry/Granton Precinct Committees continue to organise regular Eating with Friends lunches.

The Claremont Community Precinct continues to co-ordinate the Community Library Service and the Craft Classes at Claremont Memorial Hall.

The East Moonah Community Precinct continues to support the Moonah Multicultural Social Craft Group which meets weekly.

The Glenorchy U3A continues to operate from Cosgrove High School.

#### Strategy:

1.1.14 Facilitate input into the development of public spaces and venues to ensure the cultural needs of the community are taken into account in developments e.g. performance spaces, facilities, art works etc.

#### Key outcome/s

СА

Participating in the implementation of the Elwick Bay Master Plan.

Continued the design and development of St Matthews Church grounds.

#### Key outcome/s

A new playground was completed in Hestercombe Reserve, which provides amenity to a new area of subdivision that did not have any existing playground equipment installed.

WS

#### Strategy:

1.1.16 Through Council's policy for public art facilitate community ownership and the development of unique and distinctive places featuring local characteristics.

#### Key outcome/s

CD

Council has received \$4,500,000 for construction of the Glenorchy Art and Sculpture Park Linkages including shared paths and a boardwalk.

#### Strategy:

1.1.18 Continue to monitor and review and engage the community in the implementation of the community plan.

#### Key outcome/s

G&P

CD

CD

CD

Council continues to provide administrative support to Team Glenorchy, the group formed to oversee the implementation of the Community Plan.

#### Strategy:

1.1.19 Using mechanisms such as the Cultural Diversity Advisory Committee break down attitudinal barriers to diversity and recognise and celebrate the skills and contributions of Glenorchy's diverse communities.

#### Key outcome/s

Achievements and activities in relation to this action are reported in the Cultural Diversity Advisory Committee Report.

#### Strategy:

1.1.20 Continue to foster and support community cultural activities and events that promote identity and civic pride at a local and city-wide level.

#### Key outcome/s

Council worked in partnership with the Glenorchy Lion's Club to present the Annual Carols by Candlelight at Tolosa Park.

Symphony Under the Stars was again staged with an estimated audience of 10,000 people.

A series of concerts, Summer Music in Tolosa Park was held during February attracting audiences for all 3 concerts of 600 people.

A partnership has been developed with the Tasmanian Theatre Company to establish an Elders Theatre Group in the City.

#### Strategy:

1.1.21 Continue to support and promote the Moonah Arts Centre as a centre of excellence for arts and cultural development.

#### Key outcome/s

The Moonah Arts Centre recorded the following events for the year:

Exhibitions	15
Workshops	17
Concerts	12

In excess of 8,000 people participated in programs at the Centre. Some of the highlights of the year included:

 Community History Project – Mountains, Mud and Migrants – A History of West Moonah. 600 people attended the exhibition over 2 weeks.

- Tsunami Youth Concerts
- Yilaga Tiwi Footy Exhibition
- Soft Centre Young Peoples Digital Art Project

#### Strategy:

1.1.22 Continue to support, promote and develop "The Works" as an icon event for the City.

#### Key outcome/s

CD

The 2010 Works Festival was held between May 16 and 23. The Festival was attended by an estimated audience of 3800 and approximately 520 participants were engaged in the Festival. The Festival opened with the major public art event "There's going to be a Wedding and you're all invited" at Montrose Bay.

The youth digital arts project "Soft Centre" opened at the Moonah Arts Centre on May 18 and Peoples Day at the DEC was held on Sunday May 23 which featured the spectacular "Glenorchy Moves". Lasting legacies from the 2010 Festival include a permanent mini digital arts lab based at the Moonah Arts Centre for future community based digital arts activity.

#### An informed community

#### Strategy:

1.2.5 Inform and educate people on acceptable environmental management practices.

#### Key outcome/s

#### EPD

The responsible pet ownership program has been delivered into seven primary schools in the City, and within these seven schools a total of 41 classes have received the five week program.

#### Strategy:

1.2.7 Ensure user-friendly, plain language and accessible provision of information to the community on Council's policies, procedures, services and decisions.

#### Key outcome/s

#### G&P

Council has continued to produce and distribute the Glenorchy Gazette monthly as the key mechanism for providing information to the community. Council decisions are listed in each edition and detailed "features" are produced for significant matters such as the Annual Budget, the Annual Report, Senior's Week, Holiday Planner and Dad's Day Out.

#### Strategy:

GCC.1.2.10 Ensure effective provision of user-friendly, plain language and accessible information to the community on current and future council capital and maintenance works and an indication of how it may affect them.

#### Key outcome/s

WS

A regular article is placed in the Glenorchy Gazette to inform the public of works currently being performed and works that are coming up soon. Disruptions to traffic continue to be advertised in the Mercury newspaper and Council's website.



#### Infrastructure

#### A well maintained City

#### Strategy:

2.1.2 Maintain and improve the use of parks, public open spaces, sports grounds, public amenities and recreation facilities in line with the Council's Sport and Recreation Strategy.

#### Key outcome/s

СА

Continued dialogue with a number of Recreation facility providers, particularly the Moonah Sports Centre, the YMCA, Glenorchy and the Glenorchy District Football Club as to the promotion and better usage of their facilities and the development of social/corporate activities. Ongoing discussions with major stakeholders for the redevelopment of the King George V Sporting precinct.

Continued discussions as to shared and cooperative use of facilities at Berriedale i.e. Bowls, Tennis, BMX, Table Tennis and possibly Petanque; a KGV sports hub consisting of Football, Soccer, Cricket, Bowls, Swimming, Rugby and the YMCA and an aquatic club consisting of Sailing, Rowing and Outrigger Canoes at Montrose Bay.

#### Strategy:

2.1.3 Meet service levels that provide appropriate maintenance standards on Council infrastructure.

#### Key outcome/s

#### WS

Significant upgrade works have been completed to improve stormwater capacity problems. These include the Hilton Creek outfall upgrade, the Derwent Park catchment and the Parramore/Radcliffe Crescent augmentations.

#### Strategy:

2.1.4 Increase the quality standards on all maintenance and construction activities conducted by Council through an active process of continuous improvement and review.

#### Key outcome/s

#### WS

Bimonthly reports on outstanding maintenance work orders are issued to relevant staff for follow up and completion. These reports also provide information on trends, resource needs and seasonal demands.

An inspection schedule is in place to ensure the maintenance standard is maintained to Council's agreed service levels.

#### Strategy:

2.1.5 Improve the reporting and tracking of maintenance requests to Council through an active process of continuous improvement and review.

#### Key outcome/s

#### WS

The Work Centre's work order system continues to be the main tool to ensure service requests are dealt with in an appropriate manner. A new software system (Work 1) that can provide full financial information integration has been investigated to improve workflow and administration efficiencies.

#### Strategy:

2.1.6 Ensure other service provider's maintenance and construction standards meet Council requirements / standards through an active process of activity audit and supervision.

#### Key outcome/s

WS

Council's Compliance Officer continues to issue required permits and monitor works performed in Glenorchy by other utilities such as Southern Water, TasGas, Aurora, Telstra, etc. A number of non compliant works were identified and appropriate intervention conditions placed on the contractors to ensure Council's assets are not prematurely depreciated from the installation of their assets.

#### Strategy:

GCC.2.1.7 Use an asset management framework to manage effectively the Council's assets.

#### Key outcome/s

CA

Have completed development of long term asset expenditure models.

Completed infrastructure budget development for 2010/11.

#### Strategy:

GCC.2.1.8 Consider "whole of life" benefit to the community when replacing, renewing or acquiring new assets.

#### Key outcome/s

CA

Developed footpath program for 2010/11 taking into account the most suitable treatment to provide best whole of life benefit.

Odometer and hour readings have been collected every Tuesday from each item of plant to monitor usage rates and servicing needs. This assists in determining the optimum time period to keep plant before renewing or replacing the item. Some items of plant and vehicles have had their lives extended to achieve the most economic outcomes.

#### A well planned, people friendly City

#### Strategy:

2.2.1 Improve and extend Council's infrastructure to balance the needs of all users and stakeholders in line with Council's strategic and land-use planning framework.

#### Key outcome/s

CA

CA

CA

WS

Funding has commenced under the new Roads to Recovery program (2009-2014). Projects for 2009/10 were Walch Avenue and Sixth Avenue reconstruction.

Main Road – Pascoe Avenue to Abbotsfield Road completed under Federal Black Spot program.

Successful project nominations have been made to the Federally funded Black Spot program for traffic signal improvements at Derwent Park Road / Gormanston Road and junction improvements at Fletcher Avenue / Butler Avenue.

#### Strategy:

2.2.2 Ensure that public transport services meet the needs of Glenorchy citizens.

#### Key outcome/s

The Transportation section have been consulted in the development of the State Government's Tasmanian Urban Public Transport Study.

Liaison occurring with Metro Tasmania on renewing the Tolosa Bus Station lease agreement.

#### Strategy:

2.2.4 Ensure the Glenorchy infrastructure does not create barriers to people accessing the Community.

#### Key outcome/s

Recently completed projects on Main Road, Hopkins Street to Amy Street in Moonah and Pascoe Avenue to Abbotsfield Road in Claremont include improved facilities for pedestrians and vulnerable road users.

Graham, Dudley and Laguna Places - kerb ramps.

Burgess Avenue Stage 1 – kerb ramps.

Howard Road / Acton Crescent, Howard Road / Lampton Avenue, Sixth Avenue and Berriedale Road / Chandos Drive kerb ramps.

Teering Road footpath to cycleway.

Innovation Drive footpath.

KGV car park.

Cadbury Cyclepath (Stage 2), Claremont Cyclepath.

Developed design for improved accessibility around bus interchange toilets and St Matthews Church.

#### Key outcome/s

The public toilets at Roseneath Park were upgraded with new fittings and fixtures and to current accessibility standards.

#### Strategy:

#### Key outcome/s

CA

Cadbury heritage pine trees considered in development of Cadburys cyclepath.

Potential heritage site (water well) identified at 261 Main Road – passed to Heritage Officer for investigation.

#### Strategy:

2.2.8 Continue to implement and review the Council's signage strategy.

#### Key outcome/s

CA

CA

Council continues to work with Department of Infrastructure, Environment and Resources on traffic signage improvements. Electronic school speed signs are being installed throughout the City.

#### Strategy:

2.2.10 Continue to apply Crime Prevention Through Environmental Design (CPTED) principles to the design, alteration and management of public places.

#### Key outcome/s

Hilton Road car park (and associated path).

Innovation Drive footpath.

KGV car park, Cadbury cyclepath, Claremont cyclepath.

Farley Street lighting reviewed.

Investigated alternative location for exercise equipment at Montrose Bay and ultimately applied CPTED principles in making final recommendation.

Apply CPTED principles in the KGV landscaping project.

Planning of works directly influenced by CPTED principles at Council forecourt with 'Alcohol Prohibited' strategic signage.

#### Strategy:

2.2.12 Involve the community in projects in local areas that aim to enhance the visual amenity of the environment and public spaces.

#### Key outcome/s

CA

Completion of the cycleway seating project which was a direct response to needs identified by community representatives during the consultation phase.

Working with community representative for interpretation works for Hestercombe Reserve.

Completed furniture installation at Moonah CBD and involved community through presentations at Moonah Business Promotions.

<sup>2.2.5</sup> Integrate cultural elements in urban design and engineering.

WS

Council's Infrastructure Management Group in conjunction with the community participation program remains active in the provision of advice of which projects are strongly supported and which provide the most community benefit.

#### Strategy:

2.2.13 Continued development and implementation of local area traffic management plans.

#### Key outcome/s

#### CA

Funding has been secured for the provision of speed cushions on Catherine Street.

#### Strategy:

2.2.14 Support the provision of integrated and sustainable transport services in Glenorchy including private and public transport, bicycles and pedestrian.

#### Key outcome/s

#### СА

Council has endorsed the final draft of the Hobart Regional Arterial Bicycle Network Plan, which establishes an integrated plan for the greater Hobart area.

#### Strategy:

2.2.15 Cooperate with other infrastructure suppliers to ensure increased visual amenity and greater efficiency in the installation of services.

#### Key outcome/s

#### WS

Council worked together with Southern Water mutually adjusting works schedules ensuring water pipes were replaced in areas where footpaths also were in need of replacement. This ensured both assets were replaced concurrently to minimise disruption to the community and to ensure neither asset would be disturbed for a number of years.

#### Strategy:

GCC.2.2.16 Implement the Main Road Corridor Master Plan.

#### Key outcome/s

ED

Installation of street furniture and completion of the entry statements to Moonah CBD are complete. St Matthew's building works have been completed and the Stage 2 courtyard and landscaping works are progressing. Major works in the Main Road between Terry Street and O'Brien's Bridge were deferred.

#### Strategy:

GCC.2.2.17 Implement the Master Plan for Wilkinsons Point and Montrose Foreshore.

#### Key outcome/s

#### ED

The Wilkinsons Point Visitor Services projects have been on hold pending the return of more favourable economic environment and development conditions together with completion of Museum of Old and New Art (MONA) and its opening in early 2011. Successful applications for grants funding during the year will allow the completion of boardwalks, shared paths, jetty at Wilkinsons Point and the restoration of the wetlands featured in the Master Plan and as Stage One and Stage 2 of the Glenorchy Arts and Sculpture Park in 2010-2011.

#### Strategy:

GCC.2.2.18 Ensure that development in Glenorchy occurs in accordance with the Glenorchy Planning Scheme and relevant building and plumbing statutes.

#### Key outcome/s

EPD

Council approved 444 building applications during the period. These applications were for 95 dwellings, 54 units, 80 commercial, 106 garages and 109 additions. The total estimated value of this building development within the city was \$134,879,512. The notable trend in building development was the significant increase in value of commercial development in the first three quarters of the year. Residential development continued to be relatively stable as compared to previous years.

The past year saw an increase in the number of planning development applications, totalling 395 compared to the 376 applications received in the previous year. The number of applications received over the past twelve months is less than the record of 411 applications received in 2003-04, and marginally above the 10 year average of 362 applications per year.

Application processing times for the year increased marginally over the previous year, with an average processing time of 31.4 days compared to 29.2 days in 2008-09. Discretionary applications were processed on average in 33.5 days and permitted applications were processed on average in 29.2 days. The statutory timeframe allowed for approvals is 42 days.

36 subdivisions or boundary adjustments were approved, creating 41 lots.

There were 16 appeals against the Glenorchy Planning Authority decisions, the same number as the previous year.

#### Strategy:

GCC.2.2.19 Develop and refine a knowledge base on the condition, capability and capacity of Council's stormwater services.

#### Key outcome/s

#### CA

CA

Continuing to model discrete areas of stormwater network.

#### Strategy:

GCC.2.2.20 Provide sufficient parking availability and turnover to sustain and enhance the financial viability of the Commercial areas of the City.

#### Key outcome/s

The Glenorchy / Moonah Parking Plan is ready to go out for community consultation.

October 2009 survey of Claremont Commercial Precinct showed adequate parking availability.



#### Strategy:

GCC.2.2.21 Ensure that the Glenorchy Planning Scheme meets the current and future needs of the community.

#### Key outcome/s

EPD

The review of the Glenorchy Planning Scheme is well under way and Council has approved the draft land use planning strategy for public comment.



#### Social

#### A safer community

#### Strategy:

3.1.1 Continue to support the operation and development of community consultation to identify community safety issues and implement appropriate initiatives in partnership with the community.

#### Key outcome/s

Action continues to be progressed through Council's Safer Communities Committee.

Activities and achievements of this committee are reported in the Safer Communities Committee Report.

#### Strategy:

3.1.4 Work in partnership with the community, government, and non government agencies to identify and implement early intervention initiatives, family support programs, school based crime prevention programs, youth programs and community capacity building initiatives which respond to identified risk factors related to violence and crime.

#### Key outcome/s

#### CD

CD

Through the Steps to the Future Project, Council has partnered with Community Corrections, PULSE Youth Health Centre, Glenorchy LINC and Anglicare to work with and develop programs for at risk young mothers and those on Community Service Orders.

The Steps to the Future program is a 3 year project funded by the Tasmanian Community Fund. The project aims to enhance learning pathways for young mothers. Council has also entered into a partnership with Anglicare Tasmania to develop and implement the "Against the Odds" gambling awareness project targeting young people.

#### Strategy:

3.1.7 Work in partnership with Community Corrections to identify and establish community service order projects for adult offenders that benefit the community.

#### Key outcome/s

CD

An effective partnership has been established between Council and Community Corrections to identify and implement community service order projects across the City. Projects completed to date include mowing of nature strips for frail aged residents; removal of litter and graffiti at key sites across the City including the Glenorchy Skate Park; clean ups of creeks; brush cutting at Tolosa Park and beautification of parks including Barry Street Reserve.

#### A caring community

#### Strategy:

3.2.1 Maintain a range of quality and affordable services needed by the community.

#### Key outcome/s

CD

The Glenorchy Aged Care Packages program continues to provide regular support to a changing group of 27 clients. All aspects of the service continue to be delivered in accordance with all Commonwealth requirements. A new Quality Reporting Plan has been submitted to the Commonwealth.

#### Strategy:

3.2.2 Develop and implement an ageing strategy for the City.

#### Key outcome/s

CD

Work has continued on the development of an ageing strategy for the City. Draft strategies have been developed based on research and consultation and the strategy will be finalised in the next financial year.

#### Strategy:

3.2.3 Ensure a diverse and affordable range of child care options including the provision of emergency and 24 hour childcare and facilities such as after school care and vacation care for children who are in family stress situations.

#### Key outcome/s

CD

Council has continued the delivery of child care services within the City. As a result of a decline in utilization, Council ceased operation of long day care from the Clydesdale Child Care Centre and after school and vacation care from Claremont Primary School. Council continues to operate the Berriedale and Benjafield Long Day Care Centres and the Glenorchy Family Day Care Service. All Glenorchy City Council services continue to be delivered in accordance with the State Licensing standards and the National Child Care Accreditation system.

#### Strategy:

3.2.5 Work collaboratively to investigate and respond to service gaps, including English language classes, for people from culturally and linguistically diverse backgrounds.

#### Key outcome/s

CD

Council has continued with the establishment of the Glenorchy Local Settlement Network, which is an interagency group designed to bring local providers and settlement services together to share information and collaborate with an aim of improving local access to services for newly settled refugees.

## ANNUAL REPORT 2010

#### Strategy:

3.2.6 Continue to support the ongoing development of interagency groups to facilitate partnerships between service providers, to address service gaps, undertake needs identification, foster collaborative responses and promote access to funding opportunities.

#### Key outcome/s

CD

Council has continued to support the operation and development of the Youth Action Network Glenorchy (YANG), Glenorchy Action Interagency Network for Children and Families (GAIN) and Linkages Interagency groups.

Linkages has prepared submissions on a number of issues related to aged care including comments to the Federal Government's Enquiry into Aged Care Reform.

GAIN has continued to meet every 2 months and has established working groups focusing on the Lets Read Project, Dads Day Out activities and the engagement of families into the Early Years Programs.

YANG has continued to meet monthly and again hosted the annual National Youth Week event which was held at the Village Green in Claremont. Over 12 service providers attended hosting activities for over 500 young people on the theme of community connection and the positive contribution of young people through music, art, drama and movement. A mental health working group of YANG have supported the development of a Life Network in Glenorchy which aims to develop a local community driven suicide awareness, prevention and support network in the city.

#### Strategy:

3.2.11 Work in partnership with others to research and meet the needs of grandparents who are the primary carers of grandchildren.

#### Key outcome/s

Council received a Community Capacity Building grant from the State Government to implement a range of initiatives designed to meet the identified needs of grandparents raising grandchildren in the Glenorchy Local Government area. The Glenorchy Grandparents Reference Group has been established and information sessions have been held on the preparation of wills by the Public Trustee and on social security benefits by Centrelink. A family fun day for Grandparent families was held in June at Tolosa Park.

#### Strategy:

3.2.12 Using strategies based on the findings of the Glenorchy Youth, Sport and Recreation report, work to address the current lack of youth specific recreational activities within the City.

#### Key outcome/s

CD

CD

Council secured funding through the Office of Sport and Recreation Tasmania for a Mobile Activity Centre Pilot project. As a result of the success of the pilot, Council has been successful in obtaining further funding for the project to continue in 2010/2011.

#### A healthy community

#### Strategy:

3.3.1 Develop partnerships with local health providers and peak promotion organisations such as the Tasmanian Health Foundations, Quit Tasmania and Cancer Council to develop effective health promotion campaigns aimed at reducing the incidence of preventable diseases and fostering health and wellbeing.

#### Key outcome/s

CD

Council has worked closely with the Heart Foundation in the establishment of their walking program across the City. There are currently 15 walking groups established through the Goodwood, Chigwell and West Moonah Community Houses; 3 groups at Cadburys which are the first workplace walking groups in Tasmania; a mens group and a young mums group established through the Glenorchy Community Health centre and other groups established through Anglicare Glenorchy and Claremont.

Through a State Government Community Capacity Grant Council has conducted an older adults physical activity program through the Community Houses across the City.

#### Strategy:

3.3.5 Support the ongoing development of the PULSE Youth Health Centre in Partnership with the DHHS.

#### Key outcome/s

CD

Pulse Youth Health Centre continues to provide an integrated and co-located youth health service for young people aged 12 -24 years. The Council funded Youth Worker continues to be based at PULSE as part of the Council/State Government Partnership Agreement.

#### Strategy:

3.3.6 Promote, implement and monitor public health standards.

#### Key outcome/s

#### EPD

During the year approximately 596 inspections/audits were performed for Council's 347+ permanent and temporary food businesses.

The Environmental Health Office coordinated a comprehensive immunisation program during the year. This consisted of monthly clinics at the Civic Centre for infants as well as school based programs for Grades 6, 7 and 10. Specific details relating to the type and number of vaccinations given is provided in the "Public Health Statement" elsewhere in this report.

The activities and premises registered by the Environmental Health Office were:

Places of Assembly	46
Food Businesses	347
Public Health Risk Activities	7
Regulated Systems	7
Water Carters	2



#### Economy

#### A challenging and creative community

#### Strategy:

4.1.1 Develop, promote and market Glenorchy as an icon tourism destination.

#### Key outcome/s

ED

The Glenorchy Visitor Task Force has met each month during the year and oversighted the development, production and distribution of the City's visitor marketing and information materials. The City participated in a federally-funded Social Impacts of Tourism Study undertaken in partnership with Victoria University, Tourism Australia and Tourism Tasmania. The Main Road Corridor Visitor Attraction Strategy was developed, approved and is now being progressively implemented. Important elements of the strategy include the upgrade of the Montrose Foreshore Visitor Information Booth and the establishment of a supported Visitor Information Centre at the Derwent Entertainment Centre.

#### Strategy:

4.1.2 Plan and implement a mix of exciting city wide and local events and activities.

#### Key outcome/s

#### ED

In accordance with Council's objective to realise the tourism potential of the City and following the dissolution of the Business Precinct Associations efforts have been focussed on the attraction of major events to the City.

#### Strategy:

4.1.3 Market and promote entertainment and events within the City.

#### Key outcome/s

GM

There were 62 events held at the Derwent Entertainment Centre during 2009-10 (119 event days) giving an attendance of 133,810.

#### An innovative, job creating community

#### Strategy:

GCC.4.2.6 Assist in the promotion of the Moonah and Glenorchy Commercial Centres.

#### Key outcome/s

ED

Following the dissolution of the associations previously involved in the Business Support Program, focus has shifted to the promotion of the Main Road Corridor from Granton to Creek Road through the development of the Main Road Corridor Visitor Attraction Strategy. The implementation of the strategy, in the 2010-2011 Visitor Season, is expected to have a significant positive economic benefit to the City and businesses in or adjacent to the Main Road Corridor.

#### Strategy:

GCC.4.2.8 Explore options for the development of the Council Chambers and Work Centre sites and surrounding areas.

#### Key outcome/s

ED

Work on the preliminary feasibility study is continuing.

#### Environment

#### An exciting rewarding lifestyle

#### Strategy:

5.1.3 Continue to improve and extend the use of parks, public open spaces, sports grounds, public amenities and recreation facilities in line with the Council's Sport and Recreation Strategy.

#### Key outcome/s

CA

Continued the land rationalisation program to reduce maintenance responsibilities and to provide development opportunities.

The Sport & Recreation Advisory Special Committee has been established by Council.

#### Strategy:

5.1.4 Ensure the identification, protection, maintenance and ownership of Aboriginal cultural heritage and places of significance to the Aboriginal community.

#### Key outcome/s

Raised concerns in coastal areas which had planning applications and or proposed activities that were likely to have Aboriginal Heritage sites.

Carried out inspections with Glenorchy City Council's Heritage Officer prior to work being done to fire trails in Wellington Park.

#### Strategy:

5.1.5 Promote and inform people, of Glenorchy's unique lifestyle opportunities.

#### Key outcome/s

Participated in the development of a Regional Bicycle Strategy. Assisted the provision of a National Mountain Bike event at Tolosa Park.

Updated brochures for facilities.

Promoted Natural Areas brochure and provided information on recreation opportunities in Council reserves.

Held informative bush care meetings to explain natural values of particular reserve.

Promoted Wellington Park website and bike riding trails.

#### Strategy:

Ensure an integrated approach to the management of 5.2.1 the Derwent River and its environs.

#### Key outcome/s

#### EPD

Council has continued its monitoring program of two sites in the Derwent Estuary and during last summer Elwick Bay was found to be suitable for secondary contact activities and Windermere Beach was found to be suitable for primary contact activities (eg swimming). This is the second year in a row that Windermere Beach has recorded this rating, prior to that it was only suitable for secondary contact activities.

#### An environmentally sustainable community

#### Strategy:

5.2.4 Operate the Council's animal management services in accordance with the animal management strategic framework

#### Key outcome/s

#### EPD

Council registered 8.280 dogs during the financial year and of these dogs 70% have been desexed.

The total number of dog related complaints received was 721.

#### Strategy:

5.2.6 Undertake Council's enforcement activities in line with the Council's Enforcement Policy.

#### Key outcome/s

#### EPD

A total of 455 animal management matters were referred to the courts or the Monetary Penalties Enforcement Services (MPES) to pursue unpaid infringement notices. The introduction of MPES has seen a significant improvement in the recovery of costs and fines from infringement notices.

The number of planning related complaints decreased significantly during the past year, from 218 in 2008-09 to 94 during this past year.

#### Strategy:

5.2.11 Continue to develop, implement and review the waste management plan incorporating education, waste minimisation, re-use and disposal options.

#### Key outcome/s

EPD

The Jackson Street Waste Management Centre (landfill) received a total of 145,461 tonnes of waste over the period and of this total amount 70,630 tonnes were diverted from landfilling by various methods (eg concrete crushing and reuse, mulching green waste and reuse, various recycling materials, recovery of scrap steel).

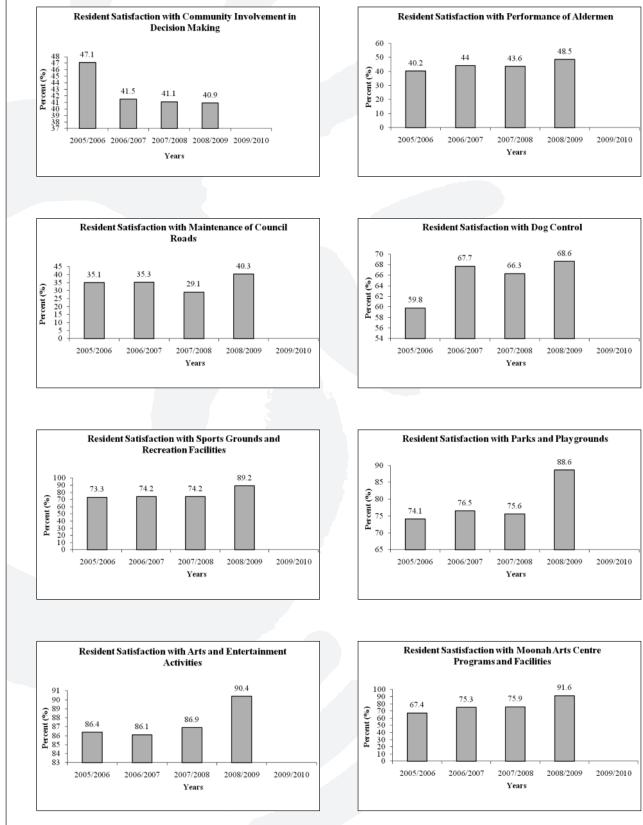


#### СА

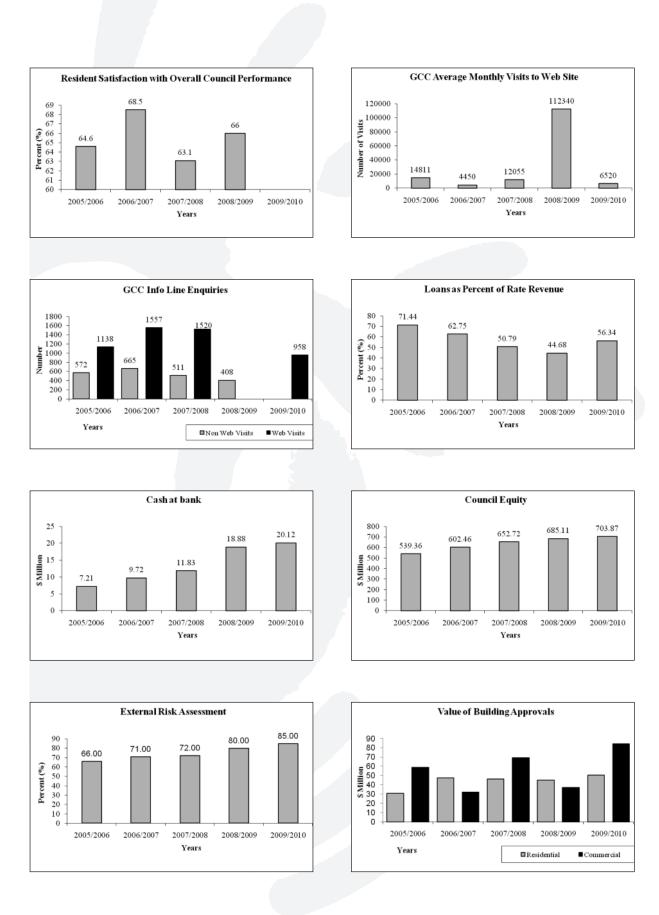
CA

### Performance Indicators

The following is a small selection of the performance measures Council uses to track and report its progress throughout the year:

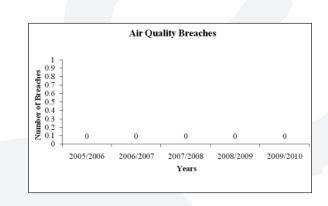


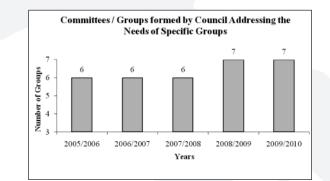
### Performance Indicators

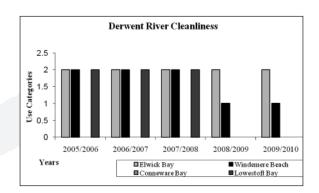


## ANNUAL REPORT 2010

### Performance Indicators







Complete and more comprehensive performance information may be obtained from the following websites: Glenorchy City Council: http://www.acc.tas.gov.au

Glenorchy City Council: Team Glenorchy: Department of Premier and Cabinet: http://www.gcc.tas.gov.au http://www.teamglenorchy.org.au http://www.dpac.tas.gov.au/divisions/lgo

### **PUBLIC HEALTH STATEMENT**

Council has identified in its Strategic Plan a goal to provide "a healthy community protected by strong public health standards." It is also identified that Council will maintain and improve public health standards as a strategy to achieve this goal and as such have identified a number of initiatives in the Annual Plan.

Council's public and environmental health program is administered by the Environmental Health Office as part of the Environment, Planning and Development Department. Whilst an overview of the department has already been provided, this section deals specifically with public health as required by Section 72 (1)(ab) of the Local Government Act 1993.

The Environmental Health Office is resourced with a Coordinator Environmental Health Services; a Senior Environmental Health Officer; 3 Environmental Health Officers, and a Technical Officer. The total Environmental Health budget for the 2009/2010 financial year was \$758,121 however there are a number of other programs within Council that provide health services (eg. Community Development, Waste Management). The Environmental Health Office administers specific public health legislation relating to:

Notifiable Diseases Immunisations Places of Assembly Public Health Risk Activities Unhealthy Premises Systems for Air and Water Handling Water Food Businesses On site waste water management

Ten (10) individual cases involving notifiable diseases were investigated by Council officers. These were all salmonella infections and none of them could be traced back to a common source. There were also three institutional-based viral gastroenteritis outbreaks. Although these numbers are slightly higher than the previous year, they are still within expected limits.

The potential for the transmission of infectious diseases (such as salmonella) in the food chain is well understood. To manage this risk and be proactive, Council Environmental Health Officers undertake food business inspections/audits. During the 2009/2010 financial year approximately 596 inspections/audits were performed for Glenorchy's 347+ permanent and temporary food businesses. This represents a significant increase from the previous year (335).

The Environmental Health Office also coordinates a comprehensive immunisation program. This consists of a monthly clinic at the Civic Centre for infants as well as a school based program for Grades 6, 7 and 10. The program provides vaccinations for: pertussis, poliomyelitis, hepatitis B, measles, mumps and rubella, diphtheria, rotavirus, pneumococcus, influenza, human papilloma virus, chicken pox and tetanus. Overall there were 3861 individual vaccinations given through this program which equated to an additional 715 from the previous year. Doses relating to particular disease types are as follows:

Vaccine Preventable Disease Individual vaccinations given

Diphtheria, Tetanus, Pertussis,	
Haemophilus influenzae type B,	
Hepatitis B, Poliomyelitis (combined vaccine)	94
Pneumococcal	95

Vaccine Preventable Disease	ndividual vaccinations given
Rotavirus	57
Haemophilus influenzae type B	37
Measles, Mumps,	
Rubella (combined vaccine)	65
Meningococcal	39
Varicella (chicken pox)	467
Diphtheria, Tetanus, Pertussis,	
Poliomyelitis (combined vaccine)	28
Hepatitis B	651
Human Papilloma Virus (cervical	cancer) 332
Diphtheria, Tetanus, Pertussis	
(combined vaccine)	299
Swine Flu	1559
Seasonal flu	129
Diphtheria, Tetanus (combined va	accine) 1
Polio	1
Hepatitis A, Hepatitis B	7
Totals:	3861

Council also participated in the roll out of Panvax (swine flu) through the scheduled clinics above as well as specific Council clinics and a Regional 'super' clinic at the Derwent Entertainment Centre. This initiative was very successful resulting in 1300 people being vaccinated.

Pre	emises registered:	
	Places of Assembly	46
	Food Businesses	347
	Public Health Risk Activities	7
	Regulated Systems	7
	Water Carters	2

Council is also actively involved in the resolution of a wide variety of complaints from our customers. In total, the Environmental Health Office alone registered and responded to in excess of 370 complaint requests.

Council's community participation program (i.e. Precinct system) together with the community plan has provided the Environmental Health Office with a valuable means of consultation with the community to assist in matching the public health needs of the community with the services actually provided.

### PUBLIC INTEREST DISCLOSURE STATEMENT

Glenorchy City Council did not receive, nor has it been required to deal with, any Public Interest Disclosures for the period covered by this report.

A copy of the Glenorchy City Council Public Interest Disclosures Procedure is available for viewing at Council Chambers during normal business hours or copies may be downloaded from the Council Internet web site www.gcc.tas.gov.au

### ENTERPRISE POWERS

Council has not exercised any of the powers available under section 21 of the Local Government Act.



### DONATED LAND

Council has not donated any land under section 177 of the Local Government Act.

### NON APPLICATION OF TENDER PROCESS

There have been no instances where Council has not applied a public tender process under subregulation 27(1)(a) or (h) of the Local Government (General) Regulations 2005.

### PARTNERSHIP AGREEMENT

In 2008-09 the Glenorchy City Council signed its second bilateral partnership agreement with the State Government. The Partnership Agreement was signed by Mayor Adriana Taylor and the Premier David Bartlett MP, on 30 July 2008. The Agreement helped Council secure funding for a 12-month mobile activity centre pilot project and \$1 million through the Partnerships to Jobs program for the Brooker Highway Beautification Project. This project is providing employment for 40 disadvantaged jobseekers who are beautifying the verges of the Brooker Highway. Following a slow start, good progress is now being made on most of the other initiatives in the Partnership Agreement.



MAJOR CONTRACTS					
Description	Period of the Contract	Options for Extension	Contractor Name	Value of the Work	Business Address
Provision of Aged Care Services	36 months	Yes	Independent Health Care Services	\$130,000 approx	4 Sunderland Street Moonah TAS 7009
Provision of Legal Services	36 months	Yes	Simmons Wolfhagen	\$118,000 approx	DX 114 Hobart TAS 7001
Kerbside and Recycling Collection Services	84 months	Yes	Veolia Environmental Services	\$1,007,000 approx	PO Box 431 Rosny TAS 7018
Supply of Contract Labour	24 months	Yes	Australian Employment Services	\$593,000 approx	PO Box 623 North Hobart TAS 7002
Electrical Maintenance Contract	24 months	Yes	CD & TM Burgess Pty Ltd	\$150,000 approx	9 South Street Bellerive TAS 7018
Vegetation Control	24 months	N/A	Infrastructure and Asset Maintenance P/L	\$304,000 approx	PO Box 217 Claremont TAS 7011
Registration for Supply of Plant & Equipment	12 months	No	Coates Hire Pty Ltd	\$157,000 approx	GPO Box 5120 Melbourne VIC 3001
Registration for Supply of Plant & Equipment	12 months	N/A	G Edwards Excavations P/L	\$197,000 approx	12 Coraki Street Chigwell TAS 7011
Registration for Supply of Plant & Equipment	12 months	N/A	Jackmans	\$115,000 approx	291 Collins Cap Road Collinsvale TAS 7012
Registration for Supply of Plant & Equipment	12 months	N/A	Kelly Civil Contracting	\$110,000 approx	PO Box 268 Rosny TAS 7018
Supply of Fine Crushed Rock, Sand and Loam	24 months	N/A	JE & MM O'Brien	\$177,000 approx	85 Chapel Street Glenorchy TAS 7010
Manufacture and Supply of Ready Mix Concrete	24 months	Yes	Holcim (Australia) Pty Ltd	\$581,000 approx	PO Box 1143 Milton QLD 4064
Supply and/or laying of bituminous surfacing	24 months	N/A	Roadways Pty Ltd	\$403,000 approx	PO Box 303, Glenorchy TAS 7010
Supply and/or laying of bituminous surfacing	24 months	N/A	Downer EDI Works Pty Ltd	\$1,927,000 approx	PO Box 210 Claremont TAS 7011
Kerb and Channel	12 months	N/A	Perri Concreting	\$115,000 approx	PO Box 12 Moonah TAS 7009
Supply of Crushed Rock Metals	24 months	Yes	Boral Construction Materials Group	\$225,000 approx	Locked Bag 5052, Parramatta NSW 2124
Insurance Brokerage Services	60 months	No	Marsh Pty Ltd	\$111,000 approx	GPO Box 1400 Hobart TAS 7001
Lease on Post Office Building	60 months	Yes	Tasmanian Investment Corporation	\$102,000 approx	GPO Box 821 Hobart TAS 7001
Greenwaste Shredding	36 months	No	Barwick's Landscaping Supplies	\$100,000 approx	"Moor Park" Granton, TAS 7030
Lease of Landfill Bulldozer	48 months	No	JF Machinery Rentals	\$218,000 approx	PO Box 62 Mowbray TAS 7248
Cleaning Services	36 months	No	Kleen 'n' Bright Cleaning Services	\$209,000 approx	PO Box 349 Glenorchy TAS 7010
KGV Grandstand Construction	18 months	No	Hinman and Associates	\$725,000 approx	PO Box 134 Battery Point TAS 7004
Brooker Highway Beautification Project	14 months	No	Greening Australia	\$338,000 approx	GPO Box 1191 Hobart TAS 7001

ANNUAL REPORT 2010



### STAFF LIST Absolom Malcolm Adlard Louise Alcock Andrew Ambroz Felicity Andrew Maurice Askey Andrew Atkin Benjamin Atkin Melissa Baccus Arthur Baldock Karen Kelvin Ball Bannister Lynette Rolf Barnes Barnes Gary Bates Lisa Beck Kenneth Kenneth Bennett Bennett Nicole Justin Bentley Bergman Katie Berwick Paul Donna Best Betlehem Kenneth **Bis Winckel** Susan Black Sean Blackwell Gregory Blair Roderick Robert Bodel Victoria Bonwick Julie-Anne Bowring Braithwaite Paul Branch Tegan Bransden Scott Megan Braslin Brett Mitchell Brimsmead Linda Britten Elaine Brock Lauren Brockman Sandra Brockman Matthew Brooke Ann Browning Shane Browning Matthew Bryan Greg

Buckland	Susan
Burdon	Mike
Burgess	Jason
Butler	Fiona
Butler	Terrance
Butler	Natasha
Butterworth	Paul
Button	Kylie
Buttress	Amanda
Calphy	Narelle
Cannell	Spencer
Carroll	Brendon
Carter	Kerry
Carter	Benjamin
Carter	Christopher
Cato	Alison
Chandler	Joanne
Chandler	Brett
Churchill	Antonietta
Clark	Wayne
Clark	David
Cleaver	Christopher
Coad	David
Coad	Rebecca
Collins	Melissa
Conforti	Stefano
Cooke	Ronald
Coombe	Allison
Cooper	Kelvin
Cooper	Rachel
Cornelius	Jason
Cragg	Rodney
Cranefield	Barry
Crosby	Scott
Cruse	Terry
Curley	Roland
Curran	
	Bradley
Dewhurst	Susan
Dickson	Pippa
Dillon	Damien
Dillon	Gilbert
Doble	Jacquie
Don	James
Donoghue	Philip
Downes	Eleanor

Duffy	Byron
Duncan	Joe
Edwards	Keith
Eiszele	Clyde
Eiszele	Janelle
Engler	Meagan
Ennis	Casey
Essex	Rebecca
Evans	Paul
Evans	Lee
Farnell Jobson	Rachael-Lee
Fenton	Max
Fisher	Garry
Fitzallen	Suzanne
Fitzgerald	Sally
Foster	Paul
Foster	lan
Foster-Davies	Samantha
Free	Tony
French	Gregory
Frey	Dana
Frith	Agnes
Gardiner	Brett
Garnsey	Paul
Gathercole	Stephen
Gauden	Janina
Geeves	Andrew
Glover	Michael
Gorman	Kylie
Grace	Craig
Grace	Alanna
Graham	Geoffrey
Greatbatch	Alana
Green	Anthony
Grierson	Russell
Griffin	Chantelle
Griffith	Kevon
Hall	Gregory
Hancock	Kym
Harkness	Colleen
Harland	Kate
Hathaway	Kellee
Hawkins	Paul
Hay	Rebecca
Healey	Kirsty

Hilder Byron Hill Melissa Hill Merran Hill Selina Hill Anthony Hobden Coralene Percival Hohne Holland Anna Holm Chris Holmes Christine Hopkins Jeremy Horton Timothy Hoskina Barry Lisa Howard Howells Kristy Huang Ning Hudson Karen Hughes Renate Hunt Gaye Hunt David lles Sophie Jackman Barry Jarvis Aaron Jarvis Jodie Jeffreys Sylvia Johns Stefan Johnson Julene Craig Johnson Kathleen Johnson Simon Johnson Johnstone Craig Trevor Jones Jones Sarah Joseph Willie Jury John Kelly Sean Kinder Agnes King June David King Kerrie King Ann-Maree Kingston Kisfali Alexandra Stephanie Langford Andrew Lawrence Lee Paul



Leppard	Catherine	Ostroversnik	Robert		Smith	John
Lincolne	Elizabeth	Pakulski	Zofia		Smith	Peter
Lockett	Lynette	Palmer	Lois		Strange	Sharon
Lockley	Curt	Pare	Jonathan		Stride	Steven
Lockley	Jason	Park	Ross		Sutton	Brooke
Lockwood	Jason	Parkes	Grant		Talbot	Susan
Lokys	Eddie	Pate	Anne		Targett	Jane
Lovell	Stuart	Patmore	Carey		Tavasz	Tracy
Loxley	Belinda	Pearce	Frank		Tegg	Geoffrey
Mackay	Karyn	Pels	Tamara		Thorsby	Laree
Macmichael	Jason	Peters	Sonya		Toohey	Elizabeth
Maloney	Brett	Pettit	Natasha		Townsend	Taryn
Mann	Gregory	Plunkett	Jodi		Turner	lan
Marguardt	Andrea	Plunkett	Rachel		Usher	Colette
Marsh	Gregory	Puskarick	lvica		Van Randen	Grietje
Marshall	Rodney	Rainbird	Edward		Vincent	Susan
Martin	Guy	Reale	Emilio		Von Bertouch	Zachary
Mastrocola	Bernardo	Rector	Lara		Warwick	Alex
Mastrocola	Hannah	Reeve	David		Waters	Adrian
Matton-Johns		Reid	Michael		Webster	Paul
Matulin	Nicole	Richards	Leonard		Webster	Rebecca
					Welsh	Jonathan
Maughan	Patrick	Ridgers	Sylvia		Whitbread	Kate
McCarthy	Peter	Rigby	Steven		White	Peter
McDermott	Danny	Rixon	Sheila		Whiteley	Michael
McDonald	Robert	Robertson	David		Wiggins	Jessica
McDougall	John	Roper	Penny		Williams	Kylie
McGinniss	Toni	Rose	Brendon		Williams	Simon
McGuinness	Dianne	Rowe	Phillip		Wils	Jack
McLaughlin	Michael	Rumley	lan		Withers	Jackie
McMullen	Anthony	Russell	Christopher		Woodbridge	Kevin
Medhurst	Jason	Russell	Linda		Woods	Christine
Miezitis	Rolf	Ruut	Kurt		Woodward	Alexander
Miliaresi-Hall	Karina	Sanford	Gregory		Woolley	Cindy
Mohamed	Shafiq	Sartori	Amanda		Wright	Shayne
Moles	Scott	Sawers	Pat		Yali	Danilo
Monks	Georgina	Sawford	David		Yeats	Leonard
Moore	Angela	Schultz	Anne		Young	Georgina
Moore	Peter D	Scott	Kevin		Touriy	Georgina
Moore	Peter J	Scott-Manzi	Charlotte			
Morgan	Paul	Sharman	Jennifer			
Morris	Samantha	Shaw	Stephen			
Munnings	Joshua	Shearing	Shane			
Nankivell	Angelique	Shearing	Rebekah			
Nash	Mark	Sleiters	Jillian			
O'Reilly	Karen	Smith	David			
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### Contents of 2009/10 General Purpose Financial Report

Certification of the 2002/2010 General Purpose Financial Report Comprohensive Income Statement Estance sheet Comprohensive Income Statement Estance sheet Cash flow statement Statement of Integes in equity Notes to these statements Significant accounting policies A to revenue Cash flow statement Cash flow statement Cash flow statement Cash flow statements Cash flow statement Cash flow statements Cash flow statement Cash flo		Note No.	Page No.
Comprehensive income statement46Balance sheet47Cash flow statements48Statement of changes in equity49Nucles to these statements50Significant accounting publies1Significant accounting publies1Significant accounting publies2Garlwilloson of disposal of non-current assets4Garlwilloson of disposal of non-current assets4Contributions5Intervenues5Continuitions6Employee benefits9Employee benefits9Deprecition11Significant access13Other revenues11Deprecition11Significant access13Other revenues16Other revenues16Other revenues16Other revenues16Other revenues16Other revenues16Other revenues17Other revenues18Other current assets classified as held for sale17Other current assets20Other revenues22Other revenues23Other revenues24Other revenues23Other revenues24Other revenues24Other revenues24Other rurent assets33Other rurent assets33Other rurent assets24Other rurent assets25Other rurent assets33Other	Certification of the 2009/2010 General Purpose Financial Report		45
Balance sheet47Cash flow statement48Statement of changes in equity49Notes to these statements50Significant accounting policies1Significant accounting policies2Garth Sector accounting policies3Garth Sector accounting policies4Carthfourions6Garth Sector accounting policies4Carthfourions6Garth Sector accounting policies7Contributions6Investment revenue from water corporation7Other revenues9Employee benefits9Depreciation11Sector accounting policies13Depreciation11Sector accounting policies16Depreciation activations13Cash and cash equivalents14Trade and other receivables16Investment assets classified as held for sale17Other current assets20Other current assets21Gard mod assets22Other current inassits23Other current inassets23Other current inassets24Borrowings24Other current inassets33Cash and casets33Investment in associate24Property polyticat and equipment24Property polyticat and equipment33Revenent in associate33Property polyticat and equipment34Proterty polyticat and equipment34 <td></td> <td></td> <td></td>			
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Grants, donations and bursaries4977Significant business activities5077Investment in water corporation5178			
Significant business activities5077Investment in water corporation5178			
Investment in water corporation 51 78			
Functions/activities of the council 52 80			
	Functions/activities of the council	52	80



### Certification of the 2009/10 General Purpose Financial Report

The financial report presents fairly the financial position of the Glenorchy City Council as at 30 June 2010, the results of its operations for the year then ended and the cash flows of the Council, in accordance with the Local Government Act 1993 (as amended), Australian Accounting Standards, including Australian Accounting Interpretations, and other mandatory professional reporting requirements.

rlea

Frank Pearce General Manager 21 September 2010



### Comprehensive Income statement

for the financial year ended 30 June 2010

	Note	2010 Budget \$'000	2010 Actual \$'000	2009 Actual \$'000
Income Rates	2	19,773	19,810	41,828
User charges and licences	3	9,258	9,416	41,828
Interest	0	500	938	1,010
Grants	5	5,505	5,894	5,533
Contributions - cash	6	-	190	410
Government subsidies	2	1,300	1,581	2,109
Investment revenue from water corporation	7	8,869	8,870	2,105
Other revenue	8	2,856	1,455	2,201
Total income	0	48,061	48,154	65,065
		40,001	-10,10-1	00,000
Expenses				
Employee benefits	9	14,163	18,186	20,730
Materials and services	10	17,998	15,979	17,603
Depreciation	11	13,599	13,881	17,161
Purchase bulk water		-	17	7,482
State Fire Commission	2	3,553	3,553	3,370
Loss on disposal of non-current assets	4	1,300	1,055	1,665
Finance costs	13	727	655	1,338
Other expenses	12	639	623	1,308
Total expenses		51,979	53,949	70,657
Surplus/(Deficit) before:		(3,918)	(5,795)	(5,592)
Contributions - non-monetary assets	6	-	2,016	7,111
Capital grants	5	-	2,674	1,159
Insurance recovery			2,186	-
Surplus/(Deficit) before:		(3,918)	1,081	2,678
Other comprehensive income				
Net gain on revaluation of Property, plant and equipment		-	18,799	22,748
Change in fair value of investment in water corporation		-	(73,708)	-
Share of associate revaluation increment		-	-	6,965
Comprehensive Surplus/(Deficit)		(3,918)	(53,828)	32,391



### **Balance** sheet

as at 30 June 2010

	Nata	2010	2009
Current assets	Note	\$'000	\$'000
Cash and cash equivalents	14	20,119	18,875
Trade and other receivables	15	1,331	2,372
Inventories	16	122	2,372
Non-current assets classified as held for sale	10	1,558	689
Other current assets	18	2,015	1,085
Total current assets		25,145	23,291
lon-current assets			
Other financial assets	23	7	10
Investment in water corporation	24	196,904	-
Investment in associate	25	-	72,451
Property, plant and equipment	26	423,051	614,251
Investment properties	37	3,059	3,059
Other non-current assets	36	4,725	3,383
Total non-current assets		627,746	693,154
iotal assets		652,891	716,445
Current liabilities			
Trade and other payables	19	2,618	3,918
Provisions	20	4,397	4,360
Borrowings	21	1,374	2,541
Other current liabilities	22	928	1,467
Total current liabilities		9,317	12,286
lon-current liabilities			
Provisions	20	2,503	2,901
Borrowings	21	9,787	16,146
Total non-current liabilities		12,290	19,047
Total liabilities		21,607	31,333
let events		001.004	005 110
let assets		631,284	685,112
quity		005.001	001
Accumulated surplus		365,824	291,738
Reserves	41	265,460	393,374
Total equity		631,284	685,112



### Cash flow statement

for the financial year ended 30 June 2010

	Note	2010 \$'000	2009 \$'000
Cash flows from operating activities			
Receipts			
Rates (waste charges inclusive of GST)		20,136	41,977
Government subsidies		1,581	2,109
Government grants (inclusive of GST)		5,984	5,168
Contributions - cash (inclusive of GST)		196	410
Interest		687	1,010
User charges and licences (inclusive of GST)		11,327	12,539
Insurance		2,186	-
Other (inclusive of GST)		2,593	2,787
Total receipts		44,690	66,000
		11,000	00,000
Payments			
Employee benefits (inclusive of GST)		(17,893)	(19,976)
Materials and services (inclusive of GST)		(19,399)	(19,975)
Finance costs		(655)	(1,338)
Levies paid to State Government		(3,553)	(3,370)
Payments for water		(17)	(7,482)
Other (inclusive of GST)		(635)	(1,437)
Total payments		(42,152)	(53,578)
Net cash flows from operating activities	39	2,538	12,422
Cash flows from investing activities			
Payments for property, plant and equipment		(10,839)	(10,441)
Dividends received		(10,000)	4,108
Proceeds from sale of non-current assets		277	542
Investment revenue from water corporation		7,375	-
Government grants (capital)		2,674	1,630
Net cash flows used in investing activities		(513)	(4,161)
		(010)	(1,101)
Cash flows from financing activities			
Repayment of borrowings		(1,464)	(2,722)
Proceeds from borrowings		680	1,500
Repayment of loans receivable		3	1
Net cash flows used in financing activities		(781)	(1,221)
Net increase in cash and cash equivalents		1,244	7,040
Cash and cash equivalents at the beginning of the financial year		18,875	11,835
Cash and cash equivalents at the end of the financial year	14	20,119	18,875



# Statement of changes in equity

for the financial year ended 30 June 2010

linancia	Balance
al year	e at the l
	beginr
	ning of the
	ν.υ

Total comprehensive surplus/(deficit) Transfer from Asset Revaluation Reserve to Accumulated surplus on transfer of assets to Southern Water

Transfers to reserves

Transfers from reserves

Balance at the end of the financial year

631,284	I	ı	ı	(53,828)	685,112	2010 \$'000	Total (
685,112	I	ı	6,965	2,678	652,721	2009 \$'000	Total equity
365,824	1,433	(1,472)	146,752	(72,627)	291,738	2010 \$'000	Accumulat
291,738	245	(2,091)	1	2,678	290,906	2009 \$'000	Accumulated surplus
258,072	I	ı	(146,752)	18,799	386,025	2010 \$'000	Asset revaluation reserve
386,025	ı	ı	6,965	22,748	356,312	2009 \$'000	ation reserve
7,388	(1,433)	1,472	ı	I	7,349	2010 \$'000	Revenue
7,349	(245)	2,091	ı	ı	5,503	2009 \$'000	venue reserves

The above statement of changes in equity should be read in conjunction with the accompanying notes

for the financial year ended 30 June 2010

### 1 Significant accounting policies

### (a) The local government reporting entity

All funds through which the Council controls resources to carry on its functions are included in the financial statements forming part of this financial report.

Amounts received as tender deposits and retention amounts controlled by Council are included in the amount disclosed as "Other current liabilities".

### (b) Basis of accounting

The financial report is a General Purpose Financial Report that consists of a Comprehensive Income Statement, Balance Sheet, Statement of Changes in Equity, Cash Flow Statement, and notes accompanying these financial statements. The general purpose financial report complies with Australian Accounting Standards, other authoritative pronouncements of the Australian Accounting Standards Board (AASB), and the *Local Government Act 1993* (*LGA1993*).

However Council has determined that it does not have profit generation as a prime objective. Consequently, where appropriate, Council has elected to apply options and exemptions within accounting standards that are applicable to not-for-profit entities. As a result, the financial report does not comply with Australian equivalents to international financial standards.

The statements were authorised for issue by the General Manager on 21 September 2010.

The financial report is prepared on the accrual basis under the convention of historical cost accounting, with the exception that:

- some non-current assets are measured at fair value and revalued to their current fair value less accumulated depreciation with sufficient regularity; and
- assets acquired at no cost of acquisition, or for nominal consideration, are initially recognised at a fair value as assessed by a Council officer as at the date of acquisition.

In the application of Australian Accounting Standards management is required to make judgements, estimates and assumptions about carrying values of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and various other factors that are believed to be reasonable under the circumstance, the results of which form the basis of making the judgements. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised if the revision affects only that period, or in the period of the revision and future periods if the revision affects both current and future periods. Estimates with a significant risk of adjustment in future periods are disclosed in the notes to the financial statements.

Accounting policies are selected and applied in a manner which ensures that the resulting financial information satisfies the concepts of relevance and reliability, thereby ensuring that the substance of the underlying transactions or other events is reported.

The following significant accounting policies have been adopted in the preparation and presentation of the financial report.

### (c) Rates, grants, and other revenue

Rates, grants, donations and other contributions are recognised as revenues when the Council obtains control over the assets comprising the contributions. Control over assets acquired from rates is obtained at the commencement of the rating period or, where earlier, upon receipt of the rates. Control over granted assets is normally obtained upon their receipt or upon prior notification that a grant has been secured, and the timing of commencement of control depends upon the arrangements that exist between the grantor and Council.

Where contributions recognised as revenues during the reporting period were obtained on the condition that they be expended in a particular manner or used over a particular period, and those conditions were undischarged as at the reporting date, the nature of and amounts pertaining to those undischarged conditions are disclosed in note 5. That note also discloses the amount of contributions recognised as revenues in a previous reporting period which were obtained in respect of Council's operations for the current reporting period.

### User fees and charges

User fees and charges (including fines) are recognised as revenue when the service has been provided, the payment is received, or when the penalty has been applied, whichever first occurs.

A provision for impairment is recognised when collection in full is no longer probable.

### Sale of property, plant and equipment, infrastructure

The profit or loss on sale of an asset is determined when control of the asset has irrevocably passed to the buyer.

### Interest and rents

Interest and rents are recognised as revenue on a proportional basis when the payment is due, the value of the payment is notified, or the payment is received, whichever first occurs.

### Dividends

Dividend revenue is recognised when Council's right to receive payment is established.

### (d) Asset accounting policies

The asset accounting policies adopted by Council are as follows:

- 1. All material items were considered and an assessment made to determine if such items are assets.
- 2. If expenditure on an asset improved its service potential or future economic benefits (i.e. the useful life is extended) then this expenditure will be capitalised (added to the value of the asset). If not, the expenditure will be charged to the income statement as repairs/maintenance.
- 3. Asset categories of the Glenorchy City Council are specified in the asset matrix. Asset categories will be consolidated into the following broad categories of nature or type:

Land; Buildings and other land improvements; Equipment and furniture; Roads; Sewerage treatment and reticulation; Stormwater and drainage; Water reticulation;

## FINANCIAL REPORT 2010

### Notes to and forming part of the financial statements

for the financial year ended 30 June 2010

Plant and vehicles; Valuation roll; and Capital work in progress.

- 4. All assets that have a cost or other value that can be reliably measured will be recorded in the balance sheet at the end of the reporting period.
- 5. Council adopts depreciated replacement cost or fair value for all property, plant and equipment assets.
- 6. Assets are recorded by identifying separately their gross carrying value and any accumulated depreciation, other than capital work in progress.
- 7. The minimum threshold for recognising an individual item as an asset is \$1,500.
- 8. Where a number of like items exist with individual values below the recognition threshold for future transactions, then these items will be recognised as a group, provided their total value is in excess of the group threshold for that category.
- 9. All property, plant and equipment assets that have a limited useful life are systematically depreciated over their useful life in a manner that reflects the consumption of the service potential or future economic benefits of those assets. Land generally is not a depreciable asset. All property, plant and equipment assets are revalued to their depreciated replacement cost in accordance with the asset matrix. Revaluations will be conducted with sufficient regularity, so as to ensure they represent fair value.
- 10. If Council believes asset values within a class have materially changed between scheduled revaluations, the asset classes value will be indexed by an appropriate inflation factor.
- 11. All net revaluation increments for a class are credited directly to the asset revaluation reserve account. However, the increment is charged to the income statement to the extent that it reverses a net revaluation decrease of the same class of assets previously recognised in the income statement. Net revaluation decrements for a class of assets will be debited to any previous revaluation increments for that class of assets, with any deficiency being charged to the income statement.
- 12. The cost method of accounting is used for the initial recording of all assets acquired after a revaluation. Cost is determined as the fair value of the asset given as consideration plus costs incidental to the acquisition (e.g. architects fees, engineering design fees, administration charges, direct and indirect salary costs, overheads and all other costs incurred in getting the asset ready for use) and (if applicable) the initial estimate of the cost of dismantling and removing the asset and restoring the site on which it is located. All property, plant and equipment assets that are replaced or retired are removed from the asset register. This includes the gross replacement cost of the asset and the related accumulated depreciation.
- 13. Capital work in progress is recorded at cost.
- 14. Land under roads acquired after 30 June 2008 is recognised as a non-current asset roads where the Council holds title or a finance lease over the asset. Council does not recognise land under roads that it controlled prior to that period in its financial report.

### (e) Impairment of assets

At each reporting date, Council reviews the carrying amounts of its assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any). Where the asset does not generate cash flows that are independent from other assets, Council estimates the recoverable amount of the cash-generating unit to which the asset belongs.

If the recoverable amount of an asset (or cash-generating unit) is estimated to be less than its carrying amount, the carrying amount of the asset (or cash-generating unit) is reduced to its recoverable amount. An impairment loss is recognised in profit or loss immediately, unless the relevant asset is carried at fair value, in which case the impairment loss is treated as a revaluation decrease to the extent it reverses a previous revaluation increment.



for the financial year ended 30 June 2010

### (f) Depreciation

All non-current assets are depreciated over their useful lives (as determined by Council's officers) on a straight line basis. These are as follows:

lature/type of asset	Class of asset	Useful life (years)
loads	Road pavement surface	10 to 50
ouuo	Road pavement base	50 to 70
	Road pavement earthwork	100
	Kerb and channel	5 to 70
	Footpaths and cycleways	5 to 70
	Signalised or roundabout intersections	15 to 50
	Islands	35 to 50
	Car parks	5 to 60
	Bridges	40 to 80
ewerage treatment and reticulation	Reticulation - pipes	60 to 100
ewerage ireatment and reliculation	Reticulation - manholes	80 to 120
	Reticulation - mechanical plant and equipment	25 to 80
	Reticulation - electrical	10 to 25
	Reticulation - buildings and other land improvements	10 to 80
	Treatment plant - pipes	50 to 80
	Treatment plant - nodes	80
	Treatment plant - mechanical plant and equipment	15 to 50
	Treatment plant - electrical	
		10 to 40 60 to 100
termwater and drainage	Treatment plant - treatment structures	60 to 100
tormwater and drainage	Pipes	
	Nodes	50 to 120
	Natural water course improvements	8(
	Silt basins	12(
later articulation	Concrete culverts and spoon drains	50 to 120
Vater reticulation	Pipes	40 to 100
	Nodes	80
	Property connections	60
	Reservoirs	50 to 80
	Mechanical plant and equipment	25 to 80
	Electrical	10 to 2
	Buildings and other land improvements	10 to 80
uildings and land improvements	Freehold buildings	10 to 9
	Other land improvements	5 to 50
lant and vehicles	Infrastructure plant	5 to 20
	Fleet	3 to 5
	Mobile plant	5 to 20
	Minor plant	3 to 5
quipment and furniture	Furniture, fittings and office equipment	3 to 20
	Computer systems and technical equipment	3 to 5
aluation rolls	Valuation roll of the municipality	5 to 6

### (g) Investment properties

Investment properties are those that are held for long-term rental yields and are not occupied by the Council. Investment properties are carried at fair value, with changes in fair value recorded in the income statement as part of other income. Council holds a number of properties to meet service delivery standards rather than solely to earn rental income. Accounting Standard AASB 140: Investment Property requires that such properties are not to be classified as Investment property.

### (h) Provisions

Provisions are liabilities of uncertain timing and amount and are recognised where there is a present legal, equitable or constructive obligation as a result of a past event and when the outflow of economic benefits is probable and can be measured reliably. Provisions are reviewed at each balance sheet reporting date.

for the financial year ended 30 June 2010

### Provisions - Employee benefits

Employee benefits are accrued for salaries, annual leave, sick leave and long service leave in respect of services provided by employees up to the reporting date. The sick leave accrual relates to 25% of the outstanding balance, which is payable upon termination. Provisions are reviewed at each balance sheet reporting date.

### Annual, sick and long service leave

The liability for annual, sick and long service leave expected to be settled within 12 months after the end of the reporting date is recognised and measured at the undiscounted amounts expected to be paid when the liabilities are settled. Annual, sick and long service leave expected to be settled more than 12 months after the end of the reporting date is measured at the present value of amounts expected to be paid when the liabilities are settled.

When assessing expected future payments, consideration is given to expected future wage and salary levels including non-salary components such as employer superannuation contributions. In addition, the long service leave liability also considers the experience of employee departures and periods of service.

The interest rates attaching as at the reporting date, to Commonwealth Government guaranteed securities are used to discount the estimated future cash outflows to their present value.

The superannuation expense for the reporting period is the amount of required contributions the Council makes to the superannuation plan which provides benefits to its employees.

### Provisions - Other

### Employment on-costs

Employment on-costs, workers compensation and payroll tax, are not employee benefits and are recognised separately as liabilities when the employment to which they relate has occurred. Employment on-costs are included as part of the Council's 'Employee benefits' in the income statement. The related liability is included in 'Employment on-costs provision'.

### Close-down and restoration costs - Landfill

Close-down and restoration costs include the dismantling and demolition of infrastructure and the removal of residual materials and remediation of disturbed areas. Estimated close-down and restoration costs are provided for in the accounting period when the obligation arising from the related disturbance occurs, whether this is during the development or during the operation phase, based on the net present value of estimated future costs. Provisions for close-down and restoration costs do not include any additional obligations which are expected to arise from future disturbance. The costs are estimated on the basis of a closure plan. The cost estimates are calculated annually during the life of the operation to reflect known developments, e.g. updated cost estimates and revisions to the estimated lives of operation, and are subject to formal review at regular intervals.

Close-down and restoration costs are a normal consequence of landfill operations, and the majority of close-down and restoration expenditure is incurred at the end of the life of the operation. Although the ultimate cost to be incurred is uncertain, Council estimates the respective costs based on feasibility and engineering studies using current restoration standards and techniques.

The amortisation or 'unwinding' of the discount applied in establishing the net present value of provisions is charged to the income statement in each accounting period. The amortisation of the discount is shown as a finance cost.

### (i) Leases

Council has no finance lease obligations at 30 June 2010. In respect of operating leases, where the lessor effectively retains substantially all of the risks and benefits incident to ownership of the leased items, lease payments are recognised on a straight line basis, except where another systematic basis is more representative of the time pattern in which economic benefits from the leased asset are consumed. Refer to note 38 for further information.

### (j) Non-current assets held for sale

Non-current assets held for sale are recognised at the lower of carrying amount and fair value less costs to sell and are presented separately in the balance sheet. Assets classified as held for sale are not depreciated.

Non-current assets are classified as held for sale if their carrying amount will be recovered principally through a sales transaction rather than through continuing use. This condition is regarded as met only when the asset is available for immediate sale in its present condition subject only to terms that are usual and customary for such a sale and the sale is highly probable.

Revenue arising from the sale of property is recognised in the income statement as at the time of signing a binding contract of sale.

### (k) Investments in water corporation

Investments in water corporations are valued at fair value; at balance date, fair value was determined by using its ownership percentage against the water corporation's net asset value at balance date. Any unrealised gains and loss on holdings at balance date are recognised in the Comprehensive Income Statement.

### (I) Payables

All of Council's expenditure, both operating and capital, is brought to account at the time the invoice is processed, after the receipt of the goods and services.

Payables are settled within specific trading terms or 30 days, whichever is earlier.

### (m) Borrowings

The borrowing capacity of Council is limited by the *Local Government Act 1993.* Loans recognised in the financial report are initially recorded at fair value net of transaction costs. Subsequent to initial recognition, borrowings are measured at amortised cost.

Loan funds received during the year are not included in the income statement as income but are included in the cash flow statement as inflows from financing activities. All loans are secured against the future rate revenue of Council.

Council does not intend to repay these loans outside the existing terms for such repayments.

### (n) Financial assets

### Receivables

Unreceived contributions over which Council has control are recognised as receivables. All rates and charges, and costs incurred by Council in the abatement of statutory nuisances are charges on the land, and are recoverable from the owner or occupier, or upon the transfer of ownership of that land. In extreme circumstances the *Local Government Act 1993* grants power for the compulsory sale of such land to recover outstanding amounts. As a result, all amounts of uncollected rates and charges are considered collectable.

Settlement of rates receivable is by four equal instalments throughout the year on specific due dates detailed on the initial rate notice sent to ratepayers in July. Penalty and interest applies on overdue rates.

### Trade and receivables

Receivables are carried at amortised cost using the effective interest rate method. A provision for impairment is recognised when there is objective evidence that an impairment loss has occurred.

Sundry receivables are payable within 30 days of issue of the account. No interest is added to overdue sundry receivables.



### (o) Inventories

Inventories are measured at the lower of cost and net realisable value. Costs are assigned by the method most appropriate to each particular class of inventory.

### (p) Cash and cash equivalents

For the purposes of the cash flow statement, cash and cash equivalents include cash on hand and deposits at call.

### (q) Goods and services tax

Revenues, expenses and assets are recognised net of the amount of goods and services tax (GST), except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO). In these circumstances the GST is recognised as part of the cost of acquisition of the asset or as part of the expense.

Receivables and payables are stated with the amount of GST included. The net amount of GST recoverable from the ATO is included as part of current receivables and payables in the balance sheet.

Council charges GST for the supply of wheelie bins to commercial properties.

Cash flows are included in the cash flow statement on a gross basis. The GST component of cash flows arising from investing and financing activities which is recoverable from, or payable to, the taxation authority is classified as operating cash flows.

### (r) Comparative information

Where required by Accounting Standards or other requirements, comparative figures are adjusted to conform with changes in presentation for the current financial year.

### (s) Rounding

Dollar amounts shown in the General Purpose Financial Report are rounded to the nearest thousand. This may result in minor variations between schedules.

### (t) Budget

The estimated revenue and expense amounts in the Comprehensive Income Statement represent revised budget amounts and are not audited.

### (u) Pending accounting standards

The following Australian Accounting Standards have been issued or amended and are applicable to the Council but are not yet effective.

They have not been adopted in preparation of the financial statements at reporting date.

Standard/Interpretation	Summary	Applicable for annual reporting periods beginning or ending on	Impact on Local Government financial statements
AASB 2009-5 Further Amendments to Australian Accounting Standards arising from the Annual Improvements Project. [AASB 5, 8, 101, 107, 117, 118, 136 & 139]	Some amendments will result in accounting changes for presentation, recognition or measurement purposes, while other amendments will relate to terminology and editorial changes.	Beginning 1 Jan 2010	Terminology and editorial changes. Impact minor.
AASB 2009-8 Amendments to Australian Accounting Standards – Group Cash- settled Share-based Payment Transactions. [AASB 2]	The amendments clarify the scope of AASB 2.	Beginning 1 Jan 2010	No impact. AASB 2 does not apply to Local Government; consequently this Standard does not apply.
AASB 2009-9 Amendments to Australian Accounting Standards – Additional Exemptions for First-time Adopters [AASB 1]	Applies to entities adopting Australian Accounting Standards for the first time, to ensure entities will not face undue cost or effort in the transition process in particular situations.	Beginning 1 Jan 2010	No impact. Relates only to first time adopters of Australian Accounting Standards.
AASB 2009-10 Amendments to Australian Accounting Standards – Classification of Rights Issues [AASB 132]	The Standard makes amendments to AASB 132, stating that rights issues must now be classed as equity rather than derivative liabilities.	Beginning 1 Feb 2010	No impact. Local Government do not issue rights, warrants and options, consequently the amendment does not impact on the statements.

## Notes to and forming part of the financial statements for the financial year ended 30 June 2010

Standard/Interpretation	Summary	Applicable for annual reporting periods beginning or ending on	Impact on Local Government financial statements
AASB 9 Financial Instruments	This standard simplifies requirements for the classification and measurement of financial assets resulting from Phase 1 of the IASB's project to replace IAS 39 <i>Financial</i> <i>Instruments: Recognition and</i> <i>Measurement (AASB 139</i> <i>Financial Instruments:</i> <i>Recognition and</i> <i>Measurement).</i>	Beginning 1 Jan 2013	Detail of impact is still being assessed.
AASB 2009-11 Amendments to Australian Accounting Standards arising from AASB 9 [AASB 1, 3, 4, 5, 7, 101, 102, 108, 112, 118, 121, 127, 128, 131, 132, 136, 139, 1023 & 1038 and Interpretations 10 & 12]	This gives effect to consequential changes arising from the issuance of AASB 9.	Beginning 1 Jan 2013	Detail of impact is still being assessed.
AASB 2009-12 Amendments to Australian Accounting Standards [AASBs 5, 8, 108, 110, 112, 119, 133, 137, 139, 1023 & 1031 and Interpretations 2, 4, 16, 1039 & 1052]	This Standard amends AASB 8 to require an entity to exercise judgement in assessing whether a government and entities know to be under the control of that government are considered a single customer for purposes of certain operating segment disclosures. This Standard also makes numerous editorial amendments to other AASs.	Beginning 1 Jan 2011	AASB 8 does not apply to Local Government therefore no impact expected. Otherwise, only editorial changes arsing from amendments to other standards, no major impact. Impacts of editorial amendments are not expected to be significant.
AASB 2009-13 Amendments to Australian Accounting Standards arising from Interpretation 19. [AASB 1]	Consequential amendment to AASB 1 arising from publication of Interpretation 19.	Beginning 1 Jul 2010	Local Governments do not extinguish financial liabilities with equity instruments, therefore requirements of Interpretation 17 and related amendments have no impact.
AASB 2009-14 Amendments to Australian Interpretation – Prepayments of a Minimum Funding Requirement [AASB Interpretation 14]	Amendment to Interpretation 14 arising from the issuance of <i>Prepayments of a Minimum</i> <i>Funding Requirement.</i>	Beginning 1 Jan 2011	Expected to have no significant impact.
AASB 1053 Application of Tiers of Australian Accounting Standards	This standard sets out the application of Tiers of Australian Accounting Standards to different categories of entities preparing general purpose financial statements.	Beginning on or after 1 July 2013. Early adoption is available.	No financial impact on Local Government.



for the financial year ended 30 June 2010

	Glenorchy
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2010	

		2010	2000
2	Rate revenue	\$'000	2009 \$'000
-	Rates charge	17,524	40,187
	Interest charge	60	134
	Penalty charge	134	152
	Recovery legal expenses	120	94
	State Government charges and levies		_
	State Fire Commission contribution	3,553	3,370
	Less pensioner remissions	(1,581)	(2,109)
		19,810	41,828
3	User charges and licences		
	Parent fees and childcare	879	963
	Animal registration	222	210
	Food related licences	80	63
	Landfill fees	2,893	2,342
	Building and plumbing application fees	209	98
	Plumbing inspection fees	159	96
	Plumbing assessment fees	145	68
	Development advertising fees	48	44
	Development application fees	132	99
	Engineering assessment fees	15	48
	Section 132 and 337 certificates	319	269
	Service provider fees	74	27
	Rental of sporting grounds	144	130
	Rent revenue from council owned properties	7	6
	Revenue from reserves	54	38
	Car parking rental	91	69
	Other rental revenue	145	123
	Admission fee revenue from Aquatic Centre	82	66
	Aquatic Centre kiosk	63	57
	Aquatic Centre pool hire charges	42	45
	Tolosa Park hire	39	24
	Refund from Hobart Water	-	115 180
	Parking enforcement Excess water charges	210	2,931
	Kerbside recycling	1,054	929
	Garbage collection/disposal	673	588
	Recycling materials	139	96
	Concrete crushing	85	
	Green waste collection	-	186
	Disposal of waste at treatment plants	-	164
	Derwent Entertainment Centre (DEC) commissions and recoveries	1,074	1,156
	Community Asset Charges - Water	-	92
	Community Asset Charges - Sewer	-	230
	Other	339	422
		9,416	11,974

## Notes to and forming part of the financial statements for the financial year ended 30 June 2010

4 Gain/(loss) on disposal of non-current ass	2010 \$'000	2009 \$'000
Proceeds from disposal of non-current assets	277	542
Less carrying amount of non-current assets sold or re	etired (1,332)	(2,207)
Gain/(loss) on disposal/retirement	(1,055)	(1,665)
5 Grants		
Grants were received in respect of the following:		
Summary of grants		
Federally funded grants	7,950	4,040
State funded grants	450	2,620
Others	168	32
	8,568	6,692
Summary of grants		
Operational grants		
Childcare services	2,410	2,579
Federal Assistance	2,734	2,036
State Assistance	80	154
Arts and cultural development	84	34
Aged Care	347	341
Commonwealth traineeship	5	37
Youth and Safer Communities program	113	224
Older Adults physical Activity	12	-
Glenorchy Mobile Activity program	39	-
Glenorchy Civic Centre Redevelopment Study	50	-
Montrose Foreshore Liberty Swing	-	32
Early Years Strategy Consultation Project	-	13
Local Government Seed Funding Program		6
Mobile Activity Centre Pilot Project	-	50
E Waste	-	1
Bus station lighting upgrade	-	13
Other	20	13
	5,894	5,533
Capital grants		
Department of Transport	1,087	884
Glenorchy Arts Sculpture Park	1,579	-
Cadbury Recreational Path		100
KGV Grandstand		164
E Waste		11
Other	8	
	2,674	1,159
Total grants	0 500	6 600
Total grants	8,568	6,692



for the financial year ended 30 June 2010

6	Contributions	2010 \$'000	2009 \$'000
	(a) Cash		
	Parking	5	8
	Parks, open space and streetscapes	3	20
	Recharge work contributions	182	382
		190	410
	(b) Non-monetary assets		
	Land	162	-
	Roads	1,156	3,537
	Parks, open space and streetscapes	413	-
	Stormwater and water	285	2,113
	Sewerage	-	1,461
	5	2,016	7,111
			, ,
	Total contributions	2,206	7,521
			,
-	In the second seco		
7	Investment revenue from water corporation	0 700	
	Dividend revenue	3,708	-
	Tax equivalent	4,625	-
	Guarantee fee	537	-
		8,870	-
8	Other revenues		
	Fuel Tax Credits	126	132
	Advertising	146	166
	State Fire Commission	108	168
	Department of Infrastructure, Energy & Resources - pot hole contribution	215	-
	Share of profit from investment in associate	-	713
	Hobart Water - share of income tax equivalent payments	96	310
	Heavy vehicle motor tax	28	28
	Water & Sewerage Reforrm	-	237
	Other	736	447
		1,455	2,201
9	Employee benefits		
Ū	Wages and salaries	17,212	19,693
	Relief/casual staff	763	760
	Fringe benefits tax	83	115
	Other	128	162
		18,186	20,730
40	Meterials and complete	10,100	20,700
10	Materials and services	5 740	E 707
	Materials and services	5,742	5,797
	Contract payments	8,897	10,293
	Plant and equipment maintenance	329	159
	Utilities	533	767
	Consultants	478	587
		15,979	17,603

Glenorchy City Council FINANCIAL REPORT 2010

## Notes to and forming part of the financial statements for the financial year ended 30 June 2010

11 Depreciation	Note	2010 \$'000	2009 \$'000
Buildings and other land improvements		2,165	1,934
Plant and vehicles		259	375
Equipment and furniture		466	449
Roads		7,798	7,909
Sewerage treatment and reticulation		-	2,245
Stormwater and drainage		3,125	2,136
Water reticulation		-	2,044
Valuation roll		68	69
		13,881	17,161
2 Other expenses			
Bad and doubtful debts		5	4
Land tax		386	477
Auditor-General remuneration - audit of the financial report		60	46
Other audit fees		75	72
Ownership change - Hobart Water		-	604
Grants and specific purpose benefits	49	97	105
Grants and specific purpose benefits	43	623	1,308
		023	1,000
3 Finance costs		700	1 070
Interest		730	1,276
Finance charge		115	75
Unwinding of discounts applied to provisions		(190)	(13)
		655	1,338
4 Cash and cash equivalents			
Current investment funds		17,000	3,776
Operating account		2,073	13,566
Trust account		763	1,023
Derwent Entertainment Centre operating account		147	115
Derwent Entertainment Centre trust account		113	363
Glenorchy City Concert Brass account		3	7
Cash floats		20	25
		20,119	18,875
Some of the cash assets shown above are unavailable for Council to use as working capital. The following items can only be used for the specific purposes for which the contribution was made:			
Car parking contributions		303	300
Public open space contributions		350	353
		653	653
The following items can only be used for the specific purposes for which the Trust was created:			
Trust account - Brooker Highway Beautification		763	1,023
Derwent Entertainment Centre trust account		113	363
Somer Entertainment Contro duct account		876	1,386
		070	1,000



for the financial year ended 30 June 2010

15 Tr	rade and other receivables	Note	2010 \$'000	2009 \$'000
En	nployees advanced salaries		16	19
Ra	ates and charges		426	749
Su	indry debtors		745	1,336
All	lowance for doubtful debts		(8)	(8)
Lo	ans receivable	23	3	3
GS	ST receivable		149	273
			1,331	2,372
All	sundry debts are due and payable after thirty days from the			
da Ou qu qu	te of invoice. Council does not charge interest on sundry debts. utstanding rates attract a penalty of 6.5% fourteen days after parterly instalments are due. Interest of 10.40% is charged after parterly instalments are due and is calculated weekly on the tstanding balance.			
All pa	l outstanding trade receivables have been assessed as ast due but not impaired.			
Со	n allowance has been made for those debts considered doubtful. buncil evaluates unsecured debts through its debt collection process id where applicable these debts are transferred into the allowance.			
Creal	edit checks are completed for larger customers and waste management customers.			
	geing of past due - rates and charges			
	) - 60 days		-	-
	) - 90 days		-	-
Ov	ver 90 days		426	749
			426	749
Ag	jeing of past due - sundry debtors			
	) - 60 days		50	32
	) - 90 days		134	176
	ver 90 days		5	-
01			189	208
Mo	ovement in the allowance for doubtful debts			200
	alance at the beginning of the year		8	17
	nounts transferred to the allowance during the year		2	7
	nounts recovered during the year		(2)	(15)
	nounts written off as uncollectable		()	(1)
	alance at the end of the year		8	8
Du				0
	nventories		100	070
Sto	ores and materials		122	270
17 N	on-current assets classified as held for sale			
La	and held for sale		1,558	689
ne	puncil intends to dispose of land it no longer utilises in the ext 12 months. No impairment loss was recognised on reclassificatio the land as held for sale or at reporting date.	n		
18 01	ther current assets			
Pro	epayments		5	147
Ac	ccrued revenue		2,010	938
			2,015	1,085

## FINANCIAL REPORT 2010

### Notes to and forming part of the financial statements

for the financial year ended 30 June 2010

19 Trade and other payables	2010 \$'000	2009 \$'000
Trade payables	1,308	1,631
Accrued expenses	1,287	2,258
FBT payable	23	29
	2,618	3,918

### 20 Provisions

2010	Annual leave \$'000	Sick Leave \$'000	Long Service Leave \$'000	Landfill restoration \$'000	Total \$'000
Balance at the beginning of the financial year	2,185	1,013	2,415	1,146	6,759
Additional provisions	1,181	423	(61)	115	1,659
Amounts used	(1,137)	(440)	(183)	(189)	(1,949)
Increase in the discounted amount arising because of the time and the effect of any change in the					
discount rate	-	10	20	-	30
Balance at the end of the financial ye	ar2,229	1,006	2,191	1,071	6,498

2009	Annual leave \$'000	Sick Leave \$'000	Long Service Leave \$'000	Landfill restoration \$'000	Total \$'000
Balance at the beginning of the financial year	2,097	895	2,067	1,083	6,142
Additional provisions	1,270	595	508	75	2,448
Amounts used	(1,182)	(477)	(160)	(12)	(1,831)
Increase in the discounted amount arising because of the time and the effect of any change in the discount rate				-	-
Balance at the end of the financial year	ar2,185	1,013	2,415	1,146	6,759

\*Due to lack of available data, the increase in the discount rate for 2009 has not been disclosed.

(a) Employee benefits provision	2010 \$'000	2009 \$'000
(i) Current		
Annual leave	2,229	2,185
Sick leave	1,006	1,013
Long service leave	908	853
Other provisions Employment on-costs:		
Workers compensation	53	78
Payroll tax	200	231
	4,397	4,360
(ii) Non-current Long service leave	1,283	1,562
Other provisions Employment on-costs:		
Workers compensation	35	56
Payroll tax	113	137
	1,431	1,755



for the financial year ended 30 June 2010

(a) Employee benefits provision (continued)	Note	2010 \$'000	2009 \$'000
Aggregate carrying amount of employee benefits:			
Current		4,397	4,360
Non-current		1,431	1,754
		5,828	6,114
The following assumptions were adopted in measuring the present value of employee benefits:			
Weighted average increase in employee costs		2.50%	4.00%
Weighted average discount rates		4.74%	4.94%
Weighted average settlement period		11	11
(i) Current			
All annual leave and the long service leave entitlements representing 10 or more years			
- short-term employee benefits, that fall due within 12 months after			
the end of the period measured at nominal value		3,487	3,174
<ul> <li>other long-term employee benefits that do not fall due within 12 months after the end</li> </ul>		657	869
wiulin 12 monuls alter the end		100	809
(ii) Non ourrent			
(ii) Non-current Long service leave representing less than 10 years of continuous			
service measured at present value		1,283	1,562

### (b) Landfill restoration

Council operates a Landfill at Jackson Street which is deemed to have a further useful life of at least 20 years. On closure of the landfill, Council will face close-down and restoration costs. Current estimates of the respective costs are based on management advice and engineering studies using current restoration standards and techniques.

for the financial year ended 30 June 2010

1 Borrowings (secured)	Note	2010 \$'000	2009 \$'000
Borrowings at the beginning of the year		18,687	19,909
New borrowings		680	426
Borrowings - transfer to Southern Water on 1/7/09		(6,742)	1,074
Repayments		(1,464)	(2,722)
Borrowings at the end of the year		11,161	18,687
Current borrowings		1,374	2,541
Non-current borrowings		9,787	16,146
		11,161	18,687
The loan portfolio owed by Council has been reviewed by Tasco effective 30 June 2010. Following this review it was determined having regard to the fixed rate of interest applicable for the rem life of each loan, that the approximate net fair value (which equ current market value) is \$11,263,225 (2009: \$18,997,078) co to the actual value of \$11,161,271 (2009: \$18,686,942). All I are secured against future council rate revenue.	d that naining ates to mpared		
The maturity profile for Council's borrowings is:			
Not later than one year		1,374	9,283
Later than one year and not later than five years		4,251	4,661
Later than five years		5,536	4,743
		11,161	18,687
Other current liabilities			
Trust monies held (Derwent Entertainment Centre)		114	188
Revenue received in advance		569	974
Deposits		245	305
		928	1,467
Other financial assets			
Loans receivable			
Balance at the beginning of the financial year		13	14
Deduct loan principal payments made		(3)	(1)
Balance at the end of the financial year		10	13
		10	10
Current loans receivable	15	3	3
Non-current loans receivable		7	10
		10	13
Investment in water corporation			
Carrying amount			
At fair value	I (k)	196,904	-
Background			
The fair value of the investment in Southern Water was based of	on Council's		
equity share of Southern Water's net assets as at the 30th Jun Council recognised an ownership interest of 21.50%. The owner interest is indicative and based on equity allocation percentage	e 2010. ership provided		
by Southern Water. At the time of preparation of this report the	Treasurer's		

Allocation Order confirming the equity allocation percentage was not finalised. Council does not have significant influence to allow it to use the equity

method to account for this interest.

for the financial year ended 30 June 2010

Investment in ass	sociate	2010 \$'000	2009 \$'000
Hobart Regional Water	r Authority	-	72,451
		Ownerst	in interest
		Ownersh 2010	iip interest 2009
Name of entity	Principal activity		-

(i) the voting power held by the Council in 2008/09 was 4 votes out of a total of 21 votes (19.05%).

	2010	2009
Summarised financial information of associate:	\$'000	\$'000
Current assets	-	9,012
Non-current assets	-	349,094
	-	358,106
Current liabilities	-	21,816
Non-current liabilities	-	90,636
	-	112,452
Net assets	-	245,654
Revenue	-	31,637
Net profit	-	2,416
Share of associate's profit or loss:	-	713



## Notes to and forming part of the financial statements for the financial year ended 30 June 2010

26 Property, plant and equipment								
2010								
		Carrying		Assets		Net		Carrying
		amount		classified as		revaluation		amount
		30/06/2009	Additions	held for sale	Disposals	adjustments	Depreciation	30/06/2010
	Note	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
Roads	27	198,887	5,899	1	(619)	7,304	(7,798)	203,673
Sewerage treatment and reticulation	28	114,483	1	1	(114,483)		ı	1
Stormwater and drainage	29	138,790	1,406	1	(264)	10,187	(3,125)	146,994
Water reticulation	30	89,719	-	ı	(89,719)		1	1
Land	31	31,563	162	(869)	(1,604)		ı	29,252
Buildings and other land improvements	32	35,613	3,802	I	(60)	1,307	(2,165)	38,497
Plant and vehicles	33	2,718	147	I	(12)	-	(259)	2,594
Equipment and furniture	34	2,410	97	I	I	1	(466)	2,041
Valuation roll	35	89		1			(68)	1
		614,251	11,513	(869)	(206,761)	18,798	(13,881)	423,051
2009								
		Carrying		Assets		Net		Carrying
		amount		classified as		revaluation		amount
		30/06/2008	Additions	held for sale	Disposals	adjustments	Depreciation	30/06/2009
	Note	000;\$	\$'000	\$1000	\$'000	000;\$	000;\$	\$'000
Roads	27	191,772	8,257		(738)	7,505	(7,909)	198,887
Sewerage treatment and reticulation	28	109,907	1,907		(81)	4,995	(2,245)	114,483
Stormwater and drainage	29	134,427	1,738	-	(162)	4,923	(2,136)	138,790
Water reticulation	30	86,535	2,076	I	(699)	3,851	(2,044)	89,719
Land	31	31,993		(250)	(180)	I	I	31,563
Buildings and other land improvements	32	35,149	1,251	I	(327)	1,474	(1,934)	35,613
Plant and vehicles	33	2,931	173	I	(11)	ı	(375)	2,718
Equipment and furniture	34	2,806	62	I	(9)	ı	(449)	2,410
Valuation roll	35	137		I	-	1	(69)	89
		595,657	15,464	(250)	(2,207)	22,748	(17,161)	614,251

ANNUAL REPORT 2010

for the financial year ended 30 June 2010

27 Roads	Note	2010 \$'000	2009 \$'000
At cost		14,851	10,109
At 1 July 2008 valuation indexed to 1 July 2009		384,248	371,961
		399,099	382,070
Less accumulated depreciation		(195,426)	(183,183)
Roads at fair value	26	203,673	198,887
28 Sewerage treatment and reticulation At cost			6,172
At 1 July 2004 valuation indexed to 1 July 2008		-	203,226
			209,398
Less accumulated depreciation		_	(94,915)
Sewerage treatment and reticulation at fair value	26	-	114,483
	20		
29 Stormwater and drainage			
At cost		7,231	6,109
At 1 July 2009 valuation		272,002	221,578
		279,233	227,687
Less accumulated depreciation		(132,239)	(88,897)
Stormwater and drainage at fair value	26	146,994	138,790
20 Water retigulation			
30 Water reticulation			0.100
At cost		-	8,106
At 1 July 2004 valuation indexed to 1 July 2008		-	158,003
Less accumulated depreciation		-	166,109 (76,390)
Water reticulation at fair value	26		89,719
	20		00,110
31 Land			
At cost		200	38
At valuation as at 1 July 2005		29,052	31,525
Land at fair value	26	29,252	31,563
32 Buildings and other land improvements At cost		7,599	4,210
At valuation as at 1 July 2006 indexed to 1 July 2009		7,599 72,718	69,408
At valuation as at 1 July 2000 indexed to 1 July 2009		80,317	73,618
Less accumulated depreciation		(41,820)	(38,005)
Buildings and other land improvements at fair value	26	38,497	35,613
	20		00,010
33 Plant and vehicles			
At cost		374	459
At progressive valuation as at 1 July 2006		6,531	6,531
		6,905	6,990
Less accumulated depreciation		(4,311)	(4,272)
Plant and vehicles at fair value	26	2,594	2,718

for the financial year ended 30 June 2010

34 Equipment and furniture	Note	2010 \$'000	2009 \$'000
At cost		1,686	1,665
At valuation		4,680	4,680
		6,366	6,345
Less accumulated depreciation		(4,325)	(3,935)
Equipment and furniture at fair value	26	2,041	2,410
35 Valuation roll			
At cost		344	344
Less accumulated depreciation		(344)	(276)
Valuation roll at cost	26	-	68
Total property, plant and equipment	26	423,051	614,251
36 Other non-current assets			
Capital works in progress		4,725	3,383
37 Investment properties			
Purchases at fair value		97	97
At valuation as at 1 July 2008		2,962	2,962
Balance at end of financial year		3,059	3,059
The basis of valuation of investment properties is fair value being the amounts for which the properties could be exchanged between willing parties in an arm's length transaction, based on current prices in an active market for similar properties in the same location and condition and subject to similar leases.			
38 Commitments for expenditure			
(a) Operating lease commitments			
Rental expense recognised in the reporting period		2,802	2,702
At the reporting date, Council had the following obligations under non-cancellable operating leases (these obligations are not recognised as liabilities):			
Not later than one year		1,470	1,802
Later than one year and not later than five years		2,678	2,887
Later than five years		406	428
		4,554	5,117

Leases generally provide the entity with a right of renewal at which time all terms are renegotiated.

Lease payments are initially established based on expected operating criteria and may adjust depending upon material variations in such operating criteria.

The Council leases office equipment under operating leases, expiring from 1 - 4 years. Leases generally provide the entity with a right of renewal at which time all terms are renegotiated. Terms of the leases are fixed at the time of the lease start date.

The Council leases office premises under operating leases, expiring from 4 - 12 years. Leases generally provide the entity with a right of renewal at which time all terms are renegotiated. Terms of the lease are fixed at the time of the lease start date.



for the financial year ended 30 June 2010

38 Commitments for expenditure (continued)	2010 \$'000	2009 \$'000
(b) Capital commitments		
Capital expenditure contracted for at the reporting date but not recognised in the financial statements as liabilities:		
Property	58	132
Roads	486	1,059
Stormwater	406	-
	950	1,191
All contracted commitments are expected to be cottled		

All contracted commitments are expected to be settled within 12 months of the reporting date.

### 39 Reconciliation of net surplus/(deficit) for the period to net cash from operating activities

	2010 \$'000	2009 \$'000
Net surplus/(deficit)	1,081	2,678
Items not involving cash		
Depreciation expense	13,881	17,161
Contributions - non-monetary assets	(2,016)	(7,111)
Investment property decrease	-	-
Growth in interest in associate	-	3,970
Dividends received	1,494	(4,108)
Carrying value of assets sold or retired	1,332	2,207
Reclassification of revenues		
Sale of property, plant and equipment	(277)	(542)
Government grants and external contributions	(2,674)	(1,630)
Investment revenue from water corporation	(8,870)	-
Changes in operating assets and liabilities		
(Increase)/decrease in receivables	1,041	146
(Increase)/decrease in other current assets	(930)	(313)
(Increase)/decrease in inventories	(26)	60
Increase/(decrease) in payables	(1,300)	(1,462)
Increase/(decrease) in other current liabilities	(539)	713
Increase/(decrease) in provisions	341	653
Net cash from operating activities	2,538	12,422

### 40 Contingent liabilities

There are no contingent liabilities.

Glenorchy City Council *FINANCIAL REPORT 2010* 

	38	Asset revaluation reserve - Hobart Water investment 3	Asset revaluation reserve - furniture and equipment	Asset revaluation reserve - plant and vehicles	Asset revaluation reserve - stormwater and drainage 7	Asset revaluation reserve - sewerage treatment 5	Asset revaluation reserve - land 1	Asset revaluation reserve - buildings and other land improvements 1	Asset revaluation reserve - water reticulation 5	Asset revaluation reserve - roads 13	Asset revaluation reserves	1.			Uneven operating expenses	Property, plant and equipment	Community assets charges	Landfill plant and equipment	Asset sales	City revaluation	Incomplete budgeted works	Landfill future close out costs	Community based programs	Public open space	Car parking	Revenue reserves	1-2	41 Reserves
120 000	386,025	37,639	820	2,734	70,436	54,055	18,976	13,044	55,058	133,263	\$'000	1-Jul-09	Balance	7,349	73	327	382	-	1,785	559	2,780	694	95	353	300	\$'000	1-Jul-09	Balance
361 814	356,311	30,674	820	2,734	65,512	49,060	18,976	11,570	51,207	125,758	\$'000	1-Jul-08	nce	5,503	ы	374	111	_	1,228	435	2,052	611	146	315	225	\$'000	1-Jul-08	nce
20 271	18,799	1	ı	I	10,187	I	I	1,307	I	7,305	\$1000	2010	Revaluatio	1,472	ω	14	I	1	327	127	860	83	19	20	19	\$'000	2010	Transfers
31.804	29,713	6,965	ı	ı	4,923	4,995	I	1,474	3,851	7,505	\$'000	2009	<b>Revaluation Increment</b>	2,091	89	20	331		557	124	728	83	67	38	75	\$'000	2009	Transfers to Reserves
(148 185)	(146,752)	(37,639)	ı	1	1	(54,055)	1	1	(55,058)	I	\$1000	2010	Revaluatio	(1,433)	(55)	(131)	(382)	I	(681)	1	I	I	(145)	(23)	(16)	000(\$	2010	Transfers 1
(245)	,	1	ı	1	1	1	I	1	1	r,	\$'000	2009	<b>Revaluation Decrement</b>	(245)	T	(67)	(60)	I	ı	ı	I	I	(118)	I	ı	\$'000	2009	Transfers from Reserves
265.460	258,072	1	820	2,734	80,623	I	18,976	14,351	ı	140,568	000(\$	30-Jun-10		7,388	21	210	I	_	1,431	989	3,640	777	(31)	350	303	000;\$	30-Jun-10	
393.374	386,025	37,639	820	2,734	70,436	54,055	18,976	13,044	55,058	133,263	\$'000	30-Jun-09	Balance	7,349	73	327	382	<u> </u>	1,785	559	2,780	694	95	353	300	\$'000	30-Jun-09	Balance

## Notes to and forming part of the financial statements for the financial year ended 30 June 2010

FINANCIAL REPORT 2010

### 41 Reserves continued

### Nature and purpose of reserves:

### **Revenue reserves**

The Car parking; Public open space and Community asset charges revenue reserves reflect the statutory or third party compulsory contributions that are required to be expended for specific purposes as part of the statutory or third party agreements in future periods. On that basis, a portion of the operating result must be set aside in these reserves.

The city revaluation reserve represents funds set aside to undertake a city wide revaluation (as authorised by the Valuer General). This revaluation occurs every five years.

The Landfill future close out costs reserve is maintained for the restoration or rehabilitation of land to meet planning requirements and environmental standards.

The other reserves noted are maintained to provide for recurring, non-annual expenditure (Uneven operating reserve); to provide for future property, plant and equipment requirements (Property, plant and equipment); and specific expenditure not completed in the previous year (Incomplete budgeted works). All asset sales are set aside to fund capital works.

### Asset revaluation reserves

The asset revaluation reserves include the net revaluation increments and decrements arising from the revaluation of property, plant and equipment assets in accordance with accounting policy (note 1 (d)). The revaluation reserve includes the Council's share of Hobart Water's asset revaluation increments.

Where a revalued asset is sold that portion of the asset revaluation reserve which relates to that asset, and is effectively realised, is transferred directly to community equity.

42 Credit standby arrangements	2010 \$'000	2009 \$'000
Bank overdraft limit	Nil	Nil
Bank overdraft at reporting date	Nil	Nil
Council does not have an overdraft limit because Council undertakes to cover any overdraft it incurs on a regular basis with cash from Council's short term investments or operating revenues.		
The credit limit with the National Australia Bank as at 30 June was:	151	150

for the financial year ended 30 June 2010

### 43 Financial instruments

(a) Accounting policy, terms and conditions

Financial instruments	Accounting policy	Terms and conditions	
Financial assets			
Cash and cash equivalents	Comprises cash on hand and cash in bank.	On call deposits returned an average interest rate of 3.75% (5.36% in 2008/2009). The interest rate at balance date was 4.4% (2.9% in 2008/2009).	
	Interest revenues are recognised as they accrue		
Other financial assets	Investments are held to maximise interest returns of surplus cash.	The average interest rate received for investments was 4.78% (5.48% in 2008/2009).	
	Interest revenues are recognised as they accrue		
Trade and other receivables			
Receivables rates and charges	<b>s</b> Rates are carried at nominal amounts due plus interest. Rate debts are a charge attached to the rateable land and are recoverable on sale, therefore, no allowance for doubtful debts is made. Interest rates are reviewed annually.	Rates are payable by 2 instalments during the year. Arrears, including deferred rates attract interest. The interest rate was 10.40% (12.21% in 2008/2009) at balance date for general rates.	
Receivables other	Receivables are carried at nominal amounts due less any allowance for doubtful debts. An allowance for doubtful debts is recognised when collection in full is no longer probable.	General debtors are unsecured.	
	Collectability of overdue accounts is assessed on an ongoing basis.		
Financial liabilities			
Deposits	Deposits are lodged by organisations and individuals when performing work which may adversely affect Council assets. The deposits are repayable on demand or where certain conditions have been met. Deposits are recorded at fair value.		
Payables	Liabilities are recognised for amounts to be paid in the future for goods and services provided to Council as at balance date whether	General creditors are unsecured, no subject to interest charges and are normally settled within specific trading	
	or not invoices have been received.	terms or 30 days, whichever is earlier.	
Borrowings			
Borrowings	or not invoices have been received. Loans are carried at amortised cost. Interest is accrued over the period it becomes due and	terms or 30 days, whichever is earlier. All loans are secured against the future rate revenue of Council. The weighted average interest rate on borrowings was 6.35%	
Borrowings	or not invoices have been received. Loans are carried at amortised cost. Interest is accrued over the period it becomes due and	terms or 30 days, whichever is earlier. All loans are secured against the future rate revenue of Council. The weighted average interest rate on borrowings was 6.35%	
Borrowings	or not invoices have been received. Loans are carried at amortised cost. Interest is accrued over the period it becomes due and	terms or 30 days, whichever is earlier. All loans are secured against the future rate revenue of Council. The weighted average interest rate on borrowings was 6.35%	



## 43 Financial instruments (continued)

### Liquidity risk management

Council manages liquidity risk by maintaining adequate reserves, banking facilities and borrowing facilities. Council monitors cash flows on an on-going basis to further reduce liquidity risks.

(b) Liquidity and interest rate risk table The following table details the Council's remaining contractual maturity for its financial liabilities and expected maturity for financial assets:

	Weighte	Weighted average interest rate %	Less than 1 year \$'000	n 1 year 00	1 to 5 years \$'000	years 00	More than 5 \$'000	More than 5 years \$'000	0tl \$`0	Other \$'000	T0 \$,0	Total \$'000
	2010	2009	2010	2009	2010	2009	2010	2009	2010	2009	2010	2009
Financial assets <i>Variable interest rate</i> Cash and cash equivalent assets Other financial assets	3.75% 4.78%	5.36% 5.48%	2,336 17,763	14,051 4,799							2,336 17,763	14,051 4,799
<b>Non interest bearing</b> Cash and cash equivalent assets Receivables other Investment in water corporation			20 894	25 1,609					196,904		20 894 196,904	25 1,609
<i>Fixed interest rate</i> Receivables rates and charges Total	10.40%	12.21%	437 21.450	763			1	1	196.904	1	437 218.354	763 21.247
1010			£1,400	21,241					1 30,304		F10,00+	Z1,Z4/
<b>Financial liabilities</b> <i>Non interest bearing</i> Deposits Payables			245 2,618	305 3,917							245 2,618	305 3,917
<i>Fixed interest rate</i> Borrowings: - Less than 1 year - Greater than 1 year	4.95% 6.27%	6.68% 6.64%	1,374	2,541			9,787	16,146			1,374 9,787	2,541 16,146
Total			4,237	6,763		1	9,787	16,146	196,904		14,024	22,909
Net financial assets/(liabilities)											204,330	(1,662)

for the financial year ended 30 June 2010

### (c) Net Fair values

The aggregate net fair values of financial assets and financial liabilities, both recognised and unrecognised, at balance date are as follows:

Total carryi	Total carrying amount		let Fair Value
2010	2009	2010	2009
2,356	14,076	2,356	14,076
17,763	4,799	17,763	4,799
196,904	-	196,904	-
894	1,609	894	1,609
437	763	437	763
218,354	21,247	218,354	21,247
245	305	245	305
2,618	3,917	2,618	3,917
11,161	18,687	11,263	18,997
14,024	22,909	14,126	23,219
	<b>2010</b> 2,356 17,763 196,904 894 437 218,354 245 2,618 11,161	2010         2009           2,356         14,076           17,763         4,799           196,904         -           894         1,609           437         763           218,354         21,247           245         305           2,618         3,917           11,161         18,687	2010         2009         2010           2,356         14,076         2,356           17,763         4,799         17,763           196,904         -         196,904           894         1,609         894           437         763         437           218,354         21,247         218,354           245         305         245           2,618         3,917         2,618           11,161         18,687         11,263

### (d) Credit risk

The maximum exposure to credit risk at balance date in relation to each class of recognised financial asset is represented by those assets as indicated in the balance sheet.

### (e) Risks and mitigation

### Financial risk management

Council undertakes a business risk review on a regular basis. The review evaluates Council's exposure to significant business risks with these outcomes reported to Council. The Council manages its exposure to key financial risks through this process and also through the Risk Management Committee. The committee monitors risks and policies implemented to mitigate risk exposure.

The Council does not enter into or trade financial instruments including derivative financial instruments, for speculative purposes.

### Capital risk management

Council manages its capital to ensure that Council will be able to continue as a going concern while still being able to meet the needs of the community through the optimisation of debt and equity balance. The capital structure of Council consists of debt, which includes the borrowings disclosed in note 21, cash and cash equivalents disclosed in note 14 and equity including community equity and reserves as disclosed in the statement of changes in equity. Council is not subject to externally imposed capital requirements.

Operating cash flows are used to maintain and expand Council's infrastructure and other assets, as well as to make the routine repayment of maturing debt. Council borrow from Tascorp to meet anticipated funding requirements.

### Market risk

Market risk is the risk that the fair value or future cash flows of our financial instruments will fluctuate because of changes in market prices. The Council exposures to market risk are primarily through interest rate risk with only insignificant exposure to other price risks and no exposure to foreign currency risk. Components of market risk to which we are exposed are discussed below.

### Interest rate risk

Interest rate risk refers to the risk that the value of a financial instrument or cash flows associated with the instrument will fluctuate due to changes in market interest rates. Interest rate risk arises from interest bearing financial assets and liabilities that we use. Non-derivative interest bearing assets are predominantly short term liquid assets. Our interest rate liability risk arises primarily from long term borrowings at fixed rates which exposes us to fair value interest rate risk.

Council manages the interest rate exposure on our net debt portfolio by appropriate budgeting strategies and obtaining approval for borrowings from Treasury each year.

Council maintains policies to guide management in the undertaking of borrowings and the investment of short term, surplus funds.

Council's Borrowing Policy establishes a structure to ensure the organisation:

- Minimises its costs of borrowings;
- Minimises its liquidity risk;
- Where possible, that the characteristics of debt match those of the assets being funded; and
- Borrowing activities operate within Council's legislative and common law responsibilities.

Council's Investment of Short Term Funds Policy establishes a structure to ensure the organisation:

- Maximises interest earned on surplus funds within prudent risk limits;



for the financial year ended 30 June 2010

- Minimises its liquidity risk; and
- Investment activities operate within Council's legislative and common law responsibilities.

Maturity of investments is staggered to provide for interest rate variations and to minimise interest rate risk.

### Credit risk

Credit risk is the risk that a contracting entity will not complete its obligations under a financial instrument and cause Council to make a financial loss. We have exposure to credit risk on all financial assets included in our balance sheet. To help manage this risk;

- we have a policy for establishing credit limits for the entities we deal with;
- we may require collateral where appropriate; and
- we only invest surplus funds with financial institutions which have a recognised credit rating specified in our investment policy.

Trade and other receivables consist of a number of customers, spread across the consumer, business and government sectors. Ongoing credit evaluation is performed on the financial condition of our customers and, where appropriate, an allowance for doubtful debts is raised.

### Liquidity risk

Liquidity risk includes the risk that, as a result of our operational liquidity requirements;

- we will not have sufficient funds to settle a transaction on the date;
- we will be forced to sell financial assets at a value that is less than what they are worth; or
- we may be unable to settle or recover a financial asset at all.

To help reduce these risks we;

- have a liquidity policy which targets a minimum level of cash and cash equivalents to be maintained;
- monitor budget to actual performance on a regular basis; and
- set limits on borrowings in accordance with Council's borrowing policy.

The Council's exposure to liquidity risk is deemed insignificant based on prior periods data and current assessment of risk.

### (f) Sensitivity Disclosure Analysis

Taking into account past performance, future expectations, economic forecasts and management's knowledge and experience of the financial markets, the council believes the following movements are 'reasonably possible' over the next 12 months (base rates are sourced from Federal Bank of Australia):

A parallel shift of +1% and -1% in market interest rates (AUD) from year end rates of 4.4%.

The table below discloses the impact on net operating result and equity for each category of financial instruments held by the council at year-end, if the above movements were to occur.

2010			Interest Rate Risk		
	Carrying amount	-1% 10	00 basis points	1% 10	0 basis points
	subject to interest	Profit	Equity	Profit	Equity
Market Risk Exposure	\$'000	\$'000	\$'000	\$'000	\$'000
Financial Assets:					
Cash and cash equivalents	2,336	(23)	(23)	23	23
Other financial assets	17,763	(178)	(178)	178	178
Receivables rates and charges	437	(4)	(4)	4	4

2009			Interest Rate Risk		
	Carrying amount	-1%	100 basis points	1% 10	0 basis points
	subject to interest	Profit	Equity	Profit	Equity
Market Risk Exposure	\$'000	\$'000	\$'000	\$'000	\$'000
Financial Assets:					
Cash and cash equivalents	14,051	(141)	(141)	141	141
Other financial assets	4,799	(48)	(48)	48	48
Receivables rates and charges	763	(8)	(8)	8	8



for the financial year ended 30 June 2010

### (g) Fair Value Hierarchy

### (a) The table below analyses financial instruments carried at fair value by valuation method

The different levels have been defined as follows:

- Level 1 quoted prices (unadjusted) in active markets for identical assets or liabilities
- Level 2 inputs other than quoted prices included within level one that are observable for the asset or liability, either directly (ie prices) or indirectly (ie derived from prices)

Level 3 - inputs for the asset or liability that are not based on observable market data

	Level 1	Level 2	Level 3	Total
30 June 2010	\$'000	\$'000	\$'000	\$'000
Available for sale financial assets	-	-	196,904	196,904
Financial assets at fair value through the comprehensive income statement	-	-	-	-
Financial assets held for trading	-	-	-	-
Derivative financial assets	-	-	-	
Total	-	-	196,904	196,904

There were no transfers between Level 1 and Level 2 in the period **(b) Reconciliation of Level 3 Fair Value Movements** 

	2010 \$'000
Opening balance	
Investment on transfer of assets	270,608
Gain (losses) recognised in other comprehensive income:	
Change in fair value of investment in Southern Water	(73,704)_
Closing balance	196,904

### 44 Register of interests

Alderman and position	Interest	Summary of nature of interest	Dates interest existed	Nature of relevant dealings by council
Ald. Adriana Taylor (Mayor)	No	-	-	-
Ald. Christine Lucas (Deputy May	vor) No	_	-	-
Ald. David Pearce OAM	No	_	-	-
Ald. Haydyn Nielsen	No	-	-	
Ald. James Manson **	No	-		-
Ald. Jenny Branch	No	_	-	-
Ald. Luke Martin ^^	No			
Ald. Mary Guy *	No	-	-	-
Ald. Matt Stevenson ^	No			
Ald. Peter Ridler RFD	No	-	-	-
Ald. Richard Lowrie	No	-	-	-
Ald. Robert Vervaart	No	-	-	-
Ald. Steven King	No	-	-	-
Ald. Stuart Slade	No	-	-	-
* Not re-elected October 2009				
** Deceased May 2010				
A Elected June 2010				

^ Elected June 2010

^^ Elected October 2009

### 45 Remuneration of Aldermen

	2010	2009	
	\$	\$	
Total allowances paid to the Mayor, Deputy Mayor and Aldermen	355,617	290,579	
Total expenses paid to all Aldermen	33,648	24,029	
	389 265	314 608	

Expenses include travel, telephone, and other out of pocket expenses.



2010

1

4

2

2009

1

3

3

### **Related party transactions:**

The usual nature of the transactions between Aldermen and Council is:

- to pay rates and other charges;
- to recoup expenses and allowances owing; and
- to meet the costs of attendance at various Council events, seminars or functions.

All of these were normal transactions. Where transactions between Council and the Aldermen are of a commercial nature, they are conducted on a normal arms length basis.

### 46 Remuneration of Key Management Personnel holding senior positions

The number of Key Management Personnel holding senior positions whose remuneration falls within the following bands:

\$230,000 - \$250,000
\$150,001 - \$170,000
\$130,001 - \$150,000

Remuneration includes:

- salary payable
- employer contribution to employee's superannuation
- value of the use of any motor vehicle provided
- the value of any other allowance or benefits paid or payable to, or provided for the benefit of, the employee.

### 47 Special committees

Glenorchy City Council recognises a special committee when the committee has been adopted by Council under section 24 of the Local Government Act 1993.

The Youth Task Force, the Access Advisory Committee, the Cultural Diversity Advisory Committee, the Glenorchy City Bicycle Committee, the Glenorchy Visitor Taskforce, the Safer Communities Committee, the Glenorchy Emergency Management Committee, the Sport and Recreation Advisory Committee, the Glenorchy Tourism Taskforce Committee, Community Precincts and the General Manager Performance Review Committee are special committees. All expenses associated with these committees have been included in the accounts of Council.

Council precinct committees have also been established by Council as special committees and are provided with \$50 per annum to cover expenses. These expenses have been included in the accounts of Council.

The Glenorchy Brass Band, also a special committee of Council, maintains their own books and records and operates a separate bank account.

The operations of the Glenorchy Brass Band during 2009/2010 were as follows:

	Income	Expenditure	Net result	Cash at bank
	2010	2010	2010	30/06/2010
	\$'000	\$'000	\$'000	\$'000
Glenorchy Brass Band	11	15	(4)	3

These results have been consolidated into Council's financial statements.

### 48 Defined benefit superannuation plans

The Glenorchy City Council makes superannuation contributions for a number of its employees to the Quadrant Defined Benefits Fund, which is a sub fund of the Quadrant Superannuation Scheme. The Defined Benefits Fund has been classified as a multiemployer sponsored plan. As the Fund's assets and liabilities are pooled and are not allocated by employer, the Actuary is unable to allocate benefit liabilities, assets and costs between employers. As provided under paragraph 32(b) of AASB 119, Council does not use defined benefit accounting for these contributions.

At the present time Council contributes 9.5% of employees' gross income to the Fund. Assets accumulate in the fund to meet member benefits as they accrue, and if assets within the fund are insufficient to satisfy benefits payable, the Council is required to meet its share of the deficiency.

Bendzulla Actuarial Pty Ltd undertook the last actuarial review of the Fund at 30 June 2008. The review disclosed that at that time the net market value of assets available for funding member benefits was \$84,786,000, the value of vested benefits was \$77,075,401, the surplus was \$7,707,840, and the value of total accrued benefits was \$81,398,000. These amounts relate to all



for the financial year ended 30 June 2010

members of the Fund at the date of valuation and no asset or liability has been recorded in the Quadrant Superannuation Scheme's financial statements for Council employees.

The financial assumptions used to calculate the accrued benefits for the Fund were:

Net investment return	-17.0% pa for 2008/09 and 7% pa thereafter
Salary inflation	4.0% pa
Price inflation	n/a

In the opinion of the Actuary, the Quadrant Defined Benefit Fund was adequately funded in that assets were sufficient to cover the vested benefits of all members at the review date and the actuarial value of accrued past service benefits.

At 30 June 2009, the net market value of assets available for funding member benefits had fallen to \$58,450,000 largely due to the poor investment returns that were experienced during the 2009 financial year. The value of vested benefits at that date was \$64,350,000 resulting in a shortfall of \$5,900,000. When the Fund's assets are below the vested benefits, superannuation law defines this as an "unsatisfactory financial position". As a result of the Fund moving into an unsatisfactory financial position, the Quadrant Trustee prepared a plan to restore the financial position within a reasonable time frame. This plan noted the improved investment returns since 30 June 2009 and confirmed that the 9.5% contribution rate remained appropriate.

The next full triennial review will be undertaken after 31 October 2011 for 30 June 2011.

Council also contributes to other accumulation schemes on behalf of a number of employees, however the Council has no ongoing responsibility to make good any deficiencies that may occur in those schemes.

During the year Council made the required superannuation contributions for all eligible employees to an appropriate complying superannuation fund as required by the Superannuation Guarantee (Administration) Act 1992.

During the reporting period the amount of contributions paid to defined benefits schemes was \$229,217 (\$269,355 in 2008/2009), and the amount paid to accumulation schemes was \$1,655,328 (\$1,811,494 in 2008/2009).

### 49 Grants, donations and bursaries

Details	2010 \$
Anglicare - Rental Subsidy	15,241
Aurora Disability Services - Rental Subsidy	14,296
Cash contribution to Glenorchy History Group	1,778
Claremont College Bursaries - Cash	6,250
Clean Up Australia Day - Rubbish Removal - In-kind	2,900
Cosmos - Rental Subsidy	10,147
Glenorchy City Concert Brass Band Donation - Cash	7,500
Ground hire discount to encourage junior sports	6,132
Loan of equipment, minor plant, signs to community groups - In-kind	1,300
Patrols of Wellington Park Reserve	700
Pick up rubbish for creek and foreshore cleaning community projects - In-kind	1,200
Professional services to assist community organisation projects	7,500
Provision of traffic management services and equipment for major public events	2,500
Provision of pegs and tree guards to school tree plantings - In-kind	350
Tasmanian Council for Sexual and Gender Diverse People Inc - Cash	300
The Salvation Army - Cash	300
The Lions Club of Glenorchy - Cash	5,000
University of Tasmania - Eric Reece Memorial Scholarship - Cash	3,000
Various minor contributions to community organisations - Cash	1,265
Waiving of Building Application fees for various community organisations	390
Waiving of Development Application fees for various community organisations	900
Waiving of landfill fees for various community organisations	8,019
	96,968

### 50 Significant business activities

Council has determined that there are no significant business activities that require disclosure.



### 51 Investment in water corporation

In February of 2008 State and Local Government reached agreement to establish three Local Government owned, vertically integrated businesses providing bulk, distribution and retail water and sewerage services, and a common service provider subsidiary company. The Water and Sewerage Corporations Act 2008 (Corporations Act) was subsequently enacted and received Royal Assent on 13 June 2008.

Full transfer of water and sewerage assets, liabilities and staff to the new corporations took place on 1 July 2009. From that date, responsibility for the provision of water and sewerage services moved from local councils to the three new regional water and sewerage corporations (trading as Cradle Mountain Water, Ben Lomond Water and Southern Water). A fourth company provides common services and support to the three regional corporations (trading as Onstream).

The following assets and liabilities relating to water and sewerage were transferred to Southern Water from 1 July 2009. Council's opening ownership interest in the new corporation will be represented by the net assets transferred.

	Total Council Balance 30 June 2009	Actual Transfer 1 July 2009	Net Council Balance at 1 July 2009
Asset/Liability Class	\$'000	\$'000	\$'000
Current assets		(0.0.5)	
Cash and cash equivalents	18,875	(385)	18,490
Trade and other receivables	2,372	(17.1)	2,372
Inventories	270	(174)	96
Non-current assets classified as held for sale	689		689
Other current assets	1,085	(550)	1,085
Total current assets	23,291	(559)	22,732
Non-current assets			
Other financial assets	10		10
Investment in associate	72,451	(72,451)	-
Investment in new corporation	-	270,997	270,997
Property, plant and equipment	614,251	(205,430)	408,821
Investment properties	3,059		3,059
Other non-current assets	3,383		3,383
Total non-current assets	693,154	(6,885)	686,270
Total assets	716,445	(7,443)	709,002
Current liabilities			
Trade and other payables	3,918		3,918
Provisions	4,360	(458)	3,902
Borrowings	2,541	(2,511)	30
Other current liabilities	1,467		1,467
Total current liabilities	12,286	(2,969)	9,317
Non-current liabilities			
Provisions	2,901	(243)	2,658
Borrowings	16,146	(4,231)	11,915
Total non-current liabilities	19,047	(4,474)	14,573
Total liabilities	31,333	(7,443)	23,890
		(1,110)	20,000
Net assets	685,112	-	685,112
Equity			
Community equity	291,738	146,752	438,490
Reserves	393,374	(146,752)	246,622
Total equity	685,112	-	685,112

78

# ANNUAL REPORT 2010

### Notes to and forming part of the financial statements

for the financial year ended 30 June 2010

### 51 Investment in water corporation (continuted)

Council has an ownership interest of 21.50% in Southern Water. Council does not have significant influence to allow it to use the equity method to account for this interest.

Council has classified this asset as an Available-for-Sale financial asset as defined in AASB 139 Financial Instruments: Recognition and Measurement and has followed AASB 132 Financial Instruments: Presentation and AASB 7 Financial Instruments: Disclosures to value and present the asset in the financial statements.

There is no active market for the investment and so it is valued at Council's share of total equity as at each balance date. Changes in the fair value are recognised as revenue or expense in the Comprehensive Income Statement each year. Council's investment is disclosed on the face of the Balance Sheet with the value being determined as disclosed above. Dividends received from Southern Water are brought to account as income is received.

Council's share of the Corporation's net assets at 30 June 2010 is \$196,904.



for the financial year ended 30 June 2009

### 52 Functions/activities of the council

Revenues, expenses and assets have been attributed to the following functions/activities. Details of functions/activities are set out below:

		Expenses \$'000	Revenues \$'000	Assets \$'000
Legislative, financial, executive and fiscal	2009/10	10,930	27,900	23,644
Legislative, intalicial, executive and liscal	2008/09	12,047	47,850	22,615
Public order, fire and safety	2009/10	4,109	402	201
Fublic order, file and safety	2008/09	3,918	427	246
Community and public health	2009/10	706	178	170
	2008/09	583	114	201
Welfare	2009/10	4,388	5,102	689
	2008/09	4,863	3,799	589
Nursing homes/aged care	2009/10	373	359	170
	2008/09	312	356	201
Housing	2009/10	274	-	170
	2008/09	234	-	201
Community amenities	2009/10	-	-	<b>170</b>
	2008/09	-	-	201
Water*	<b>2009/10</b> 2008/09	<b>18</b> 11,335	<b>8,965</b> 5,054	<b>98,452</b> 163,281
	2000/09	11,000	5,054	103,201
Sewerage*	<b>2009/10</b> 2008/09	<b>368</b> 5,379	<b>448</b> 1,996	<b>98,452</b> 115,591
				110,091
Household garbage/protection of the environment	<b>2009/10</b> 2008/09	<b>3,291</b> 2,997	<b>5,040</b> 4,315	-
Other protection of the environment/biodiversity	<b>2009/10</b> 2008/09	<b>951</b> 3,266	<b>287</b> 1,053	<b>149,119</b> 139,898
Community and regional development	<b>2009/10</b> 2008/09	<b>1,663</b> 1,734	<b>625</b> 767	<b>170</b> 201
	2000/10	4 700	1 000	74 000
Recreation facilities and services	<b>2009/10</b> 2008/09	<b>4,763</b> 5,225	<b>1,902</b> 1,929	<b>74,629</b> 72,190
	2009/10	700	458	170
Cultural facilities and services	2008/09	674	570	201
Dead bridge and street infrastructure	2009/10	5,377	2,731	205,797
Road, bridge and street infrastructure	2008/09	11,886	4,131	199,996
Pood plant parking and other read transport	2009/10	565	240	719
Road, plant, parking and other road transport	2008/09	537	211	632
Other economic affairs	2009/10	252	41	170
	2008/09	705	202	201
Other purpose	2009/10	33	351	-
	2008/09	4,963	562	-
Total	2009/10	<b>38,761</b>	<b>55,030</b>	<b>652,891</b>
	2008/09	70,658	73,337	716,445



\* Note: Water and Sewerage have been transferred to Southern Water Corporation from 1 July 2009.

for the financial year ended 30 June 2010

### 52 Functions/activities of the council (continued)

### (b) Reconciliation of Assets from Note 52 with Balance Sheet at 30 June:

	2010 \$'000	2009 \$'000
Current assets	25,145	23,291
Non-current assets	627,746	693,154
	652,891	716,445

### Functions/activities defined

### Legislative, financial, executive and fiscal

Aldermen expenses, election costs, public relations and strategic planning. Also other expenses such as, accounting, general managers department, IT and HR not otherwise allocated.

### Public order, fire and safety

Fire protection services, SES contributions, enforcement of by-laws, animal and nuisance control.

### Community and public health

Infant health services, immunisation services, environmental health - inspection and general services.

### Welfare

Childcare, family day care, youth services, handicapped assistance programs and also services which serve the social security and welfare systems.

### Nursing homes/aged care

Nursing homes, aged care services including transport and recreation services for the aged.

### Housing

Rental housing for council employees and others, housing information dissemination.

### **Community amenities**

Crematoria and cemeteries, public conveniences, drinking fountains, public clocks and also street furniture and lighting.

### Water

Water production and purchase and water reticulation.

### Sewerage

Sewerage reticulation, sewerage treatment and plumbing inspections.

### Household garbage/protection of the environment

Garbage and refuse disposal, garbage collection and recycling.

### Other protection of the environment/biodiversity

Flood protection, street cleaning, stormwater drainage and biodiversity/habitat protection.

### Community and regional development

Building inspections, statutory planning - town planning and development applications.

### **Recreation facilities and services**

Parks and reserves, playgrounds, swimming pools, indoor and outdoor sports facilities, halls and civic centres.

### Cultural facilities and services

Art galleries, museums, theatres and libraries.

### Road, bridge and street infrastructure

Road, bridge and street construction and maintenance, road design and research, road and highway extensions and traffic lights.

### Road, plant, parking and other road transport

On and off street parking, bikeway maintenance, roadside revegetation and landscaping and footbridges.

### Other economic affairs

Saleyard and markets, development support and incentives, market and promotion - tourism events and CBD.

### Other purpose

Unallocatable private works and other.

for the financial year ended 30 June 2010



### INDEPENDENT AUDIT REPORT

To the Aldermen of Glenorchy City Council

### Financial Report for the Year Ended 30 June 2010

### **Report on the Financial Report**

I have audited the accompanying financial report of Glenorchy City Council (Council), which comprises the balance sheet as at 30 June 2010, the comprehensive income statement, statement of changes in equity and cash flow statement for the year ended on that date, a summary of significant accounting policies, other explanatory notes and the General Manager's statement.

### The Responsibility of the General Manager for the Financial Report

The General Manager is responsible for the preparation and fair presentation of the financial report in accordance with Australian Accounting Standards (including Australian Accounting Interpretations) and Section 84 of the *Local Government Act 1993*. This responsibility includes establishing and maintaining internal controls relevant to the preparation and fair presentation of the financial report that is free from material misstatement, whether due to fraud or error; selecting and applying appropriate accounting policies; and making accounting estimates that are reasonable in the circumstances.

### Auditor's Responsibility

My responsibility is to express an opinion on the financial report based upon my audit. My audit was conducted in accordance with Australian Auditing Standards. These Auditing Standards require that I comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance as to whether the financial report is free of material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgement, including the assessment of risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to Council's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate to the circumstances, but not for the purpose of expressing an opinion on the effectiveness of Council's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the General

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for the financial year ended 30 June 2010

Manager, as well as evaluating the overall presentation of the financial statements.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my audit opinion.

My audit is not designed to provide assurance on the accuracy and appropriateness of the budget information in Council's financial report.

### Independence

In conducting this audit, I have complied with the independence requirements of Australian Auditing Standards and other relevant ethical requirements. The *Audit Act 2008* further promotes independence by:

- providing that only Parliament, and not the executive government, can remove an Auditor-General, and
- mandating the Auditor-General as auditor of State Entities but precluding the provision of non-audit services, thus ensuring the Auditor-General and the Tasmanian Audit Office are not compromised in their role by the possibility of losing clients or income.

### Auditor's Opinion

In my opinion the financial report of Glenorchy City Council:

- (a) presents fairly, in all material respects, the financial position of Council as at 30 June 2010, and its financial performance, cash flows and changes in equity for the year then ended; and
- (b) is in accordance with the *Local Government Act 1993* and Australian Accounting Standards (including Australian Accounting Interpretations).

### **TASMANIAN AUDIT OFFICE**

ASIC

### H M Blake AUDITOR-GENERAL

HOBART <sup>2</sup>3 September 2010

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