

# VISION

Our Vision is to ensure Glenorchy is the best place in Tasmania to live, work and play; both now and into the future.

We want a City where we all care for each other and act together to improve our lifestyle and environment through a strong sense of community.

# MISSION

Glenorchy City Council will be a leader in local government; representing its local community and ensuring best value services.

# VALUES

#### People

We believe that each person is equal and has a positive contribution to make. The rights and opinions of all heard, valued and respected.

## Diversity

We value differences that enrich our community and the positive contributions everyone can make in improving the quality of community life.

#### Progress

We value innovation, flexibility and imagination in building a better and sustainable community.

# Prosperity

mannu

We commit ourselves to achieving social and economic prosperity for all.

**Environment** We work together to improve our City so we can enjoy a safe and healthy environment and a good quality of life. We respect our heritage and have pride in our City.

Street Address: Postal Address: Telephone: Web site: E-mail:

TTRUSTLEE

A CONTRACTOR OF A CONTRACTOR O

374 Main Rd, Glenorchy 7010 PO Box 103, Glenorchy 7010 (03) 6216 6800 www.gcc.tas.gov.au gccmail@gcc.tas.gov.au

# CONTENTS

Mayor's Report	2
General Manager's Report	6
Council Structure	7
Aldermen – Profiles – Attendance at Meetings – Council Representations – Allowances and Reimbursement of Expenses	8 8 13 14 16
Community Precincts Report – Office Bearers	17 19
Special Committees Report	20
Organisational Structure	28
Department Objectives/Activities – City Assets Department – Community Development Department – Corporate Services Department – Environment Planning and Development Department – Governance and Performance Department – Works and Services Department Key Outcomes for 2010/2011	29 29 30 30 30 31 32
Performance Indicators	41
Public Health Statement	43
Public Interest Disclosure Statement	44
Enterprise Powers	44
Donated Land	44
Non Application of Tender Process	44
Partnership Agreement	44
Major Contracts	45
Staff List	46
Financial Statements	48

# **MAYOR'S REPORT**



The current difficult financial and economic conditions are a challenging time for all levels of Government and local government is no exception. Nevertheless, it is not all gloom and doom and there have been some exciting developments and events in Glenorchy during the year in review.

Glenorchy has a State and National reputation as a Community Council. By that we mean that it not only provides the basic services, facilities and functions that people expect of their Council, but also seeks to provide a high level of community services and programs to meet the needs of its residents.

#### **Budget and Financial Management**

Glenorchy's annual budget, brought down in June 2010, aimed to manage the Council's finances while continuing to ensure longterm sustainable service delivery. It struck a balance between limiting the impact on ratepayers while ensuring the maintenance of the City's roads, parks, gardens, buildings and stormwater drains, while continuing to deliver essential services. During its budget deliberations, Council carefully examines all the options available to it, including ways to reduce costs. Our budget also takes into account all inflationary increases such as fuel, wages and the costs of construction as well as the requirements of Council's 10-year Financial Sustainability strategy to reduce debt.

The budget process is never an easy task and we recognise that nobody wants to see increases in rates, but nor do they want a loss of services or to burden future generations with high levels of debt.

Traditionally Glenorchy has been a low-rate Council when compared with other similarsized councils and this is still the case. A typical home owner in Glenorchy pays about \$300 less in rates than an equivalent property owner in other Tasmanian cities.

In 2010-11 the vast majority of Glenorchy residential ratepayers faced a rates rise of less than \$1.60 a week.

#### **Retirement of General Manager**

Our General Manager for the past 10 years, Frank Pearce advised Council in December 2010 that he did not intend to renew his contract when it expired on 1 July 2011.

Mr Pearce came to Council at a time when we needed strong financial management and he provided that. He also guided Council through the very difficult negotiations and implementation of the Government's water and sewerage reforms which has had major structural and ongoing financial implications for Glenorchy.

As a result of Mr Pearce's work, Council has in place a sound set of financial policies and a strategic plan for the future.

On a personal note, I enjoyed a close working relationship with Frank and greatly appreciated his counsel and advice. On behalf of Council I want to publicly thank Mr Pearce for his leadership and contribution to Glenorchy during this time.

#### **Centralised Customer Service**

Glenorchy City Council has established a new customer service counter offering customers a different and more efficient, experience when they visit us.

Instead of separate reception, enquiry and cashier counters, customers need only go to one of the five service points on the customer service counter. The aim is to eliminate the "counter hopping" that customers have faced in the past.

Glenorchy has also installed a new "call centre" so that instead of incoming calls to Council being handled by a single "receptionist" or going directly to departments before being transferred to the right person, we can now have up to five customer service staff dealing with customers' issues immediately.

The aim is to address more than 80 per cent of customer enquiries at either of these points of contact to provide customers with a much better service.

#### Museum of Old and New Art

Perhaps one of the biggest events during the year in review was the much anticipated threeday opening of the Museum of Old and New Art (MONA) at the end of January.

For more than four years Glenorchy watched as this fantastic development took shape and many locals stood alongside visitors from around the State, interstate and overseas in the queues to take a look at this amazing museum and art gallery.

From arts aficionados to the merely curious, most re-emerged from the largely subterranean Museum of Old and New Art (MONA) blown away by the experience.

Glenorchy is tremendously fortunate to have a home-grown personality of such extraordinary talent and generosity in David Walsh to have built this in our City.

The massive influx of visitors to MONA also presents Glenorchy with an opportunity to benefit economically by providing more restaurants and accommodation to ensure visitors stay in the City longer and create jobs in service industries.

#### Glenorchy Art and Sculpture Park (GASP)

Glenorchy City Council's GASP! project perfectly complements the development of MONA and over time will prove to be a great asset for the city.

During 2010-11 work started on the brightly coloured and elegant Boardwalk along the foreshore of Montrose Bay, alongside the Brooker Highway.

The boardwalk and connecting paths planned for the open parkland at Elwick Bay are the first step towards creating an exceptional cultural and recreational experience that will be loved by the local community and tourists alike.

The Glenorchy Art and Sculpture Park is an initiative of the Glenorchy City Council, and has been supported with \$2.7 million in funding from the Federal Government and \$1.8 million from the State Government for infrastructure including paths, a wooden boardwalk and a jetty at Wilkinsons Point.

The project is a major economic stimulus for the City in its own right, creating more than 60 direct and indirect jobs during its planning and development, including designers, builders, surveyors, pile drivers, painters, concreters and steel production.

The project also includes two new contemporary open shelters which include seating, lighting and signage and which are a response to identified community needs at the Elwick Bay foreshore.

The new Grove shelter edges the path enabling easy access to the boardwalk and surrounding parkland. The boardwalk and shelters have been designed by young local architects Room 11 and the construction works are due for completion and enjoyment next month, just in time for Spring.

The completed project will see the pathway extended to a total of 4.7km, with landmark artworks creating points of interest along the trail. Realisation of the total vision will depend on private and philanthropic partnerships to provide art works for the site.

#### Moonah Taste of the World

Another new major event for the City was the highly successful inaugural Moonah Taste of the World Festival on Sunday March 27. On the back of its success, Glenorchy City Council gave in-principle support to have the event back in 2012, and hopefully, make it an annual event on the Hobart festival calendar.

A true testament to the event's success was the fact that every food stall sold out, meaning the crowd was hungrier than ever to experience food from around the world right there in the middle of Moonah.

A highlight of the event was the array of different cultures with many of our more established migrant communities, such as the Germans and Greeks, alongside some of our newer arrivals, such as our Bhutanese communities. It really showcased what a richly diverse and vibrant community we have in Glenorchy.

#### **Community Bank**

In December 2010 we saw the launch of a bid to generate hundreds of thousands of dollars of community investment to convert the Bendigo Bank in Glenorchy into a Community Bank.

The long-term aim is to create a bank that puts 50 per cent of its profits, after paying branch running costs, back into the Glenorchy community.

A Community Bank Steering Committee has been established, Chaired by local businessman, Geoff Harper.

When a sufficient number of pledges are received, an independent consultant will be appointed to conduct a feasibility study, followed by completion of the purchase and commencement of the Glenorchy Community Bank.

As the project will involve buying an existing branch of the Bendigo Bank, there is already an incentive to grow the banking business. In recognition of their support, Bendigo Bank allocated a banking code (72109) for all new business that is now counted as Community Bank business.

The Community Bank initiative was developed by Bendigo Bank to provide communities

around Australia with banking services and access to an ongoing source of local funding. They offer a full range of banking services, but with a different ownership structure.

#### **Glenorchy Community Fund**

The Glenorchy Community Fund (GCF) held its second major fund-raising Dinner at Tattersall's Park Function Centre, Elwick in November 2010 attracting some 300 community and business people.

The Annual dinner is a major event on the GCF's fund-raising calendar. The aim of the Fund is to raise money for a philanthropic fund to provide charitable grants for projects that benefit and strengthen the Glenorchy community. It is a perpetual fund which means all donations will be invested and projects funded from the earnings.

The Glenorchy Community Fund is an initiative of the Glenorchy City Council but operates independently run by a volunteer board.

#### Volunteers

During the year the hard work and dedication of more than 120 individuals from Glenorchy was recognised at the 2011 Glenorchy Volunteer Awards.

The awards night is an evening where individuals from the community are publicly thanked for their tireless contributions. The event symbolises the care and support Glenorchy residents have for one another.

Without the volunteers and the effort they put in, our community would be stripped of its character and its vital supports. Volunteers deserve our respect, our gratitude and our thanks.

The awards are held annually to recognise individuals who volunteer in Glenorchy based on hours of volunteering. Individuals were nominated over six categories; receiving recognition of the hours they spend volunteering. Nine individuals were nominated for the Special Contribution award this year, the highest honour bestowed to a Glenorchy City volunteer.

#### Glenorchy Suicide Prevention Network

In June this year we launched the Glenorchy Suicide Prevention Network, a result of a partnership between the Glenorchy City Council and Wesley LifeForce.

Suicide prevention is a key issue in Tasmania, with the State holding the second highest overall suicide rate in the nation. The aim of the network is to provide the local community with information, resources and skills to raise awareness and prevent the tragedy of suicide occurring.

#### Glenorchy on the Go Project

During 2010-11 Glenorchy City Council was successful in securing a \$703,600 grant under the Australian Government's Healthy Communities program to expand the Glenorchy on the Go project.

The aim of Glenorchy on the Go is to help reduce the prevalence of overweight and obesity by maximising the number of adults engaged in physical activity and healthy eating programs.

The Healthy Communities, part of the Australian Government's National Partnership Agreement on Preventive Health, is an initiative that targets individuals who are not predominately in the paid workforce and are at risk of developing chronic disease.

It will build on the already successful Heart Foundation Heartmoves and Walking programs along with other local community based programs such as GOLD (Growing Older & Living Dangerously).

#### **Brooker Highway Beautification**

More than 10,000 trees and shrubs have been planted along the Brooker Highway as part of a \$1 million project to improve the attractiveness of the Highway as a gateway to Glenorchy and southern Tasmania.

The project aims to create attractive avenues of trees along the highway and is being managed by the Glenorchy City Council with funding support from the State Government. In addition to the beautification of the Highway, a major benefit from the project was the creation of 40 jobs for the unemployed. The project is the first stage of a long-term beautification strategy for the Brooker Highway, prepared in 2009, which includes proposals for further plantings and artworks along 15 kilometres of the highway from Risdon Road to Granton.

#### Investment in Glenorchy Schools

A number of schools in the greater Glenorchy municipality received funding under a \$57.9 million investment in public education to amalgamate into four school settings. These included:

- Brent Street Primary School amalgamated with Glenorchy Primary School
- Claremont High and Rosetta High amalgamated to form Montrose Bay High School.
- Windermere Primary and Austins Ferry Primary Schools were officially established to accommodate the school communities of Claremont Primary, Mt Faulkner Primary, Roseneath Primary School and Abbotsfield Primary.

The Big Picture School also moved onto their purpose built site at the Goodwood Primary School and Timsbury Road site.

These new schools will ensure students have access to the best possible facilities where learning can thrive.

#### Derwent Park Stormwater Re-use Project

Another innovative environmental project for which Glenorchy City Council has secured \$9.24 million in Federal Government funding aims to reduce storm water flooding in Moonah and pollution in the Derwent, while also enabling water re-use.

The overall cost of the Moonah Stormwater Harvesting and Industrial Re-use project is estimated at \$19.3 million to build an underground stormwater storage tank under the Moonah Primary sports oval and associated works.

This massive tank will be able to store 22 million litres of water, alleviating pressure during storms on the downstream stormwater pipe system, as well as providing water for re-use at Moonah Primary school and for other industrial purposes.

# **GENERAL MANAGER'S REPORT**



This is the last annual report that I will be making as General Manager of Glenorchy City Council, as I will be retiring at the beginning of July 2011. It has been a privilege to work with the Council, my Council staff and the people of Glenorchy over the last 10 years.

After the huge disruption in 2009/10 from the State Government's water and sewerage reforms, in 2010/11 the Council was able to focus much more on the provision of the nonwater and sewerage programs and services that it provides to its community. These are summarised in the annual report.

The water and sewerage reforms have continued to have a very severe impact on Council's financial situation, with the Council still having to deal with significant net revenue losses as a direct result of the reforms. This is set to continue into the future, with the quantum of dividend revenue from Southern Water being the most significant financial risk facing the Council. Before the water and sewerage reforms, Council had put in place a set of strategic financial policies to significantly increase the amount of money spent on infrastructure maintenance, renewal and replacement over a 6 year period. The water and sewerage reforms set this process back, and in 2009/10 Council undertook a major review of what needed to occur to ensure its ongoing financial sustainability. The very detailed and comprehensive strategic financial model developed in 2009/10 has continued to be used in 2010/11 as a major tool to enable the Council to forecast its financial situation 10 years out.

The Auditor-General has repeatedly emphasised the need to move towards breakeven or surplus budgets if Glenorchy City Council is to be sustainable into the future. It is clear that the imbalance between our revenue and the costs of providing the current range of programs and services needs to be addressed, despite the Council over the last few years exploring ways to further reduce our costs, improve our efficiency and obtain revenue from other sources. Unless additional efficiencies can be identified, or services are reviewed to see if some of them can be stopped, or some service levels are reduced it is clear that the Council's general rates revenue will remain too low and that, as a responsible Council, Glenorchy will need to continue to increase revenue above inflation for a number of years to ensure that the Council is financially sustainable into the future.

Frank Pearce General Manager

# COUNCIL STRUCTURE

As at the 30th June 2011, Council's structure was:

#### Council

#### Mayor

Alderman Adriana Taylor

#### **Deputy Mayor**

Alderman Christine Lucas

#### 10 Aldermen:

Alderman Jennifer Branch Alderman Steven King Alderman Richard Lowrie Alderman Luke Martin Alderman Haydyn Nielsen Alderman David Pearce OAM Alderman Peter Ridler RFD Alderman Stuart Slade Alderman Matt Stevenson Alderman Robert Vervaart The Council of the City of Glenorchy is the ultimate policy and planning body of the corporation.

Day to day administrative and operational decisions have been delegated to the General Manager so that unnecessary delays are avoided.

This mode of operation enables Council to concentrate its efforts towards considering strategic issues, establishing policy positions and managing performance outcomes for the organisation and community.

Decision making has also been streamlined by maintaining a Committee for the Glenorchy Planning Authority and providing sufficient powers to that Committee to make decisions without reference to, or endorsement by, the full Council.

These initiatives keep the time frame for decisions to a minimum at the Council and organisational level while providing greater opportunity to focus on the future direction of the City.

Council meetings are held every four weeks on Monday nights. Members of the public are welcome to attend these meetings and also the meetings of the Glenorchy Planning Authority which meets every alternate Monday night.

## Elections

The corporation is made up of twelve aldermen elected by residents and ratepayers of the City.

Elections are held every two years with half the aldermen retiring at each election.

Elections for the positions of Mayor and Deputy Mayor are held at the same time every two years.

# ALDERMEN

# Alderman Adriana Taylor (Mayor)



Alderman Taylor holds a Bachelor of Arts Degree (UNE), a Diploma of Education (University of Tasmania) and has wide professional experience in education and community advocacy and is a Fellow of the Company Directors Institute of Australia.

Alderman Taylor is Patron of: Glenorchy City Tennis Club Inc.; Glenorchy City Concert Brass; Southern Tasmanian Racing Pigeon Association; Rodman Bowls Club Inc.; Montrose Bay Yacht Club; and Perkunas Sports Club and the Glenorchy Pensioners Union.

She is a member of the Glenorchy Reconciliation Group, Achieving Reconciliation Tasmania and a Trustee of the Aunty Ida West Wyballenna Trust Fund. Alderman Taylor is an Honorary Rotarian and a Member of the Country Women's Association.

She is the Chairman of the Claremont College School Association, past President of Womensport and Recreation Tasmania, and a member of the TCA's Female Cricket Promotion committee. Nationally Alderman Taylor has represented Tasmanian consumers on the Commonwealth Consumer Affairs Advisory Council and the Australian Pensioners Insurance Agency.

She was elected to Parliament as the MLC for Elwick in May 2009.

#### **Election History**

First Elected 1999 Elected Mayor 2005, 2007 and 2009 Re-elected 2005 and 2007

#### Council Representations as at 30th June 2011

- Glenorchy Planning Authority
- General Manager Performance Review
  Committee
- Glenorchy Tourism Taskforce
- Safer Communities
- Wilkinson's Point/Elwick Bay Master Plan
- Civic Square Re-development Task Force

- Southern Tasmanian Councils Authority
- Southern Water
- Team Glenorchy
- Claremont Precinct
- Austins Ferry Precinct
- State Government Advisory Panel on Northern Suburbs Light Rail Project
- Chair of the Glenorchy Art and Sculpture Park
  Board
- Glenorchy Community Fund
- Glenorchy Youth Taskforce

#### **Contact Details**

c/- PO Box 103, Glenorchy 7010 Phone: (03) 6216 6767 Mobile: 0419 550 051 Email: ataylor@gcc.tas.gov.au

## Alderman Christine Lucas (Deputy Mayor)



Alderman Lucas is a director of Blacksnake Publishing. She has extensive experience in the tourism sector both from a Regional perspective and as a director of Sales and Marketing for Accor Hotels.

Alderman Lucas is a

mother and grandmother who lives in the City of Glenorchy, currently Secretary of the Residents Association of Granton and Bridgewater. She has a passionate interest in Mental Health and has been actively involved within the sector for 20 years.

#### **Election History**

First Elected October 1994 Elected Deputy Mayor June 2010

#### Council Representations as at 30th June 2011

- Glenorchy Planning Authority Deputy Chair
- General Manager Performance Review Committee
- General Manager's Recruitment Committee
- Glenorchy Tourism Taskforce

- Goodwood Community Centre Management Committee
- Team Glenorchy

#### **Contact Details**

111 Blacksnake Lane, Granton 7030 Phone: (03) 6263 5996 Mobile: 0418 129 524

## Alderman Jenny Branch



Alderman Jenny Branch is a committed member of the City who has over many years worked throughout the community to help support the citizens of Glenorchy. As young as fourteen she was an active member of her youth group, raising funds and volunteering

time with elderly citizens. She was a keen Brownie and Girl Guide of the Chigwell/ Claremont clubs.

Alderman Branch continues to advocate and strive for better outcomes for children through the State Parents and Friends, for Carers through Carers Tasmania and has and does take her commitment through representation on a National level. She has been an Alderman of Glenorchy for the past four years and has strived to represent her community and take the City forward. This is her firm commitment to the citizens of Glenorchy into the future.

#### **Election History**

First Elected November 2007

#### Council Representations as at 30th June 2011

- Glenorchy Planning Authority
- Youth Task Force
- Brooker Highway Beautification Steering Committee (proxy)
- Collinsvale Precinct
- Glenorchy Concert Brass Band (Proxy)

#### **Contact Details**

PO Box 169, Claremont 7011 Mobile: 0417 381 721 Email: jenny.branch@gmail.com

## Alderman Steven King



Alderman King is 53 years old and has been married for 32 years with 6 children. He is 6th generation Tasmanian with Glenorchy heritage. He has operated businesses in Glenorchy for the past 26 years. He is an A grade electrician and recently completed a

Diploma of Management.

He is President of Abbeyfield House Chigwell, past President of Moonah Primary Parents and Friends and School Council, past president of Moonah AYC Basketball and previously a Scout and Scout Leader in Glenorchy and Claremont. He attends the Carols by Candlelight committee as a community representative.

#### **Election History**

First Elected by recount July 2008

#### Council Representations as at 30th June 2011

- Glenorchy Planning Authority (proxy)
- Code of Conduct Panel
- Glenorchy Emergency Management Committee

#### **Contact Details**

c/- PO Box 103, Glenorchy 7010 Mobile: 0414 898 095 Email: sking@gcc.tas.gov.au

#### Alderman Richard Lowrie



Alderman Lowrie is a strong advocate for developing industry and small business within the City of Glenorchy to drive job creation. He holds a Bachelor of Economics degree with majors in Strategic Marketing and Cost Benefit Analysis and

Advanced Diplomas in Business Management and Human Resources.

Alderman Lowrie has worked at Incat Tasmania for 15 years working and living overseas for the company. He has held the position of Sales and Marketing Manager and now Human Resources Manager. He is a Director of his own company in addition to another private business within Glenorchy and is also a Director of the Tasmania Chamber of Commerce and Industry as well as Secretary of the Tasmania Maritime Network.

He is married to wife Mandy and has 4 children.

#### **Election History**

First Elected October 2007

#### **Council Representations as at 30th June 2011**

- Glenorchy Planning Authority
- Chairman Audit and Risk Committee
- Code of Conduct Panel
- Glenorchy City Council Access Committee
- Youth Task Force
- Wilkinsons Point/Elwick Bay Master Plan Contact Details

c/- PO Box 103, Glenorchy 7010 Mobile:0419 504 227 Email: richardlowrie@fastmail.fm

#### Alderman Luke Martin



#### Election History

First Elected 2009

# Council Representations as at 30th June 2011

- Glenorchy Planning Authority (proxy)
- Cultural Diversity
   Committee
- Community Road Safety Partnership Program (proxy)
- Sport and Recreation Advisory Committee
- Bucaan Community House Management Committee
- Glenorchy City Concert Brass Committee
- Chairman Moonah Taste of the World Festival Organising Committee
- Member KGV Re-development Working Group

#### **Community Involvement**

Director – Glenorchy District Football Club

- Director Hobart YMCA Inc.
- Vice President Hobart Northern Suburbs Rail Action Group

#### **Contact Details**

c/- PO Box 103, Glenorchy 7010 Mobile: 0434 307 838 Email: Itmartin@telstra.com

#### Alderman Haydyn Nielsen



Alderman Nielsen lived in Rosetta for 30 years and now resides in West Moonah. He has been married to wife Sandra for 40 years and has 2 adult children.

Following his position as State Marketing Manager of the Health Insurance Commission which

administers Medicare and Medibank Private, Haydyn and his wife owned their own business and for the past 12 years he has worked in real estate and is Sales Manager of Roberts Glenorchy.

Alderman Nielsen has been actively involved in sport and community service. He umpired T.F.L. football for over 20 years and is a life member, as well as being a competitor (State Representative) and athletic administrator.

Alderman Nielsen is the Race Director of the Point to Pinnacle Fun Run and Walk as well as Chairman and Race Director of the City to Casino Fun Run.

In 2000 he was honoured as Citizen of the Year in the City of Glenorchy. His community service includes past president and Paul Harris Fellow of the Rotary Club of Glenorchy and the Moonah Glenorchy Business Association.

#### **Election History**

First Elected 2002

Re-elected November 2006

#### Council Representations as at 30th June 2011

- Glenorchy Tracks, Trails and Cycleways Committee (Chairman)
- Sport and Recreation Advisory Committee
- Cycling South
- Brooker Highway Beautification Steering Committee

# • Local Area Fire Committee Contact Details

22 Ransley Court, West Moonah 7008 Phone: (03) 6278 3373 Mobile: 0412 122874

# Alderman David Pearce OAM



Alderman Pearce holds a Bachelor of Arts in Political Science and History, and has lived in Glenorchy for over 30 years. He is President of the Glenorchy Lions Club and Member of St. Paul's Anglican Church Parish Council. He is President of Advocacy Tasmania

and Vice-President of both Cerebral Palsy Tasmania and HOPES Inc. He is also Patron of The Tasmanian Table Tennis Association.

Alderman Pearce is a Former Glenorchy Citizen of The Year (1990). He also holds The Order of Australia Medal. His other Awards include Rotary international's "Shine-On" Award and Cerebral Palsy Australia's "Distinguished Service Medal".

Alderman Pearce also represents Persons with Disability on Team Glenorchy.

#### **Election History**

First Elected 1999

Re-elected 2005

Re-elected 2009

#### Council Representations as at 30th June 2011

- Glenorchy Planning Authority
- Glenorchy City Council Access Committee
- Carols By Candlelight Committee
- Safer Communities Committee
- Glenorchy Community Fund Advisory Committee
- Glenorchy Community Precinct
- East Moonah Community Precinct
- Goodwood Community Precinct
- Glenorchy Arts and Culture Advisory Committee Contact Details

Unit 5, 303 Main Road, Glenorchy 7010 Phone: (03) 6273 1150 Mobile: 0418 731 151 Email: wheels.david@gmail.com

# Alderman Peter Ridler RFD



First Elected 1987

Re-elected 1991, 1996, 2000, 2005 and 2009

# Council Representations as at 30th June 2011

- General Manager
   Performance Review
   Committee
- Commercial Precincts
   Parking Strategy
   Committee
- Moonah Sports Centre National Fitness Southern Recreation Association Committee (proxy)
- Southern Waste Strategy Authority (proxy)
- Wellington Park Management Trust

#### **Contact Details**

c/- PO Box 103, Glenorchy 7010 Email: peter.ridler@gcc.tas.gov.au

# Alderman Stuart Slade



Alderman Stuart Slade is a fifth generation Glenorchy resident and the longest serving Deputy Mayor. He is the Executive Chairman of the SCPS group of registered businesses which specialise in risk management, business continuity, governance

and training.

He has tertiary qualifications in Health Science and Risk Management from the Queensland University of Technology, a Company Directors' Diploma and training qualifications.

Alderman Slade has been admitted as a Fellow of the Australian Institute of Company Directors, a Member of the Risk Management Institution of Australasia, a Chartered Professional Member of the Safety Institute of Australia and a Registered Safety Professional (Aust).

He is actively involved in business, community, sporting and not-for-profit organisations including:

- President and Chairman of the Board of the RACT Limited;
- Director of RACT Insurance
- Director of the Australian Automobile Association
- President of the Safety Institute of Australia

   Tasmanian Division
- President of the Risk Management Institution of Australasia – Tasmanian Chapter
- Patron of the Moonah Homing Society.

#### **Election History**

First Elected 1991

Current Term Concludes 2013

Elected Deputy Mayor 1996 - 2005

#### **Council Representations as at 30th June 2011**

- Glenorchy Emergency Management Committee (Chair)
- Glenorchy Arts and Culture Advisory Committee (Chair)
- Code of Conduct Committee
- General Manager's Performance Review Committee

#### **Contact Details**

Phone: (03) 6249 1300 (work) (03) 6249 5170 (home)

Mobile: 0417 338 950, 0407 741 355 Email: stuart@stuartslade.com

## Alderman Matt Stevenson



Alderman Matt Stevenson was first elected to Council in 2010. Alderman Stevenson has a background in the finance industry and more specifically in Project Management. In his time in the finance industry he was involved

in the integration of two major credit unions in a local merger and process efficiency and redesign projects. He is currently an Adviser to the Leader of the Opposition.

His professional qualifications and affiliations include:

• Bachelor of Commerce – Major Finance – University of Tasmania

- Studying Master of Economics University of New England
- Certificate 111 Financial Services
- Project practitioner Prince2 certified
- Treasurer Board of Management St Theresa's School

#### **Election History**

First Elected by recount June 2010

#### Council Representations as at 30th June 2011

• Council Audit and Risk Committee

#### **Contact Details**

PO Box 1006, Glenorchy 7010 Mobile: 0466 692 254

Email: matt.stevenson@gcc.tas.gov.au

# Alderman Robert Vervaart



#### **Election History**

First Elected February 2006

# Council Representations as at 30th June 2011

- Glenorchy Planning Authority (proxy)
- Community Road Safety Partnership Program
- Cycling South
- Glenorchy Tracks, Trails and Cycleways Committee

#### **Contact Details**

PO Box 99, Glenorchy 7010 Mobile: 0447 550 104 Email: bob.vervaart@redgroup.net.au

# Attendance at Meetings:

A = reflects the number of meetings held during the time the Alderman held office during the period July 2010 to June 2011.

B = number of meetings attended.

# Council

Alderman	А	В
Branch	14	13
King	14	14
Lowrie	14	12
Lucas	14	14
Martin	14	14
Nielsen	14	14
Pearce	14	14
Ridler	14	13
Slade	14	13
Stevenson	14	13
Taylor	14	14
Vervaart	14	9

# **Glenorchy Planning Authority:**

Alderman	А	В
Branch	25	18
King (proxy)	5	5
Lowrie	25	22
Lucas	25	25
Martin (proxy)	1	1
Pearce	25	24
Taylor (by tenure of Office of Mayor)	25	22
Vervaart (proxy)	5	5

# Workshops:

Alderman	А	В
Branch	13	8
King	13	11
Lowrie	13	10
Lucas	13	12
Martin	13	11
Nielsen	13	10
Pearce	13	13
Ridler	13	5
Slade	13	9
Stevenson	13	12
Taylor	13	13
Vervaart	13	3



# **Council Representations**

Committees, Statutory Authorities and Working Groups: **Note:** Where the position states Mayor or Deputy Mayor these are by tenure of their Office.

Committee	Alderman Representative	Number of Meetings Held	Number of Meetings Attended
Audit and Risk	Alderman Branch	2	2
	Alderman Lowrie	2	2
	Alderman Stevenson	2	2
Brooker Highway Beautification	Alderman Nielsen	5	3
Steering Committee	Alderman Branch (proxy)	0	0
Bucaan Community House Management	Alderman Martin	2	1
Carols by Candlelight	Alderman Pearce	8	8
Code of Conduct Panel	Alderman King	0	0
	Alderman Lowrie	0	0
	Alderman Slade	0	0
Commercial Precincts Parking Strategy	Alderman Ridler	0	0
Community Road Safety Partnership	Alderman Vervaart	5	0
Program	Alderman Martin (proxy)	0	0
Cultural Diversity Advisory	Alderman Martin	6	2
Cycling South	Alderman Nielsen	7	6
	Alderman Vervaart	7	0
General Manager Performance	Mayor	14	14
Review	Alderman Lucas	14	14
	Alderman Ridler	14	14
	Alderman Slade	14	14
Glenorchy Arts and Culture	Alderman Pearce	3	3
Advisory Committee	Alderman Slade	3	3
Glenorchy City Concert Brass	Alderman Martin	0	0
	Alderman Branch (proxy)	0	0
Glenorchy City Council Access	Alderman Lowrie	8	4
	Alderman Pearce	8	7
Glenorchy Community Fund	Mayor	10	10
Advisory Committee	Alderman Pearce	10	10
Glenorchy Emergency Management	Alderman King	3	2
	Alderman Slade	3	3

Committee	Alderman Representative	Number of Meetings Held	Number of Meetings Attended
Glenorchy Gazette Editorial Policy	Alderman Lucas	4	4
Working Group	Alderman Slade	4	3
Glenorchy Planning Authority	See Attendance at Meetings		
Glenorchy Tracks, Trails and	Alderman Nielsen	7	7
Cycleways	Alderman Vervaart	7	3
Glenorchy Tourism Taskforce	Mayor	12	7
	Alderman Lucas	12	6
Goodwood Community Centre Management Committee	Alderman Lucas	11	11
Local Area Fire Committee	Alderman Nielsen	0	0
Moonah Sports Centre – National	Alderman Ridler	9	8
Fitness Southern Recreation Association Committee	Alderman King (proxy)	0	0
Safer Communities	Mayor	8	5
	Alderman Pearce	8	8
Southern Tasmanian Councils Authority	Mayor	6	4
Southern Tasmanian Councils Authority Committee – Southern Integrated Transport Plan	Alderman Taylor	0	0
Southern Waste Strategy Authority	Alderman Ridler	6	6
	Alderman Lowrie (proxy)	0	0
Southern Water	Mayor	2	2
Sport and Recreation Advisory	Alderman Martin	6	3
Committee	Alderman Nielsen	6	6
Team Glenorchy	Mayor	4	3
	Deputy Mayor	4	4
Wellington Park Trust	Alderman Ridler	5	4
Wilkinsons Point/Elwick Bay	Mayor	6	3
Master Plan	Alderman Lowrie	6	4
Youth Task Force	Alderman Branch	6	4
	Alderman Lowrie	5	5
	Alderman Taylor	5	5

# **Alderman Allowances and Reimbursement of Expenses**

Financial year 1st July 2010 to 30th June 2011:

Alderman	Allowance	Reimbursement of travel expenses	Reimbursement of Communications Expenses	Other Costs	Total
Adriana Taylor (Mayor)	\$80,392.26	\$0	\$357.38	\$0	\$80,749.64
Christine Lucas (Deputy Mayor)	\$39,871.69	\$939.85	\$0	\$36.43	\$40,847.97
Jenny Branch	\$23,525.52	\$0	\$0	\$105.00	\$23,630.52
Steven King	\$23 <i>,</i> 525.52	\$0	\$1 <i>,</i> 400.00	\$0	\$24,925.52
Richard Lowrie	\$23,525.52	\$0	\$0	\$0	\$23,525.52
Luke Martin	\$18,552.66	\$0	\$0	\$0	\$18,552.66
Haydyn Nielsen	\$23 <i>,</i> 525.52	\$0	\$0	\$0	\$23,525.52
David Pearce	\$22,969.96	\$324.03	\$0	\$0	\$23,293.99
Peter Ridler	\$23,525.52	\$2,000.00	\$2,000.00	\$10.91	\$27,536.43
Stuart Slade	\$23,525.52	\$752.03	\$1,782.57	\$19.05	\$26,079.17
Matt Stevenson	\$22,969.96	\$0	\$0	\$0	\$22,969.96
Bob Vervaart	\$23,525.52	\$0	\$1,899.41	\$0	\$25,424.93

*The Local Government Act 1993* requires that councils reimburse Aldermen for "reasonable" expenses that they incur in carrying out their duties.

Council's policy on the reimbursement of "communications" expenses sets a limit of \$2,000 as the maximum that Aldermen can claim in any financial year.

Council also set a \$2,000 limit on the amount of travelling expenses that Aldermen can claim in any financial year.

Aldermen Martin, Pearce and Stevenson chose not to accept the annual increase to their allowances in November last year. Alderman Martin also chose not to accept any allowances at all for some weeks.

It is Council's policy that the Mayor be provided with full use of a vehicle and a mobile phone however Alderman Taylor chose not to take either. Council makes only a small contribution to Alderman Taylor's phone costs.

# **COMMUNITY PRECINCT REPORT**

The Community Precinct Committees have continued to develop as important structures for planning and implementing capacity building projects.

Actions undertaken by these groups over the past 12 months include:

# Berriedale/Chigwell

- Has continued to take an active role in the management of the Chigwell Community Garden.
- Members attended presentations by the GASP Project Officer regarding the installation of the boardwalk at Montrose Bay.
- Supported and attended the Bucaan Community House Fair/Celebrate Tasmania Day event.
- Discussed a wide range of traffic issues with Council's Traffic Engineer at a meeting scheduled specifically for this reason.

# Claremont, Austins Ferry and Granton

(This is now an amalgamated Precinct – previously Claremont and Austins Ferry and Granton Precincts)

- Has continued to be involved in the Bridgewater Bridge Replacement Planning Study by hosting a number of community meetings.
- Has continued to take an active interest in Goulds Lagoon.
- Has supported the Claremont Austins Ferry/ Granton Eating with Friends events.
- Held a Celebrate Tasmania Day Event in partnership with Mount Faulkner Scouts.
- Held a Movie Night for Claremont Austins Ferry/Granton residents.
- Held a successful ANZAC Parade with involvement of the schools in the Claremont Austins Ferry/Granton area including Claremont College, together with the scout and guide groups. The event involved the Claremont RSL and included a short wreath laying service at the Village Green.
- Hosted a Celebration of Glenorchy City Council's anniversary of becoming a City at Claremont Village.
- Has continued to support the Claremont Community Library

 Manages and supports the craft classes held at Claremont Hall which are attended by approximately 30 people each week. This group also held a display of craft works produced by members at the Claremont Village Shopping Centre and recognised its volunteer tutors and coordinator at a morning tea.

## Collinsvale/Glenlusk

- Has developed a booklet called "A Drive Through Collinsvale". This booklet has been well received with over 500 distributed.
- Received and discussed the results of a follow up survey conducted to assess community views in regard to transport and the types of development that would be preferred in the area.

# East Moonah

- Held a Halloween Family Fun Day at Benjafield Park with over 1,000 residents attending.
- Continued to hold weekly Craft Sessions during school terms at the Moonah Community Centre and social events during school holidays with 10 to 15 people attending each session.
- Continued to take an interest in the Lutana Woodlands development and maintenance.
- Begun planning for a Christmas Family event at Benjafield Park with involvement of other precincts.

# Glenorchy

- Completed a draft of the "Glimpses of Glenorchy" booklet. The content of this booklet are stories provided by Glenorchy residents.
- Implemented a local community engagement strategy to gauge support for a bus shelter to be installed in Kenbrae Street.
- Provided feedback to Council on the proposed sale of a portion of the Booth Street Reserve.
- Hosted a meeting with the CEO of Southern Water in attendance to provide an overview on Southern Water and to answer questions.
- Held a fundraising supper for the Cancer Councils "Biggest Morning Tea".

## Goodwood

- Held a Christmas Family Fun Day at Giblins Reserve with approximately 200 people attending. This family fun day had a focus on purchasing inexpensive Christmas gifts for family and friends and activities for children. The Goodwood Primary School and Community Houses were involved in this project. The project was undertaken jointly with the Goodwood Community Centre.
- Worked with the Goodwood Community Centre to interview residents of Goodwood to identify the types of activities that they would like to see implemented in their area.
- The Highway Action Group held a number of meetings to discuss how to proceed to ensure safe crossing of the Brooker Highway for residents. This was followed up by meeting with the State Government Minister responsible for the highway to lobby for this type of access.
- Held a "Dogs Breakfast" at the Goodwood Community Centre.
- Have begun planning for Christmas Family Fun Day for Giblins Reserve.

## Rosetta/Montrose

- Members attended presentations by the GASP project officer regarding the installation of the walkway at Montrose Bay.
- Planned and implemented the Your Home, Your Street, Your City project.
- Members of this precinct have been working on the development of a recipe book with members of the Cultural Diversity Advisory Committee.

#### West Moonah

- Held a garden competition and presentation ceremony at Cooinda Park.
- Commenced planning and organising a School Music Concert.
- Used fundraising money to paint hopscotch courts at Springfield Gardens Primary School.
- Held several social events throughout the year.
- Supported the West Moonah Eating with Friends.
- Held a Cancer Council Big Cuppa Fund Raiser.

# Other Activities

- All precinct groups developed work plans at end of 2010.
- A Christmas BBQ was held for all precinct members at Tolosa Park in December 2010.
- Precinct members and Special Interest Register members were invited to participate in a range of community engagement strategies.
- Major changes were made to the operation of the Community Precinct Committees.
- A series of meetings were held with Precinct Office Bearers to discuss the transition to the new model of operation for the community precinct program.
- New operating guidelines were introduced for Community Precinct groups.
- Community Precinct members were provided with information on Council reports of interest.
- The Precinct Executive Group was established and quarterly meetings were held to discuss precinct issues.
- West Moonah and Claremont continued to hold Neighbourhood Watch meetings prior to precinct meetings.
- A number of letterbox drops were undertaken to promote specific events or ongoing projects.



# **Office Bearers**

#### as at 30th June 2011

Precinct	Convenor	Committee Members
Berriedale/Chigwell	Christine Watson	Bernard Henare
		Darrell Vincent
		Keith Wiggins
		Janice Wiggins
Claremont, Austins Ferry and	Jan Dunsby	John Tubb
Granton		Kristie Johnston
		Brian Johnson
		Nerida Clark
		George Burrows
		Myra Woolley
Collinsvale/Glenlusk	Nigel Jones	Chris Jackman
		Malcolm Gregory (part year)
		Daniel Jonas
East Moonah	Val Michalkowski	Chris Reeve
		Ros Sargent
Glenorchy	Bill Judd (part year)	Elizabeth Drake
	Barry Smith (Acting – part year)	Margaret Jabour
		Rodney Squires
		John van Emmerik
Goodwood	Donna Cowen (Acting)	Ruth Calvert
		Freda Downing
		Gary Cowen
Rosetta/Montrose	Pam Harvey	Brian Grundy
		Nola Lenthall
		Spencer Woolley
West Moonah	Phyl Pears	Eddie Andrew
		Cheryl Bluett
		Marette Corby
		Robbie Brimfield

# SPECIAL COMMITTEES REPORT

#### Audit and Risk Committee

The Audit and Risk Committee is a newly formed special committee of Council that has been convened with the following objective.

The objective of the Audit and Risk Committee is to provide independent assurance to the Council on the Council's risk, control and compliance framework, its external accountabilities, including the truth and fairness of its financial statements.

The committee comprises three Aldermen, (Lowrie, Branch and Stevenson) and two independent members of the public who were appointed by Council following an open advertisement for expressions of interest. The two independent members are Mr Nick Burrows and Mr John Hills.

The first meeting of the committee was in March at which the committee appointed its chairman, Alderman Lowrie and discussed its charter, the internal audit of Business Continuity Management, the internal and external audit plans and the risk management plan.

The second meeting, in May, further discussed the committee's charter, agenda format and workplan and also looked at management's implementation of audit recommendations.

All members of the committee attended both meetings.

#### Cultural Diversity Advisory Committee

The Cultural Diversity Advisory Committee was established in 2003 to:

- Provide advice on cultural diversity issues to Glenorchy City Council.
- Raise cultural diversity concerns on behalf of the Glenorchy community.
- Act as a point of consultation on issues regarding Council activities and how they impact on culturally diverse communities.
- Be informed and have input into Council projects.
- Promote access and equity practices and principles to the Council.

• Undertake projects as appropriate.

The Cultural Diversity Advisory Committee is made up of twelve community members, representing the Indian, Serbian, Croatian, Filipino, German, Sudanese, Congolese, Sierra Leone, Lithuanian, Bhutanese and Ethiopian and Italian communities.

During the last 12 months the Committee has been involved in a number of projects and activities including:

- The Committee contributed to the Council hosted Australia Day celebration and Citizenship ceremonies.
- The Committee worked with the Moonah Business Group to host the successful "Moonah Taste of the World" Multicultural Food Festival held in March.
- The Committee has promoted through schools and community groups their availability to give cultural presentations and tell their migration stories. To date 10 members have presented to schools, Community Precinct Committees, Centacare volunteers, the Glenorchy School for Seniors and the Claremont Garden Club.
- The Committee has had the opportunity to provide advice and feedback on a number of Council programs and plans, such as the Positive Ageing Strategy, the Glenorchy Gazette, Commercial Parking Precinct Plan and changes to Environmental Health by-law.
- The Committee is partnering with the Rosetta/ Montrose Precinct to develop a multicultural community recipe book.

## General Manager's Performance Review Committee

This committee meets annually to review the General Manager's performance.

## Glenorchy Arts And Culture Advisory Committee

The Glenorchy Arts and Culture Advisory Committee was established in 2010 to:

• Provide advice to the Council on the development of policy, plans, programs, partnerships, facilities and services in arts and cultural development in Glenorchy.



- Support the implementation of the Cultural Development Policy and the Cultural Plan and other related plans and policies of Council.
- Support Council in the development, promotion and implementation of arts and cultural activities, partnerships, events and opportunities.
- Encourage and facilitate networking of local arts and cultural organisations and artists within Glenorchy.
- Through a working group of the Committee, provide input into the programming and development of the Moonah Arts Centre.
- Through a working group of the Committee, act as an advisory mechanism for the Works Festival.
- Advocate to other levels of Government, business, community and philanthropic organisations for the development of arts and cultural initiatives in Glenorchy.

The Glenorchy Art and Cultural Advisory Committee is currently made up of two Arts/ Cultural Representatives, five Community Representatives and two Aldermanic representatives, Ald Stuart Slade, Chair and Ald David Pearce.

The Committee was established in December 2010 and met informally at an introductory session on 14 December 2010. The Committee has met twice to 30 June 2011 and has commenced a process of developing its vision and work plan.

Two working groups have been established. The Moonah Arts Centre Working Group whose role is to:

- Provide input into the programming and development of the Moonah Arts Centre.
- Review policy and provide input into strategic directions and plans.
- Promote the Moonah Arts Centre and its Programs broadly through:
  - creating awareness through member's networks.
  - promote the MAC as a venue to present arts and cultural activities.
  - promote the MAC as a potential partner organisation for arts projects.
- Provide input into the development of the Annual Program through representation on the Annual Program Selection Panel.
- Identify resource opportunities for the Moonah Arts Centre.
- Advocate for the Moonah Arts Centre and its programs.
- Assist, where appropriate, in practical ways, in the operation of the Moonah Arts Centre and its programs.

The Works Festival Advisory Group whose role is to:

- Pro-actively support and contribute to the creative and/ or community development goals of the Festival.
- Identify and assist in the development of partnerships to assist in the growth of the Festival.
- Bring networks and representation of broader groups and organisations to Festival planning and delivery.

- Promote and advocate the Festival within the general community including the arts and cultural sector.
- Bring specific advice and expertise to the Festival, for example marketing and promotion, fund raising, public relations, arts based skills, arts education etc.
- Advise on and contribute to the formal evaluation of the Festival.

#### Glenorchy City Concert Brass Committee

During 2010 to 2011 Glenorchy City Concert Brass (GCCB) consisted of a Junior Band made up entirely of Under 19 players, a Community Brass Band comprising a mixture of Under 19 players and adults with an aim to compete in D Grade; and our Senior Concert Brass which aims to compete in A Grade.

All three bands competed in the State Championships. The junior and community brass both achieved 1st place in their respective grades while the A grade band came in a close second.

Glenorchy did not compete in the 2011 Australian National Championships, instead choosing to put their resources towards hosting the Tasmanian State Championships in October 2010 and competing in the 2011 Federation of Australian Brass Bands. However, John Mason did represent GCCB at the National Championships and won BBb open solo and Low Tuba Junior solo.

Individuals and small groups also competed in the State Solo and Party competitions. Notable results were achieved in the following sections:

1st in the Junior Quartets

2nd in the under 16 Brass Novice (Stuart Brennan)

2nd in the Under 14 Soprano, Bb Cornet and Flugel horn (Samuel Graudins)

1st in the Under 16 Soprano, Bb Cornet and Flugel Horn (Hettie Adams)

2nd in the under 16 Tenor Horn, Baritone, Euphonium (Stuart Brennan)

1st Junior High Tuba (EEb/F) (John Mason)

1st Open Low Tuba (BBb/C) (Andrew Wooley)

1st Open Bass Trombone (Damian Jones)

2nd Open Tenor Trombone (Duncan Gillespie)

2nd Open Slow Melody (Bernard Plumpton)

1st, 2nd and 3rd in the Open Quartets

2nd in the Open Flugel (David Eaves)

1st and 2nd in the Open Ensemble 5-7 Players

1st in the Open Ensemble 8-12 Players

1st in the Solo Open Tenor Horn (Bernard Plumpton)

Glenorchy achieved 2nd place overall for the Bandmasters Trophy which is a combination of the results in all sections.

In December 2010 Prof David King conducted workshops for a week, culminating in a concert at St David's Cathedral. Sponsorship from the Tasmanian Council for the Arts helped make this possible. Australian born David King is renowned as one of the most successful brass band conductors in Europe, conducting 10 winning bands in the European Brass Band Championships. It was an unexpected pleasure to have David play cornet with the Glenorchy Band at the Glenorchy Carols by Candlelight.

In 2011 GCCB celebrated its 25th anniversary hosted by the Mayor of Glenorchy at the Tattersall's Park Function Centre Elwick.

The band has continued to support community events in Glenorchy, with performances at Australia Day celebrations, Glenorchy Regatta, ANZAC Day marches, Summer Music in Tolosa, Community Chest Fund Raiser and Carols by Candlelight.

The Glenorchy City Concert Brass thanks the Glenorchy City Council for its continued support and we look forward to continuing to represent the City of Glenorchy and provide musical opportunities for young players into the future.

## Glenorchy City Council Access Committee

The role of the Glenorchy City Council Access Committee is to:

- Provide Council with advice on access issues.
- Raise access concerns related to Council's roles and functions on behalf of the Glenorchy community.
- Promote to Council the right of people with a disability to be treated in a manner that enhances dignity, independence and equality of service.

- Be a point of consultation on issues regarding Council activities and how they impact on the needs of people with a disability.
- Oversee Council's Access Action Plan.
- Be kept informed and have input into Council projects in relation to access.
- Assist in the provision of Disability Awareness Training to Council officers, committee members and other identified groups where appropriate.
- Organise events celebrating the achievements of people with a disability.
- Assist in the development of policies and procedures relating to access.
- Provide advice to other levels of Government on access issues.

During the past 12 months the Committee has been involved in:

- Continuing the implementation of the Access Action Plan.
- Providing advice to Council officers and elected members on access issues.
- Providing advice to developers on development applications lodged with Council.
- Identifying barriers to access in Glenorchy.
- Assisting with the development of an Accessible Information Policy for Council.
- Hosting a BBQ for International Day for People with a Disability.
- An access audit of Charles Street.
- Prioritising the list of access issues that have been identified.

## Glenorchy Emergency Management Committee

Committee membership includes: Alderman Stuart Slade (Chairman), Alderman Steven King, Geoff Marsh/lain Burns (SES), Gary Armstrong (DHHS), Inspector John Arnold (Police), Lindsay Suhr (Volunteer Fire Service), Peter Berry (Tas Ambulance Service), Stuart Lovell (Deputy Municipal Emergency Coordinator), Hugh Jones (Tas Fire Service), Kim Macgowan (Hobart District Nursing Service), Emilio Reale (GCC), Jill Sleiters (GCC Community Recovery Coordinator) and Greg French (Municipal Emergency Coordinator). During this period the committee met on three occasions, the 8th July 2010, the 20th December 2010 and the 9th June 2011.

Activities of the Emergency Management Committee included:

- Reviewed and approved the Glenorchy Emergency Management Plan in accordance with the new Tasmanian Municipal Emergency Management Guidelines.
- Received briefings from the Tasmania Fire Service on the predictions for the forthcoming summer fire seasons and debriefs on past bushfire incidents.
- Received briefing on the training of staff in: participation in the national counter terrorism exercise, participation in the Tasmania Fire Service "Round Up" discussion exercise based on a catastrophic bushfire scenario, and Mt Macedon training course for an Environmental Health Officer.
- Discussions with Tasmania Fire Service on the establishment of Community Fire Refuges and Neighbourhood Safer Places.
- Continued to support the Southern Regional Volunteer SES Unit and received briefings on the activities of this unit.
- Received approval to a funding application for a flood early warning system and mass evacuation plan for the Glenorchy CBD and surrounding areas. A tender specification for this project has been prepared and it is anticipated that this project will take place in late 2011.
- Submitted an application for funding for emergency back up power supply for the Derwent Entertainment Centre as this facility has been identified as major regional infrastructure with multiple potential uses in a significant emergency event.

# Glenorchy Tracks, Trails and Cycleways

The Glenorchy Tracks, Trails and Cycleways Committee current membership comprises Alderman (2), staff (5), community members (6) and representatives from CyclingSouth and the Glenorchy Police. Aldermen currently representing Council on the Committee are Alderman Haydyn Nielsen (Chairman) and Alderman Bob Vervaart.

The committee meets bi-monthly and during the past year met on six occasions.

The committee actively participates in recreational, educational and community cycling activities and is committed to co-ordinating and promoting cycling as a safe recreational experience.

The major achievements during the year have been the contribution to the implementation of the Hobart Regional Arterial Bicycle Network Plan, the development of the Hobart Regional Mountain Bike Plan, the implementation of the Glenorchy Bike Strategy – Action Plan, maintaining the CyclingSouth offices at Glenorchy Pool and participating in State Bike Week, Ride to Work Day, Super Tuesday bicycle counts and the promotion of the Glenorchy Mountain Bike Park as a tourism/recreational opportunity. The InterCity Cycleway continues to be maintained by Council and is well supported by our walking and cycling communities.

Members of the Committee have been active on regional committees with CyclingSouth co-ordinating regional funding applications.

A funding application for the development of a criterium circuit at Tolosa Park has been successful and works are to proceed by November 2011.

Works have progressed in providing infrastructure to existing pathways and works are progressing on the Elwick Bay foreshore path.

# **Glenorchy Visitor Taskforce**

The Glenorchy Visitor Taskforce is Council's special committee for tourism and it was involved in a broad range of visitor focused activities during the 2010/2011 financial year, which included the following major activities:

- Further progression of the implementation of the Main Road Corridor Visitor Attraction Strategy, which aims to capture independent travellers from the Brooker Highway to utilise goods and services from Main Road Corridor businesses.
- Commenced operation of a Visitor Information Centre at the Derwent Entertainment Centre.

- Installation of new panels for the Montrose Bay Visitor Information Pavilion.
- The presence of a staffed visitor information desk at this year's Taste of the World festival.
- Conducted the AGM of the Taskforce at St Matthew's Church electing new industry representatives to the Taskforce.

# Glenorchy Youth Task Force (GYTF)

The Glenorchy Youth Task Force currently consists of young people aged between 13 and 24 years.

The group continues to develop its role in consulting with young people to determine the needs and issues relating to them and the Glenorchy Local Government area, and to represent these needs, issues and views to Council and other decision-makers.

The GYTF currently has good representation from specific population groups including young people with disabilities, young people at risk, and young people from culturally diverse communities.

# Activities undertaken by the GYTF in 2010/2011 have included:

#### • Personal and Team Development Annual Camp

This two-day camp provided the opportunity for the group to review their 2010 work plan and to identify, prioritise and develop their 2011 work plan. Priority Issues as identified by the GYTF to focus on for 2011 are Personal Safety and Safety in public places, Mental Health, Youth Image and Boredom.





#### • Support of other Youth Task Forces and Events

The Glenorchy Youth Task Force has been a strong support for other youth participation networks including the Young Women's Multicultural group and the Against the Odds Youth Task Force. They have been involved in the organisation of local events for National Youth Week, National Drug Action Week, and White Ribbon Day.

#### • Gig in the Gardens (GIG)

The GIG is an alcohol and drug free event that is organised to provide positive entertainment for young people, to improve community relationships and youth image. The primary aim of the GIG is to provide young musicians with an opportunity to showcase their talents in a public place. The event has now been conducted for twelve years and is a major project of the GYTF.

#### • Safe Summer Service Expo

Gig 2010 also included services from the youth sector to provide education and resources to young people and the community on a range of health and wellbeing issues during a time that is recognised by service providers as a potential high-risk activity summer time period.

#### • MY Voices Multicultural Youth Forum.

The GYTF in partnership with the Migrant Resource Centre planned and delivered a conference for over 130 young people from across the state.

The forum aimed to bring young people from migrant and refugee backgrounds together to discuss key challenges for them and to present an opportunity to engage in sharing their culture, experiences and ideas in a constructive and supported environment. A further key objective of the forum was to initiate the development of a stronger multicultural youth advocacy network in Tasmania and to help connect the voices of young people with service providers, local and state government as well as non-government organisations.

The GYTF continues to develop and grow in confidence to raise and actively facilitate responses to youth and community issues and needs on a city wide basis.

# Safer Communities Committee

The Safer Communities Committee is a special committee of Council that meets monthly with the aim of:

- Involving members of the community in working groups to address crime prevention and community safety issues, developing an extended understanding of workable solutions in the community.
- Serving the community of Glenorchy by acting upon/responding to the issues identified through community consultation.
- Encouraging accurate, relevant and educative information to the wider community regarding crime prevention and community safety issues.
- Providing directional guidance for short-term strategies through facilitation and leadership of small working groups.

The Safer Communities Committee has representation from Aldermen, Young People, Tasmania Police, Pensioners Association, Community Precincts, Metro Tasmania, Access Committee, Glenorchy Scooter Group, Neighbourhood Watch, schools and colleges, Department Infrastructure Energy and Resources, people from culturally and linguistically diverse backgrounds, non government organisations, business and Council staff. The Safer Communities Committee members disseminate and gather information through the groups they represent, as well as the wider community, and are responsible for developing action campaigns to address crime prevention and community safety issues identified by the community of Glenorchy.

During the past 12 months major activities of the Safer Communities Committee included:

Coordination of the Junior Neighbourhood Support Program (JNSP). 16 primary schools in Glenorchy participated in the program culminating in a gala presentation day with over 200 students, family and services in attendance. The aim of the program is to promote a sense of pride, safety, community spirit and leadership in students within their wider school community.

Conduct of the Glenorchy Operation Bounce Back vehicle theft crime reduction program. Through Operation Bounce Back Council has received funding to implement a range of innovative, multifaceted highly visible community education and awareness projects aimed at reducing the incidence of motor vehicle theft.

Glenorchy has experienced a 40% reduction in motor vehicle theft over the past 7 years of delivering the Operation Bounce Back program.

Development of an innovative young driver's road safety initiative targeting issues related to speed, alcohol and driver distraction.

Review and update of council's City -Wide Safer Communities Strategy.

The Safer Communities Committee has identified eight (8) priority issues and has developed a 2011/12 Safety in Action Plan.

The committee will continue to take a leadership role with the further development and implementation of strategies over the next 12 months.

Priority issues identified for action during 2011/12 include:

- 1. Safety in public places Personal Safety
- 2. Road Safety
- Issues related to Sexual Assault 'Technology' Social Networks
- 4. Fear of Crime Fear of Reporting Crime Unreported Crime
- 5. Business Crime
- 6. Graffiti, Vandalism and Litter
- 7. Motor Vehicle Theft and Burglary
- 8. Drugs and how it links to Crime

A number of initiatives have been developed, implemented or are ongoing in response to the priority issues and they include:



- Establishment of the Northgate/Police/Safer Communities youth and community issues working group.
- Completion of the Glenorchy City Graffiti Management Plan.
- Ongoing representation and development of road safety initiatives through the Glenorchy Community Road Safety Partnership Committee.
- Seventh Operation Bounce Back (OBB) Vehicle Theft Reduction Program funded by the National Motor Vehicle Theft Reduction Council.
- The OBB initiative has involved the distribution of 100 free fully installed engine immobilisers to Glenorchy residents who were victims of vehicle theft or owners of older at risk model vehicles.
- Screening of the 3 x 30 second vehicle theft advertisements at both Glenorchy and Rosny Village Cinemas as part of a multi media public awareness campaign aimed at reducing the risk of being a victim of motor vehicle theft.
- Conduct of public awareness campaign on commercial radio.
- Operation Bounce Back "reduce the risk of motor vehicle theft" poster on the back of Metro Bus.
- Tackling vehicle theft through public awareness and education days conducted in partnership

with Glenorchy Police and Neighbourhood Watch at Northgate Shopping Centre. Over 500 vehicle theft information tool kits distributed to the public.

A major focus for the Safer Communities Program for the past 12 months has been the ongoing work of the Glenorchy Business Crime Working Group.

A number of actions were implemented as a result of a survey of over 1200 businesses.

Actions included the conduct of six crime prevention seminars for business – seminars topics included personal safety/threat and intimidation, robbery/armed robbery, shop lifting/stealing and safer by design.

Strategy to improve communication/reporting by business to police (Glenorchy Station) with the development of the 'Mind Our Business' – 'Wide Eyes Business Crime Dies' email reporting system and the 'Need Police Assistance Phone 131 444' contact sticker.

Conduct of a follow up survey to identify current business crime trends and to evaluate the effectiveness of strategies implemented by the Glenorchy Business Crime Working Group.

The working group has agreed to continue implementing a range of initiatives during 2011/12.

#### Sport and Recreation Advisory Committee

Established by the Council in May 2009.

#### **Role of the Committee**

- Increasing marketing and promotion of existing recreation opportunities.
- Working with other health and community providers to promote the benefits of physical and social recreation to residents.
- Coordinating the collection of demand data on recreation and sport.
- Distributing information on recreation opportunities to ensure maximum community exposure.
- Collaborating with existing groups and services to maximise use of community facilities.
- Developing regular dialogue with sport and recreation providers and stakeholders.

#### **Purpose of Committee**

- Provide Glenorchy City Council with advice on community concerns, expectations and needs regarding the effectiveness of recreation, sport and leisure services within Glenorchy, particularly those concerning barriers to participation, use of facilities and promotion of activities.
- Raise sport and recreation concerns on behalf of the Glenorchy community.
- Promote physical activity practices, principles and participation opportunities within the broader Glenorchy Community.
- Be a point of consultation on Council's sport and recreation activities, facilities, projects and policies,
- Provide community input and monitor the implementation of the Council's Recreation Plan 2008-2013 and promote the successful actions and achievements resulting from the plan.
- Establish networks of local sport and recreation providers and assist in the co-ordination and dissemination of sport and recreation information particularly in relation to funding and resource sharing.
- Assist in the, marketing and promotion of local sport and recreation opportunities and in the coordination of specific identified activities and special events.
- Undertake projects as appropriate.

Chaired by Tony Fulton AM, the Committee has held 6 bimonthly meetings and has:

- Conducted the combined "Glenorchy Walk" event during "Get Walking Tasmania" month and a combined walking and activities event for all the Glenorchy Heartmoves and Heart Foundation Walking participants.
- Conducted a Club Chat Education Forum for Club Administrators on the topic of Harassment free sport.
- Met with the Football Federation of Tasmania, Southern Region National Fitness Association and the Claremont Golf Club to discuss their plans for future developments.
- Established the Glenorchy Sport Roll of Honour and is currently seeking sponsorship to launch it by the end of 2011.

# **ORGANISATIONAL STRUCTURE**

The following departments form the management structure of Council. The flat organisational structure sees 6 key areas of Council structured into customer focused work teams. All areas are responsible to the General Manager for performance and to the Council for the achievement of strategies and compliance with budgets.

Corporate decisions are made by the Executive Leadership Team of the Council, which consists of the General Manager, and the Managers of each of the 6 departments.





# **DEPARTMENT OBJECTIVES/ACTIVITIES**

# **City Assets Department** Objective

The City Assets Department has the overall responsibility to work with the community to facilitate the cost effective provision and maintenance of the transport, stormwater, property and recreational services within the City of Glenorchy.

#### Activities

The major functions include:

- Information and advice to customers on the City's transport, stormwater, property and recreational assets
- Survey information and detail to internal and external customers
- Managing the design and construction of the capital works program
- Managing the City's transportation and parking facilities
- Managing the City's parks, reserves, sportsgrounds and buildings
- Managing the maintenance of the transportation, property and recreational assets
- Managing the City's stormwater system including creeks and rivers
- Provide engineering advice to Planners considering developments within the City
- Provision of road safety initiative

# **Community Development Department** Objective

The Community Development Department is responsible for the planning, development and delivery of a range of community services and programs which provide for the health, safety and well being of the Glenorchy community.

#### Activities

The major functions are:

- Management, planning and administration of the department
- Aged and Disability Services planning and service delivery:
  - Glenorchy Aged Care Packages
  - Access Program
- Arts and Cultural Development planning and service delivery incorporating:
  - The Moonah Arts Centre
  - Community Cultural Development Program
  - Glenorchy Art and Sculpture Park (GASP) planning and development
- Children's Services planning and service delivery incorporating:
  - Berriedale Child Care Centre
  - Benjafield Child Care Centre
  - Family Day Care
- Community Development and Social Planning
- Community Participation planning and service delivery incorporating:
  - Development of Community engagement mechanisms and strategies
  - Community Precinct Program
- Safer Communities planning and development
- Sport and Recreation Development
- Volunteer Program
- Youth Services planning and service delivery incorporating:
  - Youth Development
  - Youth Participation
  - Glenorchy Youth Task Force

# **Corporate Services Department** Objective

The Corporate Services Department has the overall responsibility for facilitating organisational development and people and risk management through the Human Resources Section; supporting the organisation's use of information technology and information management through these sections; and provides quality management and financial accounting services to the organisation and its employees through the Finance Section.

#### Activities

The major activities include:

- Strategic Human Resource management
- Employee Relations
- Risk Management
- Resource development
- Revenue services, Financial Governance
- Financial Performance and Reporting
- Acquisition, installation, implementation and support of IT systems
- Records management, Intranet/Internet services, Infoline, and GIS services

# **Environment, Planning and Development Department** Objective

The objective of the Environment Planning and Development Department is to improve the quality of life of our Community, improve efficiency and equity in land use and planning, and preserve and enhance the natural and built environment for the benefit of current and future generations.

# Activities

The major activities include:

- Animal Management dogs and other animals
- Environmental Health public health surveillance, environmental management

and pollution control, food premises, immunisation

- Waste Management refuse collection, recycling, landfill operations
- Building and Plumbing services building and plumbing surveillance and enforcement
- Planning strategic and statutory land use planning, heritage, development infrastructure, Planning Scheme review

# **Governance and Performance Department** Objective

The Governance and Performance Department and the General Manager oversee the effective running of the organisation.

## Activities

The major activities include:

- Providing advice and support to Aldermen in fulfilling their role
- Development, updating and monitoring of the Community Plan
- Development of the organisation's Strategic Plan
- Development of the Annual Plan
- Monitoring the performance of the organisation
- Co-ordination of Council meetings and agendas
- Implementation of the policies and decisions of Council
- Co-ordination of individual departments in achieving corporate goals
- Management of the corporate activities, e.g. budgets, operational and strategic plans
- Responsibility for the effective operations of the Council and the organisation
- Management of the community liaison, public and intergovernmental relations activities of Council including preparation of the Glenorchy Gazette
- Management of Council's resources and ensuring proper HR policies and procedures are in place



- Co-ordination of the biennial Council elections
- Management of Customer Complaints
- Facilitation of economic development activities throughout Glenorchy
- Management of the Derwent Entertainment Centre
- Centralised Customer Service

# Works and Services Department Objectives

The Glenorchy City Council's Works and Services Department is located at the Glenorchy Work Centre in Vieste Drive. The majority of Council's construction, maintenance, operational and contract works on infrastructure assets is undertaken or coordinated by this department through its workforce of construction and maintenance employees, their works coordinators and contractors. The department is also responsible for the management, scoping and investigations for many capital works projects in conjunction with the City Assets Department, including contract management and asset performance, condition assessment and monitoring service functions.

Management of contracts and contractors working for other Utilities through Road Opening Permits is also undertaken from the Works Centre. Supporting these activities requires an administration office, public reception, store, workshop plus a large range of plant and equipment and associated yard facilities.

Glenorchy City Council's Work Centre is a major employer in the city. Training of construction and maintenance employees, development and retention of skills has been an ongoing challenge continuing throughout the 10/11 year. Early in 2011 a number of additional staff were employed in the Road Construction and Parks and Recreation Programs in line with the strategy to increase expenditure in Council's infrastructure budgets to close the gap of depreciation. Council continues to support the engagement of trainees to ensure a perpetual succession of trade skills in all areas of the department. Trainees are currently employed in the Roads Construction and Maintenance, the Stormwater and the Fleet and Workshop Sections.

#### Activities

- Maintenance of all roads footpaths, bridges, car parks, public reserves, parks and playgrounds, sports grounds and natural areas
- Maintenance of all Council owned buildings
- Capital construction works for roads, stormwater services, reserves and specific property infrastructure and buildings
- Payroll, occupational health and safety, works and account distribution and other administration services for the activities of the outside workforce
- Phone and reception services to business for performance of all infrastructure assets
- Provision of efficient store, workshop and all necessary fleet management for plant, vehicles and equipment to serve the needs of the workforce
- Coordination and reporting on works undertaken by the Work Centre on behalf of other departments
- Administration of all contracts for services and materials supplied as part of infrastructure and facilities construction and maintenance
- Compliance administration associated with Road Opening Permits for the maintenance and construction activities of other utility providers within Council assets
- Management and administration of Council's security and after hours services

# **KEY OUTCOMES FOR 2010/2011**

The following information describes the key outcomes for the 2010/2011 financial year. The actions identified are from the Glenorchy City Council Strategic Plan 2010 to 2015 and each action is identified with a Strategic Plan reference. The layout of the following pages is based on the structure of the Strategic Plan.

- Community
  - Working with and for our community
- Economy
  - Developing prosperity, innovation and jobs
- Environment

- Protecting our quality of life now and in the future

#### Governance

- A sustainable, best value organisation

The key outcomes are a brief summary of the Council's main achievement in respect to each action.

# COMMUNITY – Working with and for our community

# Plan for and benefit from the opportunities associated with population change

#### Strategy:

1.1.1 Develop and implement a plan which addresses the opportunities and challenges arising from an ageing population.

# **Key Outcomes**

The Glenorchy Positive Ageing Strategy was adopted by Council in December 2010. The strategy was officially launched at a community celebration in March 2011 which was attended by older residents, service providers and Government representatives. Council has appointed a Community Development Officer – Positive Ageing to implement the strategy.

# Provide opportunities that address social disadvantage

#### Strategy:

**1.2.2** Advocate for a wide range of education opportunities.

#### **Key Outcomes**

Glenorchy Council has been working in partnership with Anglicare Tasmania to develop and implement an early intervention education package for young people to prevent problem gambling and to increase mental health resilience skills. The project has been funded by the Tasmanian Community Fund. The Against the Odds Training Manual was launched in May 2011 and the program has been delivered to a group of Year 9 students at Montrose Bay High School. The program will be delivered through all Glenorchy Secondary Schools by the end of 2011.

Council has continued to implement the Steps to the Future Family Literacy and Education Program for young mothers. This project has received funding for 3 years from the Tasmanian Community Fund. The project has to date worked with 224 young mothers and 289 children. Over 40 individual programs have been conducted over the first 18 months of the project and there are currently 15 young mothers undertaking longer programs including Certificate 2 in Skills for Work. As a result of Steps to the Future participants have reported personal change as a result of the project including improvements in communication, parenting skills and motivation to engage with the community.

# Strategy:

# **1.2.4** Develop and implement an early years strategy for the City.

# **Key Outcomes**

Consultation has been undertaken with the Early Years Strategy Steering Committee, service providers and community representatives to assist in the drafting of



key issues, outcomes and strategies for the Glenorchy Early Years Strategy. A community engagement strategy on the draft document will be implemented in the first half of next financial year.

# Encourage a strong, diverse and inclusive community

#### Strategy:

1.3.1 Foster and support community cultural events and projects which celebrate Glenorchy's cultural diversity and build identity, inclusion and City pride.

## **Key Outcomes**

Council has continued to implement a range of cultural events and projects at a local and community wide level. Annual events including Carols by Candlelight was staged on December 11 2010 in partnership with the Glenorchy Lions Club and with sponsorship from Bendigo Bank. The Summer Music in Tolosa Park program has continued with jazz, brass, rock and country music concerts. The annual Symphony Under the Stars was unfortunately cancelled due to inclement weather. Funding was obtained through the State Government Community Capacity Building grants program and the Artist in Schools initiative for a youth digital arts project. Workshops have commenced with students from New Town High School. The Moonah Taste of the World Festival included a visual design project, funded through Festivals Australia. Artists were engaged to design and create marguee covers and banners which featured images of local community people from diverse cultural backgrounds.

The Moonah Taste of the World Festival was held in March 2011 in Harmony Week. It is estimated that over 5,000 people attended the event and feedback from stall holders, performers, sponsors and festival goers was overwhelmingly positive.

## Strategy:

# **1.3.2** Support and promote opportunities for participation in the arts.

## **Key Outcomes**

In excess of 8,500 participated in the annual program of events at the Moonah Arts Centre. The program consisted of exhibitions, concerts, workshops, special events, and holiday activities in the June and September school holidays.

Funding was obtained from Arts Tasmania to support the Moonah Arts Centre program specifically for the inclusion of a Korean Theatre Performance during 10 Days on the Island, a first anniversary exhibition following on from the "There's going to be a wedding" project in 2010 and continuation of the focus on digital arts workshops for young people.

Construction of the GASP Boardwalk at Elwick Bay has been completed through funding from the Commonwealth Government Regional Community Local Infrastructure Grant Program. GASP has been established as a not for profit company limited by guarantee and all board positions have been filled. A grant from the Myer Foundation has enabled a capital fundraising plan for the future development of GASP to be developed by a specialist consultant.

#### Strategy:

# **1.3.3** Ensure Glenorchy's infrastructure facilitates community access for all.

## **Key Outcomes**

Disability Awareness Training has been provided to 85% of Council staff who have been identified as priority staff to undertake the training. An accessible information policy has been adopted in relation to written information provided by Council. Council has received funding through the Commonwealth Department of Families, Community, Housing and Indigenous Affairs to undertake access improvements to KGV which will result in the creation of an accessible path of travel throughout the whole facility.

#### Strategy:

1.3.4 Maintain Council's leadership in youth participation through ongoing development of its youth participation model and engagement with young people from specific population groups.

## **Key Outcomes**

The activities of the Glenorchy Youth Task Force are detailed in the special committee reports.

Council has continued to support the development of the Young Womens Multicultural Group as a key consultative mechanism for young women from culturally diverse backgrounds. The group consists of young women from Burma, Iran, Afghanistan, Sudan, and Nepal and meetings are held fortnightly at the PULSE Youth Health Centre. This venue assists in familiarising the young women with health services and options for their health and wellbeing. Council has received a grant of \$10,000 from the Department of Immigration and Citizenship to facilitate a Multicultural Young Women's Leadership program.

#### Strategy:

**1.3.5** Partner with other stakeholders to address gaps in services to the community and identified population-groups.

# **Key Outcomes**

The Youth Action Network Glenorchy (YANG) continues to meet on a monthly basis with around 22 members representing key youth and community services. A major focus of YANG for the past 12 months has been on youth at risk in education, child protection and youth justice. The group prepared a submission to the consultation paper on setting an agenda for children and young people in Tasmania. YANG has also supported the establishment and operation of the Glenorchy Suicide Prevention Network including training community members around suicide awareness and prevention. The group has also worked with Council on the delivery of the 2011 National Youth Week event at the Village Green in Claremont.

Both the Glenorchy Agency Interaction Network (GAIN) and Linkages have also continued to meet to address the needs of children and families and older people respectively. Key actions of these groups over the last 12 months include the planning and conduct of Dads Day Out; a forum on strategies to engage families in Launching into Learning programs and early years programs, and Seniors Week activities.

## Strategy:

#### 1.3.7 Maintain Council's leadership in community consultation and participation processes.

#### **Key Outcomes**

The new operational model for Precinct Committees has been fully implemented including the conduct of Precinct Executive meetings with Council officers on a quarterly basis. Significant progress has been made on the establishment of the Glenorchy Matters Community Panel with over 360 residents now registered. The first survey of panel members will be conducted in the first quarter of the next financial year.
#### Strategy:

1.3.8 Build community capacity in local areas to enhance neighbourhood relationships and promote community pride, belonging and connectedness.

#### Key Outcomes

Support was provided to a number of projects and events including the Goodwood Get Crafty Family Day; the East Moonah Halloween Family Fun Event; the Glenorchy Precinct "Special Stories from Your Neighbourhood"; the Chigwell Community Garden; "Walk through Collinsvale" information brochure; Claremont Cycleway Clean Up; development of Rosetta Montrose "Your Home, Your Street, Your City Project" and the Intercity Cycleway Information brochure.

#### Strategy:

#### **1.3.9** Promote volunteerism within the City.

#### **Key Outcomes**

The Volunteer Centre has continued to provide support to volunteers and voluntary organisations through the Community Office and the volunteer referral service. The Community Volunteer Program has continued to provide services to frail aged residents with gardening services continuing to be in high demand.

The Glenorchy Volunteer Awards were held during National Volunteer Week on May 12 at the Derwent Entertainment Centre. Over 120 individuals were recognised for their volunteer work. Sponsorship for the event was provided by Bendigo Bank.

#### Strategy:

1.3.10 Partner with other stakeholders to implement crime prevention, community safety and fear of crime initiatives, in consultation with the community.

### **Key Outcomes**

16 Council staff have now completed training in Crime Prevention Through Environmental Design. A group of these trained staff meet bi-monthly to provide advice on Council works and on development applications received by Council.

# Support and improve the independence, health and well-being of the community

#### Strategy:

1.4.1 Partner with governments and nongovernment organisations to improve the health and wellbeing of the community.

#### **Key Outcomes**

Council has received a grant of \$703,607 from the Commonwealth Department of Health and Ageing under the Healthy Communities initiative. This grant will enable Council to offer a range of programs across the City focused on improving physical activity participation rates and health and wellbeing outcomes for our residents.

#### Strategy:

### **1.4.2** Promote, implement and monitor public health standards.

#### **Key Outcomes**

Council registered and audited the following premises:

Food Businesses	351
Places of Assembly	42
Public Health Risk Activities	10
Regulated Systems (Cooling Towers)	7
Water Carters	2

Council also provided a comprehensive immunisation service for infants and children at schools within the city. Details of these programs are provided in the "Public Health Statement" elsewhere in this report.



#### Strategy:

1.4.3 Promote recreational activity by maintaining and improving facilities and assisting access to funding for sporting and community groups.

### **Key Outcomes**

The Glenorchy on the Go E-Newsletter continued to be distributed on a regular basis to a mailing list of around 300. The Glenorchy Sport and Recreation Advisory Special Committee has established a Glenorchy Sporting Roll of Honour.

#### Strategy:

1.4.4 Encourage healthy lifestyles through participation in active and passive recreation.

#### **Key Outcomes**

15 Heart Foundation Walking Groups are now based within the City. 5 Heart Moves programs have operated over the past year with one of these groups made up of members of the Bhutanese community. The Growing Old and Living Dangerously program for people aged 50 and over has continued to attract people to the "come and try" sessions. The Mobile Activity Centre program has run 5 primary school and 3 community sessions each with support from Tasmania Police.

#### Strategy:

1.4.5 Maintain quality, affordable services for the community, including child care and Glenorchy Aged Care Packages.

### **Key Outcomes**

All Council's Children's Services have continued to operate in accordance with all current licensing standards. Significant work has been undertaken in preparation for the new National Standards which will be introduced in 2012.

The Glenorchy Aged Care Packages program has continued to provide services to a changing client base of 27. The annual client satisfaction survey conducted in June showed a very high level of satisfaction with the support services provided.

### ECONOMY – Developing prosperity, innovation and jobs

# Attract, promote and support growth in the local business, industrial and residential sectors

#### Strategy:

2.1.1 Support the retention of existing business and the attraction of new business to the City.

#### **Key Outcomes**

Undertook the Annual Survey of Business 2011, prepared the Survey Report, presented results and comments to relevant Council departments and Aldermen. 53 of those surveyed indicated a desire for additional contact from Economic Development staff and this has formed the basis of the 2011/2012 Business Visitation Program.

#### Strategy:

2.1.2 Promote the City as an attractive place to invest and do business.

### Key Outcomes

The business attraction prospectus for use in the Business Attraction Program and the new business welcome kit for presentation to new businesses in the City were prepared. Three opportunities were identified to fill gaps in the City's retail mix and in connection with new vacant premises - one opportunity has been pursued. Assistance in the identification of potential sites and provision of data was provided for one potential new development.

#### Strategy:

2.1.3 Promote investment by capitalising on the City's infrastructure.

#### **Key Outcomes**

The Main Road Corridor Master Plan working group met regularly and continued its oversight of the recommendations contained in the Working Group Response Report (December 2006).

Following Council decision, the Brooker Highway Frontage Area Site was offered for a lease term of 99 years. The Request for Proposals (RFP) was advertised with submissions closing 29 July 2011.

#### Strategy:

2.1.4 Partner with others to promote economic development in the City and the Region.

### **Key Outcomes**

Council formally endorsed the regional land use strategy.

Participated in Southern Tasmania Council's Association (STCA) Regional Tourism and Economic Development Networking Group to consider regional tourism governance models and supported the Tourism Tasmania funded initiative to develop a three year action plan for Southern Councils to help create a stronger network of sustainable Local Tourism Associations. Participated in the STCA working group assembled to prepare the draft southern council response to the draft Tasmanian Economic Development Plan.

#### Strategy:

2.1.5 Foster business development and strengthen networks by promoting business events.

### **Key Outcomes**

Partnered with the Moonah and Glenorchy Business Association (MGBA) to deliver business training and development programs identified in the Survey of Business 2011 and Economic Development Action Plan.

MGBA has been requested to facilitate or arrange training for the Glenorchy businesses identified in the Annual Survey of Business 2011. Training needs identified are in the areas of Marketing, Occupational Health and Safety, Business Planning, Advertising, Customer Service, Utilising the Internet, Recruitment, Visual Merchandising, Budgeting and Cash Flow Management.

## Facilitate sustainable employment opportunities for our community

#### Strategy:

2.2.1 Grow jobs through education and training.

### **Key Outcomes**

Council supported four "Business Grow Online Workshops" for business In partnership with MGBA, and they were presented by Business and Employment. An average of 24 business people attended the workshops.

## Realise and grow the potential of tourism in the City

#### Strategy:

#### 2.3.1 Increase visitation to the City.

#### **Key Outcomes**

The Glenorchy Visitor Task Force met monthly to evaluate and monitor progress of its visitor attraction strategies. State government approvals are awaited for signage and branding associated with the Main Road Corridor Visitor Attraction Strategy.

The Montrose Bay Visitor Information Pavilion was completely refurbished and the Glenorchy Gateway Visitor Centre was established at the Derwent Entertainment Centre.

#### Strategy:

**2.3.2** Promote the City as a venue for major events and conventions.

#### **Key Outcomes**

Crafted the basis for the development and implementation of a Major Attraction Strategy.

#### Strategy:

2.3.3 Market and promote entertainment and events within the City.

#### **Key Outcomes**

There were 63 events (106 event days) at the Derwent Entertainment centre this year. Attendances were up from last year's 133,810 to 154,115 with the Dance Eisteddfod (23,500) and Cirque du Soleil's Saltimbanco (23,000) being the outstanding crowd pullers.

### ENVIRONMENT – Protecting our quality of life now and in the future

## Value, protect and benefit from our unique natural environment

#### Strategy:

3.1.1 Protect the City's natural values including the City's vegetated hill faces, streamside areas, urban bushland reserves, Wellington Park and the Derwent River and foreshore.

#### **Key Outcomes**

Actively involved in projects involving the Derwent Estuary Program and Wellington Park Management Regulatory Awareness Program and Maintenance Co-ordinating Committee.

#### Strategy:

**3.1.2** Minimise the risk of any adverse effect on the environment.

### **Key Outcomes**

Reviewed Derwent River water quality data from last summer and this revealed that Windermere Beach has failed the primary contact criteria and is now to be classified as suitable for secondary contact. New signs are to be erected to reflect this change.

# Create a vibrant place, full of character, where people want to be

#### Strategy:

**3.3.1** Provide an animal management service which promotes the amenity and safety of the community and animal welfare.

#### **Key Outcomes**

A total of 8,569 dogs were registered in the city and of these 67% were desexed. 721 service requests were recorded during the year.

Council staff participated in a microchipping day for animals held at the Moonah community centre and this was a very popular event due to the introduction of compulsory microchipping for dogs required after the 1st July 2011.

#### Strategy:

3.3.3 Improve the quality, design and appearance of the City's buildings and public spaces.

### **Key Outcomes**

Infrastructure budget reflected the spends required for asset renewal and maintenance as per the financial sustainability model.

Construction of the Glenorchy Art and Sculpture Park boardwalk and associated foreshore paths well underway.

#### Strategy:

3.3.4 Meet appropriate service levels to manage Council infrastructure.

### **Key Outcomes**

Infrastructure budgets were implemented to ensure service levels could be maintained, particular emphasis was given to increasing funding in line with growth and inflationary pressures.

#### Promote high quality sustainable development of Glenorchy

#### Strategy:

3.4.1 Manage the orderly growth of the City in a way which maximises the take-up of existing infrastructure capacity.

#### **Key Outcomes**

Implemented planning scheme provisions which control the orderly release of land.

Commenced investigation of viability of applying community asset charges for stormwater infrastructure.

The Planning Scheme Review Project has seen the Council endorse the regional land use strategy and make formal submissions on Planning Directive Numbers 1 (common template) and 4 (single residential provisions). Submissions have also been made on the statewide planning codes. Once the Tasmanian Planning Commission endorses the planning codes, staff will be in a position to draft a new Planning Scheme and at that stage there will be considerable public consultation.

#### Strategy:

3.4.2 Ensure the construction and maintenance of safe and healthy buildings through compliance with building and plumbing codes.

### **Key Outcomes**

Council approved 406 building applications during the period. These applications were for: 118 dwellings, 25 units, 73 commercial buildings, 93 garages and 97 additions. The total estimated value for these new building works was \$79,167,213. Compared to the previous year, the value of residential development work was relatively stable; however the value of commercial building work was substantially down on the previous year.

#### Strategy:

3.4.3 Plan for the sustainable development of the City, ensuring compliance with the planning scheme and community involvement in the planning process.

#### **Key Outcomes**

395 development applications were received during the year, exactly the same number as in the previous year. The average determination time for assessing discretionary applications was 33.6 days, compared to 33.5 days the previous year. The average determination time for assessing permitted applications was 30.8 days compared to 29.2 days the previous year. There were 9 appeals lodged at the Resource Management and Planning Appeals Tribunal during the period.

94 planning related complaints were reported during the year, the same as in the previous year.

### Strategy

3.4.5 Provide an environmentally-compliant and efficient waste management service that promotes waste minimisation.

### **Key Outcomes**

A review of the landfill environmental management system has commenced and is due for completion in the latter part of 2011.

The Jackson Street Waste Management Centre (landfill) received a total 140,167 tonnes of waste over the year and of this total amount 77,378 tonnes were diverted from landfilling through various methods (e.g. concrete crushing and reuse, mulching green waste for composting and reuse as cover material, recycling materials and scrap metal recovery).

### Promote and provide an accessible, safe and reliable transport network that addresses current and future needs

#### Strategy:

3.5.1 Manage the City's transport network to promote sustainability, accessibility, choice, safety and amenity.

### **Key Outcomes**

Supported the development of the Brooker Highway Strategy, in particular from Berriedale Road to Howard Road.

Actively participated in the Northern Suburbs Light Rail Community Advisory Panel.

### GOVERNANCE – A sustainable, best value organisation

#### Govern the City in a democratic, open and responsible manner in the best interests of the community as a whole

#### Strategy:

4.1.4 Ensure preparedness for natural disaster and pandemic by ongoing review of the City's Emergency Management Strategies.

#### **Key Outcomes**

Council's Emergency Management Plan was reviewed and rewritten in accordance with the new municipal guidelines. It was approved by the State Emergency Management Controller in November 2010.

#### Strategy:

4.1.5 Manage information in an integrated, secure, efficient, effective and userfriendly way.

#### **Key Outcomes**

There were 99,901 documents registered to Electronic Content Management System (ECM) this year. Cadastral data set migration was completed this year and additional Geographic Information System (GIS) data context were created for staff use such as, rates modelling and customer service.



### Strategy:

4.1.6 Manage Council's assets in way that maximises the "whole of life" benefit to current and future citizens.

#### **Key Outcomes**

Infrastructure budget has been developed to ensure the available funds are being spent in the best possible way.

#### Plan and provide best value customer services to meet the needs of the community

#### Strategy:

4.3.1 Provide a high standard of service to Council's customers.

### **Key Outcomes**

Centralisation of Customer service is well under way. A new Customer Service Counter has been constructed that accommodates 5 customer service officers. These officers are being trained to carry out all of the customer service functions that were previously undertaken by individual departments at the departments' counters. Centralisation of customer service means that customers will no longer have to go to a number of different counters for a simple transaction, such as registering a dog.

The new customer service counter was completed at minimal cost.

Centralisation of customer service has also seen the introduction of a "call centre", again staffed by customer service officers who are being trained to deal with the majority of customers' enquiries.

The aim is to resolve in excess of 80% of customer enquiries at the 1st point of contact, i.e. in the Customer Service Section.

### **PERFORMANCE INDICATORS**

The following is a small selection of the performance measures Council uses to track and report its progress throughout the year:

















### **PERFORMANCE INDICATORS**

















### **PERFORMANCE INDICATORS**





### **PUBLIC HEALTH STATEMENT**

Council's public and environmental health program is administered by the Environmental Health Office as part of the Environment, Planning and Development Department. The program performs a number of activities to support a key strategy identified in the Council's Strategic Plan: to 'Promote, implement and monitor public health standards.'

Whilst an overview of the department has already been provided, this section deals specifically with public health as required by Section 72 (1)(ab) of the *Local Government Act 1993.* 

The Environmental Health Office is resourced with a Coordinator Environmental Health Services; a Senior Environmental Health Officer; 3 Environmental Health Officers, and a Technical Officer. The total Environmental Health budget for the 2010/2011 financial year remained unchanged from the previous year at \$758k however there are a number of other programs within Council that provide public health services (e.g. Community Development, Waste Management). The Environmental Health Office administers specific public health legislation relating to:



Complete and more comprehensive performance information may be obtained from the following websites:

Glenorchy City Council: http://www.gcc.tas.gov.au Team Glenorchy: http://www.teamglenorchy.org.au

Department of Premier and Cabinet: http://www.dpac.tas.gov.au/divisions/lgo

- Notifiable Diseases (food borne illness)
- Immunisations
- Places of Assembly
- Tattoo, skin penetration and acupuncture businesses
- Unhealthy Premises
- Cooling towers
- Water quality
- Food Safety
- On site waste water management

Eleven individual cases involving food borne illnesses and one outbreak involving a further 8 cases were investigated by Council officers. As with previous trends all investigations related to salmonella infections, none could be traced back to a common source. There were also two institutional-based viral gastroenteritis outbreaks.

The potential for the transmission of infectious diseases (such as salmonella) in the food chain is well understood. To manage this risk and be proactive, Council Environmental Health

Officers undertake food business inspections/ audits. During the 2010/2011 financial year approximately 559 inspections/audits were performed for the 351 permanent food businesses in Glenorchy.

The Environmental Health Office also coordinates a comprehensive immunisation program. This consists of a monthly clinic at the Civic Centre for infants as well as a school based program for Grades 6, 7 and 10. The program provides vaccinations for: pertussis, poliomyelitis, hepatitis B, measles, mumps and rubella, diphtheria, rotavirus, pneumococcus, influenza, human papilloma virus, chicken pox and tetanus. Doses relating to particular disease types are as follows:

Vaccine Preventable Disease	Individual vaccinations given
Diphtheria, Tetanus, Pertussis, Haemophilus influenzae type B, Hepatitis B, Poliomyelitis (combined vaccine)	114
Pneumococcal	113
Rotavirus	72
Haemophilus influenzae type B	30
Measles, Mumps, Rubella (combined vaccine)	52
Meningococcal	31
Varicella (chicken pox)	252
Diphtheria, Tetanus, Pertussis, Poliomyelitis (combined vaccine)	21
Hepatitis B	595
Human Papilloma Virus (cervical cancer)	347
Diphtheria, Tetanus, Pertussis (combined vaccine)	374
Seasonal flu	149
Diphtheria, Tetanus (combined vaccine)	1
Polio	2
Hepatitis A, Hepatitis B	2
Totals:	2155

#### Premises registered as at 30 June 2011:

Places of Assembly	42
Food Businesses	351
Public Health Risk Activities	10
Regulated Systems (Cooling towers)	) 7
Water Carters	2

Council is also actively involved in the resolution of a wide variety of complaints from our customers. In total, the Environmental Health Office alone registered and responded to 301 complaint requests.

### PUBLIC INTEREST DISCLOSURE STATEMENT

Glenorchy City Council did not receive, nor has it been required to deal with, any Public Interest Disclosures for the period covered by this report.

A copy of the Glenorchy City Council Public Interest Disclosures Procedure is available for viewing at Council Chambers during normal business hours or copies may be downloaded from the Council Internet web site www.gcc.tas.gov.au.

### **ENTERPRISE POWERS**

Glenorchy City Council has not exercised any of the powers available under section 21 of the *Local Government Act 1993.* 

### **DONATED LAND**

Council has not donated any land under section 177 of the *Local Government Act 1993*.

## NON APPLICATION OF TENDER PROCESS

There have been no instances where Glenorchy City Council has not applied a public tender process under subregulation 27(1)(a) or (h) of the *Local Government (General) Regulations* 2005.

### PARTNERSHIP AGREEMENT

In 2008-09 the Glenorchy City Council signed its second bilateral partnership agreement with the State Government. The Partnership Agreement was signed by Mayor Adriana Taylor and the Premier David Bartlett MP on 30 July 2008. The Partnership Agreement expires on 30 July 2011.

### **MAJOR CONTRACTS**

GASP Boardwalk Construction	KGV Oval Lighting	Painting Maintenance Contract	Civil Construction Works	Concreting	Financial System Maintenance and Licence	Brooker Highway Beautification Project	Cleaning Services	Lease of Landfill Bulldozer	Insurance Brokerage Services	Supply of Crushed Rock Metals	Kerb and Channel	Supply and/or laying of bituminous surfacing	Supply and/or laying of bituminous surfacing	Manufacture and Supply of Ready Mix Concrete	Supply of Fine Crushed Rock, Sand and Loam	Registration for Supply of Plant & Equipment	Registration for Supply of Plant & Equipment	Registration for Supply of Plant & Equipment	<b>Registration for Supply of Plant &amp; Equipment</b>	Vegetation Control	Electrical Maintenance Contract	Supply of Contract Labour	Kerbside Garbage and Recycling Collection Services	Description
7 months	6 months	36 months	12 months	12 months	60 months	14 months	36 months	48 months	36 months	12 months	12 months	12 months	12 months	36 months	24 months	12 months	12 months	12 months	12 months	24 months	36 months	36 months	54 months garbage service 12 months recyclingservice	Period of the Con tract
No	No	No	No	No	No	No	No	No	No	Yes	No	No	No	Yes	No	No	No	No	No	Yes	No	No	e Yes	Option for Extension
Spectran Pty Ltd	Musco Lighting Australia Pty Ltd	Infrastructure and Asset Maintenance P/L	Hazell Bros Group Pty Ltd	All About Maintenance & Construction	Technology One Pty Ltd	Greening Australia	Kleen 'n' Bright Cleaning Services	JF Machinery Rentals	Marsh Pty Ltd	Boral Construction Materials Group	Perri Concreting	Downer EDI Works Pty Ltd	Roadways Pty Ltd	Holcim (Australia) Pty Ltd	JE & MM O'Brien	<b>KJ Excavations</b>	AMS Hire	G Edwards Excavations P/L	Coates Hire Pty Ltd	Infrastructure and Asset Maintenance P/L	CD & TM Burgess Pty Ltd	Australian Employment Services	Veolia Environmental Services	Contractor Name
\$2,114,000 approx	\$735,000 approx	\$141,000 approx	\$174,000 approx	\$105,000 approx	\$137,000 approx	\$444,000 approx	\$198,000 approx	\$194,000 approx	\$825,000 approx	\$276,000 approx	\$198,000 approx	\$1,658,000 approx	\$317,000 approx	\$409,000 approx	\$217,000 approx	\$146,000 approx	\$200,000 approx	\$184,000 approx	\$133,000 approx	\$372,000 approx	\$149,000 approx	\$771,000 approx	\$1,059,000 appro	Value of the Work
\$2,114,000 approx GPO Box 1442 Hobart TAS 7001	Unit 45, 28 Barco Street Chatswood NSW 7067	\$141,000 approx PO Box 217 Claremont TAS 7011	PO Box 430 Moonah TAS 7009	Unit C/71 Charles St Moonah TAS 7009	PO Box 1078 Toowong QLD 4066	GPO Box 1191 Hobart TAS 7001	PO Box 349 Glenorchy TAS 7010	PO Box 62 Mowbray TAS 7248	\$825,000 approx GPO Box 1400 Hobart TAS 7001	\$276,000 approx Locked Bag 5052 Parramatta NSW 2124	\$198,000 approx PO Box 12 Moonah TAS 7009	\$1,658,000 approx PO Box 210 Claremont TAS 7011	\$317,000 approx PO Box 303, Glenorchy TAS 7010	\$409,000 approx PO Box 1143 Milton QLD 4064	85 Chapel Street Glenorchy TAS 7010	\$146,000 approx 2/141 Tolosa St Glenorchy TAS 7010	PO Box 59 Moonah TAS 7009	12 Coraki Street Chigwell TAS 7011	GPO Box 5120 Melbourne VIC 3001	\$372,000 approx PO Box 217 Claremont TAS 7011	\$149,000 approx 9 South Street Bellerive TAS 7018	PO Box 623, North Hobart TAS 7002	\$1,059,000 approx PO Box 431 Rosny TAS 7018	Business Address

### **STAFF LIST** as at 30th June 2011

Absolom	Malcolm	Browning	Matthew	Dillon	Gilbert	Hancock	Kym
Addison Adlard	Alistair Louise	Browning Bryan	Raylene Greg	Doble Dobson	Jacquie Rebecca	Harkness	, Colleen
Adlard	Zac	Buckland	Susan	Dobson	James	Harland	Kate
Ahearne	Nicole	Burdon	Mike	Donoghue	Philip	Harris	Bram
Aiton	Karen	Burgess	Jason	Downes	Eleanor	Hathaway	Kellee
Alcock	Andrew	Butler	Fiona	Duffy	Byron	Hay	Rebecca
Ambroz	Felicity	Butler	Natasha	Duggan	Lisa Maree	Hayes	Kristy
Andrew	Maurice	Butterworth	Paul	Eiszele	Clyde	Hilder	Byron
Arnol	Brooke	Button	Kylie	Eiszele	Janelle	Hill	Melissa
Ashwood	Laura	Buttress	Amanda	Engler	Meagan	Hill	Merran
Askey	Andrew	Byers	Scott	Ennis	Casey	Hill	Selina
Atkin	Benjamin	Cairns	Martin	Evans	Paul	Hill	Anthony
Atkin	Melissa	Calphy	Narelle	Evans	Lee	Hillman	Madeline
Baccus	Arthur	Cannell	Spencer	Evans	Maree	Hills	Jacquelin
Backhouse	Kim	Cannon	Timothy	Evans	Luke	Hobden	Coralene
Badger	Lorraine	Carter	Kerry	Evans	David	Holland	Anna
Baker	Scott	Carter	Benjamin	Evans	Michael	Holloway	Timothy
Baker	Michael	Carter	Christopher		Rachael-	Holm	Gordon
Ball	Kelvin	Carvosso	Richard	Farnell	Lee Jobson	Holmes	Christine
Ball	Robert	Cato	Alison	Fazackerley	Jordan	Horton	Timothy
Bannister	Lynette	Chandler	Joanne	Fenton	Max	Hosking	Barry
Barnes	Rolf	Chandler	Brett	Fisher	Garry	Howard	Lisa
Barnes	Gary	Chapman	Timothy	Fitzallen	Suzanne	Howells	Kristy
Bates	Lisa	Chevalier	Jesse	Foster	Paul	Huang	Ning
Beck	Kenneth	Churchill	Antonietta	Foster	lan	Hudson	Karen
Beckitt	Brian	Clark	Wayne	Foster-	-	Hughes	Renate
Beer	Leighton	Clark	David	Davies	Samantha	Hughes	Michael
Belbin	Kathleen	Clark	Tyler	Fotiades	Steven	Hunt	Gaye
Bennett	Kenneth	Cleaver	Christopher	Free	Tony	Hunt	David
Bennett	Nicole	Clifford	Carla	Free	Matthew	Hyatt	Lilli
Bennett	Casey	Coad	David	French	Gregory	Hyatt	James
Bentley	Justin	Coad	Rebecca	French	Donna	lles	Sophie
Bergman	Katie	Coetzee	Shane	Frith	Agnes	Jackman	Barry
Best	Donna	Cole	Julian	Fulton	Matt	Jackman	Steven
Bester	Corey	Collins	Melissa	Gall	Stephen	James	Angela
Betlehem	Kenneth	Conforti	Stefano	Gard	Caroline	Jarvis	Aaron
Bhakar	Sarah	Connolly	Tracey	Gardiner	Brett	Jarvis	Jodie
Bis Winckel	Susan	Cook	Stephen	Garnsey	Paul	Jeffreys	Sylvia
Blackwell	Gregory	Cooke	Ronald	Gathercole	Stephen	Johns	Stefan
Blair	Roderick	Coombe	Allison	Gauden	Janina	Johnson	Julene
Blair	Lisa	Cooper	Kelvin	Gearman	Braedon	Johnson	Craig
Bodel	Robert	Cooper	William	Gearman	William	Johnson	Kathleen
Bonnily	Shelby	Cooper	Rachel	Geeves	Andrew	Johnson	Simon
Bonwick	Victoria	Cornelius	Jason	Geldard	Tim	Johnson	Marcus
Bourke	Casey	Cornelius	Amanda	Giannaros	Maria	Johnson	Michael
Bowerman	Erin	Coult	Michael	Glover	Michael	Johnstone	Craig
Bowring	Julie-Anne	Coxan	Phillip	Gorman	Kylie	Jones	Trevor
Braithwaite	Paul	Cragg	Rodney	Goss	Lewis	Jones	Sarah
Bransden	Scott	Cranefield	Barry	Grace	Craig	Jones	Scott
Braslin	Megan	Crosby	Scott	Grace	Alanna	Joseph	Willie
Brett	Mitchell	Cruse	Terry	Graham	Geoffrey	Joseph	Daniel
Britten	Elaine	Curley	Roland	Graham	Emma	Jury	John
Brockman	Sandra	Curran	Bradley	Greatbatch	Alana	Kelly	Sean
Brockman	Matthew	Daniels	Jenny	Green	Anthony	Kinder	Agnes
Brockwell	Megan	Dean	Sally	Green	Sharon	King	June
Brooke	Ann	Dewhurst	Susan	Grierson	Russell	King	David
Brown	Geoffrey	Dickson	Pippa	Griffin	Chantelle	King	Kerrie
Brown	Lee	Dickson	Claire	Griffith	Stephen	Kingston	Ann-Mar
Brown	Jessica	Dilger	Matthew	Hall	Gregory	Kisfali	Alexandra
				Hall	Danielle		
Brown	Belinda	Dillon	Damien	Tian	Damene	Koslowski	Luke

### **STAFF LIST** as at 30th June 2011

Langford	Stephanie	Morgan	Paul	Ruut	Kurt	Wiggins	Jessica
Lanham	Cathryn	Morgan	Chloe	Sajn	Frank	Wigley	Adelle
Larkin	Billie	Morris	Samantha	Salter	Stephen	Williams	Kylie
Lawrence	Andrew	Moss	Alice	Sanford	Gregory	Williams	Simon
Lee	Paul	Munnings	Joshua	Sargent	Christopher	Williams	Isaac
Leishman	Jennifer	Nankivell	Angelique	Sartori	Amanda	Wills	Emily
Lincoln	Aleice	Nash	Mark	Sawers	Pat	Wils	Jack
Lincolne	Elizabeth	Newitt	Robert	Sawford	David	Wilson	Louise
Lockett	Lynette	Northeast	Rebecca	Scott	Kevin	Witbreuk	Richard
Lockley	Curt	Northeast	Regina	Scott	Jennifer	Withers	Jackie
Lockley	Jason	Norton	Philip	Scott-Manzi	Charlotte	Woodbridge	Kevin
Lockwood	Jason	Oakley	Emma	Sharman	Jennifer	Woodgate	Heath
Lokys	Eddie	Oates	Emily	Sharp	Rex	Woods	Christine
Lovell	Stuart	Oates	Casey	Shaw	Stephen	Woodward	Alexander
Loxley	Belinda	O'Brien	Jonathon	Shearing	Shane	Wooldridge	Aaron
Lucas	Emily	Ogle	Matthew	Shearing	Rebekah	Woolley	Cindy
MacCue	Gary	O'Keefe	James	Shoemaker	Beth	Woolley	Deane
MacGregor	Toby	O'Reilly	Karen	Shoesmith	Stephen	Woolley	Garry
Mackay	Karyn	Ostroversnik	Robert	Silver	Andrew	Wright	Shayne
Macmichael	Jason	Pakulski	Zofia	Sleiters	Jillian	Wronski	Anthony
Mann	Gregory	Palmer	Lois	Smith	David	Yali	, Danilo
Marquardt	Andrea	Pare	Jonathan	Smith	John	Yeats	Leonard
Marsh	Gregory	Park	Ross	Smith	Peter	Young	Georgina
Marshall	Rodney	Parkes	Grant	Smith	Alicia	Zimmermann	Hollie
Martin	Guy	Pate	Anne	Smith	Colleen	Zulj	Vanessa
Martin	Vicki	Patmore	Carey	Smith	Nathan	. ,	
Mastrocola	Bernardo	Pattinson	Myles	Smith	Judy		
Matthews	Hannah	Paul	Renee	Starling	Michael		
Matulin	Nicole	Pearce	Frank	-			
Maughan	Patrick	Pels	Tamara	Steenbergen	Laura		
Maughan	Ebony	Peters	Sonya	Stevenson	Richard		
Maxfield	Elle	Petersen	Daral	Strange	Sharon		
McCarthy	Peter	Phillips	Linda	Stride	Steven		
McCrossen	Samuel	Plapp	Courtney	Sutton	Brooke		
McDermott	Danny	Plunkett	Jodi	Tanner	Nicholas		
McDonald	Robert	Potter	Lisa	Tavasz	Tracy		
McDougall	John	Price	Derena	Tegg	Geoffrey		
McDougall	Elizabeth	Price	Emma	Thomas	Callan		
McGinniss	Toni	Price	Jarryd	Thorp	Mark		
McGuinness	Dianne	Pryer	Imogen	Tomlin	Vanessa		
McLaughlin	Michael	Puskarick	lvica	Toohey	Elizabeth		
McMaster	Vanessa	Rainbird	Edward	Turner	lan		
McMullen	Anthony	Reale	Emilio	Tyrrell	Phillipa		
McQuilkin	Jenny	Reason	Andrew	Upton	Jason		
Medhurst	Jason	Reeve	David	Usher	Colette		
Michalowski	Kieran	Reid	Michael	Vallerine	Peta		
Midson	Mary	Reid	Denise	Van Eldik	Anton		
Midson	Jarrod	Richards	Leonard	Van Randen			
Miezitis	Rolf	Richardson	Jayde	Von Bertouch	Zachary		
Miliaresi-		Rigby	Steven	Waller	Adrian		
Hall	Karina	Roberts	Gregory	Warwick	Alex		
Millikan	Nicole	Roberts	Jonty	Waters	Adrian		
Millward	Tanya	Robertson	David	Watson	Kayne		
Mitchell	Sarah	Robinson	Elizabeth	Webster	Rebecca		
Mohamed	Shafiq	Roper	Penny	Westreicher	Deborah		
Moles	Scott	Rose	Brendon	Whitbread	Anthony		
Moles	Shayne	Rowe	Phillip	Whitbread	Kate		
Monks	Georgina	Rumley	lan	White	Peter		
1			16111	1 M/hitahauca	Ned		
Moore				Whitehouse			
Moore Moore	Angela	Rusden	Carly	Whiteley	Michael		
Moore Moore Moore							

### Contents of 2010/11 General Purpose Financial Report

	Note No.	Page No.
Certification of the 2010/2011 General Purpose Financial Report		49
Statement of Comprehensive Income		50
Statement of Financial Position		51
Statement of Cash Flows		52
Statement of Changes in Equity		53
Notes to these statements		54
Significant accounting policies	1	54
Rate revenue	2	61
User charges and licences	3	61
Gain/(loss) on disposal of property, infrastructure, plant and equipment	4	62
Grants	5	62
Contributions	6	63
Investment revenue from water corporation	7	63
Other revenues	8	64
Employee benefits	9	64
Materials and services	10	64
Depreciation	11	64
Other expenses	12	64
Finance costs	13	64
Cash and cash equivalents	14	65
Trade and other receivables	14	65
Inventories	16	66
Non-current assets classified as held for sale	10	66
Other current assets	17	66
		66
Trade and other payables	19	
Provisions	20	67
Borrowings	21	68
Other current liabilities	22	69
Other financial assets	23	69
Investment in water corporation	24	69
Property, infrastructure, plant and equipment	25	70
Roads	26	71
Stormwater and drainage	27	71
Land	28	71
Building and other land improvements	29	71
Plant and vehicles	30	71
Equipment and furniture	31	71
Valuation roll	32	71
Other non-current assets	33	71
Investment properties	34	72
Commitments for expenditure	35	72
Reconciliation of net operating result for the period to net cash flows from operating activities	36	73
Contingent liabilities	37	73
Reserves	38	74
Credit standby arrangements	39	76
Financial instruments	40	76
Register of interests	41	81
Remuneration of Aldermen	42	82
Remuneration of Key Management Personnel holding senior positions	43	82
Special committees	44	82
Defined benefit superannuation plans	45	83
Grants, donations and bursaries	46	84
Significant business activities	40	84
Investment in water corporation	48	84
Functions/activities of the council	49	85
		0.5

### Certification of 2010/11 General Purpose Financial Report

The financial report presents fairly the financial position of the Glenorchy City Council as at 30 June 2011, the results of its operations for the year then ended and the cash flows of the Council, in accordance with the Local Government Act 1993 (as amended) and Australian Accounting Standards.

Peter Brooks General Manager 7 September 2011

### Statement of Comprehensive Income

for the financial year ended 30 June 2011

	Note	2011 Budget \$'000	2011 Actual \$'000	2010 Actual \$'000
Income				
Rates	2	22,806	23,112	19,810
User charges and licences	3	9,560	10,670	9,416
Interest		1,020	1,401	938
Grants	5	4,590	5,401	5,894
Contributions - cash	6	27	218	190
Government subsidies	2	1,572	1,572	1,581
Investment revenue from water corporation	7	8,869	7,428	8,870
Other revenue	8	1,949	1,340	1,455
Total income		50,394	51,142	48,154
Expenses				
Employee benefits	9	18,631	17,908	18,186
Materials and services	10	16,915	15,608	15,594
Depreciation	11	16,716	14,506	13,881
Purchase bulk water		-	-	17
State Fire Commission	2	3,707	3,707	3,553
Finance costs	13	744	686	655
Assets written off		1,500	1,489	883
Other expenses	12	500	588	623
Total expenses		58,713	54,492	53,392
Surplus/(Deficit) before:		(8,319)	(3,350)	(5,238)
Contributions - non-monetary assets	6	-	2,564	2,016
Net gain/(loss) on disposal of property, infrastructure, plant and equipment	4	355	385	(172)
Capital grants received specifically for new or upgraded assets	5	4,283	4,714	2,674
Gain on revaluation of investment properties	34	-	3,411	-
Insurance recovery		-	-	2,186
Surplus/(Deficit) before:		(3,681)	7,724	1,466
Other comprehensive income				
Net gain on revaluation of property, plant and equipment	38	-	36,013	18,799
Change in fair value of investment in water corporation	24, 40(g)(b)	-	1,136	(74,093)
Comprehensive Surplus/(Deficit)		(3,681)	44,873	(53,828)

The above Statement of Comprehensive Income should be read in conjunction with the accompanying notes

### **Statement of Financial Position**

as at 30 June 2011

	Note	2011 \$'000	2010 \$'000
Current assets			
Cash and cash equivalents	14	24,045	20,119
Trade and other receivables	15, 23	2,835	1,331
Inventories	16	147	122
Non-current assets classified as held for sale	17	1,325	1,558
Other current assets	18	665	2,015
Total current assets		29,017	25,145
Non-current assets			
Other financial assets	23	3	7
Investment in water corporation	24	198,040	196,904
Property, plant and equipment	25	456,615	423,051
Investment properties	34	6,487	3,059
Other non-current assets	33	6,532	4,725
Total non-current assets		667,677	627,746
Total assets		696,694	652,891
Current liabilities			
Trade and other payables	19	2,228	2,618
Provisions	20	4,151	4,397
Borrowings	21	1,200	1,374
Other current liabilities	22	1,110	928
Total current liabilities		8,689	9,317
Non-current liabilities			
Provisions	20	2,582	2,503
Borrowings	21	9,266	9,787
Total non-current liabilities		11,848	12,290
Total liabilities		20,537	21,607
Net assets		676,157	631,284
Equity			
Accumulated surplus		371,812	365,824
Reserves	38	304,345	265,460
Total equity		676,157	631,284

The above Statement of Financial Position should be read in conjunction with the accompanying notes

### **Statement of Cash Flows**

for the financial year ended 30 June 2011

Note	2011 \$'000	2010 \$'000
Cash flows from operating activities		
Rates (waste charges inclusive of GST)	23,168	20,136
Government subsidies	1,572	1,581
Government grants (inclusive of GST)	5,670	5,984
Contributions - cash (inclusive of GST)	218	196
Interest	1,558	687
User charges and licences (inclusive of GST)	9,558	11,327
Insurance	-	2,186
Other (inclusive of GST)	3,406	2,593
Employee benefits (inclusive of GST)	(18,094)	(17,893)
Materials and services (inclusive of GST)	(18,895)	(19,014)
Finance costs	(686)	(655)
Levies paid to State Government	(3,707)	(3,553)
Other (inclusive of GST)	(600)	(652)
Net cash provided by (used in) operating activities 36	3,168	2,923
Cash flows from investing activities		
Payments for property, plant and equipment	(12,573)	(10,839)
Proceeds from sale of non-current assets	385	277
Investment revenue from water corporation	8,922	7,375
Government grants (capital)	4,714	2,674
Net cash flows provided by (used in) investing activities	1,448	(513)
Cash flows from financing activities		
Repayment of borrowings	(1,375)	(1,464)
Proceeds from borrowings	680	680
Repayment of loans receivable	5	3
Net cash flows provided by (used in) financing activities	(690)	(781)
Net increase (decrease) in cash and cash equivalents	3,926	1,629
Cash transfer to water corporation	-	(385)
Cash and cash equivalents at the beginning of the financial year	20,119	18,875
Cash and cash equivalents at the end of the financial year 14	24,045	20,119

. . . .

The above Statement of Cash Flows should be read in conjunction with the accompanying notes

<b>Statement of Changes in Equity</b> for the financial year ended 30 June 2011				
Total equity	Accumulated surplus	Asset revaluation reserve	Fair value reserve	Other revenue reserves
000,\$	000'\$	000,\$	000,\$	000,\$
631,284	365,825	258,071	I	7,388
44,873	7,724	36,013	1,136	1
1	(2,543)		1	2,543
1	806		1	(806)
676,157	371,812	294,084	1,136	9,125
		tal equity \$'000 631,284 44,873 - - - 676,157	Accumulated surplus reval reval   \$'000 \$'000   631,284 365,825   44,873 7,724   - (2,543)   - 806   676,157 371,812	Accumulated syooo Asset revaluation reserve Fair value reserve   \$1,284 365,825 \$258,071 -   44,873 7,724 36,013 1,136   - (2,543) - -   - 806 - - -   676,157 371,812 294,084 1,136

2010	Total equity	Accumulated surplus	Asset revaluation reserve	Fair value reserve	Other revenue reserves
	000'\$	000'\$	000'\$	000,\$	\$'000
Balance at the beginning of the financial year	685,112	291,738	386,024	I	7,349
Surplus / (deficit) for the year	(53,828)	(72,627)	18,799	ı	ı
Transfer from Asset Revaluation Reserve to Accumulated surplus on transfer of assets to Southern Water		146,752	(146,752)		
Transfers to reserves	ı	(1,472)		ı	1,472
Transfers from reserves	·	1,433		ı	(1,433)
Balance at the end of the financial year	631,284	365,825	258,071	I	7,388

The above Statement of Changes in Equity should be read in conjunction with the accompanying notes

for the financial year ended 30 June 2011

#### 1 Significant accounting policies

#### (a) The local government reporting entity

All funds through which the Council controls resources to carry on its functions are included in the financial statements forming part of this financial report.

Amounts received as tender deposits and retention amounts controlled by Council are included in the amount disclosed as "Other current liabilities".

#### (b) Basis of accounting

The financial report is a General Purpose Financial Report that consists of a Statement of Comprehensive Income, Statement of Financial Position, Statement of Changes in Equity, Cash Flow Statement, and notes accompanying these financial statements. The general purpose financial report complies with Australian Accounting Standards, other authoritative pronouncements of the Australian Accounting Standards Board (AASB), and the *Local Government Act 1993 (LGA1993)*.

However Council has determined that it does not have profit generation as a prime objective. Consequently, where appropriate, Council has elected to apply options and exemptions within accounting standards that are applicable to not-for-profit entities. As a result, the financial report does not comply with Australian equivalents to international financial standards.

The statements were authorised for issue by the General Manager on 7th September 2011.

The financial report is prepared on the accrual basis under the convention of historical cost accounting, with the exception that:

- some non-current assets are measured at fair value and revalued to their current fair value less accumulated depreciation with sufficient regularity; and
- (ii) assets acquired at no cost of acquisition, or for nominal consideration, are initially recognised at a fair value as assessed by a Council officer as at the date of acquisition.

In the application of Australian Accounting Standards management is required to make judgements, estimates and assumptions about carrying values of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and various other factors that are believed to be reasonable under the circumstance, the results of which form the basis of making the judgements. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised if the revision affects only that period, or in the period of the revision and future periods if the revision affects both current and future periods. In particular, information about significant areas of estimation, uncertainty and critical judgements in applying accounting policies that have the most significant effect on the amounts recognised in the financial statements are described in the following notes:

- 1(e) Impairment of assets
- 1(f) Depreciation
- 1(h) Provisions
- 45 Defined benefit superannuation plans

Accounting policies are selected and applied in a manner which ensures that the resulting financial information satisfies the concepts of relevance and reliability, thereby ensuring that the substance of the underlying transactions or other events is reported.

The following significant accounting policies have been adopted in the preparation and presentation of the financial report.

#### (c) Rates, grants, and other revenue

Rates, grants, donations and other contributions are recognised as revenues when the Council obtains control over the assets comprising of these receipts or the contributions.

Control over assets acquired from rates is obtained at the commencement of the rating period or, where earlier, upon receipt of the rates. A provision for impairment on rates has not been established as unpaid rates represent a charge against the rateable property that will be recovered when the property is next sold.

Control over granted assets is normally obtained upon their receipt (or acquittal) or upon earlier notification that a grant has been secured, and is valued at their fair value at the date of transfer.

Where contributions recognised as revenues during the reporting period were obtained on the condition that they be expended in a particular manner or used over a particular period, and those conditions were undischarged as at the reporting date, the nature of and amounts pertaining to those undischarged conditions are disclosed in note 5. That note also discloses the amount of contributions recognised as revenues in a previous reporting period which were obtained in respect of Council's operations for the current reporting period.

#### User fees and charges

User fees and charges (including fines) are recognised as revenue when the service has been provided, the payment is received, or when the penalty has been applied, whichever first occurs.

A provision for impairment is recognised when collection in full is no longer probable.

#### Sale of property, plant and equipment, infrastructure

The profit or loss on sale of an asset is determined when control of the asset has irrevocably passed to the buyer.

#### Interest

Interest is recognised progressively as it is earned.

#### Rent

Rents are recognised as revenue when the payment is due, or the payment is received, whichever first occurs. Rental payments received in advance are recognised as a prepayment until they are due.

#### Investment Revenue from Water Corporation

Investment revenue from water corporation is recognised when Council's right to receive payment is established.

Investment revenue from water corporation is received in the form of dividends, tax equivalent payments and guarantee fees.

for the financial year ended 30 June 2011

#### (d) Asset accounting policies

The asset accounting policies adopted by Council are as follows:

- 1. All material items were considered and an assessment made to determine if such items are assets.
- If expenditure on an asset improved its service potential or future economic benefits (i.e. the useful life is extended) then this expenditure will be capitalised (added to the value of the asset). If not, the expenditure will be charged to the Statement of Comprehensive Income as repairs/ maintenance.
- Asset categories of the Glenorchy City Council are specified in the asset matrix. Asset categories will be consolidated into the following broad categories of nature or type:

Land;
Buildings and other land improvements;
Equipment and furniture;
Roads;
Stormwater and drainage;
Plant and vehicles;
Valuation roll; and
Capital work in progress

- 4. All assets that have a cost or other value that can be reliably measured will be recorded in the balance sheet at the end of the reporting period.
- 5. Council adopts depreciated replacement cost or fair value for all property, plant and equipment assets.
- 6. Assets are recorded by identifying separately their gross carrying value and any accumulated depreciation, other than capital work in progress.
- 7. The asset capitalisation threshold adopted by council is \$1,500. Assets valued at less than \$1,500 are charged to the Statement of Comprehensive Income in the year of purchase (other than where they form part of a group of similar items which are material in total).
- 8. Where a number of like items exist with individual values below the recognition threshold for future transactions, then these items will be recognised as a group, provided their total value is in excess of the group threshold for that category.
- 9. All property, plant and equipment assets that have a limited useful life are systematically depreciated over their useful life in a manner that reflects the consumption of the service potential or future economic benefits of those assets. Land generally is not a depreciable asset. All property, plant and equipment assets are revalued to their depreciated replacement cost in accordance with the asset matrix. Revaluations will be conducted with sufficient regularity, so as to ensure they represent fair value.
- 10. If Council believes asset values within a class have materially changed between scheduled revaluations, the asset classes value will be indexed by an appropriate inflation factor.
- 11. All net revaluation increments for a classare credited directly to the asset revaluation reserve account. However, the increment is charged to the Statement of Comprehensive income to the extent that it reverses a net revaluation

decrease of the same class of assets previously recognised in the income statement. Net revaluation decrements for a class of assets will be debited to any previous revaluation increments for that class of assets, with any deficiency being charged to the income statement.

- 12. The cost method of accounting is used for the initial recording of all assets acquired after a revaluation. Cost is determined as the fair value of the asset given as consideration plus costs incidental to the acquisition (e.g. architects fees, engineering design fees, administration charges, direct and indirect salary costs, overheads and all other costs incurred in getting the asset ready for use) and (if applicable) the initial estimate of the cost of dismantling and removing the asset and restoring the site on which it is located. All property, plant and equipment assets that are replaced or retired are removed from the asset register. This includes the gross replacement cost of the asset and the related accumulated depreciation.
- 13. Capital work in progress is recorded at cost.
- 14. Land under roads acquired after 30 June 2008 is recognised as a non-current asset – roads where the Council holds title or a finance lease over the asset. Council does not recognise land under roads that it controlled prior to that period in its financial report.

#### (e) Impairment of assets

At each reporting date, Council reviews the carrying amounts of its assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any). Where the asset does not generate cash flows that are independent from other assets, Council estimates the recoverable amount of the cash-generating unit to which the asset belongs.

If the recoverable amount of an asset (or cash-generating unit) is estimated to be less than its carrying amount, the carrying amount of the asset (or cash-generating unit) is reduced to its recoverable amount. An impairment loss is recognised in profit or loss immediately, unless the relevant asset is carried at fair value, in which case the impairment loss is treated as a revaluation decrease to the extent it reverses a previous revaluation increment.

for the financial year ended 30 June 2011

#### (f) Depreciation

All non-current assets are depreciated over their useful lives (as determined by Council's officers) on a straight line basis. These are as follows:

Nature/type of asset	Class of asset	Useful life (years)
Roads	Road pavement surface	10 to 50
	Road pavement base	50 to 70
	Road pavement earthwork	100
	Kerb and channel	5 to 70
	Footpaths and cycleways	5 to 70
	Signalised or roundabout intersections	15 to 50
	Islands	35 to 50
	Car parks	5 to 60
	Bridges	40 to 80
Stormwater and drainage	Pipes	60 to 100
-	Nodes	50 to 100
	Natural water course improvements	80
	Silt basins	120
	Concrete culverts and spoon drains	50 to 120
Buildings and land improvements	Freehold buildings	10 to 95
	Other land improvements	5 to 50
Plant and vehicles	Infrastructure plant	5 to 75
	Fleet	3 to 5
	Mobile plant	5 to 20
	Minor plant	3 to 5
Equipment and furniture	Furniture, fittings and office equipment	3 to 20
	Computer systems and technical equipment	3 to 5
Valuation rolls	Valuation roll of the municipality	5 to 6

#### (g) Investment properties

Investment properties are those that are held for long-term rental yields and are not occupied by the Council. Investment properties are carried at fair value, with changes in fair value recorded in the Statement of Comprehensive Income as part of other income. Council holds a number of properties to meet service delivery standards rather than solely to earn rental income. Accounting Standard AASB 140: Investment Property requires that such properties are not to be classified as Investment property.

#### (h) Provisions

Provisions are liabilities of uncertain timing and amount and are recognised where there is a present legal, equitable or constructive obligation as a result of a past event and when the outflow of economic benefits is probable and can be measured reliably. Provisions are reviewed at each balance sheet reporting date.

#### Provisions - Employee benefits

Employee benefits are accrued for salaries, annual leave, sick leave and long service leave in respect of services provided by employees up to the reporting date. The sick leave accrual relates to 25% of the outstanding balance, which is payable upon termination. Provisions are reviewed at each balance sheet reporting date.

#### Annual, sick and long service leave

The liability for annual, sick and long service leave expected to be settled within 12 months after the end of the reporting date is recognised and measured at the undiscounted amounts expected to be paid when the liabilities are settled. Annual, sick and long service leave expected to be settled more than 12 months after the end of the reporting date is measured at the present value of amounts expected to be paid when the liabilities are settled.

When assessing expected future payments, consideration is given to expected future wage and salary levels including non-salary components such as employer superannuation contributions. In addition, the long service leave liability also considers the experience of employee departures and periods of service.

The interest rates attaching as at the reporting date, to Commonwealth Government guaranteed securities are used to discount the estimated future cash outflows to their present value.

The superannuation expense for the reporting period is the amount of required contributions the Council makes to the superannuation plan which provides benefits to its employees.

for the financial year ended 30 June 2011

#### Classification of employee benefits

An employee benefit liability is classified as a current liability if the Council does not have an unconditional right to defer settlement of the liability for at least 12 months after the end of the period. This would include all annual leave and unconditional long service leave entitlements.

#### **Provisions - Other**

#### Employment on-costs

Employment on-costs, workers compensation and payroll tax, are not employee benefits and are recognised separately as liabilities when the employment to which they relate has occurred. Employment on-costs are included as part of the Council's 'Employee benefits' in the Statement of Comprehensive Income. The related liability is included in 'Employment on-costs provision'.

#### Close-down and restoration costs - Landfill

Close-down and restoration costs include the dismantling and demolition of infrastructure and the removal of residual materials and remediation of disturbed areas. Estimated close-down and restoration costs are provided for in the accounting period when the obligation arising from the related disturbance occurs, whether this is during the development or during the operation phase, based on the net present value of estimated future costs. Provisions for close-down and restoration costs do not include any additional obligations which are expected to arise from future disturbance. The costs are estimated on the basis of a closure plan. The cost estimates are calculated annually during the life of the operation to reflect known developments, e.g. updated cost estimates and revisions to the estimated lives of operation, and are subject to formal review at regular intervals.

Close-down and restoration costs are a normal consequence of landfill operations, and the majority of close-down and restoration expenditure is incurred at the end of the life of the operation. Although the ultimate cost to be incurred is uncertain, Council estimates the respective costs based on feasibility and engineering studies using current restoration standards and techniques.

The amortisation or 'unwinding' of the discount applied in establishing the net present value of provisions is charged to the Statement of Comprehensive Income in each accounting period where material. The amortisation of the discount is shown as a finance cost.

#### (i) Leases

Council has no finance lease obligations at 30 June 2011.

In respect of operating leases, where the lessor effectively retains substantially all of the risks and benefits incident to ownership of the leased items, lease payments are recognised on a straight line basis, except where another systematic basis is more representative of the time pattern in which economic benefits from the leased asset are consumed. Refer to note 35 for further information.

#### (j) Non-current assets held for sale

Non-current assets held for sale are recognised at the lower of carrying amount and fair value less costs to sell and are presented separately in the balance sheet. Assets classified as held for sale are not depreciated. Non-current assets are classified as held for sale if their carrying amount will be recovered principally through a sales transaction rather than through continuing use. This condition is regarded as met only when the asset is available for immediate sale in its present condition subject only to terms that are usual and customary for such a sale and the sale is highly probable.

Revenue arising from the sale of property is recognised in the Statement of Comprehensive Income as at the time of signing a binding contract of sale.

#### (k) Investments in water corporation

Investments in water corporation is valued at fair value at balance date. Fair value was determined using Council's ownership percentage against the water corporation's net asset value at balance date. Any unrealised gains and loss on holdings at balance date are recognised in the Statement of Comprehensive Income.

#### (I) Payables

All of Council's expenditure, both operating and capital, is brought to account at the time the invoice is processed, after the receipt of the goods and services.

Payables are settled within specific trading terms or 30 days, whichever is earlier.

#### (m) Borrowings

The borrowing capacity of Council is limited by the Local Government Act 1993. Loans recognised in the financial report are initially recorded at fair value net of transaction costs. Subsequent to initial recognition, borrowings are measured at amortised cost.

Loan funds received during the year are not included in the Statement of Comprehensive Income as income but are included in the cash flow statement as inflows from financing activities. All loans are secured against the future rate revenue of Council.

Council does not intend to repay these loans outside the existing terms for such repayments.

#### (n) Financial assets

#### Receivables

Unreceived contributions over which Council has control are recognised as receivables. All rates and charges, and costs incurred by Council in the abatement of statutory nuisances are charges on the land, and are recoverable from the owner or occupier, or upon the transfer of ownership of that land. In extreme circumstances the Local Government Act 1993 grants power for the compulsory sale of such land to recover outstanding amounts. As a result, all amounts of uncollected rates and charges are considered collectable.

Settlement of rates receivable is by two equal instalments throughout the year on specific due dates detailed on the initial rate notice sent to ratepayers in July. Penalty and interest applies on overdue rates.

#### Trade and receivables

Receivables are carried at amortised cost using the effective interest rate method. A provision for impairment is recognised when there is objective evidence that an impairment loss has occurred.

for the financial year ended 30 June 2011

Other receivables are payable within 30 days of issue of the account. No interest is added to overdue sundry receivables.

#### (o) Inventories

Inventories are measured at the lower of cost and net realisable value. Costs are assigned by the method most appropriate to each particular class of inventory.

#### (p) Cash and cash equivalents

For the purposes of the statement of cash flows, cash and cash equivalents include cash on hand, deposits at call, and other highly liquid investments with original maturities of three months or less, net of outstanding bank overdrafts.

#### (q) Taxation

Council is exempt from all forms of taxation except Fringe Benefits Tax, Payroll Tax and the Goods and Services Tax.

#### Goods and Services Tax

Revenues, expenses and assets are recognised net of the amount of goods and services tax (GST), except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO). In these circumstances the GST is recognised as part of the cost of acquisition of the asset or as part of the expense.

Receivables and payables are stated with the amount of GST included. The net amount of GST recoverable from the ATO is included as part of current receivables and payables in the statement of financial position.

Cash flows are presented as Statement of Cash Flows on a gross basis, except for the GST component of investing and financing activities, which are disclosed as operating cash flows.

#### (r) Comparative information

Where required by Accounting Standards or other requirements, comparative figures are adjusted to conform with changes in presentation for the current financial year.

#### (s) Rounding

Dollar amounts shown in the General Purpose Financial Report are rounded to the nearest thousand. This may result in minor variations between schedules.

#### (t) Budget

The estimated revenue and expense amounts in the Statement of Comprehensive Income represent revised budget amounts and are not audited.

#### (u) Pending accounting standards

The following Australian Accounting Standards have been issued or amended and are applicable to the Council but are not yet effective.

They have not been adopted in preparation of the financial statements at reporting date.

Standard / Interpretation Summary	Applicable for annual reporting periods beginning or ending on	Impact on Local Government financial statements
AASB 9 Financial Instruments, AASB 2009-11 and AASB 2010-7: Amendments to Australian Accounting Standards arising from AASB9 [AASB 1,3,4,5,7,101,102,108,112,118,121,127,128,131,132,136,139, 1023 &1038 and interpretations 10&12]	Applicable for annual reporting periods commencing on or after 1 Jan 2013	These changes are expected to provide some simplification in the accounting for and
These standards are applicable retrospectively and amend the classification and measurement of financial assets. Council has not yet determined the potential impact on the financial statements. Specific changes include:		disclosure of financial instruments.
* simplifying the classifications of financial assets into those carried at amortised cost and those carried at fair value;		
* removing the tainting rules associated with held-to-maturity assets;		
*simplifying the requirements for embedded derivatives;		
* removing the requirements to separate and fair value embedded derivatives for financial assets carried at amortised costs;		
*allowing an irrevocable election on initial recognition to present gains and losses on investments in equity instruments that are not held for trading in other comprehensive income. Dividends in respect of these investments that are a return on investment can be recognised in profit or loss and there is not impairment or recycling on disposal of the instrument; and		
*reclassifying financial assets where there is a change in an entity's business model as they are initially classified based on:		
(a) the objective of the entity's business model for managing the financial assets; and		
(b) the characteristics of the contractual cash flows.		

## Notes to and forming part of the financial statements for the financial year ended 30 June 2011

Standard / Interpretation Summary	Applicable for annual reporting periods beginning or ending on	Impact on Local Government financial statements	
AASB 124: Related Party Disclosures This standard removes the requirement for government related entities to disclose details of all transactions with the government and other government related entities and clarifies the definition of a related party to remove inconsistencies and simplify the structure of the standard.	Applicable for annual reporting periods commencing on or after 1 Jan 2011	Although this standard does not strictly apply to Local Government it is often used as guidance, as such.	
AASB 2009-4 Amendments to Australian Accounting Standards arising from the Annual Improvements Project. [AASB 2 and AASB 138 and AASB Interpretations 9 & 16] and AASB 2009-5; Further Amendments to Australian Accounting Standards arising from the Annual Improvements Projects [AASB 5, 8, 101, 107, 117, 118, 136 & 139].	Applicable for annual reporting periods commencing on or after 1 Jan 2010	These amendments are not expected to impact Council.	
These standards detail numerous non-urgent but necessary changes to accounting standards arising from the IASB's annual improvements project			
AASB 2009-8: Amendments to Australian Accounting Standards – Group Cash-settled Share-based Payment Transactions. [AASB 2] These amendments clarify the accounting for group cash settled share-	Applicable for annual reporting periods commencing on or after	These amendments are not expected to impact Council.	
based payment transactions in the separate or individual financial statements of the entity receiving the goods or services when the entity has no obligation to settle the share-based payment transaction. The amendments incorporate the requirements previously included in Interpretation 8 and Interpretation 11 as a consequence, these two Interpretations are superseded by the amendments.	the goods or services when the eshare-based payment transaction. requirements previously included ion 11 as a consequence, these two		
AASB 2009-9 Amendments to Australian Accounting Standards – Additional Exemptions for First-time Adopters [AASB 1]	Applicable for annual reporting periods	These amendments are not expected to impact	
These amendments specify requirements for entities using the full cost method in place of the retrospective application of Australian Accounting Standards for oil and gas assets, and exempt entities with existing leasing contracts from reassessing the classification of those contracts in accordance with Interpretation 4 when the application of their previous accounting policies would have given the same outcome.	commencing on or after 1 Jan 2010	Council.	
AASB 2009-10 Amendments to Australian Accounting Standards – Classification of Rights Issues [AASB 132]	Applicable for annual reporting periods	These amendments are not expected to impact	
These amendments clarify that rights, options or warrants to acquire a fixed number of an entity's own equity instruments for a fixed amount in any currency are equity instruments if the entity offers the rights, options or warrants pro-rata to all existing owners of the same class of its own non-derivative equity instruments.	commencing on or after 1 Feb 2010	Council.	
AASB 2009-12 Amendments to Australian Accounting Standards [AASB 5, 8, 108, 110, 112, 119, 133, 137, 139, 1023 & 1031 and Interpretations 2, 4, 16, 1039 & 1052]	Applicable for annual reporting periods commencing on or after	These amendments are not expected to impact Council.	
This Standard makes a number of editorial amendments to a range of Australian Accounting Standards and Interpretations, including amendments to reflect changes made to the text of International Financial Reporting Standards by the IASB. The standard also amends AASB 8 to require entities to exercise judgement in assessing whether a government and entities known to be under the control of that government are considered a single customer for the purposes of certain operating segment disclosures.	1 Jan 2010		

for the financial year ended 30 June 2011

Standard / Interpretation Summary	Applicable for annual reporting periods beginning or ending on	Impact on Local Government financial statements
AASB 2009-14 Amendments to Australian Interpretation – Prepayments of a Minimum Funding Requirement [AASB Interpretation 14] This standard amends Interpretation 14 to address unintended consequences that can arise from the previous accounting requirements when an entity prepays future contributions into a defined benefit pension plan.	Applicable for annual reporting periods commencing on or after 1 Jan 2010	These amendments are not expected to impact Council.
AASB 2010-2: Amendments to Australian Accounting Standards arising from Reduced Disclosure Requirements Introduces reduced disclosure requirements for certain types of entities.	Applicable for annual reporting periods commencing on or after 1 January 2013.	This standard is not expected to have a financial impact.
AASB 2010-5: Amendments to Australian Accounting Standards [AASB 1,3,4,5,101,107,112,118,119,121,132,133,134,137,139,140, 1023 & 1038 and Interpretations 112,115,127,132 & 1042] (October 2010) This Standard introduces a number of terminology changes as well as minor presentation changes to the Notes to the Financial Report. There is no financial impact resulting from the application of this revised Standard.	Applicable for annual reporting periods commencing on or after 1 Jan 2011	These amendments are not expected to impact Council.
AASB 2010-6: Amendments to Australian Accounting Standards – Disclosures on Transfers of Financial Assets [AASB 1 & AASB 7] This standard makes amendments to Australian Accounting Standards, introducing additional presentation and disclosure requirements for Financial Assets.	Applicable for annual reporting periods commencing on or after 1 July 2011	These amendments are not expected to impact Council.
AASB 1053: Application of Tiers of Australian Accounting Standards This Standard establishes a differential financial reporting framework consisting of two tiers of reporting requirements for preparing general purpose financial statements. This Standard is not expected to impact Council. However, it may affect disclosures if reduced disclosure requirements apply.	Applicable for annual reporting periods commencing on or after 1 January 2013.	These amendments are not expected to impact Council.
AASB 1054: Australian Additional Disclosures This Standard sets out the specific disclosures for entities that have adopted Australian Accounting Standards that are additional to the requirements under International Reporting Standards, including disclosures relating to the nature of the financial report, audit fees and the reconciliation of net operating cash flows to net result.	Applicable for annual reporting periods commencing on or after 1 Jan 2011.	This standard is not expected to have a financial impact.

#### (v) Contingent assets and contingent liabilities and commitments

Contingent assets and contingent liabilities are not recognised in the Statement of Financial Position, but are disclosed by way of a note and, if quantifiable, are measured at nominal value. Contingent assets and liabilities are presented inclusive of GST receivable or payable respectively.

Commitments are not recognised in the Statement of Financial Position. Commitments are disclosed at their nominal and inclusive of the GST payable.

	Note	2011 \$'000	2010 \$'000
2	Rate revenue		
	Rates charge	20,503	17,524
	Interest charge	54	60
	Penalty charge	308	134
	Recovery legal expenses	112	120
	State Government charges and levies		
	State Fire Commission contribution	3,707	3,553
	Less pensioner remissions	(1,572)	(1,581)
		23,112	19,810
3	User charges and licences		
	Parent fees and childcare	839	879
	Animal registration	265	222
	Food related licences	93	80
	Landfill fees	2,494	2,893
	Building and plumbing application fees	191	209
	Plumbing inspection fees	137	159
	Plumbing assessment fees	121	145
	Development advertising fees	57	48
	Development application fees	180	132
	Engineering assessment fees	8	15
	Section 132 and 337 certificates	280	319
	Service provider fees	48	74
	Rental of sporting grounds	132	144
	Rent revenue from council owned properties	6	7
	Revenue from reserves	45	54
	Car parking rental	93	91
	Other rental revenue	168	145
	Admission fee revenue from Aquatic Centre	62	82
	Aquatic Centre kiosk	37	63
	Aquatic Centre pool hire charges	49	42
	Tolosa Park hire	45	39
	Parking enforcement	172	210
	Kerbside recycling	1,235	1,054
	Garbage collection/disposal	1,159	673
	Recycling materials	43	139
	Concrete crushing	38	85
	Derwent Entertainment Centre Food and Beverage Sales	452	-
	Derwent Entertainment Centre commissions and recoveries	1,821	1,074
	Other	400	339
		10,670	9,416

		Note	2011 \$'000	2010 \$'000
4	Net gain/(loss) on disposal of property, infrastructure, plant and equipment			
	Proceeds from disposal of property, infrastructure, plant and equipment		1,124	277
	Less carrying amount of property, infrastructure, plant and equipment		(739)	(449)
	Net gain/(loss) on disposal of property, infrastructure, plant and equipment		385	(172)
5	Grants			
	Grants were received in respect of the following:			
	Summary of grants			
	Federally funded grants		7,663	7,950
	State funded grants		2,400	450
	Others		52	168
			10,115	8,568
	Summary of grants			
	Operational grants			
	Childcare services		2,216	2,410
	Federal Assistance		2,349	2,734
	State Assistance		-	80
	Arts and cultural development		41	84
	Aged Care		351	347
	Commonwealth traineeship		4	5
	Youth and Safer Communities program		25	113
	Older Adults physical Activity		138	12
	Glenorchy Mobile Activity program		-	39
	Glenorchy Civic Centre Redevelopment Study		-	50
	KGV Precinct Study		120	-
	RLCIP Grant		115	-
	Other		42	20
	Total operating grants		5,401	5,894
	Capital grants received specifically for new or upgraded assets			
	Department of Transport		448	1,087
	Glenorchy Arts Sculpture Park		2,542	1,579
	KGV infrastructure		650	-
	Tolosa Park Criterium Circuit		150	-
	Derwent Park Stormwater Reuse		924	-
	Other		-	8
	Total capital grants		4,714	2,674

5	Grants (continued) Note	2011 \$'000	2010 \$'000
	Conditions on grants		
	Grants recognised as revenue during the year that were obtained on condition that they be expended in a specified manner that had not occurred at balance date were:		
	Glenorchy Arts Sculpture Park (1)	2,542	1,579
	Tolosa Park Criterium Circuit	150	-
	Derwent Park Stormwater Reuse (2)	924	-
	Total	3,616	1,579
	Grants which were recognised as revenue in prior years and were expended during the current year in the manner specified by the grantor were:		
	Glenorchy Arts Sculpture Park	1,579	-
	Total	1,579	-
	Net increase (decrease) in restricted assets resulting from grant revenues for the year	3,616	1,579
	(1) Glenorchy Arts Sculpture Park – note that \$1.92 million will be carried forward to be spent during 2011/12		
	(2) Derwent Park Stormwater Reuse - note that 50% of \$0.924 million is refundable should this project be cancelled		
6	Contributions		
	(a) Cash		
	Parking	16	5
	Parks, open space and streetscapes	45	3
	Recharge work contributions	157	182
		218	190
	(b) Non-monetary assets		
	Land	85	162
	Roads	245	1,156
	Parks, open space and streetscapes	54	413
	Stormwater and water	2,180	285
		2,564	2,016
	Total contributions	2,782	2,206
7	Investment revenue from water corporation		
	Dividend revenue	3,439	3,708
	Tax equivalent	3,380	4,625
	Guarantee fee	609	537
		7,428	8,870

	No	te	2011 \$'000	2010 \$'000
8	Other revenues			
	Fuel Tax Credits		64	126
	Advertising		141	146
	State Fire Commission		148	108
	Department of Infrastructure, Energy & Resources - pot hole contribution		-	215
	Hobart Water - share of income tax equivalent payments		-	96
	Heavy vehicle motor tax		28	28
	Other		959	736
			1,340	1,455
9	Employee benefits			
	Wages and salaries		17,128	17,212
	Relief/casual staff		693	763
	Fringe benefits tax		64	83
	Other		23	128
			17,908	18,186
10	Materials and services			
	Materials and services		5,115	5,357
	Contract payments		8,789	8,897
	Plant and equipment maintenance		534	329
	Utilities		820	533
	Consultants		350	478
			15,608	15,594
11	Depreciation			
	Buildings and other land improvements		2,001	2,165
	Plant and vehicles		329	259
	Equipment and furniture		438	466
	Roads		8,448	7,798
	Stormwater and drainage		3,233	3,125
	Valuation roll		57	68
			14,506	13,881
<b>12</b>	Other expenses			
	Bad and doubtful debts		2	5
	Land tax		353	386
	Auditor-General remuneration - audit of the financial report		43	60
	Other audit fees		88	75
	Grants and specific purpose benefits 4	6	102	97
			588	623
<b>13</b>	Finance costs			
	Interest		686	730
	Other		-	(75)
			686	655

for the financial year ended 30 June 2011

Note	2011 \$'000	2010 \$'000
14 Cash and cash equivalents		
Current investment funds	12,041	17,000
Operating account	11,731	2,073
Brooker Highway Beautification trust account	181	763
Derwent Entertainment Centre operating account	-	147
Derwent Entertainment Centre trust account	61	113
Glenorchy City Concert Brass account	4	3
Cash floats	19	20
Derwent Entertainment Centre ATM	8	-
	24,045	20,119
Councils cash and cash equivalents are subject to a number of internal and external restrictions that limit amounts available for discretionary or future use. These include:		
Leave provisions 20	5,207	5,427
Car parking contributions	337	303
Public open space contributions	416	350
Trust account - Brooker Highway Beautification Project	181	763
Trust account - Derwent Entertainment Centre	61	113
	6,202	6,956
15 Trade and other receivables		
Employees advanced salaries	14	16
Rates and charges	377	426
Debtors	2,192	745
Provision for impairment - other debtors	(7)	(8)
Loans receivable 23	1	3
GST receivable	258	149
	2,835	1,331

All sundry debts are due and payable after thirty days from the date of invoice. Council does not charge interest on debtors. Outstanding rates attract a penalty of 10% fourteen days after quarterly instalments are due. Interest of 11.43% is charged after quarterly instalments are due and is calculated weekly on the outstanding balance.

All outstanding trade receivables have been assessed as past due but not impaired.

An allowance has been made for those debts considered doubtful. Council evaluates unsecured debts through its debt collection process and where applicable these debts are transferred into the allowance.

15	Trade and other receivables (continued)	Note	2011 \$'000	2010 \$'000
	Credit checks are completed for larger customers and all waste management customers.			
	Ageing of past due - rates and charges			
	30 - 60 days		-	-
	60 - 90 days		-	-
	Over 90 days		377 377	426
	Ageing of past due - debtors			420
	30 - 60 days		20	50
	60 - 90 days		138	134
	Over 90 days		50	5
			208	189
	Movement in the provision for impairment - other debtors			
	Balance at the beginning of the year		8	8
	Amounts transferred to the provision during the year		-	2
	Amounts recovered during the year		(1)	(2)
	Amounts written off as uncollectable		-	-
	Balance at the end of the year		7	8
16	Inventories			
	Stores and materials		147	122
17	Non-current assets classified as held for sale			
	Land held for sale		1,325	1,558
	Council intends to dispose of land it no longer utilises in the next 12 months. No impairment loss was recognised on reclassification of the land as held for sale or at reporting date.			
18	Other current assets			
	Prepayments		127	5
	Accrued revenue		538	2,010
			665	2,015
19	Trade and other payables			
	Trade payables		401	1,308
	Accrued expenses		1,809	1,287
	FBT payable		18	23
			2,228	2,618

## Notes to and forming part of the financial statements for the financial year ended 30 June 2011

#### 20 Provisions

2011	Annual Leave \$ '000	Sick Leave \$ '000	On Costs \$ '000	Long Service Leave \$ '000	Landfill Restoration \$ '000	Total \$ '000
Balance at the beginning of the	2,229	1,006	403	2,191	1,071	6,901
financial year	_,	_,		_,	_,	-,
Additional provisions	868	497	142	212	-	1,718
Amounts used	(1,058)	(485)	(90)	(253)	-	(1,886)
Increase in the discounted amount arising because of the time and the effect of any change in the discount rate	-	-	-	-	-	-
Balance at the end of the financial year	2,039	1,018	455	2,150	1,071	6,733

2010	Annual Leave	Sick Leave	On Costs	Long Service Leave	Landfill Restoration	Total
	\$ '000	\$ '000	\$ '000	\$ '000	\$ '000	\$ '000
Balance at the beginning of the financial year	2,185	1,013	414	2,415	1,146	7,173
Additional provisions	1,181	423	88	(61)	115	1,747
Amounts used	(1,137)	(440)	(99)	(183)	(190)	(2,049)
Increase in the discounted amount arising because of the time and the effect of any change in the discount rate	-	10	-	20	-	30
Balance at the end of the financial year	2,229	1,006	403	2,191	1,071	6,901

	Να	ote	2011 \$'000	2010 \$'000
(a)	Employee benefits provision			
	(i) Current			
	Annual leave		2,039	2,229
	Sick leave		1,018	1,006
	Long service leave		799	909
	Other provisions			
	Employment on-costs:			
	Workers compensation		-	53
	Payroll tax		295	200
			4,151	4,397

for the financial year ended 30 June 2011

(a)	Employee benefits provision (continued)	Note	2011 \$'000	2010 \$'000
	(ii) Non-current			
	Long service leave		1,350	1,283
	Other provisions			
	Employment on-costs:			
	Workers compensation		-	35
	Payroll tax		160	113
			1,510	1,431
	Aggregate carrying amount of employee benefits:			
	Current		4,151	4,397
	Non-current		1,510	1,431
			5,661	5,828
	The following assumptions were adopted in measuring the present value of employee b	penefits:		
	Weighted average increase in employee costs		3.00%	2.50%
	Weighted average discount rates		4.94%	4.74%
	Weighted average settlement period		11	11
	(i) Current	Note	2011 \$'000	2010 \$'000
	All annual leave and the long service leave entitlements representing 10 or more years			
	- short-term employee benefits, that fall due within 12 months after the end of the period measured at nominal value		3,176	3,487
	- other long-term employee benefits that do not fall due within 12 months after the end		1,018	657
	(ii) Non-current			
	Long service leave representing less than 10 years of continuous service measured at present value		1,350	1,283

#### (b) Landfill restoration

Council operates a Landfill at Jackson Street which is deemed to have a further useful life of at least 20 years. On closure of the landfill, Council will face close-down and restoration costs. Current estimates of the respective costs are based on management advice and engineering studies using current restoration standards and techniques.

	Note	2011 \$'000	2010 \$'000
21	Borrowings (secured)		
	Borrowings at the beginning of the year	11,161	18,687
	New borrowings	680	680
	Borrowings - transfered to Southern Water on 1/7/09	-	(6,742)
	Repayments	(1,375)	(1,464)
	Borrowings at the end of the year	10,466	11,161
	Current borrowings	1,200	1,374
	Non-current borrowings	9,266	9,787
		10,466	11,161

for the financial year ended 30 June 2011

#### 21 Borrowings (secured) (continued)

The loan portfolio owed by Council has been reviewed by Tascorp effective 30 June 2011. Following this review it was determined that having regard to the fixed rate of interest applicable for the remaining life of each loan, that the approximate net fair value (which equates to current market value) is \$10,558,049 (2010: \$11,263,225) compared to the actual value of \$10,466,813 (2010: \$11,161,271). All loan funds are secured against future council rate revenue.

The maturity profile for Council's borrowings is:

		Note	2011 \$'000	2010 \$'000
	Not later than one year		1,200	1,374
	Later than one year and not later than five years		3,394	4,251
	Later than five years		5,872	5,536
			10,466	11,161
22	Other current liabilities			
	Trust monies held (Derwent Entertainment Centre)		-	114
	Revenue received in advance		556	569
	Deposits		554	245
			1,110	928
23	Other financial assets			
	Loans receivable			
	Balance at the beginning of the financial year		10	13
	Deduct loan principal payments made		(6)	(3)
	Balance at the end of the financial year		4	10
	Current loans receivable	15	1	3
	Non-current loans receivable		3	7
			4	10
24	Investment in water corporation			
	Balance at the beginning of the year		196,904	-
	Increase/(decrease) in fair value		1,136	196,904
	Balance at the end of the financial year	1 (k)	198,040	196,904

In February of 2008 State and Local Government reached agreement to establish three Local Government owned, vertically integrated businesses providing bulk, distribution and retail water and sewerage services, and a common service provider subsidiary company. The Water and Sewerage Act 2008 (Corporations Act) was subsequently enacted and received Royal Assent on 13 June 2008.

Full transfer of water and sewerage assets, liabilities and staff to the new corporations took place on 1 July 2009. From that date, responsibility for the provision of water and sewerage services moved from local councils to three new regional water and sewerage corporations (trading as Cradle Mountain Water, Ben Lomond Water and Southern Water). A fourth company provides common services and support to the three regional corporations.

Council has derived returns from the new corporation as disclosed at Note 7.

Council has classified this asset as an Available-for-Sale financial asset as defined in AASB 139 Financial Instruments: Recognition and Measurement and has followed AASB 132 Financial Instruments: Presentation and AASB 7 Financial Instruments: Disclosures to value and present the asset in the financial statements.

There is no active market for the investment and so it is valued at Council's share of total equity as at each balance date. Changes in the fair value are recognised through the Comprehensive Income Statement to a Fair Value Reserve each year.

Council has an ownership interest of 21.5% in Southern Water based on the Final Treasuer's Allocation Order in 2011. Council does not have significant influence to allow it to use the equity method to account for this interest.

2011	Note	Carrying amount 1/07/10 \$'000	Additions \$'000	Assets classified as held for sale \$'000	Disposals \$'000	Net revaluation adjustments \$'000	Depreciation \$'000	Carrying amount 30/06/2011 \$'000
Roads	26	203,673	6,131	I	(638)	6,618	(8,448)	207,336
Stormwater and drainage	27	146,994	6,618	I	(558)	3,616	(3,233)	153,437
Land	28	29,252	84	233	(233)	24,679	I	53,515
Buildings and other land improvements	29	38,497	744		(344)	979	(2,001)	37,875
Plant and vehicles	30	2,594	194	I	(33)	88	(329)	2,514
Equipment and furniture	31	2,041	19	I	I	33	(438)	1,655
Valuation roll	32	I	340	I	I	I	(57)	283
		423,051	14,130	233	(2,306)	36,013	(14,506)	456,615
2010	Note	Carrying amount 1/07/09 \$'000	Additions \$'000	Assets classified as held for sale \$'000	Disposals \$'000	Net revaluation adjustments \$'000	Depreciation \$'000	Carrying amount 30/06/2010 \$'000
Roads	26	198,887	5,899	1	(619)	7,304	(7,798)	203,673
Stormwater and drainage	27	138,789	1,406	I	(264)	10,187	(3,125)	146,994
Land	28	31,564	162	(869)	(1,604)	I	I	29,252
Buildings and other land improvements	29	35,614	3,802		(60)	1,307	(2,165)	38,497
Plant and vehicles	30	2,717	147	·	(12)	ı	(259)	2,594
Equipment and furniture	31	2,411	67	I	I	I	(466)	2,041
Valuation roll	32	68	ı	I	ı		(68)	1
		410,050	11,513	(869)	(2,559)	18,798	(13,883)	423,051
for the financial year ended 30 June 2011

		Note	2011 \$'000	2010 \$'000
26	Roads			
	At 30 June 2011 valuation		414,372	399,100
	Less accumulated depreciation		(207,036)	(195,427)
	Roads at fair value	25	207,336	203,673
27	Stormwater and drainage			
	At 1 July 2009 valuation		294,257	279,233
	Less accumulated depreciation		(140,820)	(132,239)
	Stormwater and drainage at fair value	25	153,437	146,994
28	Land			
20	At 30 June 2011 valuation		53,515	29,252
	Land at fair value	25	53,515	29,252
•••				
29	Buildings and other land improvements			
	At 30 June 2011 valuation		82,424	80,317
	Less accumulated depreciation	25	(44,549)	(41,821)
	Buildings and other land improvements at fair value	25	37,875	38,497
30	Plant and vehicles			
	At valuation		7,156	6,905
	Less accumulated depreciation		(4,642)	(4,311)
	Plant and vehicles at fair value	25	2,514	2,594
31	Equipment and furniture			
	At valuation		6,418	6,365
	Less accumulated depreciation		(4,763)	(4,325)
	Equipment and furniture at fair value	25	1,655	2,041
32	Valuation roll			
	At cost		340	344
	Less accumulated depreciation		(57)	(344)
	Valuation roll at cost	25	283	-
	Total property, plant and equipment	25	456,615	423,051
		23	430,013	
33	Other non-current assets			
	Capital works in progress		6,532	4,725

for the financial year ended 30 June 2011

		Note	2011 \$'000	2010 \$'000
34	Investment properties			
	Opening balance at 1 July		3,059	3,059
	Transfer in		17	-
	Revaluation increment(*)		3,411	-
	Closing balance at 30 June		6,487	3,059
	The basis of valuation of investment properties is fair value being the amounts for which the properties could be exchanged between willing parties in an arm's length transaction, based on current prices in an active market for similar properties in the same location and condition and subject to similar leases.			
	(*) Gain on revaluation of Investment Land as per Valuer General 30/06/2011			
35	Commitments for expenditure			
	(a) Operating lease commitments			
	Rental expense recognised in the reporting period		3,179	2,802
	At the reporting date, Council had the following obligations under non-cancellable operating leases (these obligations are not recognised as liabilities):			
	Not later than one year		1,275	1,470
	Later than one year and not later than five years		3,000	2,678
	Later than five years		140	406
			4,415	4,554

The Council leases motor vehicles and mobile plant and equipment under operating leases, expiring from 1 - 5 years. Leases generally provide the entity with a right of renewal at which time all terms are renegotiated.

Lease payments are initially established based on expected operating criteria and may adjust depending upon material variations in such operating criteria.

The Council leases office equipment under operating leases, expiring from 1 - 4 years. Leases generally provide the entity with a right of renewal at which time all terms are renegotiated. Terms of the leases are fixed at the time of the lease start date.

The Council leases office premises under operating leases, expiring from 4 - 12 years. Leases generally provide the entity with a right of renewal at which time all terms are renegotiated. Terms of the lease are fixed at the time of the lease start date.

	Note	2011 \$'000	2010 \$'000
(b) Capital commitments			
Capital expenditure contracted for at the reporting date but not recognised in the financial statements as liabilities:			
Property		1,097	58
Roads		1,884	486
Stormwater		784	406
		3,765	950

All contracted commitments are expected to be settled within 12 months of the reporting date.

for the financial year ended 30 June 2011

		Note	2011 \$'000	2010 \$'000
36	Reconciliation of net surplus/(deficit) for the period to net cash from operating activities			
	Net surplus/(deficit)		7,723	1,466
	Items not involving cash			
	Depreciation expense		14,507	13,881
	Contributions - non-monetary assets		(2,564)	(2,016)
	Dividends received		(1,494)	1,494
	Gain on revaluation of investment properties		(3,411)	-
	Carrying value of assets sold or retired		739	449
	Assets written off		1,489	883
	Reclassification of revenues			
	Sale of property, plant and equipment		(1,124)	(277)
	Government grants and external contributions		(4,714)	(2,674)
	Investment revenue from water corporation		(7,428)	(8,870)
	Changes in operating assets and liabilities			
	(Increase)/decrease in trade and other receivables		(1,505)	1,041
	(Increase)/decrease in other assets		1,351	(930)
	(Increase)/decrease in inventories		(25)	(26)
	Increase/(decrease) in trade and others payables		(389)	(1,300)
	Increase/(decrease) in other liabilities		181	(539)
	Increase/(decrease) in provisions		(168)	341
	Net cash from operating activities		3,168	2,923

# 37 Contingent liabilities

There are no contingent liabilities.

38 Reserves								
	Balance	JCe	Transfer to reserves	reserves	Transfer from reserves	m reserves	Balance	nce
	1-Jul-10 \$'000	1-Jul-09 \$'000	2011 \$'000	2010 \$'000	2011 \$'000	2010 \$'000	30 Jun-11 \$'000	30-Jun-10 \$'000
Revenue reserves								
Car parking	303	300	34	19	I	(16)	337	303
Public open space	350	353	66	20	ı	(23)	416	350
Community based programs	(31)	95	93	19	(2)	(145)	55	(31)
Landfill future close out costs	777	694	145	83	I	I	922	777
Incomplete budgeted works	3,640	2,780	834	860	I	I	4,474	3,640
City revaluation	686	559	I	127	(989)	I	I	686
Asset sales	1,431	1,785	1,213	327	(52)	(681)	2,592	1,431
Landfill plant and equipment	1	1	I	I	I	I	1	1
Property, plant and equipment	210	327	41	14	(61)	(131)	190	210
Uneven operating expenses	21	73	56	3	I	(52)	77	21
SAMG Capital	I	I	61	I	I	I	61	I
	7,388	6,967	2,543	1,472	(806)	(1,433)	9,125	7,388
	Balance	JCe	Transfer to reserves	reserves	Transfer from reserves	m reserves	Balance	nce
	1-Jul-10 \$'000	1-Jul-09 \$'000	2011 \$'000	2010 \$'000	2011 \$'000	2010 \$'000	30 Jun-11 \$'000	30-Jun-10 \$'000
Fair value reserve								
Investment in water corporation revaluation reserve	•	•	1,136		ı		1,136	·
	1	1	1,136	1	1	•	1,136	1

# **Notes to and forming part of the financial statements** for the financial year ended 30 June 2011

for the financial year ended 30 June 2011

38 Reserves (continued)	Balance	ICe	Revaluation increment	increment	Revaluation decrement	decrement	Balance	lce
Asset revaluation reserves	1-Jul-10 \$'000	1-Jul-09 \$'000	2011 \$'000	2010 \$'000	2011 \$'000	2010 \$'000	30 Jun-11 \$'000	30-Jun-10 \$'000
Asset revaluation reserve - roads	140,567	133,262	6,618	7,305	1		147,185	140,567
Asset revaluation reserve - water reticulation	I	55,058	ı	ı	I	(55,058)	ı	
Asset revaluation reserve - buildings and other land improvements	14,351	13,044	979	1,307	ı	1	15,330	14,351
Asset revaluation reserve - land	18,976	18,976	24,679	ı	I	ı	43,655	18,976
Asset revaluation reserve - sewerage treatment	I	54,055	ı	ı	I	(54,055)	ı	
Asset revaluation reserve - stormwater and drainage	80,623	70,436	3,616	10,187	I	ı	84,239	80,623
Asset revaluation reserve - plant and vehicles	2,734	2,734	88	ı	I	ı	2,822	2,734
Asset revaluation reserve - furniture and equipment	820	820	33	ı	1		853	820
Asset revaluation reserve - Hobart Water investment	I	37,639	1	ı	ı	(37,639)	ı	ı
	258,071	386,024	36,013	18,799	1	(146,752)	294,084	258,071
Total revenue and asset revaluation reserves	265,459	392,991	39,691	20,271	(806)	(148,185)	304,345	265,460
Nature and purpose of reserves:								
Revenue reserves								
The Car parking; Public open space and Community asset charges revenue reserves reflect the statutory or third party compulsory contributions that are required to be expended for specific purposes as part of the statutory or third party agreements in future periods. On that basis, a portion of the operating result must be set aside in these reserves.	' asset charges rev d party agreemen	/enue reserves ts in future per	reflect the statuto iods. On that basi	ory or third par s, a portion of	ty compulsory co the operating resu	ntributions that a ult must be set as	are required to b ide in these res	be expended erves.
The City Revaluation reserve represents funds set aside to undertake a city wide revaluation (as authorised by the Valuer General). This revaluation occurs every five years	side to undertake	a city wide rev	aluation (as autho	orised by the V	aluer General). Th	is revaluation oc	curs every five y	ears.
The Landfill future close out costs reserve is maintained for the restoration or rehabilitation of land to meet planning	ined for the resto	ration or rehab	ilitation of land to	meet plannin		requirements and environmental standards	standards.	
The other reserves noted are maintained to provide for recurring, non-annual expenditure (Uneven operating reserve); to provide for future property, plant and equipment requirements (Property, plant and equipment); and specific expenditure not completed in the previous year (Incomplete budgeted works). All asset sales are set aside to fund capital works.	e for recurring, no specific expendit	n-annual exper ure not comple	nditure (Uneven o sted in the previou	perating reser us year (Incom	ve); to provide for plete budgeted w	future property, orks). All asset sa	plant and equip les are set aside	ment to fund
Fair value reserve								
The fair value reserve includes the net revaluation increments and decrements arising from the revaluation of counci	ncrements and de	crements arisi	ng from the revalu	uation of coun		I's share of the investment in the water corporation.	water corporatio	on.

# Asset revaluation reserves

The asset revaluation reserves include the net revaluation increments and decrements arising from the revaluation of property, plant and equipment assets in accordance with accounting policy (note 1 (d)).

Where a revalued asset is sold that portion of the asset revaluation reserve which relates to that asset, and is effectively realised, is transferred directly to community equity.

for the financial year ended 30 June 2011

39	Credit standby arrangements	Note	2011 \$'000	2010 \$'000
	Bank overdraft limit		Nil	Nil
	Bank overdraft at reporting date		Nil	Nil
	Council does not have an overdraft limit because Council undertakes to cover any overdraft it incurs on a regular basis with cash from Council's short term investments or operating revenues.			
	The credit limit with the Commonwealth Bank of Australia as at 30 June 2011. (National Australia Bank 30 June 2010) was:		280	151

# 40 Financial instruments

(a) Accounting policy, terms and conditions

Financial instruments	Accounting policy	Terms and conditions
Financial assets		
Cash and cash equivalents	Comprises cash on hand and cash in bank.	On call deposits returned an average interest rate of 4.23% (3.75% in 2009/2010). The interest rate at balance date was 4.00% (4.4% in 2009/2010).
	Interest revenues are recognised as they accrue.	
Other financial assets	Investments are held to maximise interest returns of surplus cash.	The average interest rate received for investments was 5.75% (4.78% in 2009/2010).
	Interest revenues are recognised as they accrue.	
Trade and other recei	ivables	
Receivables rates and charges	Rates are carried at nominal amounts due plus interest. Rate debts are a charge attached to the rateable land and are recoverable on sale, therefore, no allowance for doubtful debts is made. Interest rates are reviewed annually.	Rates are payable by 2 instalments during the year. Arrears, including deferred rates, attract interest. The interest rate was 11.43% (10.40% in 2009/2010) at balance date for general rates.
Receivables other	Receivables are carried at nominal amounts due less any allowance for doubtful debts. An allowance for doubtful debts is recognised when collection in full is no longer probable.	General debtors are unsecured.
	Collectability of overdue accounts is assessed on an ongoing basis.	
Financial liabilities		
Deposits	Deposits are lodged by organisations and individuals when performing work which may adversely affect Council assets. The deposits are repayable on demand or where certain conditions have been met. Deposits are recorded at fair value.	
Payables	Liabilities are recognised for amounts to be paid in the future for goods and services provided to Council as at balance date whether or not invoices have been received.	General creditors are unsecured, not subject to interest charges and are normally settled within specific trading terms or 30 days, whichever is earlier.
Borrowings	Loans are carried at amortised cost. Interest is accrued over the period it becomes due and recognised as part of payables.	All loans are secured against the future rate revenue of Council. The weighted average interest rate on borrowings was 6.34% (6.35% in 2009/2010).

for the financial year ended 30 June 2011

Liquidity risk management Council manages liquidity risk by maintaining adequate reserves, banking facilities and borrowing facilities. Council	ning adequa	ate reserves,	, banking fac	cilities and b	orrowing fa	acilities. Cou	uncil monito	rs cash flow	's on an on-	going basis	monitors cash flows on an on-going basis to further reduce	duce
(b) Liquidity and interest rate risk table												
The following table details the Council's remaining contractual maturity for its financial liabilities and expected maturity for financial assets:	emaining co	ontractual m	naturity for it	s financial l	iabilities and	d expected	maturity for	financial as	sets:			
	Weighed average interest rate %	average t rate %	Less than 1 year \$'000	n 1 year 00	1 to 5 years \$'000	years 00	More than 5 \$'000	re than 5 years \$'000	Other \$'000	ier 00	Total \$'000	<u>а</u>
	2011	2010	2011	2010	2011	2010	2011	2010	2011	2010	2011	2010
Financial assets Variable interest rate												
Cash and cash equivalent assets	5.00%	3.75%	24,019	20,099							24,019	20,099
Other financial assets	5.75%	4.78%	4	10							4	10
Non interest bearing Cash and cash equivalent assets Trade and other receivables			27 2,450	20 894							27 2,450	20 894
Investment in water corporation									198,040	196,904	198,040	196,904
<i>Fixed interest rate</i> Trade and other Receivables (rates and charges)	11.43%	10.40%	385	437							385	437
Total			26,885	21,460			1		198,040	196,904	224,925	218,364
Financial liabilities Non interest bearing Other current liabilities Trade and other payables			1,110 2,228	928 2,618							1,110 2,228	928 2,618
Fixed interest rate Borrowings: - Less than 1 year - Greater than 1 year	4.76% 6.34%	4.95% 6.27%	1,200	1,374			9,266	9,787			1,200 9,266	1,374 9,787
Total			4,538	4,920	1	I	9,266	9,787	198,040	196,904	13,804	14,707
Net financial assets/(liabilities)											211,121	203,657

40 Financial instruments (continued)

for the financial year ended 30 June 2011

# 40 Financial instruments (continued)

# (c) Net fair values

The aggregate net fair values of financial assets and financial liabilities, both recognised and unrecognised, at balance date are as follows:

Financial Instruments	Total carry	ing amount	Aggregate Ne	t Fair Value
	2011 \$'000	2010 \$'000	2011 \$'000	2010 \$'000
(1) Financial Assets				
Cash and cash equivalents	24,045	20,119	24,045	20,119
Other financial assets	4	10	4	10
Investment in water corporation	198,040	196,904	198,040	196,904
Trade and other receivables	2,835	1,331	2,835	1,331
Total Financial Assets	224,924	218,364	224,924	218,364
(2) Financial Liabilities				
Other liabilities	1,110	928	1,110	928
Trade and other payables	2,228	2,618	2,228	2,618
Interest bearing loans and borrowings	10,466	11,161	10,558	11,263
Total Financial Liabilities	13,804	14,707	13,896	14,809

# (d) Credit risk

The maximum exposure to credit risk at balance date in relation to each class of recognised financial asset is represented by those assets as indicated in the balance sheet.

### (e) Risks and mitigation

### Financial risk management

Council undertakes a business risk review on a regular basis. The review evaluates Council's exposure to significant business risks with these outcomes reported to Council. The Council manages its exposure to key financial risks through this process and also through the Risk Management Committee. The committee monitors risks and policies implemented to mitigate risk exposure.

The Council does not enter into or trade financial instruments including derivative financial instruments, for speculative purposes.

# Capital risk management

Council manages its capital to ensure that Council will be able to continue as a going concern while still being able to meet the needs of the community through the optimisation of debt and equity balance. The capital structure of Council consists of debt, which includes the borrowings disclosed in note 21, cash and cash equivalents disclosed in note 14 and equity including community equity and reserves as disclosed in the statement of changes in equity. Council is not subject to externally imposed capital requirements.

Operating cash flows are used to maintain and expand Council's infrastructure and other assets, as well as to make the routine repayment of maturing debt. Council borrow from Tascorp to meet anticipated funding requirements.

### Market risk

Market risk is the risk that the fair value or future cash flows of our financial instruments will fluctuate because of changes in market prices. The Council exposures to market risk are primarily through interest rate risk with only insignificant exposure to other price risks and no exposure to foreign currency risk. Components of market risk to which we are exposed are discussed below.

# 40 Financial instruments (continued)

# Interest rate risk

Interest rate risk refers to the risk that the value of a financial instrument or cash flows associated with the instrument will fluctuate due to changes in market interest rates. Interest rate risk arises from interest bearing financial assets and liabilities that we use. Non-derivative interest bearing assets are predominantly short term liquid assets. Our interest rate liability risk arises primarily from long term borrowings at fixed rates which exposes us to fair value interest rate risk.

Council manages the interest rate exposure on our net debt portfolio by appropriate budgeting strategies and obtaining approval for borrowings from Treasury each year.

Council maintains policies to guide management in the undertaking of borrowings and the investment of short term, surplus funds.

Council's Borrowing Policy establishes a structure to ensure the organisation:

- Minimises its costs of borrowings;
- Minimises its liquidity risk;
- Where possible, that the characteristics of debt match those of the assets being funded; and
- Borrowing activities operate within Council's legislative and common law responsibilities.

Council's Investment of Short Term Funds Policy establishes a structure to ensure the organisation:

- Maximises interest earned on surplus funds within prudent risk limits;
- Minimises its liquidity risk; and
- Investment activities operate within Council's legislative and common law responsibilities.

Maturity of investments is staggered to provide for interest rate variations and to minimise interest rate risk.

# Credit risk

Credit risk is the risk that a contracting entity will not complete its obligations under a financial instrument and cause Council to make a financial loss. We have exposure to credit risk on all financial assets included in our balance sheet. To help manage this risk;

- we have a policy for establishing credit limits for the entities we deal with;

- we may require collateral where appropriate; and

- we only invest surplus funds with financial institutions which have a recognised credit rating specified in our investment policy.

Credit risk arises from Council's financial assets, which comprise cash and cash equivalents, and trade and other receivables. Council's exposure to credit risk arises from potential default of the counterparty, with a maximum exposure equal to the carrying amount of these instruments. Exposure at balance date is addressed in each applicable policy note. Council generally trades with recognised, creditworthy third parties, and as such collateral is generally not requested, nor is it Council's policy to securitise its trade and other receivables.

Trade and other receivables consist of a number of customers, spread across the consumer, business and government sectors. Ongoing credit evaluation is performed on the financial condition of our customers and, where appropriate, an allowance for doubtful debts is raised.

Liquidity risk includes the risk that, as a result of our operational liquidity requirements;

- we will not have sufficient funds to settle a transaction on the date;
- we will be forced to sell financial assets at a value that is less than what they are worth; or
- we may be unable to settle or recover a financial asset at all.

To help reduce these risks we;

- have a liquidity policy which targets a minimum level of cash and cash equivalents to be maintained;
- monitor budget to actual performance on a regular basis; and
- set limits on borrowings in accordance with Council's borrowing policy.

The Council's exposure to liquidity risk is deemed insignificant based on prior periods data and current assessment of risk.

# 40 Financial instruments (continued)

# (f) Sensitivity Disclosure Analysis

Taking into account past performance, future expectations, economic forecasts and management's knowledge and experience of the financial markets, the council believes the following movements are 'reasonably possible' over the next 12 months (base rates are sourced from Federal Bank of Australia):

A parallel shift of +1% and -1% in market interest rates (AUD) from year end rates of 4.4%.

The table below discloses the impact on net operating result and equity for each category of financial instruments held by the council at year-end, if the above movements were to occur.

2011		Intere	est Rate Risk		
	Carrying amount subject to interest	-1% 100	) basis points	+1% 100	basis points
		Profit	Equity	Profit	Equity
Market Risk Exposure	\$'000	\$'000	\$'000	\$'000	\$'000
Financial Assets:					
Cash and cash equivalents	24,019	(240)	(240)	240	240
Other financial assets	4	-	-	-	-
Trade and other receivables	385	(4)	(4)	4	4

2010		Intere	est Rate Risk		
	Carrying amount subject to interest	-1% 100	0 basis points	+1% 100	basis points
		Profit	Equity	Profit	Equity
Market Risk Exposure	\$'000	\$'000	\$'000	\$'000	\$'000
Financial Assets:					
Cash and cash equivalents	20,099	(201)	(201)	201	201
Other financial assets	10	-	-	-	-
Trade and other receivables	437	(4)	(4)	4	4

for the financial year ended 30 June 2011

# 40 Financial instruments (continued)

# (g) Fair Value Hierarchy

(a) The table below analyses financial instruments carried at fair value by valuation method

The different levels have been defined as follows:

- Level 1 quoted prices (unadjusted) in active markets for identical assets or liabilities
- Level 2 inputs other than quoted prices included within level one that are observable for the asset or liability, either directly (ie prices) or indirectly (ie derived from prices)
- Level 3 inputs for the asset or liability that are not based on observable market data

30 June 2011	Level 1 \$'000	Level 2 \$'000	Level 3 \$'000	Total \$'000
Available for sale financial assets	-	-	198,040	198,040
Total	-	-	198,040	198,040

There were no transfers between Level 1 and Level 2 in the period

30 June 2010	Level 1 \$'000	Level 2 \$'000	Level 3 \$'000	Total \$'000
Available for sale financial assets	-	-	196,904	196,904
Total	-	-	196,904	196,904

There were no transfers between Level 1 and Level 2 in the period

(b) Reconciliation of Level 3 Fair Value Movements	2011	2010
	\$'000	\$'000
Opening balance		
Investment on transfer of assets	196,904	270,608
Gain (losses) recognised in other comprehensive income:		
Change in fair value of investment in water corporation	1,136	(73,704)
Closing balance	198,040	196,904

# 41 Register of interests

Aldermen and position	Interest
Ald. Adriana Taylor (Mayor)	No
Ald. Christine Lucas (Deputy Mayor)	No
Ald. David Pearce OAM	No
Ald. Haydyn Nielsen	No
Ald. Jenny Branch	No
Ald. Luke Martin	No
Ald. Matt Stevenson	No
Ald. Peter Ridler RFD	No
Ald. Richard Lowrie	No
Ald. Robert Vervaart	*
Ald. Steven King	No
Ald. Stuart Slade	No
* De alavatione est est active d	

\* Declarations not received

for the financial year ended 30 June 2011

42	Remuneration of Aldermen	2011 ¢	2010 خ
42	Remuneration of Aldermen	<u>ې</u>	<u>ې</u>
	Total allowances paid to the Mayor, Deputy Mayor and Aldermen	349,435	355,617
	Total expenses paid to all Aldermen	10,914	33,648
		360,349	389,265

Expenses include travel, telephone, and other out of pocket expenses.

# **Related party transactions:**

The usual nature of the transactions between Aldermen and Council is:

- to pay rates and other charges;

- to recoup expenses and allowances owing; and

- to meet the costs of attendance at various Council events, seminars or functions.

All of these were normal transactions. Where transactions between Council and the Aldermen are of a commercial nature, they are conducted on a normal arms length basis.

# 43 Remuneration of Key Management Personnel holding senior positions

The number of Key Management Personnel holding senior positions whose remuneration falls within the following bands:

	2011	2010
\$230,001 - \$250,000	1	1
\$170,001 - \$190,000	1	0
\$150,001 - \$170,000	3	4
\$130,001 - \$150,000	2	2

Remuneration includes:

- salary payable;

- employer contribution to employee's superannuation;
- value of the use of any motor vehicle provided; and
- the value of any other allowance or benefits paid or payable to, or provided for the benefit of, the employee.

# 44 Special committees

Glenorchy City Council recognises a special committee when the committee has been adopted by Council under section 24 of the *Local Government Act 1993*.

The Youth Task Force, the Glenorchy City Council Access Committee, the Cultural Diversity Advisory Committee, the Glenorchy City Bicycle Committee, the Glenorchy Visitor Taskforce, the Safer Communities Committee, the Glenorchy Emergency Management Committee, the Sport and Recreation Advisory Committee, Community Precincts, the General Manager Performance Review Committee, the Audit and Risk Committee, the Glenorchy Arts and Culture Advisory Committee and the Citizen and Young Citizen of the Year Selection Committee are special committees. All expenses associated with these committees have been included in the accounts of Council.

Council precinct committees have also been established by Council as special committees and are provided with \$50 per annum to cover expenses. These expenses have been included in the accounts of Council.

for the financial year ended 30 June 2011

# 44 Special committees (continued)

The Glenorchy Brass Band, also a special committee of Council, maintains their own books and records and operates a separate bank account.

The operations of the Glenorchy Brass Band during 2010/2011 were as follows:

	Income	Expenditure	Net result	Cash at bank
	2011	2011	2011	30/06/11
	\$ '000	\$ '000	\$ '000	\$ '000
Glenorchy Brass Band	20	19	1	4

These results have been consolidated into Council's financial statements.

# 45 Defined benefit superannuation plans

The Council makes superannuation contributions for a number of its employees to the Quadrant Defined Benefits Fund, which is a sub fund of the Quadrant Superannuation Scheme. The Defined Benefits Fund has been classified as a multiemployer sponsored plan. As the Fund's assets and liabilities are pooled and are not allocated by employer, the Actuary is unable to allocate benefit liabilities, assets and costs between employers. As provided under paragraph 32(b) of AASB 119, Council does not use defined benefit accounting for these contributions.

At the present time Council contributes 9.5% of employees' gross income to the Fund. Assets accumulate in the fund to meet member benefits as they accrue, and if assets within the fund are insufficient to satisfy benefits payable, the Council is required to meet its share of the deficiency.

Bendzulla Actuarial Pty Ltd undertook the last actuarial review of the Fund at 30 June 2008. The review disclosed that at that time the net market value of assets available for funding member benefits was \$84,786,000, the value of vested benefits was \$77,075,401, the surplus was \$7,707,840, and the value of total accrued benefits was \$81,398,000. These amounts relate to all members of the Fund at the date of valuation and no asset or liability has been recorded in the Quadrant Superannuation Scheme's financial statements for Council employees.

The financial assumptions used to calculate the accrued benefits for the Fund were:

Net investment return	(-17.0%) pa for 2008/09 and 7% pa thereafter
Salary inflation	4.0% pa
Price inflation	n/a

In the opinion of the Actuary, the Quadrant Defined Benefit Fund was adequately funded in that assets were sufficient to cover the vested benefits of all members at the review date and the actuarial value of accrued past service benefits.

At 30 June 2009, the net market value of assets available for funding member benefits had fallen to \$58,450,000 largely due to the poor investment returns that were experienced during the 2009 financial year. The value of vested benefits at that date was \$64,350,000 resulting in a shortfall of \$5,900,000. When the Fund's assets are below the vested benefits, superannuation law defines this as an "unsatisfactory financial position". As a result of the Fund moving into an unsatisfactory financial position, the Quadrant Trustee prepared a plan to restore the financial position within a reasonable time frame. This plan noted the improved investment returns since 30 June 2009 and confirmed that the 9.5% contribution rate remained appropriate.

At 30 June 2010 the Quadrant Defined Benefits Fund had returned to a "satisfactory financial position" with the net market value of assets available for funding member benefits of \$57,230,000 being greater than the value of vested benefits of \$56,180,000. The surplus at that date was \$1,050,000. The Quadrant Trustee again reviewed the employer contribution rate and confirmed that the 9.5% contribution rate remained appropriate.

The next full triennial review will be undertaken after 31 October 2011 for 30 June 2011 and is expected to be completed late in 2011 or early in 2012.

Council also contributes to other accumulation schemes on behalf of a number of employees, however the Council has no ongoing responsibility to make good any deficiencies that may occur in those schemes.

During the year Council made the required superannuation contributions for all eligible employees to an appropriate complying superannuation fund as required by the Superannuation Guarantee (Administration) Act 1992.

During the reporting period the amount of contributions paid to defined benefits schemes was \$271,820 (\$229,217 in 2009/10), and the amount paid to accumulation schemes was \$1,729,489 (\$1,655,328 in 2009/10).

for the financial year ended 30 June 2011

46	Grants, donations and bursaries	2011
	Details	\$
	Glenorchy RSL Club	300
	Glenorchy Community Flyers Tadpac	429
	2011 NAIDOC Week School iniatives Koori Kids Pty Ltd	400
	Glenorchy History Society - Rental Subsidy and contribution	3,031
	Claremont College Bursaries - Cash	6,500
	Anglicare - Rental subsidy	15,241
	Clean Up Australia Day - Rubbish Removal - In-kind	6,850
	Aurora Disability Services - Rental Subsidy	14,296
	Cosmos - Rental Subsidy	10,147
	Glenorchy City Concert Brass Band Donation - Cash	7,500
	Ground hire discount to encourage junior sports	6,132
	Gerard Street Reserve (Arrogone Archers Inc)	3,500
	Patrols of Wellington Park Reserve	700
	Pick up rubbish for creek and foreshore cleaning community projects - In-kind	3,000
	Cycling South - Rental Subsidy	500
	Cycling South - State Bike Week and National Ride to Work day	1,100
	Donation of trees to community groups	800
	Traffic management support to public events	1,000
	Support to Green Corp	1,200
	The Lions Club of Glenorchy - Cash	5,000
	University of Tasmania - Eric Reece Memorial Scholarship - Cash	3,000
	Various minor contributions to community organisations - Cash	2,151
	Waiving of Building Application fees for various community organisations	225
	Waiving of Development Application fees for various community organisations	788
	Waiving of landfill fees for various community organisations	7,870
		101,660

# 47 Significant business activities

Council has determined that there are no significant business activities that require disclosure.

# 48 Investment in water corporation

Council has an ownership interest of 21.50% in Southern Water (21.5% in 2009/10). Council does not have significant influence to allow it to use the equity method to account for this interest.

Council has classified this asset as an Available-for-Sale financial asset as defined in AASB 139 Financial Instruments: Recognition and Measurement and has followed AASB 132 Financial Instruments: Presentation and AASB 7 Financial Instruments: Disclosures to value and present the asset in the financial statements.

There is no active market for the investment and so it is valued at Council's share of total equity as at each balance date. Changes in the fair value are recognised as revenue or expense in the Comprehensive Income Statement each year. Council's investment is disclosed on the face of the Balance Sheet with the value being determined as disclosed above. Dividends received from Southern Water are brought to account as income is received.

Council's share of the Corporation's net assets at 30 June 2011 is \$198,040,000 (\$196,904,000 in 2009/10).

for the financial year ended 30 June 2011

# 49 Functions/activities of the council

# (a) Revenues, expenses and assets

Revenues, expenses and assets have been attributed to the following functions/activities. Details of functions/activities are set out below:

		Expenses \$'000	Revenues \$'000	Assets \$'000
Logislative financial everytive and figeal	2010/11	11,811	28,517	27,580
Legislative, financial, executive and fiscal	2009/10	12,937	27,900	23,643
Dublic and a fire and a fate	2010/11	4,280	4,247	175
Public order, fire and safety	2009/10	4,109	402	201
	2010/11	748	175	138
Community and public health	2009/10	706	178	170
	2010/11	3,956	6,048	641
Welfare	2009/10	4,388	5,102	689
	2010/11	344	394	138
Nursing homes/aged care	2009/10	373	359	170
	2010/11	272	-	138
Housing	2009/10	274	-	170
	2010/11	-	-	138
Community amenities	2009/10	-	-	170
	2010/11	-	7,375	99,020
Water	2009/10	18	8,965	98,452
	2010/11	399	404	99,020
Sewerage	2009/10	368	448	98,452
	2010/11	3,498	7,540	-
Household garbage/protection of the environment	2009/10	3,291	5,040	-
	2010/11	4,367	2,184	156,154
Other protection of the environment/biodiversity	2009/10	4,076	287	149,119
	2010/11	1,292	305	138
Community and regional development	2009/10	1,663	625	170
	2010/11	8,411	3,445	102,408
Recreation facilities and services	2009/10	7,021	1,902	74,629
	2010/11	791	29	138
Cultural facilities and services	2009/10	700	458	170
Dead heider and street inforetour	2010/11	13,267	1,271	210,053
Road, bridge and street infrastructure	2009/10	13,175	2,731	205,797
Dead alout and in and other and the second	2010/11	501	660	677
Road, plant, parking and other road transport	2009/10	565	240	719
Other coordination offician	2010/11	236	4	138
Other economic affairs	2009/10	252	41	170
Other purpese	2010/11	625	1,222	-
Other purpose	2009/10	33	351	-
Total	2010/11	54,798	63,819	696,694
Total	2009/10	53,950	55,030	652,891

for the financial year ended 30 June 2011

# 49 Functions/activities of the council (continued)

(b) Reconciliation of Assets from Note 49 with Statement of Financial Position at 30 June:

	2011 \$'000	2010 \$'000
Current assets	29,017	25,145
Non-current assets	667,677	627,746
	696,694	652,891

# **Functions/activities defined**

# Legislative, financial, executive and fiscal

Aldermen expenses, election costs, public relations and strategic planning. Also other expenses such as, accounting, general managers department, IT and HR not otherwise allocated.

# Public order, fire and safety

Fire protection services, SES contributions, enforcement of by-laws, animal and nuisance control.

# Community and public health

Infant health services, immunisation services, environmental health - inspection and general services.

# Welfare

Childcare, family day care, youth services, handicapped assistance programs and also services which serve the social security and welfare systems.

# Nursing homes/aged care

Nursing homes, aged care services including transport and recreation services for the aged.

# Housing

Rental housing for council employees and others, housing information dissemination.

# **Community amenities**

Crematoria and cemeteries, public conveniences, drinking fountains, public clocks and also street furniture and lighting.

### Water

Water production and purchase and water reticulation.

### Sewerage

Sewerage reticulation, sewerage treatment and plumbing inspections.

# Household garbage/protection of the environment

Garbage and refuse disposal, garbage collection and recycling.

# Other protection of the environment/biodiversity

Flood protection, street cleaning, stormwater drainage and biodiversity/habitat protection.

# **Community and regional development**

Building inspections, statutory planning - town planning and development applications.

# **Recreation facilities and services**

Parks and reserves, playgrounds, swimming pools, indoor and outdoor sports facilities, halls and civic centres.

### **Cultural facilities and services**

Art galleries, museums, theatres and libraries.

# Road, bridge and street infrastructure

Road, bridge and street construction and maintenance, road design and research, road and highway extensions and traffic lights.

# Road, plant, parking and other road transport

On and off street parking, bikeway maintenance, roadside revegetation and landscaping and footbridges.

# Other economic affairs

Saleyard and markets, development support and incentives, market and promotion - tourism events and CBD.

# Other purpose

Unallocatable private works and other.

for the financial year ended 30 June 2011



# GLENORCHY CITY COUNCIL

# Financial Report for the Year Ended 30 June 2011

I have audited the accompanying financial report of Glenorchy City Council (Council), which comprises the statement of financial position as at 30 June 2011, the statements of comprehensive income, changes in equity and cash flows for the year ended on that date, a summary of significant accounting policies, other explanatory notes and the General Manager's statement.

# Auditor's Opinion

In my opinion Council's financial report:

- (a) presents fairly, in all material respects, its financial position as at 30 June 2011, and financial performance, cash flows and changes in equity for the year then ended; and
- (b) is in accordance with the *Local Government Act 1993* and Australian Accounting Standards.

# The Responsibility of the General Manager for the Financial Report

The General Manager is responsible for the preparation and fair presentation of the financial report in accordance with Australian Accounting Standards and Section 84 of the *Local Government Act 1993*. This responsibility includes establishing and maintaining internal controls relevant to the preparation and fair presentation of the financial report that is free from material misstatement, whether due to fraud or error; selecting and applying appropriate accounting policies; and making accounting estimates that are reasonable in the circumstances.

### Auditor's Responsibility

My responsibility is to express an opinion on the financial report based upon my audit. My audit was conducted in accordance with Australian Auditing Standards. These Auditing Standards require that I comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance as to whether the financial report is free of material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgement, including the assessment of risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers

To provide independent assurance to the Parliament and Community on the performance and accountability of the Tasmanian Public sector. • Professionalism • Respect • Camaraderie • Continuous Improvement • Customer Focus •

Making a Difference

for the financial year ended 30 June 2011

internal control relevant to the General Manager's preparation and fair presentation of the financial report in order to design audit procedures that are appropriate to the circumstances, but not for the purpose of expressing an opinion on the effectiveness of Council's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the General Manager, as well as evaluating the overall presentation of the financial report.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my audit opinion.

My audit is not designed to provide assurance on the accuracy and appropriateness of the budget information in Council's financial report.

### Independence

In conducting this audit, I have complied with the independence requirements of Australian Auditing Standards and other relevant ethical requirements. The *Audit Act 2008* further promotes independence by:

- providing that only Parliament, and not the executive government, can remove an Auditor-General, and
- mandating the Auditor-General as auditor of State Entities but precluding the provision of non-audit services, thus ensuring the Auditor-General and the Tasmanian Audit Office are not compromised in their role by the possibility of losing clients or income.

### TASMANIAN AUDIT OFFICE

Chill

E R De Santi DEPUTY AUDITOR-GENERAL Delegate of the Auditor-General

HOBART 7 September 2011

> To provide independent assurance to the Parliament and Community on the performance and accountability of the Tasmanian Public sector. • Professionalism • Respect • Camaraderie • Continuous Improvement • Customer Focus •

> > Making a Difference



374 Main Rd, Glenorchy 7010 PO Box 103, Glenorchy 7010 (03) 6216 6800 www.gcc.tas.gov.au gccmail@gcc.tas.gov.au