



COMMUNITY NOISE

WHAT SHOULD I DO WHEN NOISE IS A PROBLEM?

Discuss the problem with your neighbour. Often people are not aware that the noise is a problem. You may be able to come to an agreement over times when the noise won't bother you. Also, remember that sometimes activities are a one-off or short term and the noise will not be long lasting.

Try not to sever your relationship with your neighbours as a result of this problem, friendly neighbours are an asset. If you are unable to negotiate a suitable outcome, you may wish to contact Council on 6216 6800 to discuss the issue further.

Council will investigate your concern using Section 53 of the *Environmental Management and Pollution Control Act 1994*. Council will consider if the noise may be unreasonably interfering with a person's enjoyment of the environment; having regard to:

- Volume
- Intensity
- Duration
- Time, place and other circumstances in which the noise is emitted
- Noise diary evidence (dates, times and how it affects you)

Remember, if your music can be heard at the boundary of your property, it is too loud.

NOISE FROM TRAIL BIKES:

Trail bikes must not be ridden within 500m of a home for the purpose of sport or recreation.

NOTE:

- For animal noise contact Councils Customer Service Department on (03) 6216 6800.
- For the following matters please contact Tasmania Police on 131 444:
 - Antisocial behaviour;
 - Noise generated by cars in the street (i.e. hooning, cars parked on the street revving engines); and
 - Noise complaints outside (i.e. particularly party noise and amplified music) of normal business hours.

The *Environmental Management and Pollution Control (Noise) Regulations 2016* state prohibited hours of use:

Equipment	Day of operation	Prohibited hours of use
1. Chainsaw powered by internal combustion engine operated within 300 metres of residential premises		
	a) Monday to Friday	Before 7a.m. and after 6 p.m.
	b) Saturday	Before 9 a.m. and after 6 p.m.
	c) Sunday or public holiday	Before 10 a.m. And after 6 pm.
A chainsaw can only be used one day in any consecutive 7 days		

2. Mobile machinery, forklift truck or portable equipment		
	a) Monday to Friday	Before 7 a.m. and after 6 p.m.
	b) Saturday	Before 8 a.m. and after 6 p.m.
	c) Sunday or public holiday	Before 10 a.m. and after 6 p.m.

3. Motor vehicle, motor vessel or outboard motor (unless the vehicle, vessel or motor is being operated to move into or out of residential premises or a construction or demolition site)		
	a) Monday to Friday	Before 7 a.m. and after 6 p.m.
	b) Saturday	Before 9 a.m. and after 6 p.m.
	c) Sunday or public holiday	Before 10 a.m. and after 6 p.m.

4. Musical instrument or sound-amplifying equipment		
	a) Monday to Thursday	Before 7 a.m. and after 10 p.m.
	b) Friday	Before 7 a.m.
	c) Saturday	Before 9 a.m.
	d) Sunday or public holiday	Before 10 a.m. and after 10 p.m.
A person must not at any time cause a noise nuisance to surrounding residents		

5. Power lawn mowers and other garden maintenance equipment powered by an engine		
	a) Monday to Friday	Before 7 a.m. and after 8 p.m.
	b) Saturday	Before 9 a.m. and after 8 p.m.
	c) Sunday or public holiday	Before 10.a.m and after 8 p.m.

Under the law noise generated from the following activities is not covered by the above times:

- a) Public health and safety;
- b) The provision of emergency services by emergency services personnel in emergency situations;
- c) The safety or security of plant and equipment in emergency situations.