

**Team Glenorchy-**  
Leading the  
Community Plan



**action**  
feedback  
**change**  
**consultation**

Appendices to the Glenorchy Community Plan  
2005-2025

## **Introduction:**

This document contains the Appendices to the Glenorchy Community Plan 2005 - 2025.

**Appendix 1** provides a status report of the actions that were listed in the original **Glenorchy Community Plan**.

The 2004/5 review of the Community Plan included considerable public consultation during which the community was asked to provide comments about Glenorchy. These comments are included as Appendices 2 and 3.

**Appendix 2** provides the comments received from the public in response to the questions.

- What has not changed as you would have liked it to?
- What suggestions do you have for improvement?

**Appendix 3** provides the comments received from the public in response to the question.

- What has changed for the better during the last 5 years?

**Disclaimer:**

The comments provided in Appendices 2 and 3 of this document have been collected and reprinted without change to preserve the integrity of the community's input to the Glenorchy Community Plan review process.

The comments do not necessarily represent the views, policies or decisions of Council, and should not be interpreted as such.

**Team Glenorchy-**  
Leading the  
Community Plan



original  
**community**  
**plan**  
**actions**

**BUILDING AN EVEN STRONGER COMMUNITY**

**Community Leadership and Participation**

We, the people of Glenorchy have a proud civic tradition of community leadership, participation and self help. We share a sense of identity. This provides a combined strength as the community makes its plans and looks forward to the future.

<p><b>ISSUES</b></p> <p><b>To improve our community we must continue to overcome:</b></p> <ul style="list-style-type: none"> <li>• A sense of powerlessness to address problems.</li> <li>• Isolation and gulfs between sections of the community.</li> <li>• A lack of identity, recognition and celebrations of community contributions and achievements.</li> </ul>	<p><b>OUR FUTURE</b></p> <p><b>An even stronger community where all the people:</b></p> <ul style="list-style-type: none"> <li>• Participate in the life of the City, in solving it's problems.</li> <li>• Feel part of the community.</li> <li>• Are informed and have access to information they need.</li> <li>• Share pride in where they live and celebrate their achievements.</li> </ul>
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**THINGS TO DO**

- Promote tolerance, understanding and respect within the community.
- Provide the opportunities, means and resources for everyone to participate and work together in building the community.
- Improve the way people communicate and exchange community information.

**Community Consultation – Community Plan Review 2004**  
**Status Report - Original Community Plan Actions**

**Building an even stronger Community**  
**Community leadership and participation**

*Things to do...*

Promote tolerance, understanding and respect within the community.

	<b>Actions</b>	<b>Status</b>
1.1	Develop new strategies which promote tolerance, understanding and respect between all members of the community.	See 1.2 This action will continue through the consolidated strategy 1.1.17
1.2	Develop reconciliation and multi-cultural projects which promote tolerance and understanding in the community	This action has been addressed through a number of initiatives including: <ul style="list-style-type: none"> <li>•The establishment of the Cultural Diversity Advisory Committee</li> <li>•The conduct of Harmony Day activities on an annual basis</li> <li>•Events and activities at the Moonah Arts Centre such as the Black Women’s Music Night, an Artists in Residence Program on making and playing the Adungu an African instrument and the Journeys Quilt project which worked with over 200 women from culturally and linguistically diverse backgrounds</li> <li>•The Glenorchy Reconciliation Group which meets monthly has undertaken a number of projects including the production of a Reconciliation Calendar on an annual basis.</li> </ul> This action will continue through the consolidated strategy 1.1.17.
1.3	Develop projects that promote peace and change attitudes to conflict.	This action has been addressed through a wide range of actions in the Community Plan..

# Community Consultation – Community Plan Review 2004

## Status Report - Original Community Plan Actions

### Building an even stronger Community Community leadership and participation

**Things to do...**

Provide the opportunities, means and resources for everyone to participate and work together in building the community.

	<b>Actions</b>	<b>Status</b>
2.1	Continue to develop Council's community consultation and participation processes and to maintain the Council's leadership role in this regard	Council has continued to develop the community precinct program as a primary consultation mechanism with the community.  This action will continue.
2.2	Continue to facilitate and resource the Community Plan process	Resources have been provided for monitoring and review of the community plan. This action will continue as part of the consolidated action 1.1.18.
2.3	Establish Team Glenorchy to oversee the Community Plan and develop, implement and monitor performance measures	Team Glenorchy meets regularly and has developed benchmarksto monitor performance of the Community Plan. This action will continue as part of the consolidated action 1.1.18.
2.4	Develop a program of forums of key stakeholders to assist in the implementation of the Community Plan	Community forums were held following the production of the Plan. This action may continue as part of the consolidated action 1.1.18.
2.5	Develop and maintain peak special interest groups to assist in implementing the projects outlined in the Community Plan  Groups could include: <ul style="list-style-type: none"> <li>• Youth Action Network Group,</li> <li>• Service Clubs,</li> <li>• Access Committee,</li> <li>• Youth Task Force,</li> <li>• Churches</li> <li>• School Principals group</li> </ul>	Special interest groups have been developed as required. This action will continue as part of the consolidated action 1.1.18.

# Community Consultation – Community Plan Review 2004

## Status Report - Original Community Plan Actions

### Building an even stronger Community Community leadership and participation

**Things to do...**

Provide the opportunities, means and resources for everyone to participate and work together in building the community (cont).

	<b>Actions</b>	<b>Status</b>
2.6	Continue the implementation of the precinct system and to encourage the participation of the community	The precinct program has continued with significant changes being made to the operating guidelines and boundaries following an external review of the program which was conducted in 2003. The review findings indicated strong community support for the program.  This action will continue.
2.7	Establish a city wide volunteer skills register of people who wish to participate in Community Plan projects and programs	Council has established a volunteer centre which provides support to community organisations in recruiting and retaining volunteers. It also provides a volunteer referral service for people seeking volunteer opportunities.  This action has been incorporated into the new consolidated action 1.1.3
2.8	Expand the role of the Glenorchy Youth Task Force to work with young people in Precinct areas on Precinct issues	Precinct youth task forces have been established in Collinsvale, Goodwood and West Moonah.  This action will continue as part of the consolidated action 1.1.4
2.9	Develop a partnership agreement between State Government and Council incorporating the Community Plan priorities	A successful partnership agreement was developed.
2.10	Develop community capacity-building programs in local areas to enhance neighbourhood relationships.	Commonwealth Funding was obtained by Good Beginnings for a community capacity project in Goodwood. This project operated for 3 years.  This action will continue.
2.11	Develop a citizenship program which provides an understanding of the roles and responsibilities of citizens and an understanding of the roles of all levels of Government.	The citizenship program was reviewed and revised to conform with national guidelines.

**Community Consultation – Community Plan Review 2004**  
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**Building an even stronger Community**  
**Community leadership and participation**

*Things to do...*

Provide the opportunities, means and resources for everyone to participate and work together in building the community (cont).

	<b>Actions</b>	<b>Status</b>
2.12	<p>Develop schools as community resources where</p> <ul style="list-style-type: none"> <li>• the community can be involved and provide support to students and teachers</li> <li>• the community can obtain access to meeting places, Library facilities, education courses and information technology</li> </ul>	<p>Significant levels of community engagement in schools and utilisation of school facilities has occurred in a number of schools in the Glenorchy Local Government area. These schools include Springfield Gardens and Mount Falkner Primary Schools and Cosgrove High schools</p> <p>This action will continue.</p>
2.13	<p>Create more community meeting places (eg) community houses.</p>	<p>Community Houses are funded by the State through the Department of Health and Human Services. No additional Community Houses have been funded by the State in the Glenorchy Local Government area.</p> <p>This action has been incorporated into action 3.2.1</p>
2.14	<p>Work with young people to manage the spaces they use in a way that is acceptable to them and the community</p>	<p>The Glenorchy Youth Task force has continued to develop innovative responses to the issues surrounding young people and public space through mediums such as consultations, youth image forums and contribution to the development of the Streetsmart Resource kit which was distributed to Local Government authorities across the State.</p> <p>This action has been incorporated into the consolidated action 1.1.4</p>
2.15	<p>Develop a process to ensure the City of Glenorchy identifies and maximises grant opportunities.</p>	<p>Grant sources are monitored.</p>
2.16	<p>Develop strategies to increase funding for sporting and community groups which will overcome a loss in revenue due to the removal of tobacco sponsorship</p>	<p>Grant sources are monitored</p>



**Community Consultation – Community Plan Review 2004**  
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**Building an even stronger Community**  
**Community leadership and participation**

*Things to do...*

Provide the opportunities, means and resources for everyone to participate and work together in building the community (cont).

	<b>Actions</b>	<b>Status</b>
2.17	Develop programs aimed at over coming isolation and loneliness of people in the community.	The Eating With Friends program has continued to develop and expand across the City and the Greater Hobart area. There are now around 30 groups in operation across the State.  This action to continue
2.18	Identify and promote scholarships for young people to travel and bring back ideas to build an even stronger community.	This action was identified as a community strategy and there is no reported action.
2.19	Develop skills training in management skills, participation and conflict resolution for community organisations.	The Glenorchy Volunteer Centre has undertaken a survey of the training needs of community organisations with a view to developing a training program which responds to identified needs.  This action has been incorporated into the consolidated strategy 1.1.3

## Community Consultation – Community Plan Review 2004

### Status Report - Original Community Plan Actions

## Building an even stronger Community Community leadership and participation

### Things to do...

Improve the way people communicate and exchange community information.

	Actions	Status
3.1	Develop a comprehensive integrated Communication Plan for the Community Plan that will promote the vision, values and actions and report back on achievements.	The Community Plan was promoted widely when it was developed. Achievements are publicised via the Glenorchy Gazette.
3.2	Develop a comprehensive website for the City of Glenorchy based on the Community Plan	Council's website is under continuous development.
3.3	Develop a City of Glenorchy radio station	This was investigated but there are no community radio station licences available
3.4	Maintain a cultural and learning network for seniors based on the University of the 3rd Age, School for Seniors and Adult education.	School for Seniors continues to grow in terms of participation levels in Glenorchy. Adult Education has a base in Glenorchy and offers courses through local venues such as Cosgrove High School. The University Of the 3rd Age has not been established within the City. This action to continue.
3.5	Encourage the debate of new ideas through the development of a guest speaker program.	No action reported on this initiative. This action is incorporated into 1.2.1
3.6	Expand the annual council Volunteer Awards to include Community Plan actions.	Community Plan actions have been included in the annual Council Volunteer Awards for the past 2 years and will continue to be eligible for nomination This action is complete
3.7	Identify activities to increase community spirit such as a Christmas light competition	Christmas lights competitions and events have been initiated through the precinct program. This action has been incorporated into the consolidated action 1.1.20
3.8	Develop and improve community information and customer services systems for all public services	No action reported on this initiative.
3.9	Develop civic pride through participation in the Tidy Towns competition and incorporate a city wide Precinct competition for tidy streets.	Entries have been submitted for the last 2 years to the Tidy Towns competition. This action is incorporated into the consolidated action 1.1.20

**BUILDING AN EVEN STRONGER COMMUNITY**

**Building and Maintaining the Assets of the Community**

Glenorchy has well developed roads, water, sewerage, power assets and communication. This infrastructure supports our high quality of life in the city.

It enables us to communicate, have access to one another, to services, shops, schools and business. It provides the very support we need to live in our homes, to operate our businesses and enjoy the lifestyle we choose. It also protects our health and environment.

**ISSUES**

**Planning, maintaining and improving our high standard infrastructure is critical.**

- We need a City and regional transport infrastructure plan for such things as roads, parking and signage.
- We need to give priority to precinct transport infrastructure and related requirements, for roads, footpaths, lighting, parking and signage.
- Waste Management
- Water, sewerage and drainage.
- City plan for other infrastructure which includes communications, gas and electricity.

**OUR FUTURE**

- A City where traffic flows freely and signs direct people to where they want to go and there is always ample parking.
- A City where roads, footpaths and cycleways are safe and in good condition.
- A City where rubbish is disposed of quickly and cleanly.
- A City where the water is fit to drink and waste water is promptly treated.
- A City that embraces modern communication technology.
- A City that will benefit from natural gas being available.
- A City which can respond to and recover from natural disasters and major incidents.

**THINGS TO DO**

- Continue to update and act upon plans to maintain infrastructure of a high standard.

## Community Consultation – Community Plan Review 2004

### Status Report - Original Community Plan Actions

## Building an even stronger Community

### Building and maintaining the assets of the community

#### *Things to do .....*

Continue to update our plans and policies to maintain high standard infrastructure

	<b>Actions</b>	<b>Status</b>
1.1	Develop an accessible regional transport and major infrastructure plan which includes all vehicles, buses, trains and bicycles and small wheeled vehicles	Draft Integrated Land Use Transportation Report prepared. Local Area Traffic Management reports completed.
1.2	Develop a comprehensive City of Glenorchy Transportation Plan.	Draft Integrated Land Use Transportation Report prepared.
1.3	Develop Precinct road maintenance and traffic management plans that include footpaths, lighting and signage.	Local Area Traffic Management Plans completed for all precincts.
1.4	Ensure that publicly provided infrastructure is accessible for people with access problems.	Council has in place an Access policy for the City and is in the process of updating its Action Plan under the Disability Discrimination Act. Policies and procedures are under development to ensure that there is a consistent approach to access for roads, footpaths, streetscapes and the urban environment.  This action will continue in the consolidated strategy 2.2.4.
1.5	Review landscaping policy for roundabouts within the City.	Implementing policy as required.
1.6	Review the lowering of speed limits within residential areas following the speed limit pilot program in Lutana and develop city wide strategies.	Statewide introduction of 50km/h urban speed limit in 2002.
1.7	Implement Council's Car Parking Strategy	Complete Review of Strategy to commence.
1.8	Review Council's Waste Management Strategy in light of the Regional Waste Management Strategy	Completed with the preparation of 2002-2007 Waste Mgt Plan Ongoing through action 2.2.6
1.9	Ensure a tele-communications strategy is developed for the whole of the City of Glenorchy	This suggested action has not progressed.

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**Status Report - Original Community Plan Actions**

**Building an even stronger Community**  
**Building and maintaining the assets of the community**

*Things to do .....*

Continue to update our plans and policies to maintain high standard infrastructure (cont).

	<b>Actions</b>	<b>Status</b>
1.10	Investigate and develop a waste disposal option to the closure of Jackson street Tip	Partially completed with acquisition of future Waste Transfer Station site, revised action required. Ongoing through action 2.2.6
1.11	Develop a strategy for determining 'blackspots' for litter traps on creeks and rivulets	Strategy of the newly formed Stormwater Management Group
1.12	Plan for the provision of gas energy to industrial base	Installation of the infrastructure for the gas network is well under way. Industrial users will be the first to benefit from the availability of this energy source.
1.13	Develop a signage improvement program throughout the city which includes: <ul style="list-style-type: none"> <li>• Directional signage</li> <li>• Tourism signage</li> <li>• Interpretation signage</li> <li>• Tourism maps</li> <li>• Street numbers or street signs</li> <li>• Residential house numbers</li> </ul>	Sign report completed and being implemented other signage projects being implemented.
1.14	Review the three business precinct plans for Glenorchy, Moonah and Claremont and implement new strategies.	Claremont study completed, Main Road study overtaken Glenorchy and Moonah precinct studies. Ongoing through action 5.2.5
1.15	Resolve the areas of responsibility for traffic management between DIER and Council	Ongoing regular meetings between DIER and Council

**SOCIAL**

**A Safer Community**

Crime, and the fear of crime, is a major issue for all Tasmanian communities. Glenorchy has tackled the problem by adopting an innovative community based approach and implementing a range of initiatives. These include the Safer Communities Committee, Youth Task Force and other moves that are firsts in Tasmania.

<b>ISSUES</b>	<b>OUR FUTURE</b>
<p><b>All our safety and policing measures must address:</b></p> <ul style="list-style-type: none"> <li>• Fear of crime.</li> <li>• The actual level of crime.</li> <li>• Help the victims of crime.</li> </ul>	<p><b>We want a City where:</b></p> <ul style="list-style-type: none"> <li>• People feel safe in their houses, neighbourhood and the City as a whole.</li> <li>• Victims of crime feel they have been treated justly and can get on with their lives.</li> <li>• The level of crime decreases.</li> </ul>

**THINGS TO DO**

- Continue to inform and educate people to have a realistic understanding of the issues and opportunities for a safe community.
- Maintain on-going action to make the city safer and address the fear of crime.
- Ensure the level of innovation and resources for policing and the criminal justice system continues to improve.

# Community Consultation – Community Plan Review 2004

## Status Report - Original Community Plan Actions

### Social A Safer Community

**Things to do .....**

Continue to inform and educate people to have a realistic understanding of the issues and opportunities for a safe community.

	<b>Actions</b>	<b>Status</b>
1.1	<p>Develop a communication and education strategy for safety, self protection, home security and crime prevention including:</p> <ul style="list-style-type: none"> <li>• Forums for those who feel vulnerable</li> <li>• Education for young people about the consequences of crime</li> <li>• Education for the community on how to deal with crime</li> <li>• Information about crime and Police resourcing levels</li> <li>• Information on ways to report crime including anonymous reporting</li> <li>• Information about vehicle, property and house security</li> </ul>	<p>A range of initiatives have been implemented including:</p> <ul style="list-style-type: none"> <li>• The Police column in the Gazette</li> <li>• Crime Prevention seminars for business</li> <li>• Distribution of police assistance stickers</li> <li>• Conduct of Forging Against Fear seminars for carers of elderly people</li> <li>• Conduct of an annual Safety in Action Day</li> <li>• Implementation of Project Samaritan Business and Residential</li> <li>• Protective Behaviourstraining for students and staff in the High Schools within the Glenorchy Local Government area.</li> <li>• Community Safety Expos</li> </ul> <p>This action will continue through the consolidated strategy 1.2.7</p>
1.2	<p>Ensure accurate and adequate provision of crime statistics</p>	<p>Glenorchy police provide crime statistics information as required and present an overview to Council on a quarterly basis.</p>
1.3	<p>Continue to inform Media of positive strategies on crime prevention to achieve a balanced reporting</p>	<p>The Glenorchy Gazette contains a report from the Divisional Inspector of Police in each edition.</p> <p>Other media are informed of community safety initiatives occurring in Glenorchy on a regular basis.</p> <p>This action is incorporated in the consolidated strategy 3.1.9.</p>
1.4	<p>Develop community education programs on crime and safety using the disability awareness training as a model</p>	<p>This action is included in the consolidated strategy 3.1.9.</p>

**Community Consultation – Community Plan Review 2004**  
**Status Report - Original Community Plan Actions**

**Social**  
**A Safer Community**

*Things to do .....*

Maintain on-going action to make the City safer and address the fear of crime.

	<b>Actions</b>	<b>Status</b>
2.1	Develop strategies to reduce fear of crime which address inter-generational concerns (eg) youth image forums	<p>Youth image forums have been developed by the Glenorchy Youth Task force and have involved participation by stakeholders such as the Pensioners Union, business, Metro security, Police.</p> <p>These forums have addressed issues such as use of public open space and negative perceptions of young people.</p> <p>A major intergenerational arts project was also implemented called Tea and Coke: Pizza and Scones. This project aimed to build intergenerational relationships and foster understanding between older and younger people.</p> <p>This action has been incorporated into the consolidated strategy 1.1.4.</p>
2.2	Continue to develop innovative programs that teach love, respect and community pride with primary schools and secondary schools such as Junior Neighbourhood Watch	<p>A new initiative Junior Neighbourhood Support is operational in a number of primary schools within the City.</p> <p>This project involves safety presentations at school assemblies by services such as Police, Tasmania Fire Service and Kids Safe and the awarding of certificates to students for service to the school and /or community.</p> <p>This action is incorporated into the new consolidated strategy 3.1.4</p>
2.3	Identify pilot projects to address fear of crime	<p>A series of workshops titled Forging against Fear were conducted with carers and support workers of elderly people within the Glenorchy community. These sessions focused on the provision of information and strategies to enhance the confidence of carers and support workers in addressing the issue of fear of crime amongst their client group.</p> <p>This action will continue through strategy 3.1.5.</p>



**Community Consultation – Community Plan Review 2004**  
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**Social**  
**A Safer Community**

*Things to do .....*

Maintain on-going action to make the City safer and address the fear of crime. (Cont).

	<b>Actions</b>	<b>Status</b>
2.4	Develop programs that facilitate improvement in relationships between police and young people including the police/ schools liaison program .	Specific initiatives involving young people and police include the attachment of a police liaison officer to the Glenorchy Youth taskforce; the implementation of Junior Neighbourhood Support; the involvement of police in the PULSE youth health service activities such as In Awe of the Law workshops and the attachment of a police officer to Claremont College.  This action is incorporated into the consolidated strategy 3.1.4.
2.5	Continue to develop and provide programs that provide challenging activities for “at risk” young people eg. Project Hahn	Project Hahn continues to include participants from Glenorchy in its programs.  The establishment of Project U Turn in Glenorchy has provided an innovative and successful approach to providing challenging and meaningful programs for young people who have been involved in vehicle theft or are at risk of being involved.  This action will continue through the consolidated strategy 3.1.3.
2.6	Review ways in which schools deal with behaviour problems – school suspensions	A major research project on school absenteeism and juvenile crime was conducted in Glenorchy. A number of recommended strategies from this including the phone home program were trialed in Glenorchy and have now been adopted across the State through the At School On Time Ready for Work strategy.
2.7	Implement a program of self protection training for those who feel vulnerable.	Protective behaviours training was provided to students and teachers from all high schools in the City. The training was a train the trainer model to enable school based initiatives to be developed.

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**Social**  
**A Safer Community**

*Things to do .....*

Maintain on-going action to make the City safer and address the fear of crime. (Cont).

	<b>Actions</b>	<b>Status</b>
2.8	Review Neighbourhood Watch to make it more effective in neighbourhoods and identify alternatives for “adopt a cop”	Neighbourhood Watch is represented on the Safer Communities Committee and West Moonah and Goodwood Precinct Committees hold combined Neighbourhood Watch and Precinct meetings. These initiatives have strengthened the link between Council and Neighbourhood Watch.  This action is incorporated into the consolidated strategy 3.1.1.
2.9	Explore the provision of home alarm schemes and security device schemes for people on low incomes.	Project Samaritan residential has been implemented by police and this program provides security advice to victims of residential burglary.
2.10	Review results of State Government’s 12 month crime prevention project on minor property crime and implement strategies.	
2.11	Review and develop strategies for substance abuse based on harm minimisation, decriminalisation and health education.	A range of strategies have been implemented in relation to substance abuse .  These include: <ul style="list-style-type: none"> <li>• the availability of Drug and Alcohol Counselling services at the PULSE Youth Health Centre</li> <li>• community education strategies such as the information expo held on the front lawns of Council for National Drug Week</li> <li>• the Glenorchy Illicit Drug Service sponsored by Anglicare which provides counselling and education to young people and their families at risk of or experiencing issues related to illicit drug use.</li> </ul> This action will continue through the consolidated strategy 3.1.4.

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**Social**  
**A Safer Community**

*Things to do .....*

Maintain on-going action to make the City safer and address the fear of crime. (Cont).

	<b>Actions</b>	<b>Status</b>
2.12	Develop a comprehensive program of Safety Audits throughout the City to identify safety issues and determine the adequacy of lighting, and public amenities.	Safety audits have been conducted by the community precinct committees and by the Safer Communities Committee in various locations across the City.  This action is included in the consolidated strategy 3.1.2
2.13	Develop strategies which will increase public use of open spaces and reduce fear of crime. Strategies to include: <ul style="list-style-type: none"> <li>• Appropriate streetscaping</li> <li>• Events and activities</li> <li>• Development of new businesses in the CBD and late night trading</li> </ul>	This action has been addressed through initiatives such as the upgrading of lighting in the Tolosa Bus Interchange, the redevelopment of Main Road in the Glenorchy CBD and the conduct of events such as Gig in the Gardens and the Country Music concert on the front Lawns of Council.  This action will continue through the consolidated action 2.1.10
2.14	Graffiti proof Council buildings and structures and facilitate similar action for other property owners	Various strategies have been employed to curb the proliferation of graffiti throughout the city.
2.15	Continue to support the Safety House program.	The Safety House Association is represented on the Safer Communities Committee and Council itself is registered as a Safety House.  This action has been incorporated into the consolidated action 3.1.1

**Community Consultation – Community Plan Review 2004**  
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**Social**  
**A Safer Community**

*Things to do .....*

Ensure the level of innovation and resources for policing and the criminal justice system continues to improve.

	<b>Actions</b>	<b>Status</b>
3.1	Provide sufficient resources to implement the Youth Justice Act including victim /perpetrator conferences	<p>The Youth Justice Act continues to be implemented with a designated officer at Glenorchy Police division having responsibility for conferencing under the act.</p> <p>This action is incorporated into the new consolidated action 3.1.3</p>
3.2	Review the current work orders system to make it more useable for the community	<p>A specific strategy in relation to Community Work Orders has been included in the Council's Partnership agreement with the State Government.</p> <p>This action will continue through the consolidated action 3.1.7.</p>
3.3	Review existing victim support services and develop community based support systems	<p>The State Government through the Department of Justice and Industrial Relations has established a Victims Unit to provide improved services for victims of crime.</p> <p>This action is continued through 3.1.8</p>
3.4	Ensure Glenorchy is adequately serviced by Police	<p>Crime trend analyses and data collection continue to inform policing levels for the Glenorchy Division with the maintenance of 50 FTE operational officers for the Division.</p> <p>Police Operations in both Southern and Eastern Districts continue to target significant issues through Task forces over and above the operational resources for the Division.</p> <p>This action will continue.</p>
3.5	Ensure Police maintain a visible presence in the Central Business District, shopping centres and other identified "hot spots".	<p>The Bike Squad has continued to operate throughout the CBDs of Glenorchy undertaking highly visible strategies based on crime trends.</p> <p>This action will continue through consolidated action 3.1.6</p>

**SOCIAL**

**A Caring Community**

Glenorchy residents care about each other and their right to a good quality of life and access to essential services. Services have been changing radically in recent years as a result of government cut backs. We have to be sure that the needs of all citizens are being met and that families and neighbourhoods are not at risk.

<b>ISSUES</b>	<b>OUR FUTURE</b>
<p><b>To assist those in need and ensure a greater quality of life for all residents we need to ensure that:</b></p> <ul style="list-style-type: none"> <li>• Services match people’s needs.</li> <li>• People know what services exist.</li> <li>• People don’t suffer as a result of government service cutbacks.</li> <li>• There is support for families, children and neighbourhoods at risk.</li> </ul>	<p><b>We want a City where we constantly monitor the range and standard of services to ensure the well being of our citizens and their education, health, housing, transport and community needs:</b></p> <ul style="list-style-type: none"> <li>• A community with good schools, health care and other essential services such as a post office and access to Medicare without having to travel.</li> <li>• Services of high quality where people will know what is available and be able to use them without it costing too much.</li> <li>• Action is taken in neighbourhoods where anti-social behaviour, vandalism, substance abuse, petty theft and recreational crime are common problems.</li> <li>• Parents have the support they need to raise healthy children who respect themselves, and other people and property.</li> <li>• There is a well-used public transport system that can take everyone where they want to go and when they want to go there.</li> </ul>

**THINGS TO DO**

- Provide information on the availability of services.
- Maintain a range of quality, affordable services needed by the community.
- Improve the level of service through coordination, innovation and wise use of resources.
- Provide support to families, parents and children at risk.
- Maintain opportunities for people to develop life skills.

**Community Consultation – Community Plan Review 2004**  
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**Social**  
**A Caring Community**

*Things to do .....*

There is a need to provide information on the availability of services.

	<b>Actions</b>	<b>Status</b>
1.1	Develop an integrated coordinated information strategy that includes community, Government and public service information. The strategy should cover the needs of special groups and provide for a variety of mediums including the Internet, Information booths and mobile services.	<p>The Infoline runs a phone service and an Internet site that provides information to the public about community organisations and groups.</p> <p>The free call number operates from 10am to 4pm Monday to Friday and an operator is available to search the on-line database, alternatively the database can be searched online via the internet. The internet site also provides links to events calendars and copies of brochures.</p> <p>The community Infoline has also commenced discussions with various state bodies to work on streamlining the delivery of community information and avoid duplication.</p> <p>The community Infoline also provides tailored new resident's kits to residents within the Glenorchy municipality. New residents are given the option to request information relevant to their needs</p>
1.2	Develop and support education programs for the community on risk taking issues such as substance abuse, alcohol abuse, suicide and violence	See 2.11 under a safer community

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**Social**  
**A Caring Community**

*Things to do .....*

Maintain a range of quality, affordable services needed in the community.

	<b>Actions</b>	<b>Status</b>
2.1	Undertake a comprehensive review of public transport needs and services including: <ul style="list-style-type: none"> <li>• disability access</li> <li>• special needs groups</li> <li>• passenger safety</li> <li>• review of taxi services especially after hours</li> <li>• rail passenger services</li> <li>• bike lock up facilities</li> </ul> and match these needs to public transport services	<p>Council officers have met with Metro regularly to discuss bus routes, bus stops etc.</p> <p>An audit of Main Rd was undertaken and the recommendations are being implemented progressively. Metro introduced “kneeling” buses.</p> <p>Cycling South &amp; Glenorchy Bicycle Committee have explored bicycle lock-up facilities. Lockers do not appear to be viable however cycle parking rails have been installed in numerous places and are recommended in new retail/commercial developments under the planning scheme</p>
2.2	Provide free or inexpensive, convenient and accessible transport to community events	Events organised by Council such as Carols by Candlelight and Symphony Under the Stars include the provision of free public transport.
2.3	Investigate and develop programs to enable the elderly to stay in their homes as long as they wish.	<p>Council has continued to sponsor the Community Options and Aged Care Packages programs which have 30 and 27 clients respectively.</p> <p>A number of other services in Glenorchy including Glenview and Independent Health Care also have Aged Care packages.</p> <p>The Linkages group of Aged and Disability Service continues to address issues related to this population group such as home maintenance and gardening.</p> <p>This action has been incorporated into the consolidated strategy 3.2.2.</p>

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**Social**  
**A Caring Community**

*Things to do .....*

Maintain a range of quality, affordable services needed in the community. (Cont)

	<b>Actions</b>	<b>Status</b>
2.4	Ensure a diverse and affordable range of child care options including the provision of emergency and 24 hour childcare and facilities such as after school care and vacation care for children who are in family stress situations..	<p>The range of Childcare options in the City has continued to increase with a number of schools including Springfield Gardens and Claremont Primary Schools and Dominic College having outside school hours and vacation care programs.</p> <p>Councils Family Day Care program has an additional 30 FTE places which has increased the capacity of the service to cater for families requiring weekend and evening care.</p> <p>This action will continue.</p>
2.5	Continue to support Neighbourhood Houses in meeting local neighbourhood needs	<p>Council continues to support Neighbourhood Houses through participation in Community Roundtables and through partnerships in a range of projects and working groups.</p> <p>This action to continue.</p>
2.6	Ensure there is support for ethnic communities in seeking action if people are having difficulty in accessing services	<p>Council has established a Cultural Diversity Advisory Group consisting of representatives of diverse cultural and linguistic backgrounds in the City.</p> <p>This group provides advice to Council on issues relating to cultural diversity including service needs.</p> <p>This action has been incorporated into consolidated strategy 3.2.5.</p>



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**Social**  
**A Caring Community**

*Things to do .....*

Improve the level of service through coordination, innovation and wise use of resources.

	<b>Actions</b>	<b>Status</b>
3.1	Establish a one stop shop for the three levels of Government to cover: <ul style="list-style-type: none"> <li>• Payments</li> <li>• Information</li> <li>• Access to agencies</li> </ul>	This was explored through the Partnership Agreement with the State Government. Because Service Tasmania now provides access to a wide range of services it was not cost-justifiable to set up another service model.
3.2	Develop inter-agency groups which include users and cover all target groups such as youth, aged, ethnic etc. to: <ul style="list-style-type: none"> <li>• facilitate coordination and cooperation between services</li> <li>• identify ways to improve services</li> <li>• identify gaps in services</li> <li>• identify ways to meet identified needs</li> </ul>	Interagency groups including aged care providers(Linkages) and children and family service providers (GAIN) and youth service providers (YANG) are well established with sub groups working on a range of specific strategies in relation to service co-ordination development and improvement.  This action will continue.
3.3	Monitor the cost and benefits of existing service delivery and examine local innovative alternatives including investigation of the use of transaction centres to offer one stop shop services such as: <ul style="list-style-type: none"> <li>• use of doctors surgeries for medical benefits services</li> <li>• mobile services.</li> </ul>	This action has not been progressed by Council.
3.4	Research the issue of social isolation caused by advances in technology	This action has not been progressed by Council

### Social A Caring Community

#### Things to do .....

Provide support to families, parents and children at risk.

	Actions	Status
4.1	<p>Continue to develop and coordinate the provision of family support programs for those at risk including</p> <ul style="list-style-type: none"> <li>• parenting skills programs</li> <li>• 24 hour 7 day a week crisis support programs</li> <li>• Early identification programs for children (0-3years) who are at risk (eg) Stepping Stones program, Good Beginnings program, PRAM.</li> </ul>	<p>Family Support programs now in place in the City include Parents and Kids Together and the Northern Suburbs Parenting program. Goodwood Connect has operated for 3 years with a focus on families and children under 5.</p> <p>GAIN has focused on initiatives in relation to family support including the organisation of the annual Dads Day Out event and annual features in the Glenorchy Gazette on parenting, children and families to coincide with Childrens Week.</p> <p>This action will continue.</p>
4.2	<p>Identify and develop harm minimisation programs to support those (especially young people) at risk including, youth suicide, homelessness and drug and alcohol abuse.</p>	<p>See 2.11 (Social - A Safer Community)</p>
4.3	<p>Identify the need for and provide mediation services in Glenorchy and support for communities that house families at risk</p>	<p>Funding has been obtained for a pilot project framed around the concept of community mediation to be implemented by Council in partnership with Housing Tasmania and Relationships Tasmania.</p> <p>This action will continue through the consolidated strategy 3.2.9</p>
4.4	<p>Develop role model and mentoring programs for schools along the lines of those provided at Chigwell Primary and Rosetta Primary Schools.</p>	<p>Mentoring projects for girls have been implemented at Cosgrove and Claremont High Schools in partnership with Women Tasmania.</p> <p>Mentoring is also a strong component of the Real Learning, Real Futures initiative which is being implemented in the 3 Glenorchy State High Schools.</p> <p>This action will continue through the consolidated strategy 3.2.10</p>

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**Social**  
**A Caring Community**

*Things to do .....*

Provide support to families, parents and children at risk. (Cont).

	<b>Actions</b>	<b>Status</b>
4.5	Develop support for grandparents who are primary carers of young children while the parents are at work	<p>A specific schedule has been proposed for inclusion in the new partnership agreement with the State Government to research the needs of grandparents who are primary carers of their grandchildren.</p> <p>This action will continue as part of the consolidated strategy 3.2.11</p>
4.6	Investigate low interest loan and financial mentoring schemes for people on low incomes	<p>Financial counselling services are available in Glenorchy through Anglicare.</p> <p>Anglicare also runs a program known as My Money My Future which provides workshops to small groups on how people can manage their budgets.</p>

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**Social**  
**A Caring Community**

*Things to do .....*

Maintain opportunities for people to develop life skills.

	<b>Actions</b>	<b>Status</b>
5.1	Provide challenging programs for young people which develop a positive self image and self esteem.	<p>Through the PULSE youth health centre a range of programs and activities have been designed and implemented for young people based on identified need.</p> <p>These include creative arts projects ,music, cartooning and animation, rec link, driver education.</p> <p>A major study on the sport and recreation needs of young people was funded by the Office of Sport and Recreation and the results of this study have formed the basis of planning by a working group of youth service providers through YANG.</p> <p>This action will be continued through the consolidated strategy 3.2.12</p>
5.2	Provide community activities and skill development programs to lift self-esteem for all age groups	<p>Community Precincts have facilitated a range of community projects and activities including cleanups, community mural projects, Eating with Friends lunches, community bbqs, a community library which have involved participation by significant numbers of residents.</p> <p>Community Cultural development programs through the Moonah Arts Centre and through events such as the Works, have engaged significant levels of participation.</p> <p>Skill development programs such as the Community Leaders Mentoring project have enhanced the capacity of individuals and groups to plan and initiate community projects.</p> <p>This action will continue through 1.1.10, 1.1.12,and 1.1.20</p>
5.3	Develop and implement parenting and life skills courses as part of school curriculum	Council has not progressed this action.

**ECONOMIC**

**A Challenging Creative Community**

Glenorchy is a City which enjoys a diverse range of tourism, cultural and recreational activities. People can celebrate arts, sport, recreation and their built environment. Tourism is a major part of this. The result is a sense of community enthusiasm, creativity and challenge.

<b>ISSUES</b>	<b>OUR FUTURE</b>
<p><b>In entertainment, arts and tourism it is important to overcome the lack of:</b></p> <ul style="list-style-type: none"> <li>• Local opportunities for social interaction.</li> <li>• A broad range of entertainment and tourism facilities.</li> <li>• Promotion of local assets, resources and opportunities.</li> </ul>	<p><b>The challenge is to evolve an exciting, dynamic City where:</b></p> <ul style="list-style-type: none"> <li>• People want to spend their leisure time because it has its own entertainment for all age groups.</li> <li>• A small number of important, well marketed events are held which will be attractive for residents and visitors.</li> <li>• People know what is happening.</li> <li>• Tourists visit and are welcome.</li> </ul>

**THINGS TO DO**

- Develop Glenorchy as an icon tourism destination.
- Develop a mix of exciting city wide and local events, activities and new developments.
- Market and promote entertainment opportunities.
- Continue to improve the use of existing entertainment and cultural assets.

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**Economic**  
**A Challenging Creative Community**

*Things to do .....*

Develop Glenorchy as an icon tourism destination.

	<b>Actions</b>	<b>Status</b>
1.1	Develop relationships between Local, Regional and State tourism	4.1.5 Strong linkages are in place between the Glenorchy Visitor Taskforce, the Southern Tasmanian Tourism Taskforce, Tasmania's South Tourism Association and Tourism Tasmania.
1.2	Develop and market the icon park concept incorporating Berriedale Bay, Wilkinsons Point, Elwick Bay and Moorilla	This action will continue through the consolidated strategy 4.1.1 Aquarium proposal approved. Development Plan for Wilkinson's Point has been prepared and is under review Ongoing.
1.3	Identify a theme for Glenorchy and continue the Heritage Highway through Glenorchy.	Completed. – Glenorchy is part of the Touring Route Strategy.  The Hobart Metropolitan Area Tourism Strategy report has been finalised incorporating a Glenorchy theme. TasSouth's tourism product now includes images of Glenorchy.
1.4	Acknowledge the contribution made by migrants (eg) development of an international fountain or wall of friendship	Council has established a Cultural Diversity Advisory Committee.

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**Economic**  
**A Challenging Creative Community**

*Things to do .....*

Develop Glenorchy as an icon tourism destination (Cont).

Actions	Status
<p>1.5</p> <p>Review and implement the Glenorchy Tourism Plan and facilitate the development of new tourism opportunities including:</p> <ul style="list-style-type: none"> <li>• Development of a ferry commuter system on the Derwent</li> <li>• Development of tourist trails such as craft trails, historic trails and nature trails.</li> <li>• Development of café's and bike hire along the foreshore of the Derwent river</li> <li>• Development of a multi-purpose facility at the Showgrounds</li> <li>• Tours for visitors on Mount Wellington and foothills.</li> <li>• Establishment of an inventory of local skills and expertise as a basis for small business opportunities</li> <li>• Development of a tourist information booth and appropriate signage at each end of the City</li> <li>• Sunday markets to promote local goods</li> <li>• Development of Collinsvale as a Targa stage</li> <li>• Tourist (backpacker) accommodation</li> <li>• Promote Collinsvale as an alternative tourist route to New Norfolk</li> <li>• Development of a community shop selling local art work and produce in Collinsvale</li> <li>• Provision of an information centre and walking tours in Collinsvale</li> <li>• Development of a cafeteria/village style restaurant in Collinsvale</li> <li>• Establishment of a Tourism Information Centre in Collinsvale</li> </ul>	<p>This action will continue through the consolidated strategy 4.1.1</p> <p>Much of this is ongoing and a 5 year strategic plan is under preparation that will consider and/or include the range of matters listed. However, the following comments gives some indication of the work that has been undertaken to date.</p> <p>The Glenorchy Visitor Taskforce has been tasked with reviewing and implementing the Glenorchy Tourism Plan.</p> <p>A Water Transport Revitalisation Study has been undertaken to examine the potential for ferry services on the Derwent. Additional stand alone commuter ferry services are unlikely to be viable.</p> <p>Council has produced a Glenorchy walking trails booklet.</p>

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**Economic**  
**A Challenging Creative Community**

*Things to do .....*

Develop Glenorchy as an icon tourism destination (Cont).

	<b>Actions</b>	<b>Status</b>
1.5		<p>Work is progressing on development of walking trails on Mount Wellington.</p> <p>Use of the Showgrounds for additional or alternative purposes will need to be the subject of a land use plan.</p> <p>Two different Sunday markets operate in Glenorchy, and an indoor market operates in Moonah.</p>



# Community Consultation – Community Plan Review 2004

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### Economic

#### A Challenging Creative Community

*Things to do .....*

Develop a mix of exciting city wide and local events, activities and new developments.

Actions	Status
2.1 Identify a program of sustainable annual major city wide events including Australia Day Celebrations	This action will continue through the consolidated strategy 4.1.3  The events program includes events such as Symphony Under the Stars, Carols by Candlelight, the biennial Works Festival, the Glenorchy Regatta..
2.2 Provide dedicated resources to facilitate Council sponsored entertainment and events	An Events Coordinator has been appointed by Council.
2.3 Develop a month long Glenorchy Festival building on the success of existing activities and events including the Glenorchy Regatta and culminating in a "Glenorchy Day" featuring food/wine/chocolates and other local products.	The biennial Works Festival has been introduced.
2.4 Continue to develop a range of entertainment and events in KGV, Tolosa Park and Wilkinsons Point including Youth oriented bands and concerts and Community BBQ's	This action will continue through the consolidated strategy 4.1.4  The DEC continues to be the major concert venue in Tasmania, as well as providing facilities for a wide variety of other events.  Symphony Under the Stars and Carols by Candlelight are held annually at Tolosa Park, and Council has developed a policy for commercial events at the Park.  Youth bands are encouraged through an annual event at the Council rose garden.
2.5 Develop a broad range of alternative arts and cultural activities in venues and locations throughout the city including <ul style="list-style-type: none"> <li>• new wave activities such as solar powered vehicles, bungy jumping and novel bikes</li> <li>• underage discos</li> <li>• Busking</li> <li>• models</li> </ul>	Council has developed a Cultural Plan for the city to set future directions for community cultural development in the City. Extensive consultation was undertaken in the development of the plan.  This action will continue through the consolidated strategy 1.1.20

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**A Challenging Creative Community**

*Things to do .....*

Develop a mix of exciting city wide and local events, activities and new developments.

	<b>Actions</b>	<b>Status</b>
2.6	Explore the provision of commercial theme parks in the city.	This action will continue through the consolidated strategy 4.1.1  No action has been taken
2.7	Stimulate private sector awareness of commercial entertainment opportunities for different groups utilising existing developments such as the cinema	This action will continue through the consolidated strategy 4.1.4  No action has been taken
2.8	Provide an annual art/sculpture prize to start a City collection and continue the development of the sculpture park at Montrose Bay	See 2.5
2.9	Investigate the provision of an art gallery or historic centre at the Civic Centre or Derwent Entertainment Centre.	See 2.5
2.10	Facilitate the provision of local theatre opportunities.	See 2.5  This action will continue through the consolidated strategy 1.1.13
2.11	Review the needs of existing youth groups (including sporting groups) to ensure the provision of a range of youth activities	See 5.1

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**A Challenging Creative Community**

*Things to do .....*

Market and promote entertainment opportunities.

	<b>Actions</b>	<b>Status</b>
3.1	Develop a communication / information and marketing strategy for entertainment and events in the City of Glenorchy including a register of facilities	Infoline maintains a calendar of events on a monthly basis which is published in the Glenorchy Gazette.  Infoline also publishes a brochure on facilities available in the City for events and community activities.
3.2	Develop an expo of entertainment and events held in the City of Glenorchy.	No action has been taken by Council.
3.3	Provide an information package containing insurance information, names of bands/entertainers and facility hire costs to assist the community to run events.	A Community Cultural Events Kit has been produced containing information on how to organise a cultural event.  This action is complete.
3.4	Promote the open gardens scheme in Glenorchy and link with the Claremont Flower Show and Garden Week.	This action will continue through the consolidated strategy 1.1.20

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**A Challenging Creative Community**

*Things to do .....*

Continue to improve utilisation of existing entertainment and cultural assets.

	<b>Actions</b>	<b>Status</b>
4.1	Use the Derwent Entertainment Centre, Civic Centre, King George V Oval and Tolosa Park for events such as: <ul style="list-style-type: none"> <li>• theatre performances</li> <li>• concerts</li> <li>• exhibitions</li> </ul>	This action will continue through the consolidated strategy 4.1.4  The DEC continues to be the major concert venue in Tasmania, as well as providing facilities for a wide variety of other events.  Symphony Under the Stars and Carols by Candlelight are held annually at Tolosa Park, and Council has developed a policy for commercial events at the Park.
4.2	Continue to develop Derwent Entertainment Centre's role as the major entertainment centre for Tasmania	This action will continue through the consolidated strategy 4.1.4  The DEC continues to be the major concert venue in Tasmania, as well as providing facilities for a wide variety of other events.

**ECONOMIC**

**An Innovative Job-Creating Community**

The City is the private sector hub of southern Tasmania. It has a diverse economic base, ranging from manufacturing and processing to service industries. The City is proud to have world-leading technology and product.

Small business including retailing is extremely significant to Glenorchy.

The City leads the state in hi-tech Research and Development, backed by world-standard call-centre activity.

The Glenorchy economy has the potential and diversity to generate new training and new jobs. The task is to expand this opportunity.

<b>ISSUES</b>	<b>OUR FUTURE</b>
<p><b>The impact of a modern day world economy means we must continue to overcome:</b></p> <ul style="list-style-type: none"> <li>• Lack of jobs and training, especially for certain age groups and people with a limited skill base.</li> <li>• Lack of positive environment in Tasmania to retain existing businesses and sustainable investment in employment and economic development.</li> <li>• Lack of promotion of development opportunities.</li> <li>• The impact of unemployment and its affect on individuals, families and community.</li> </ul>	<p><b>The aim is for Glenorchy to be the leading centre in the state for new investment and innovative, growing businesses trading in the global market place.</b></p> <p>We want a city that:</p> <ul style="list-style-type: none"> <li>• Has significant reduction in unemployment.</li> <li>• Offers employment opportunities to those who want to work.</li> <li>• Ensures people have the training and skills to match a range of job opportunities.</li> <li>• Supports existing businesses and develops new ones.</li> <li>• Provides support to families affected by unemployment.</li> <li>• Creates the jobs environment that enables families to stay together.</li> </ul>

**THINGS TO DO**

- Facilitate opportunities for enterprises to establish and expand based on new technology and innovation.
- Develop growth opportunities and incentives for business and government enterprises.

**Economic**  
**An Innovative Job-Creating Community**

**THINGS TO DO (cont)**

- Encourage investment and development in new existing and expanded businesses through marketing and promotion.
- Provide a range of skill development and training opportunities that provide pathways to employment or business establishment.
- Maintain and improve the Council regulatory and customer service climate to ensure standards for current and future generations are maintained while enthusiastically promoting sustainable development.
- Provide support for people and families affected by unemployment.

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**Economic**  
**An Innovative Job-Creating Community**

*Things to do .....*

Facilitate opportunities for enterprises to establish and expand based on new technology and innovation.

	<b>Actions</b>	<b>Status</b>
1.1	Investigate major re-development options for Dowsings Point, including the Army land, Technopark 1 & 2 and other adjoining properties	Completed. The Army land is not available for development. An Industrial Lands Study has been undertaken that recommends long term planning, development and management of Technopark 1. Technopark 2 is not actively under consideration at this point in time.
1.2	Develop the enterprise school concept based on local school facilities	All government secondary schools have been involved in the Real Learning Real Futures program.
1.3	Develop a proposal for Claremont College to become an education park	No action has been taken on this initiative.

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**Economic**  
**An Innovative Job-Creating Community**

*Things to do .....*

Develop growth opportunities and incentives for business and government enterprises.

	<b>Actions</b>	<b>Status</b>
2.1	Promote the decentralisation of Commonwealth & State Government offices and Government contractors and service providers to Glenorchy	This action will continue through the consolidated strategy 4.2.3 No specific action has been taken.
2.2	Investigate re-development options for: <ul style="list-style-type: none"> <li>• Large undeveloped sites in existing industrial areas eg Moonah/Derwent Park</li> <li>• Centre of TRC Racecourse</li> <li>• Whitestone Point Stage 2 at Austins Ferry</li> <li>• Glenorchy CBD</li> <li>• Better Cities Site, Tolosa Street</li> <li>• Eady Street</li> </ul>	This action will continue through the consolidated strategy 4.2.3 & 5.2.5  The draft Main Rd and Industrial Lands studies have recommended frameworks for the development and redevelopment of employment lands and adjoining residential areas.  The State Government has decided to relocate greyhound racing and pacing to the Elwick racecourse..
2.3	Investigate a bartering system where people can exchange skills for goods and services	No action has been taken because the "Bartercard" system is available for anyone wishing to participate in such as scheme.



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**Economic**  
**An Innovative Job-Creating Community**

*Things to do .....*

Develop growth opportunities and incentives for business and government enterprises (cont).

2.4	<p>Investigate and prepare feasibility plans for the following projects:</p> <ul style="list-style-type: none"> <li>• A register of green (new undeveloped sites) and brown (existing industrial development) sites</li> <li>• Use of vacant surplus Council land for projects</li> <li>• A country club style development</li> <li>• Small business mountain bikes at Tolosa Park</li> <li>• Construction of walking tracks</li> <li>• Development of heritage sites</li> <li>• Cooperative for local craft workers</li> <li>• Organic farming</li> <li>• Community gardens</li> <li>• Chairlift on slopes of Mount Wellington</li> <li>• Computer technology</li> <li>• Tele-cottage small businesses</li> <li>• Water powered mill at Collinsvale</li> <li>• Develop a local product like berry wine with own market and label</li> <li>• Economic development centres which provide secretariat services to new small businesses in the start up phase</li> <li>• Kiosk in the bus mall</li> </ul>	<p>This action will continue through the consolidated strategy 4.2.3</p> <p>The Council commissioned studies into both commercial and industrial lands.</p> <p>A policy and program have been developed for the disposal of surplus Council lands. A Mountain Bike proposal at Tolosa Park has been approved including an application for a grant.</p>
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**An Innovative Job-Creating Community**

**Things to do .....**

Encourage investment and development in new and expanded businesses through marketing and promotion.

	<b>Actions</b>	<b>Status</b>
3.1	<p>Develop a business promotion and marketing strategy for the City (including incentives) to attract investment and business growth by focusing on:</p> <ul style="list-style-type: none"> <li>• Assistance opportunities for smaller business to expand</li> <li>• Assistance to businesses to access labour market programs</li> <li>• Land availability</li> <li>• Promotion of Business of the month in the Glenorchy Gazette</li> </ul>	<p>This action will continue through the consolidated strategy 4.2.3</p> <p>The business support programs for Moonah, Glenorchy and Claremont business districts have been reviewed.</p> <p>The programs have continued in Moonah and Glenorchy but discontinued in Claremont.</p>
3.2	<p>Conduct business breakfast or lunch sessions involving Council to promote business opportunities, networking and confidence</p>	<p>This action will continue through the consolidated strategy 4.2.3</p> <p>No action has been taken</p>
3.3	<p>Monitor the Government's Industry Audit and Industry Council process to identify specific opportunities and match with audit of Glenorchy's businesses and industries</p>	<p>This action will continue through the consolidated strategy 2.2.11</p> <p>No action has been taken</p>
3.4	<p>Promote local products and services – marketing Glenorchy and its businesses and products</p>	<p>This action will continue through the consolidated strategy 4.2.2</p> <p>No action has been taken</p>

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## Economic

### An Innovative Job-Creating Community

#### *Things to do .....*

Provide a range of skill development and training opportunities that provide pathways to employment or business establishment.

	<b>Actions</b>	<b>Status</b>
4.1	Review available labour market and other employment generating programs to secure those of potential benefit for Glenorchy	This action will continue through the consolidated strategy 2.2.11 No action has been taken
4.2	Facilitate linkages between business, schools and young people to develop work experience and training initiatives and programs including new initiatives	This action will continue through the consolidated strategy 4.2.4 No action has been taken
4.3	Facilitate information technology training programs for small businesses using Federal funding	This action will continue through the consolidated strategy 4.2.1 No action has been taken
4.4	Use school information technology and other facilities and teaching staff for re-training and skill development	This action will continue through the consolidated strategy 4.2.4 No action has been taken
4.5	Develop information programs to demonstrate positive attributes of older workers and consolidate and promote or establish programs to assist/support older workers, young people and new businesses	No action has been taken
4.6	Develop training opportunities for those wanting to establish new businesses	This action will continue through the consolidated strategy 4.2.1 No action has been taken
4.7	Investigate funding opportunities for young people to start their own businesses	Completed. The State Government's Partnership for Jobs program and other Federal support have been identified.

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**Economic**  
**An Innovative Job-Creating Community**

*Things to do .....*

Provide a range of skill development and training opportunities that provide pathways to employment or business establishment (cont).

	<b>Actions</b>	<b>Status</b>
4.8	Decentralise training (TAFE/Adult Education) to the workplace and to existing facilities	<p>This action will continue through the consolidated strategy 4.2.4</p> <p>The Office of Post Compulsory Education and Training has responded to requests from industry for workplace training.</p> <p>Such training has been provided at Cadbury, Blundstones and Pasminco.</p> <p>Council has also been involved in a partnership with TAFE to deliver accredited training to long term unemployed males aged between 20 and 50.</p> <p>This training has been in construction and has been delivered through the undertaking of a practical community project.</p>
4.9	Monitor local businesses to ascertain when jobs are available – match with list of local people who have the skills required	No action has been taken
4.10	Co-ordinate work for the dole placements in the city	Council has been involved with the Work for The Dole program as a project coordinator in partnership with BEC.
4.11	Develop a Career Expo in Glenorchy	<p>This action will continue through the consolidated strategy 4.2.2</p> <p>Team Glenorchy initiated a “Manufacturing Careers Open Day” that is being conducted annually.</p>
4.12	Investigate low interest loan and mentoring schemes for people on low incomes	No action has been taken

**Community Consultation – Community Plan Review 2004**  
**Status Report - Original Community Plan Actions**

**Economic**  
**An Innovative Job-Creating Community**

*Things to do .....*

Maintain and improve the Council regulatory and customer service climate to ensure standards for current and future generations are maintained while enthusiastically promoting sustainable development.

	<b>Actions</b>	<b>Status</b>
5.1	Review the impact of the car parking strategy on economic development	This matter has been taken into consideration during the development of the Main Road study.
5.2	Provide user friendly information and advice on Council's planning processes, requirements and policies to developers and the community	Largely completed, but ongoing through action 1.2.4
5.3	Develop a Council/Government one stop shop approach to development	Not progressed, but could be explored further under action 2.2.12

**Community Consultation – Community Plan Review 2004**  
**Status Report - Original Community Plan Actions**

**Economic**  
**An Innovative Job-Creating Community**

*Things to do .....*

Provide support for people and families affected by unemployment.

	<b>Actions</b>	<b>Status</b>
6.1	Identify and support a more humane approach to the manner in which unemployed in the community are assisted by Government agencies	No action taken.
6.2	Develop support services for unemployed to assist them rejoin the workforce, including: <ul style="list-style-type: none"> <li>• Counselling</li> <li>• Preparation of resumes</li> <li>• Self esteem programs</li> <li>• Case management services</li> <li>• Information and technology support for job applications</li> </ul>	A range of government funded agencies now exist within the City to provide these services to those who are unemployed.

**ENVIRONMENT**

**An Exciting Rewarding Lifestyle**

Glenorchy’s lifestyle is built around a beautiful environment, great facilities and a unique heritage. It provides opportunities for walks on the foothills of Mount Wellington, exploring our history, family activities in parks and gardens such as Tolosa Park and foreshore recreation and boating on the Derwent River.

<b>ISSUES</b>	<b>OUR FUTURE</b>
<p><b>To meet everyone’s desire for an enhanced living environment, we need to continue to improve:</b></p> <ul style="list-style-type: none"> <li>• Public spaces and facilities to achieve a civic standard of which we are proud.</li> <li>• Walkways and cycleways network.</li> <li>• Identification, promotion and protection of our heritage.</li> <li>• Range and standard of sport and recreational facilities.</li> <li>• Management of public amenities eg. toilets.</li> <li>• Management of trail bikes.</li> </ul>	<p><b>We want a beautiful City where people:</b></p> <ul style="list-style-type: none"> <li>• Are proud of the parks, foreshore and public open spaces and use them.</li> <li>• Have good facilities to meet their sporting and recreational needs.</li> <li>• Know about and appreciate the past and want to share it with others.</li> </ul>

**THINGS TO DO**

- Promote and inform people of Glenorchy’s unique lifestyle opportunities.
- Continue to plan and improve our facilities and activities.

**Community Consultation – Community Plan Review 2004**  
**Status Report - Original Community Plan Actions**

**Environment**  
**An Exciting Rewarding Lifestyle**

*Things to do .....*

Promote and inform people of Glenorchy's lifestyle opportunities.

	<b>Actions</b>	<b>Status</b>
1.1	Develop communication, education and marketing strategies for the Derwent river including: <ul style="list-style-type: none"> <li>• Signage</li> <li>• Interpretation projects</li> <li>• School projects</li> <li>• Written media (Brochures and Postcards)</li> <li>• Internet</li> </ul>	Strategies and ongoing projects developed with many schools and other community groups. Ongoing through action 5.2.1
1.2	Produce a map of the Derwent river and waterways ) showing: <ul style="list-style-type: none"> <li>• Public access</li> <li>• Boat ramps</li> <li>• Fishing</li> <li>• Swimming</li> <li>• Private / public property boundaries</li> </ul>	Not progressed by GCC, but could be considered through action 5.2.1 & 1.2.5
1.3	Develop communication, education and marketing strategies for open spaces and facilities; responsible use of parks and cycleways; safety and reducing vandalism. Strategies to include: <ul style="list-style-type: none"> <li>• Residents kits</li> <li>• Consistent Signage</li> <li>• Interpretations</li> <li>• Brochures</li> <li>• Maps</li> <li>• Postcards</li> <li>• Media</li> <li>• Internet</li> <li>• School projects</li> </ul>	New signage installed to bike track. Reserves by-law and naming signs upgrading ongoing.



**Community Consultation – Community Plan Review 2004**  
**Status Report - Original Community Plan Actions**

**Environment**  
**An Exciting Rewarding Lifestyle**

*Things to do .....*

Promote and inform people of Glenorchy's lifestyle opportunities (cont).

	<b>Actions</b>	<b>Status</b>
1.4	Develop a heritage component on Glenorchy's web page.	Completed
1.5	Develop heritage education programs	Completed – brochure prepared.
1.6	Develop heritage <ul style="list-style-type: none"> <li>• guides:</li> <li>• Brochures</li> <li>• Guided tours</li> <li>• Trail information</li> <li>• Maps</li> </ul>	Completed but on going through action 5.1.6
1.7	Research and record the industrial history of Glenorchy	Largely completed. Ongoing through action 5.1.6
1.8	Develop and implement a heritage marketing and visitor information strategy	Glenorchy History Group has an ongoing promotional program. Ongoing through action 5.1.6

**Community Consultation – Community Plan Review 2004**  
**Status Report - Original Community Plan Actions**

**Environment**  
**An Exciting Rewarding Lifestyle**

*Things to do .....*

Continue to plan and improve our facilities and activities.

	<b>Actions</b>	<b>Status</b>
2.1	<p>Undertake an economic and social study of emerging trends for all Council owned facilities and develop a city wide strategy for the development of parks and public open spaces. Strategies to consider the needs of different groups including disabled access and to incorporate arts projects.</p> <p>Major Parks</p> <ul style="list-style-type: none"> <li>• Tolosa <ul style="list-style-type: none"> <li>- Link to mountain</li> <li>- Adventure activities</li> </ul> </li> <li>• Poimena – viewing platforms</li> <li>• Wilkinsons Point – (Icon Park)</li> </ul> <p>Linear Parks</p> <ul style="list-style-type: none"> <li>• Walking tracks – access to Wellington Range</li> <li>• Cycleways – (More rest areas, more ascetically pleasing amenities such as drinking fountains, toilets and seating).</li> <li>• Creeks</li> </ul> <p>Local Parks</p> <ul style="list-style-type: none"> <li>• Establish priorities for the development of Precinct plans</li> <li>• Links to school facilities</li> <li>• Establishment of shade</li> </ul>	<p>Glenorchy Sport and Recreation Study completed 2003.</p>
2.2	<p>Develop a city wide strategy for the development improvement and maintenance of sports grounds and facilities including minor sports:</p> <ul style="list-style-type: none"> <li>• School facilities</li> <li>• Council owned facilities</li> <li>• Private facilities</li> </ul>	<p>Significant budgets provided to improve Council owned sport grounds. Recent – Cadbury’s change rooms, KGV Soccer ground re surface and Softball Park re surface.</p> <p>Schools contacted to offer mowing service for grounds – 3 participating.</p>

**Community Consultation – Community Plan Review 2004**  
**Status Report - Original Community Plan Actions**

**Environment**  
**An Exciting Rewarding Lifestyle**

*Things to do .....*

Continue to plan and improve our facilities and activities.

	<b>Actions</b>	<b>Status</b>
2.3	Develop Precinct recreation and open space plans	City Wide Recreation Plan completed. Working with community to prepare specific plans for Chigwell and Abbotsfield 04/05.
2.4	Develop a foreshore management and access plan which includes infrastructure and related developments such as: <ul style="list-style-type: none"> <li>• Jetties</li> <li>• boat ramps</li> <li>• boardwalks</li> <li>• toilets</li> <li>• cycleways</li> <li>• litter bins</li> <li>• tourist and commuter transport</li> </ul>	
2.5	Develop a city wide streetscaping strategy and review standards incorporating <ul style="list-style-type: none"> <li>• an examination of green space linkages between carparks and shopping centre in the CBD</li> <li>• Treatment of the Brooker Highway</li> </ul>	
2.6	• Develop a City Park in Moonah (investigate site options cnr Hopkins and Main Road)	No land available to Council. Benjafield Park being developed as major regional park.
2.7	Develop neighbourhood guardians for parks	
2.8	Review existing public amenities including: <ul style="list-style-type: none"> <li>• Change rooms</li> <li>• Toilets (including service stations)</li> <li>• Baby change facilities</li> </ul> Review to cover: <ul style="list-style-type: none"> <li>• Level of provision</li> <li>• Community safety</li> <li>• Access</li> </ul>	Ongoing program in place to upgrade a minimum one public amenity each year.

**Community Consultation – Community Plan Review 2004**  
**Status Report - Original Community Plan Actions**

**Environment**  
**An Exciting Rewarding Lifestyle**

*Things to do .....*

Continue to plan and improve our facilities and activities (cont).

	<b>Actions</b>	<b>Status</b>
2.9	Continue the rationalisation of existing public open spaces and ensure developers provide useful public open space or cash in lieu.	Ongoing – A number of properties being considered for disposal. All new sub-divisions assessed for open space requirement.
2.10	Develop a policy for dealing with right of way issues	
2.11	Investigate the development of new recreation facilities including: <ul style="list-style-type: none"> <li>• Golf courses</li> <li>• Kiosk in Tolosa Park</li> <li>• Adventure activities</li> <li>• Trout fishing at Tolosa Park</li> <li>• Mountain bikes at Tolosa Park</li> <li>• Paddle boats on Derwent River or at Tolosa Park</li> <li>• Mountain 4WD tours on fire trails</li> <li>• Chair lift to Mt. Arthur</li> <li>• Wild life spotting tours</li> <li>• Heritage Tours</li> </ul>	<p>Golf courses - No action – viability questionable</p> <p>Kiosk - No – Council decision (place for community to attend without pressure of buying)</p> <p>Trout Fishing - No – water space secured and controlled by Hobart Water.</p> <p>Mountain Bikes - No – area not suitable but investigation continuing behind park.</p> <p>Paddle Boats - Yes – leased area at Montrose Bay</p> <p>Heritage tours held by Glenorchy History Group and staff conducted tours of Merton.</p> <p>Wildlife spotlighting tours conducted within Tolosa Park and surrounds.</p>
2.12	Continue to investigate areas for trail bikes while implementing responsible behaviour codes and enforcing policing of illegal activity	No further action. No suitable space available within City. Insurance and responsibility for facility not recommended by insurers.
2.13	Develop walker access to bushland especially Wellington Park.	Ongoing – considered as part of Wellington Park Plan review and Myrtle Forest site development plan. This action will continue through the consolidated strategy 5.2.2
2.14	Investigate the development of community gardens	

**Community Consultation – Community Plan Review 2004**  
**Status Report - Original Community Plan Actions**

**Environment**  
**An Exciting Rewarding Lifestyle**

*Things to do .....*

Continue to plan and improve our facilities and activities (cont).

	<b>Actions</b>	<b>Status</b>
2.15	Collect, conserve and store heritage information including historical photographs (photo archive system), oral histories and other documents: <ul style="list-style-type: none"> <li>• Access private collections, Government Departments, and community organisations (eg) Transport Museum</li> <li>• Take photos of current events and properties</li> <li>• Reproduce for permanence</li> </ul>	Collection Management Policy completed, implementation ongoing. This action will continue through the consolidated strategy 5.1.6
2.16	Investigate St. Matthews Church as a heritage centre.	Draft management plan developed for site – consultation continuing. This action will continue through the consolidated strategy 5.1.6
2.17	Develop an “open house” scheme for heritage properties	Not addressed and cannot be achieved within existing resources.
2.18	Develop an oral history program within the City	Largely completed with migrant oral history only identified area to undertake. This action will continue through the consolidated strategy 5.1.6
2.19	Investigate Merton as a heritage project	Heritage tours held as part of Mountain Festival. Wellington Park Trust undertaking heritage study of park of which this area will form part. This action will continue through the consolidated strategy 5.1.6 & 5.2.2

**ENVIRONMENT**

**An Environmentally Sustainable Community**

The Derwent River and the foothills of the Wellington Range are the dominant natural features of Glenorchy. Sustainable management of these assets and our urban community is vital to ensure a healthy environment in which current and future generations can live, work and play.

<b>ISSUES</b>	<b>OUR FUTURE</b>
<p><b>We must continue to overcome:</b></p> <ul style="list-style-type: none"> <li>• Environmental problems with the Derwent River and its catchments, such as poor water quality and uncoordinated management practices.</li> <li>• Air, noise and other sources of pollution.</li> <li>• Problems with local planning, land use planning and heritage issues.</li> <li>• Adverse impacts of dogs, cats and other animals.</li> </ul>	<p><b>We want Glenorchy to have:</b></p> <ul style="list-style-type: none"> <li>• Clean safe and well managed waterways and foothills that can be used for recreation and leisure activities and valued for their intrinsic beauty.</li> <li>• People, community groups, government and business sharing the responsibility to reduce pollution and ensuring there is a balance between individual and business needs.</li> <li>• A planning scheme which encourages and promotes development, employment opportunities and lifestyle and ultimately improves the city.</li> <li>• Responsible pet ownership and a good quality of life for residents, pet owners and animals.</li> </ul>

**THINGS TO DO**

- Inform and educate people on acceptable environmental practices and heritage management.
- Develop and implement environmental management and remediation programs.
- Maintain and improve public health standards.

# Community Consultation – Community Plan Review 2004

## Status Report - Original Community Plan Actions

### Environment

#### An Environmentally Sustainable Community

*Things to do .....*

Inform and educate people on acceptable environmental practices and heritage management.

	<b>Actions</b>	<b>Status</b>
	<b>Environment/Pollution</b>	
1.1	Develop communication and education strategies to minimise pollution, including: <ul style="list-style-type: none"> <li>• Wood heaters</li> <li>• Incinerators</li> <li>• Noise</li> </ul>	Completed and ongoing through action 1.2.5, 3.3.1 & 3.3.6
	<b>Heritage</b>	
1.2	Develop, provide and promote guidelines for <ul style="list-style-type: none"> <li>• people who buy / own or renovate heritage properties</li> <li>• Council workforce</li> <li>• other developers</li> </ul>	Completed – developed brochures, briefings with staff and public. This action will continue through the consolidated action 5.1.6
1.3	Develop an induction/training program for Council staff, Aldermen and Precincts on the heritage and culture of Glenorchy	Heritage Officer met with outside workforce supervisors to stress importance of reporting matters of interest when undertaking construction works. Other matters not addressed.
1.4	Develop heritage information services for residents and visitors <ul style="list-style-type: none"> <li>• Bus tours</li> <li>• Council information</li> <li>• Special promotions/tourism</li> </ul>	Completed through Glenorchy History Group.
1.5	Provide assistance for Federal / State assistance for owners of heritage properties	Inform heritage property owners of funding opportunities. This action will continue through the consolidated action 5.1.6
1.6	Investigate supplementary rates remission on the improvements to heritae listed properties according to approved guidelines	Loca Govt Act currently provides for consideration of rates remission from any property owner. Preliminary advice from Finance staff indicated that this proposed action would be iniquitous.

**Community Consultation – Community Plan Review 2004**  
**Status Report - Original Community Plan Actions**

**Environment**  
**An Environmentally Sustainable Community**

*Things to do .....*

Inform and educate people on acceptable environmental practices and heritage management (cont).

	<b>Actions</b>	<b>Status</b>
	<b>Dogs, Cats and Other Animals</b>	
1.7	Education for the community on responsible pet ownership and how to deal with noise, pollution and other problems, utilising a web site and information handbook	Completed – Responsible pet ownership program initiated and ongoing through action 5.2.4
	<b>Local Planning and Land Use Controls</b>	
1.8	Develop an information and education program to make the community aware of the City of Glenorchy planning scheme and how it relates in practical terms to the community and community issues.	Completed comprehensive web site and information leaflets, but ongoing through action 1.2.4 & 1.2.6



# Community Consultation – Community Plan Review 2004

## Status Report - Original Community Plan Actions

### Environment

#### An Environmentally Sustainable Community

*Things to do .....*

Develop and implement environmental management and remediation programs.

	<b>Actions</b>	<b>Status</b>
	<b>Derwent River, Creeks and Lagoons</b>	
2.1	Develop a strategic and comprehensive Derwent Estuary Plan including participation in the Derwent Estuary Program	Completed. Should now be an action to implement the DEP. This action will continue through the consolidated strategy 5.2.1
2.2	Facilitate a major clean up campaign in conjunction with Keep Australia Beautiful, including a review of Council's river/foreshore clean up practices and their frequency at Elwick Bay	Completed, now forms part of Clean up Australia and World days with support from precincts. This action will continue through the consolidated strategy 2.2.6 & 5.2.3
2.3	Review stormwater/sewer infiltration program	
	<b>Environment and Pollution</b>	
2.4	Participate in Green Links Project	Completed.
2.5	Continue to develop partnerships with schools and Precincts on environmental improvement programs	This action will continue through the consolidated strategy 1.2.5
2.6	Investigate a ban on use the of incinerators	Completed – ban in place. This action will continue through the consolidated strategy 5.2.6
2.7	Initiated discussions with TasRail and Department of Infrastructure, Energy and Resources on train noise	Completed, Tasrail developed a protocol and issue addressed in draft state policy.
2.8	Review environmental legislation on noise pollution to provide more effective enforcement eg. on the spot fines	Completed, considered as part of noise policy review. Policy still in draft form.
2.9	Improved powers for Councils to deal with unsightly properties	Amendment to Local Govt Act 1993 to reinstate previous provision from 1962 Act. Still a subjective area to enforce.
	<b>Dogs, Cats and Other Animals</b>	
2.10	Comprehensive study of the options to control dog and cat populations through more effective legislation and user pay systems (focusing on registration of owners and desexing of animals)	New Dog Control Act introduced. Cat control is ongoing debate. Needs rewording to reflect current issues. This action will continue through the consolidated strategy 5.2.4
2.11	Investigate the adequacy of dog exercise areas and provision of pooper scoopers	Completed.

**Community Consultation – Community Plan Review 2004**  
**Status Report - Original Community Plan Actions**

**Environment**  
**An Environmentally Sustainable Community**

*Things to do .....*

Develop and implement environmental management and remediation programs (cont).

	<b>Actions</b>	<b>Status</b>
2.12	Review level of enforcement by Council in relation to Animal Control Rangers	Completed, but this action will continue through the consolidated strategy 5.2.4
2.13	Develop a strategy for dealing with rabbits	Not specifically addressed
	<b>Local Planning and Land Use Controls</b>	
2.14	Review and update the Planning Scheme	This action will continue through the consolidated strategy 5.2.5
2.15	Review the Model Planning Scheme to ensure inadequacies in model code are rectified before its introduction.	Completed.
2.16	Review fringe area subdivision guidelines to ensure compliance with fire protection principles.	Guidelines reviewed through LGAT.
2.17	Review industrial sections of the Glenorchy Planning Scheme due to changing nature of industry and if required initiate changes to the scheme	Underway now. This action will continue through the consolidated strategy 5.2.5
2.18	Adopt an erosion code of practice and implement through Development Approval process	Completed and ongoing. This action will continue through the consolidated strategy 1.2.5, 1.2.6, 5.2.5 & 5.2.6
2.19	Improved and more effective enforcement powers for Council to deal with non conforming users:  Encourage non conforming uses to relocate if they are causing a problem	This action will continue through the consolidated strategy 1.2.5 & 5.2.6

**Community Consultation – Community Plan Review 2004**  
**Status Report - Original Community Plan Actions**

**Environment**  
**An Environmentally Sustainable Community**

*Things to do .....*

Maintain and improve public health standards.

	<b>Actions</b>	<b>Status</b>
1.1	Ensure that State and Commonwealth health programs are available for the local community and if necessary develop integrated local programs based on State or Commonwealth initiatives.	Ongoing, with Community Development and Environment Planning and Development monitoring and implementing within resource allocation. This action will continue through the consolidated strategy 3.3.1 & 3.3.6
1.2	Continue to monitor food manufacturers and food outlets	This action will continue through the consolidated strategy 3.3.6
1.3	Develop a fully integrated and effective immunisation service between all tiers of government and the private sector.	Completed and this action will continue through the consolidated strategy 3.3.1 & 3.3.6

**Team Glenorchy-**  
Leading the  
Community Plan



community  
**consultation**  
**action and feedback**

## Community Consultation – Community Plan Review 2004

### Issues and Suggestions

Comment	Theme	Issue	Source
Rents are higher & housing is harder to get (house prices have increased so they are less affordable, really difficult for some families to get suitable rental accommodation – some families have had to move to Bridgewater/Gagebrook because they have been unable to find rental accommodation)	Infrastructure	City Planning	Glenorchy Action Interagency Network
There should be more developments like Whispering Pines	Social	Ageing Population	Cultural Diversity Group
There are a lot of people in the community who need their lawns mowed (gardening services)	Social	Ageing Population	Linkages Group
Home maintenance is a huge issue among the aged and frail	Social	Ageing Population	Linkages Group
Quality of residential aged care that has to be provided, because of Govt requirements, is very expensive as a result we are going to see a greater need for community care (responsibility shifted from government to the community) – a business that is only residential aged care would not survive, they are subsidised by other services eg community and outreach services	Social	Ageing Population	Linkages Group
Not enough “high care” places in the nursing homes and this area is not being serviced by other options.	Social	Ageing Population	Linkages Group
Gardening is a huge issue	Social	Ageing Population	Linkages Group
Slow stream rehab centre is needed – Karingal is folding in January because of funding – this addresses some of the high care need problem by helping people to get home	Social	Ageing Population	Linkages Group
Set up one of the areas of the housing dept to help the aged with gardening and home maintenance eg change a light bulb – carry out minor maintenance on housing dept houses eg leaking tap.	Social	Ageing Population	Linkages Group
Need to be more services available to assist people to stay in their own homes if they want to.	Social	Ageing Population	Linkages Group
Carelink – system doesn’t work because elderly are not using it in the numbers that they should – Need an Info-line for the elderly focussed on services that are available locally	Social	Ageing Population	Linkages Group
Get some of the blokes that are sitting at home, lonely, out there changing light bulbs for those who can’t do it themselves – tap into the retired tradesmen	Social	Ageing Population	Linkages Group

## Community Consultation – Community Plan Review 2004

### Issues and Suggestions

Comment	Theme	Issue	Source
Need to improve the support for aged people with a disability – they are living longer – need to come up with ways to cover the whole spectrum of needs	Social	Ageing Population	Linkages Group
Strategies to make people more tolerant of people with special needs and also to train people to be “good seniors” so that they access the services that are available and participate in the activities that are available.	Social	Ageing Population	Linkages Group
Use Linkages Group to establish an aged care plan for Glenorchy	Social	Ageing Population	Moonah-Lutana Precinct
Set up a “one stop” aged information shop	Social	Ageing Population	Moonah-Lutana Precinct
Residential aged care is not financially viable so community aged care is going to increase (ie cared for at home)	Social	Ageing Population	Linkages Group
More education opportunities for the elderly	Social	Ageing Population	Cultural Diversity Group
Better facilities for elderly people who want to learn how to use computers – including providing them with access to the internet	Social	Ageing Population	Cultural Diversity Group
Improve communication with the elderly to encourage them to get out of the house and join in with activities – find out who they are and invite them to a “seminar” to let them know what is going on – make it easy for them initially or they will never come back	Social	Ageing Population	Cultural Diversity Group
More organised activities for the elderly - social centre or neighbourhood house for Claremont	Social	Ageing Population	Claremont-Austins Ferry-Granton Precincts
Can't stay at work (Fed Govt objective) and look after your elderly	Social	Ageing Population	Linkages Group
When a person is assessed they can get EITHER a support package OR go onto the list for aged care accommodation NOT BOTH	Social	Ageing Population	Linkages Group
No wholistic approach because of funding from State and Federal governments	Social	Ageing Population	Linkages Group

## Community Consultation – Community Plan Review 2004

### Issues and Suggestions

Comment	Theme	Issue	Source
85% of widows only leave the house to go to the shop – need to get them out – make a deal with the cinema to show suitable films & put on a bus stopper to take widows there and back (put on non-violent/happy/action films) – the films to be shown in the afternoons - not at night times	Social	Ageing Population	Glenorchy Central Precinct
Not enough facilities/activities for people in the 50+ age bracket – programs not available	Social	Ageing Population	Glenorchy Central Precinct
Drop in centre in the middle of Glenorchy for aged people – computers, cup of tea etc	Social	Ageing Population	Glenorchy Central Precinct
More programs to encourage widows and widowers to get out of the house and join in the community – including improving safety for the elderly (eg kids on skateboards are frightening to the elderly)	Social	Ageing Population	West Moonah Precinct
More Abbeyfield houses for people who don't want to live alone – positive encouragement to establish more	Social	Ageing Population	West Moonah Precinct
Ascertain the type of accommodation that appeals to the elderly	Social	Ageing Population	West Moonah Precinct
"50 and better" "venue" with a coordinator – no membership – open to and geared towards the elderly	Social	Ageing Population	Linkages Group
Things for aged people	Social	Ageing Population	Glenorchy Central Precinct
Something better for aged people	Social	Ageing Population	Glenorchy Central Precinct
People don't pick up after their dogs	Environment	Cats, dogs & animals	General consultation session
Barking dogs are still a problem – people leave them all day	Environment	Cats, dogs & animals	Glenorchy Central Precinct
Feral cats are still an issue	Environment	Cats, dogs & animals	Glenorchy Central Precinct
Barking dogs	Environment	Cats, dogs & animals	Moonah-Lutana Precinct

## Community Consultation – Community Plan Review 2004

### Issues and Suggestions

Comment	Theme	Issue	Source
Cats	Environment	Cats, dogs & animals	Moonah-Lutana Precinct
Dogs are still a problem – people's needs are not being met (problems are not being solved) – pedestrians should be able to walk down the street in safety, without a fear that they will be attacked/bailed up by an aggressive dog! – lots of dogs walking the streets – people not cleaning up after their dogs	Environment	Cats, dogs & animals	West Moonah Precinct
Improve animal management in the city	Environment	Cats, dogs & animals	West Moonah Precinct
Dogs on the bike track	Environment	Cats, dogs & animals	Berriedale Precinct
PROSECUTE people who take their dogs on to the bike track – they are not allowed on the track but people keep taking them on	Environment	Cats, dogs & animals	Berriedale Precinct
Animal dumping (live)	Environment	Cats, dogs & animals	Aboriginal Group
Doggy doodoos are an access issue – terrible for people in wheelchairs – need dog toilets! (somewhere safe and appropriate where dogs can do what they need to do!)	Environment	Cats, dogs & animals	Access Group
Limited support for families of 6-12 year olds – historically and politically this age group attracts less attention – most funding goes into the birth to 3 year olds and 12 to 25 year olds – pressure on families is great because of the difficulties that they face and they may become isolated (mental health/financial/housing/transport/services not available)	Social	Family support services	Glenorchy Action Interagency Network
School holiday programs limited for 6-12 year olds	Social	Family support services	Glenorchy Action Interagency Network
More grandparents having to care for their grandchildren (some grandparents are in their 30s and may be working or expected to work) – more support needed (specific programs required eg playgroups for grandparents) – haven't got their finger on the pulse of what is available and what the child needs – unable to develop their own networks/undertake their own activities because of the amount of time that they are looking after kids – grandparents may become isolated	Social	Family support services	Glenorchy Action Interagency Network



## Community Consultation – Community Plan Review 2004

### Issues and Suggestions

Comment	Theme	Issue	Source
Provide more resources to cater for the needs of the 6 to 12 year age group	Social	Family support services	Glenorchy Action Interagency Network
More supervised programs for children in the 12 – 14 year age group during summer holiday periods	Social	Youth Group Services	Glenorchy Action Interagency Network
More child care and more accessible child care	Social	Family support services	Glenorchy Action Interagency Network
Set up a framework attached to local schools based around early learning centres – ante natal care/ health services – to provide local and accessible services to families	Social	Family support services	Glenorchy Action Interagency Network
Support for fathers in the community	Social	Family support services	Glenorchy Action Interagency Network
Activities/facilities to allow grandparents to become more involved	Social	Family support services	Glenorchy Action Interagency Network
More child care places that don't cost a lot of money	Social	Family support services	Cultural Diversity Group
Shopfronts onto the carpark at Moonah (create plaza effect)	Infrastructure	City Planning	Business Group 2
There should be a CLOCK in Moonah	Infrastructure	City Planning	Claremont-Austins Ferry-Granton Precincts
Work with developers needs to continue, perhaps more structured, so that developers don't try to get away with things – planners need to say NO to some of the things that developers want to do – City should be united to create a feeling of real community (the city is disjointed) – needs to give a welcoming feeling so that people feel like they are coming into a friendly city	Environment	Land Use Planning	Access Group

## Community Consultation – Community Plan Review 2004

### Issues and Suggestions

Comment	Theme	Issue	Source
Too much "broad acre" car parking so that pedestrians have to walk through them to get places	Infrastructure	City Planning	Access Group
2& 3 acre developments – this is an issue that needs to be considered when approving subdivisions (sedimentation, runoff etc)	Environment	Pollution	Berriedale Precinct
Need more infill development	Environment	Land Use Planning	Berriedale Precinct
Town planning is outrageous – industrial area is taking over residential – pushing out older residents (Coogans building in Hopkins street – residents not consulted with)	Environment	Land Use Planning	Aboriginal Group
No more subdivisions – we want to retain the "village" and rural lifestyle	Environment	Land Use Planning	Collinsvale Precinct
Housing Dept properties should be integrated into other communities not set up in "ghettos" like Bridgewater / Gagebrook	Environment	Land Use Planning	Cultural Diversity Group
Valern car park does not get full yet planning scheme requires that more parking spaces are provided if extending the business – why impose what is essentially an additional tax when we want business to expand?	Environment	Land Use Planning	Business Group 2
Need to have good strategic planning so that the infrastructure is able to accommodate housing expansion	Environment	Land Use Planning	Business Group 2
Protect the skyline	Environment	Land Use Planning	Business Group 2
No more unit development around Claremont	Environment	Land Use Planning	Claremont-Austins Ferry-Granton Precincts
Take notice of the overall look of things	Infrastructure	City planning	Moonah-Lutana Precinct
Make Glenorchy less industrial looking	Environment	Land Use Planning	Moonah-Lutana Precinct
More consistent long term planning so that we don't have situations like schools in industrial areas	Environment	Land Use Planning	Moonah-Lutana Precinct
Stop people from cutting down their lovely trees	Environment	Land Use Planning	Moonah-Lutana Precinct

## Community Consultation – Community Plan Review 2004

### Issues and Suggestions

Comment	Theme	Issue	Source
Control what people plant and where they plant them so that they don't damage property – develop a by-law to control this – community education on problems that can be caused	Infrastructure	City planning	Rosetta Precinct
Look at the effect that the trains stopping will have (in 3 years?) – the corridor that will be created – use the track	Infrastructure	City planning	Rosetta Precinct
Glenorchy has been promoted by Council at the expense of Moonah – there is a 10m building height limit in Moonah!	Environment	Land Use Planning	West Moonah Precinct
Amend the Planning Scheme for Moonah – especially address the building height limit	Environment	Land Use Planning	West Moonah Precinct
Consider parks and gardens as an integral part of the development of the city centre	Environment	Land Use Planning	West Moonah Precinct
Need to refer things to the State Govt – holds up progress – Council should be able to control its own destiny or DIER should be more responsive	Infrastructure	City planning	Claremont-Austins Ferry-Granton Precincts
Sewerage system has to be able to cope	Infrastructure	City Services	Rosetta Precinct
Lighting along the bike track needs to be improved	Infrastructure	City Services	Access Group
No community hall/community place/transport (infrastructure to support a community) at Austin's Ferry which is developing rapidly	Infrastructure	City Services	Claremont-Austins Ferry-Granton Precincts
Better Footpaths & more of them	Infrastructure	City Services	Claremont-Austins Ferry-Granton Precincts
Mobile phone reception has big black spots	Infrastructure	City Services	Collinsvale Precinct
Sewage charges based on AAV – shopping centres required to install and maintain public toilets	Infrastructure	City Services	Business Group 1
TV reception is poor	Infrastructure	City Services	Collinsvale Precinct
Encourage the collection of rain water etc for drinking and use on gardens – make it a planning requirement for new buildings	Environment	Water Conservation	Berriedale Precinct
Give rate relief to services that provide public facilities – ie base utility pricing as a "charge" rather than on AAV	Infrastructure	City Services	Business Group 1

## Community Consultation – Community Plan Review 2004

### Issues and Suggestions

Comment	Theme	Issue	Source
Schools need a facility somewhere in size between the DEC's Bowen room and the Main arena of the DEC	Infrastructure	City Services	Rosetta Precinct
When is Govt and Council going to improve the lighting on the Brooker Hwy – Elwick Rd North	Infrastructure	City Services	Rosetta Precinct
Need to improve facilities to acknowledge the changed perception of Glenorchy	Infrastructure	City Services	Rosetta Precinct
Parenting room at Northgate is inadequate and poorly maintained/not clean	Infrastructure	City Services	Glenorchy Action Interagency Network
Improve facilities in shopping precincts etc for parenting	Infrastructure	City Services	Glenorchy Action Interagency Network
Not enough seats in Northgate so that elderly people can sit down & have a rest – carol singers take up seats as well	Infrastructure	City Services	Aboriginal Group
Moonah public toilet to be moved	Infrastructure	City Services	Moonah-Lutana Precinct
Moonah carpark toilets are a problem	Infrastructure	City Services	Business Group 2
Increase community awareness of sustainable use of water	Environment	Water Conservation	Collinsvale Precinct
Council to encourage people building new houses to put in adequate water collection & storage	Environment	Water Conservation	Collinsvale Precinct
Buy a MAC van – sick of hearing how much it costs!	Social	Youth Group Services	Aboriginal Group
Improve the post service	Social	Essential Services	Collinsvale Precinct
Have a hospital, nursing home & more doctors that bulk bill	Social	Essential Services	Cultural Diversity Group
Less services than there used to be (child care)	Social	Essential Services	Glenorchy Action Interagency Network
Lack of GPs that bulk bill – parents have to queue to be seen by the few that do	Social	Essential Services	Glenorchy Action Interagency Network

## Community Consultation – Community Plan Review 2004

### Issues and Suggestions

Comment	Theme	Issue	Source
Most GPs have closed their books to new families & there is a lack of female GPs in Glenorchy	Social	Essential Services	Glenorchy Action Interagency Network
Have a parent/child centre (one stop shop) that provides all the services required by children/parents - include bulk billing – in a purpose built/friendly environment – access to ante natal care	Social	Family support services	Glenorchy Action Interagency Network
Post – most is only delivered to the shop	Social	Essential Services	Collinsvale Precinct
Funding for playgroups	Social	Family support services	General consultation session
People have to pay for child care if they take a day off	Social	Family support services	General consultation session
More funding and resources for playgroups	Social	Family support services	General consultation session
All of the funding goes to child care – none to play groups	Social	Family support services	General consultation session
More people living by themselves	Leadership & Participation	Inclusion	Glenorchy Central Precinct
Glenorchy needs an “on-line centre”	Leadership & Participation	Information	Glenorchy Central Precinct
Need more emergency phones along the Glenorchy stretch of the bike track	Infrastructure	City Services	Aboriginal Group
Need better lighting in the warehouse area along the cycleway	Infrastructure	City Services	Aboriginal Group
Water restrictions	Environment	Water Conservation	Berriedale Precinct
Provide broadband internet services	Infrastructure	City Services	Collinsvale Precinct
Need a low/no cost fitness option	Environment	Sport & Recreation	Cultural Diversity Group

## Community Consultation – Community Plan Review 2004

### Issues and Suggestions

Comment	Theme	Issue	Source
No community radio – run by volunteers – each to have a session – sports, business etc	Leadership & Participation	Community Activities	Glenorchy Central Precinct
Brighton nursery is great – plants grown by the community etc	Leadership & Participation	Community Activities	Glenorchy Central Precinct
Can council request that shops that become vacant can be used for community notices (scouts/over 60's) and made available for short term uses – we would like to see use made of the spaces.	Economic	City marketing & promotion	Glenorchy Central Precinct
Need somewhere where people can go to dance on a regular basis	Leadership & Participation	Community Activities	West Moonah Precinct
Finding something to do that doesn't cost – a drop in centre/Youth group (12-17yrs)	Social	Youth Group Services	Youth Group
Don't have a PCYC centre	Leadership & Participation	Community Activities	Youth Group
More family based activities and activities for the kids (1 to 5 and 6 upwards) – more places where people can go that don't cost a lot of money – more playgrounds	Leadership & Participation	Community Activities	Cultural Diversity Group
Need a place for ballroom dancing – its good for you	Leadership & Participation	Community Activities	Cultural Diversity Group
Glenorchy teddy bear's picnic (or similar)	Leadership & Participation	Community Activities	General consultation session
Council's infighting is not a good example – in the paper every other day – Council's reputation has taken a dive in the past 5 years – some are pushing their own agenda	Leadership & Participation	Community leadership & involvement	Aboriginal Group
Team Glenorchy – actions and workings are not transparent enough – benchmarks haven't been published – not aware who is on it – not enough feedback to the Precincts	Leadership & Participation	Community leadership & involvement	Rosetta Precinct
Council could use its expertise to get some funding from the private sector through sponsorship	Leadership & Participation	Community leadership & involvement	Youth Group
Some people on Council have their own agenda – needs to be more cohesive leadership looking after the needs of the people of Glenorchy rather than their own interests – they have to start working for the ratepayers rather than for themselves	Leadership & Participation	Community leadership & involvement	Business Group 1

## Community Consultation – Community Plan Review 2004

### Issues and Suggestions

Comment	Theme	Issue	Source
Role of Aldermen has become muddy and unclear with the introduction of the Precinct system and community consultation - the performance of some Aldermen has deteriorated – leadership is not being delivered as well as it should be – the role of Aldermen should be clarified – there should be 100% cooperation between the Aldermen – Aldermen should perform like leaders of our community	Leadership & Participation	Community leadership & involvement	Claremont-Austins Ferry-Granton Precincts
Team Glenorchy – doesn't seem to be effective (river and foreshore – hasn't been anything happen) – not strong enough links between Team Glenorchy and other parts of the Community Plan (eg Precincts) – not representing the community, they are there as individuals – needs to be more integration of Team Glenorchy	Leadership & Participation	Community leadership & involvement	Claremont-Austins Ferry-Granton Precincts
Re-use stormwater (from the street gutters) for gardens etc	Environment	Water Conservation	Berriedale Precinct
Encourage re-use of grey water for gardens	Environment	Water Conservation	Berriedale Precinct
Look after water catchment areas & set aside more catchment areas	Environment	Water Conservation	Berriedale Precinct
Encourage the use of native flora in gardens – they are water wise – reduction in rates for waterless gardens	Environment	Water Conservation	Berriedale Precinct
Encourage more people to participate in the Safety House program	Social	Community safety	West Moonah Precinct
Safety in bus mall has not changed a lot	Social	Community safety	Aboriginal Group
Crime rate in Goodwood has not gone down (broken into 3 times)	Social	Community safety	Aboriginal Group
Set up a neighbourhood watch system so that people are more aware of what to look for and what they can do to make their area more safe	Social	Community safety	Collinsvale Precinct
Perception of safety by some sectors of the community (especially the elderly) has not improved	Social	Community safety	Berriedale Precinct
Police patrols in the suburbs not as frequent as they should be	Social	Community safety	Berriedale Precinct
The city has not taken a stance against the people that are causing trouble – during the day and in the evenings (can't walk to your car without feeling unsafe)	Social	Community safety	Business Group 1

## Community Consultation – Community Plan Review 2004

### Issues and Suggestions

Comment	Theme	Issue	Source
People hanging around in the Glenorchy bus station waiting for buses – has created a problem – lighting in the bus station is poor	Social	Community safety	Business Group 1
There is a need for a greater police presence in Moonah	Social	Community safety	Business Group 2
Room for improvement in safety	Social	Community safety	Collinsvale Precinct
Car Park behind technopark – get rid of it or block it off so people can't use it to do burn outs and dump/burn stolen vehicles	Social	Community safety	Goodwood Precinct
A lot of elderly people are frightened to go out at night	Social	Community safety	Rosetta Precinct
Glenorchy is not conducive to people walking around at night (there aren't people around)	Social	Community safety	Rosetta Precinct
A few yahoos that are using the bike track (motorbikes/mini bikes etc)	Social	Community safety	Rosetta Precinct
Noticeable increase in shop lifting in the last year – when the bike police are on duty there is a definite decrease	Social	Community safety	Business Group 1
We need "security services" now which is a burden on business	Social	Community safety	Business Group 1
Vandalism – graffiti	Social	Community safety	Business Group 1
Police should take a tougher stance on shop lifters – also need a higher profile police presence in the CBD	Social	Community safety	Business Group 1
Publish that crime stats have dropped dramatically	Social	Community safety	Claremont-Austins Ferry-Granton Precincts
Reduce crime rate	Social	Community safety	West Moonah Precinct
More uniformed police on the beat	Social	Community safety	Moonah-Lutana Precinct
The after hours button at the Glenorchy police station is still not accessible – 24hr police presence would be good	Social	Community safety	Access Group



## Community Consultation – Community Plan Review 2004

### Issues and Suggestions

Comment	Theme	Issue	Source
Number of Safety Houses has dropped (one strategy to contribute to the safety of children, teenagers, elderly people)	Social	Community safety	West Moonah Precinct
Goulds Lagoon – the speed control mechanisms have not worked – weed spraying along the side of the railway track is not done carefully to ensure that the lagoon etc isn't polluted (need a method that is more environmentally friendly) – river weed is dying (is this due to weed spraying)	Environment	Creeks & Waterways	Claremont-Austins Ferry-Granton Precincts
River – nothing has happened there and it is a really big issue – correlation between residential development and the poor state of the river – the Tamar River has been cleaned up dramatically, why can't we do it to the Derwent?	Environment	Creeks & Waterways	Claremont-Austins Ferry-Granton Precincts
Access to the river – Adelaide, Melbourne etc use their river and you can get to their river and use it – why can't we?	Environment	Creeks & Waterways	Claremont-Austins Ferry-Granton Precincts
Get the river and beaches back to what they were years ago so that we can use them	Environment	Creeks & Waterways	Claremont-Austins Ferry-Granton Precincts
Foreshore smells in the summer when the tide goes out	Environment	Creeks & Waterways	Goodwood Precinct
Cleaner river so that we can use it and the foreshore	Environment	Creeks & Waterways	Goodwood Precinct
E-coli in the estuary (Bridgewater bridge to the sea) – we want a cleaner river with clean beaches and safer beaches – this is a Southern Region issue, not just a Glenorchy issue.	Environment	Creeks & Waterways	Moonah-Lutana Precinct
Montrose Bay foreshore to be cleaned up! Smells !!!	Environment	Creeks & Waterways	Moonah-Lutana Precinct
Goulds Lagoon – heap of ballast that stops the tidal flow into Goulds Lagoon – remove the ballast	Environment	Creeks & Waterways	Claremont-Austins Ferry-Granton Precincts
Give us a Myer and we don't have to go into Hobart anymore!	Economic	Economic Development	Cultural Diversity Group
Moonah – CBD seems to be dying	Economic	Economic Development	Berriedale Precinct

## Community Consultation – Community Plan Review 2004

### Issues and Suggestions

Comment	Theme	Issue	Source
Have some small business incubators to help small businesses get off the ground	Economic	Economic Development	Berriedale Precinct
Need more than fancy footpaths and flags in Moonah	Economic	Economic Development	Business Group 1
Unable to set up a business very easily because of the zoning	Environment	Land Use Planning	Collinsvale Precinct
People not on the streets – everyone is in Northgate – need to find ways of getting people using the streets	Environment	Land Use Planning	Aboriginal Group
Should be further development in Barossa Park (next to Clydesdale child care etc) & establish walkways while there is an opportunity to do it	Economic	Economic Development	Glenorchy Central Precinct
Get a museum	Leadership & Participation	Arts & cultural activities	Glenorchy Central Precinct
Some small businesses have moved out of Glenorchy	Economic	Economic Development	Moonah-Lutana Precinct
Decent coffee shop PLEASE!!!	Economic	Economic Development	Moonah-Lutana Precinct
A lot of shops have closed down because they had to move – will be better when Big W opens – competition will be good for prices (including shop rents!)	Economic	Economic Development	Rosetta Precinct
Moonah is dying a slow death – a lot of second hand shops, a lot of empty shops	Economic	Economic Development	Rosetta Precinct
Mackay's timber yard – it is a disgrace – needs to be moved out – every week stuff moved from Mackay's and blows onto the swimming pool	Economic	Economic Development	Rosetta Precinct
Showgrounds	Economic	Economic Development	Rosetta Precinct
Big retirement village on the Mackay's timber yard site – this is prime land	Economic	Economic Development	Rosetta Precinct
City needs to develop east/west (better use of Pool/KGV area)	Economic	Economic Development	Rosetta Precinct
A lot of things have closed down in Moonah and moved (services in particular) – Medicare, B&E, Dry Cleaner – shopping centre is not doing well	Economic	Economic Development	West Moonah Precinct

## Community Consultation – Community Plan Review 2004

### Issues and Suggestions

Comment	Theme	Issue	Source
Put a Service Tas Shop in Moonah and bring back Medicare and the banks	Economic	Economic Development	West Moonah Precinct
Change the planning scheme to enable businesses to set up (that are suitable for a rural area – eg tourism friendly businesses)	Environment	Land Use Planning	Collinsvale Precinct
Treat businesses the same – greater transparency where possible (recognising that there may be some commercial in confidence issues)	Economic	Economic Development	Business Group 2
There are fewer small traders – have they re-located or have we lost them? (Festival/Allgoods – closed or moved into Hobart)	Economic	Economic Development	Glenorchy Central Precinct
I would like to see a place that sells decent coffee in Glenorchy	Economic	Economic Development	Glenorchy Central Precinct
There is an opportunity to “catch” rural kids for business. They have a better attitude, a “can do” approach.	Economic	Jobs, education & training	Business Group 2
There may be an opportunity for employers to tap into the availability of kids	Economic	Jobs, education & training	Business Group 2
Need to address the lack of trade skills	Economic	Jobs, education & training	Business Group 2
Need to turn around the long term unemployed because we are going to need them – the kids of long term unemployed (may be 3 generations of them) need to have better role models	Economic	Jobs, education & training	Business Group 2
Moonah is a desert after 7pm	Economic	Economic Development	Business Group 2
A lot of houses in Moonah area haven't been renovated yet – when they are they will bring younger customers	Economic	Economic Development	Business Group 2
Some businesses have been lost/downsized	Economic	Economic Development	Business Group 2
Re-invigorate Technopark – some innovative people have been turned away – the business incubator has lost its way	Economic	Economic Development	Business Group 2
Distribution of cost of water is unfairly weighted towards business paying more than it should – businesses would be willing to pay for the cost of installing their water meters	Economic	Economic Development	Business Group 1

## Community Consultation – Community Plan Review 2004

### Issues and Suggestions

Comment	Theme	Issue	Source
It is more expensive to set up a business in Glenorchy than it is in Clarence and Hobart (because of the cost of water)	Economic	Economic Development	Business Group 1
Fire management plan needs to be able to cope	Environment	Emergency Management	Rosetta Precinct
Cinema – not used as much as it should be – not the right films	Leadership & Participation	Arts & cultural activities	Youth Group
Boredom – lack of cheap activities	Leadership & Participation	Arts & cultural activities	Youth Group
Cinema – too much sex & violence	Leadership & Participation	Arts & cultural activities	Cultural Diversity Group
Moonah Arts centre is being over-utilised for the size that it is	Leadership & Participation	Arts & cultural activities	Aboriginal Group
Cinema aims its movies at a certain audience – could do something different to please a wider audience	Leadership & Participation	Arts & cultural activities	Aboriginal Group
Fun factory for kids	Leadership & Participation	Community Activities	General consultation session
Better entertainment/facilities for under 5yrs	Leadership & Participation	Community Activities	Glenorchy Central Precinct
Not enough places to go for tea! – also needs to be some sort of restaurant on the water's edge	Economic	Economic Development	Rosetta Precinct
The train track could be used for a "restaurant train"	Economic	Economic Development	Rosetta Precinct
Could be better/more frequent use of the DEC	Leadership & Participation	Arts & cultural activities	West Moonah Precinct
Not always showing the right sort of films (not catering for all age groups)	Leadership & Participation	Arts & cultural activities	West Moonah Precinct
Better use of public infrastructure – DEC etc out of hours and weekends	Leadership & Participation	Arts & cultural activities	Youth Group
Tolosa Pk – music bowl – could be better utilised (bit of seating, some cover etc)	Environment	Sport & Recreation	West Moonah Precinct
DEC is a drain on the purse – not quite what people expected – we want things that families can go to, that are not too expensive	Leadership & Participation	Arts & cultural activities	Berriedale Precinct
Should be more restaurants in the area – there is nowhere to go on Sundays	Economic	Economic Development	Business Group 2

## Community Consultation – Community Plan Review 2004

### Issues and Suggestions

Comment	Theme	Issue	Source
More to do after 7pm at night	Leadership & Participation	Arts & cultural activities	Business Group 2
Not enough places for a family to go without being confronted with gambling	Leadership & Participation	Arts & cultural activities	Claremont-Austins Ferry-Granton Precincts
There are no really good eating places in the Glenorchy CBD or places of entertainment (with music etc) – increase the nightlife of the city in General	Economic	Economic Development	Access Group
We don't get lovey dovey films for seniors	Leadership & Participation	Arts & cultural activities	Glenorchy Central Precinct
Develop showgrounds with opportunities for entertainment for young people to get them out of causing trouble in the retail areas	Economic	Economic Development	Business Group 1
More family friendly movies at the cinema	Leadership & Participation	Arts & cultural activities	Access Group
Have an "art house" cinema (a la State Cinema)	Leadership & Participation	Arts & cultural activities	Access Group
Encourage/promote more use of the Moonah Arts Centre	Leadership & Participation	Arts & cultural activities	Access Group
Need a performing arts theatre	Leadership & Participation	Arts & cultural activities	Access Group
More restaurants selling healthy food at a reasonable price – "Lygon St" in Glenorchy	Economic	Economic Development	Glenorchy Action Interagency Network
Restaurant strip from Moonah to Glenorchy like North Hobart	Economic	Economic Development	Cultural Diversity Group
More restaurants that are not connected to pubs and gambling	Economic	Economic Development	Claremont-Austins Ferry-Granton Precincts
We would like to see a theatre group in Glenorchy	Leadership & Participation	Arts & cultural activities	Moonah-Lutana Precinct
Improve accessibility in Collinsvale for people with a disability	Infrastructure	Accessibility	Access Group

## Community Consultation – Community Plan Review 2004

### Issues and Suggestions

Comment	Theme	Issue	Source
Have a plan and allocate resources to making suburbs accessible (other than just Main Rd) – including in the budgeting process	Infrastructure	Accessibility	Berriedale Precinct
The suburbs need to be made more accessible for people with a disability	Infrastructure	Accessibility	Berriedale Precinct
Trees can be a hazard for people with a disability	Infrastructure	Accessibility	Access Group
The use of small pebbles/bark in landscaping is a nuisance and a hazard	Infrastructure	Accessibility	Access Group
Wheelie bins/recycling crates can be a problem	Infrastructure	Accessibility	Access Group
Raise some of the garden beds in Moonah and allow some of the people with disabilities to maintain them	Infrastructure	Accessibility	Business Group 2
Hearing loops required in public areas of the Council building (Council chambers, Mayoral reception, planning counter, Env Health counter etc)	Infrastructure	Accessibility	Access Group
Improve recreation facilities and opportunities for people with a disability	Infrastructure	Accessibility	Access Group
Complete the policy on the wholistic area of disability across all levels of Government	Infrastructure	Accessibility	Access Group
Include Access Committee role etc in Council employee's induction	Infrastructure	Accessibility	Berriedale Precinct
Make Council's web services more accessible (compliance with new accessibility standards and more user friendly)	Leadership & Participation	Information	Access Group
Still limited opportunities/facilities available for people with a disability	Leadership & Participation	Inclusion	Linkages Group
Lack of awareness of impairment (fear of anyone different) limited/lack of services/programs in place	Leadership & Participation	Inclusion	Youth Group
Building Code standards and DDA access codes are not compatible – also responsibility in Council for compliance with DDA requirements in development proposals needs to be determined	Infrastructure	Accessibility	Access Group
Small eatery – started by Council – run by volunteers – to provide low cost meals (New Norfolk pensioners union)	Social	Essential Services	Glenorchy Central Precinct
Chemist in Goodwood & a Doctor's surgery – medical centre built next to the fire station	Social	Essential Services	Goodwood Precinct

## Community Consultation – Community Plan Review 2004

### Issues and Suggestions

Comment	Theme	Issue	Source
More libraries needed in Moonah	Social	Essential Services	Moonah-Lutana Precinct
Moonah library lost	Social	Essential Services	West Moonah Precinct
Provide more public access services to the Internet – in the centre of Glenorchy	Leadership & Participation	Information	Youth Group
Bring back some of the services that have been lost from Moonah – Medicare – develop a “medical precinct” would be especially beneficial for the elderly	Social	Essential Services	Business Group 2
Open some new services in Moonah eg Service Tasmania	Social	Essential Services	Business Group 2
Keep track of the number of GPs in Glenorchy that bulk bill	Leadership & Participation	Information	Access Group
Need a system where people can get access to money to carry out essential maintenance – ie asset rich but money poor – be able to draw on the equity of their home	Social	Ageing Population	Linkages Group
Rents are getting higher because of increased house prices	Infrastructure	City planning	West Moonah Precinct
Worry/stress/anxiety of Youth – caused by expectations, family breakdown, concerns for personal future	Social	Family support services	Youth Group
Gap for parenting – especially for young parents – don’t want to know about their kids when they reach 16	Social	Family support services	Youth Group
Glenorchy has the highest rate of “unreasonable to live at home” allowance	Social	Family support services	Youth Group
Drugs and alcohol	Social	Health and wellbeing	Youth Group
Lack of positive role models because of family break downs – kids don’t have any motivation to better themselves	Social	Family support services	Youth Group
Some kids don’t have the basic skills (numeracy, literacy, social) – even their parents can’t navigate life skills	Social	Family support services	Youth Group
Parents leaving children unattended while they are off gambling	Social	Family support services	Cultural Diversity Group

## Community Consultation – Community Plan Review 2004

### Issues and Suggestions

Comment	Theme	Issue	Source
Do something about the gambling problem	Social	Health and wellbeing	Glenorchy Action Interagency Network
3rd & 4th generation unemployed – don't have the role models	Leadership & Participation	Community leadership & involvement	Business Group 1
Poker machines – causing a lot of huge social problems – reduce the number	Social	Health and wellbeing	Claremont-Austins Ferry-Granton Precincts
Strategies to provide underprivileged kids with a way to attend the cinema	Leadership & Participation	Arts & cultural activities	Aboriginal Group
Domestic violence has not changed for the better	Social	Health and wellbeing	Glenorchy Central Precinct
More depression than before because of things happening around the world	Social	Health and wellbeing	Glenorchy Central Precinct
Encourage people to take care of each other – a better sense of community	Leadership & Participation	Inclusion	Collinsvale Precinct
Needle exchange in the middle of Glenorchy – needles get left in retail outlets	Environment	Waste Management	Business Group 1
Make the needle “exchange” an actual exchange so that correct disposal is assured – mark the needles so that the person that it is given to can be identified	Social	Health and wellbeing	Business Group 1
Deterioration of the services for people with mental health problems	Social	Health and wellbeing	Claremont-Austins Ferry-Granton Precincts
Head lice – lack of support for parents	Social	Family support services	Glenorchy Action Interagency Network
Vouchers etc from organisations such as Anglicare for good food for women who are breast feeding – “onya system” for women breast feeding to give them support	Social	Family support services	Glenorchy Action Interagency Network
Whose heritage are you talking about? – not getting acknowledgement of the original owners of this land.	Environment	Heritage	Aboriginal Group



## Community Consultation – Community Plan Review 2004

### Issues and Suggestions

Comment	Theme	Issue	Source
Do something with St Matthews! (and its surrounds)	Environment	Heritage	Access Group
No newspaper – at least weekly – some community – expand the Gazette (loose leaf page open to community groups)	Leadership & Participation	Information	Glenorchy Central Precinct
Publicise services that have been identified in the Community Plan review in the Gazette (where they are already available)	Leadership & Participation	Information	Goodwood Precinct
Improve communication about the services that are available to seniors – aged information centre or Community TV or aged info-line	Leadership & Participation	Information	Linkages Group
Improve marketing of achievements with Youth (YANG, PULSE achievements)	Leadership & Participation	Information	Rosetta Precinct
Improve lines of communication – Team Glenorchy through the Precinct system, Youth groups, Neighbourhood watch – Communicate the benchmarks throughout the Precinct system – greater understanding of the membership of Team Glenorchy (who are the Precinct reps?) – newsletter – a few pillars of discussion on the Precinct agenda that each Precinct can discuss and provide a line of opinion.	Leadership & Participation	Information	Rosetta Precinct
Send information out with the rate notices	Leadership & Participation	Information	Rosetta Precinct
Better communication out from the Precincts	Leadership & Participation	Information	Rosetta Precinct
Get e-mail addresses from ratepayers to provide them with information	Leadership & Participation	Information	Rosetta Precinct
Set up “discussion threads” on the Internet	Leadership & Participation	Information	Rosetta Precinct
Kids want to stay on the Internet at the library all day – no online access centre	Leadership & Participation	Information	Youth Group
People are not aware of all the services that are available throughout Glenorchy – eg Tolosa Youth Group centre	Leadership & Participation	Information	Aboriginal Group
Invite members of the Access committee to schools to discuss the issues facing people with a disability	Leadership & Participation	Information	Access Group
Promote the innovations that are implemented as a result of the community plan so that people are better informed	Leadership & Participation	Information	Berriedale Precinct

## Community Consultation – Community Plan Review 2004

### Issues and Suggestions

Comment	Theme	Issue	Source
Re-training for mothers who want to re-join the work force	Economic	Jobs, education & training	General consultation session
There is a casual work culture developing – where are the long term opportunities, particularly for those who don't want to go to Uni	Economic	Jobs, education & training	Youth Group
Easier access to education for children – a university (campus?) in Glenorchy!	Economic	Jobs, education & training	Cultural Diversity Group
Lack of child carers to staff child care centres	Economic	Jobs, education & training	Glenorchy Action Interagency Network
The ageing population / falling unemployment rate make it difficult to get young people to fill traineeships etc. There is a lack of young people entering trades eg bricklayers	Economic	Jobs, education & training	Business Group 1
Youth unemployment is a problem – they need the skills, presentation, different attitude to get a job – not the focus in schools towards trades	Economic	Jobs, education & training	Business Group 1
Provide something for young people that will change their attitude to employment and to stop them from hanging around on the streets	Economic	Jobs, education & training	Business Group 1
There is a skills gap – particularly trade skills, because we have stopped employing apprentices	Economic	Jobs, education & training	Business Group 2
Employers have had bad experiences with long term unemployed and don't want to know about them	Economic	Jobs, education & training	Business Group 2
There are not many more people with a disability employed today than there were 5 years ago in Glenorchy and at Council	Economic	Jobs, education & training	Access Group
Needs to be more promotion that people with a disability are good for business and can create employment by having shops etc accessible	Economic	Jobs, education & training	Access Group
Encourage more main stream employment services to have more people registered who have disabilities and a greater focus on abilities rather than disabilities – positive discrimination towards people with a disability/from culturally diverse backgrounds	Economic	Jobs, education & training	Access Group
Promote to businesses the advantages of having their premises accessible to people with a disability (eg re-produce the pamphlet)	Economic	Jobs, education & training	Access Group

## Community Consultation – Community Plan Review 2004

### Issues and Suggestions

Comment	Theme	Issue	Source
Footpaths/kerbing not as smooth as they could be (needs to be accessible)	Infrastructure	Asset management & maintenance	Moonah-Lutana Precinct
Springfield Avenue footpath needs to be fixed up (left hand going down from the roundabout)	Infrastructure	Asset management & maintenance	West Moonah Precinct
Footpaths not real good as you get further out from the city centre – more care needs to be taken when undertaking road works – signage not erected/blows over/not being checked (no orange lights now)	Infrastructure	Asset management & maintenance	Aboriginal Group
Still footpath problems in some places - tree roots in Elwick Rd (right hand going towards Bowen Bridge) – footpath near fire station at Goodwood – Main Rd footpath from Eady Street towards Moonah is difficult to use	Infrastructure	Asset management & maintenance	Access Group
Footpaths – not too good – Goodwood Road footpath is lifting (lots of trip hazards) – tree roots damaging some footpaths	Infrastructure	Asset management & maintenance	Goodwood Precinct
Fix the roads & the drains at the side of the roads (water rushes over the road and breaks up the road surface)	Infrastructure	Asset management & maintenance	Collinsvale Precinct
When a section of road is fixed – do it properly	Infrastructure	Asset management & maintenance	Collinsvale Precinct
Maintain table drains better to keep clear of vegetation	Infrastructure	Asset management & maintenance	Collinsvale Precinct
Council work gangs – hardly see a vehicle on the roads – never seem to see them patrolling	Infrastructure	Asset management & maintenance	Berriedale Precinct
Gas – why should Council have to pay for the roads to be put back to a decent standard	Infrastructure	Asset management & maintenance	Berriedale Precinct
Richards Rd – water gets under the bitumen and the road fails	Infrastructure	Asset management & maintenance	Berriedale Precinct
There should be a couple of guys going around checking the condition of the roads	Infrastructure	Asset management & maintenance	Berriedale Precinct
Give more attention to the suburbs rather than the CBDs – roads, footpaths – you don't see the holes in the roads in Melbourne and Sydney	Infrastructure	Asset management & maintenance	Berriedale Precinct

## Community Consultation – Community Plan Review 2004

### Issues and Suggestions

Comment	Theme	Issue	Source
Council hasn't spent a cracker on Main Rd from Terry St up	Infrastructure	Asset management & maintenance	Business Group 1
Cost on business because of trees (cleaning gutters, footpaths, into the Northgate Centre – causes public liability concerns) – properties have been flooded because of leaf build up	Infrastructure	Asset management & maintenance	Business Group 1
Maintain the city better – you wouldn't see Sandy Bay looking like this – Council to have power to clean up unkempt properties and bill the owner for it	Infrastructure	Asset management & maintenance	Business Group 1
Collinsvale Road system needs to be reviewed – road surface is bad, potholes everywhere (fill up and they come back within a couple of days) – drainage on the side of the road causes problems	Infrastructure	Asset management & maintenance	Collinsvale Precinct
We feel that we are the poor cousins – we might be country but we deserve the same safety standards	Infrastructure	Asset management & maintenance	Collinsvale Precinct
Do the job properly so that money is not wasted (eg Lutana woodland plants were slashed by mowers!)	Infrastructure	Asset management & maintenance	Moonah-Lutana Precinct
Ongoing maintenance to make assets like kerb/channel last – programmed maintenance schedule	Infrastructure	Asset management & maintenance	Moonah-Lutana Precinct
We want the city better maintained so that it does not deteriorate	Infrastructure	Asset management & maintenance	Moonah-Lutana Precinct
Make the roads properly the first time so that they last	Infrastructure	Asset management & maintenance	Moonah-Lutana Precinct
POWERCO has not done what they said they would – they have gone up the road not the footpath – Council costs will go up because of the damage that they are doing	Infrastructure	Asset management & maintenance	Moonah-Lutana Precinct
Council trucks should take note of problems and put them on the list of things that need to be done	Infrastructure	Asset management & maintenance	Moonah-Lutana Precinct
Conduct a workshop for the public about Council's asset maintenance – how, what, why!	Infrastructure	Asset management & maintenance	Moonah-Lutana Precinct

## Community Consultation – Community Plan Review 2004

### Issues and Suggestions

Comment	Theme	Issue	Source
Better weed control on verges and on Council land	Infrastructure	Asset management & maintenance	Rosetta Precinct
Have a "pothole reporter" on the web site (where people can report potholes)	Infrastructure	Asset management & maintenance	Youth Group
The Brooker Highway is very very untidy – maintenance is never kept up to date (gets better as you go into Hobart)	Infrastructure	Asset management & maintenance	Business Group 1
Improve the maintenance of traffic islands along the full length of the Brooker Highway – the amount of rubbish has not improved in the past 15 years	Infrastructure	Asset management & maintenance	Claremont-Austins Ferry-Granton Precincts
Roads are pretty poor	Infrastructure	Asset management & maintenance	Aboriginal Group
DIER – every issue that is raised with DIER gets lost! (nothing is done) – line marking has been badly neglected in the suburbs for the past 10 years	Infrastructure	Asset management & maintenance	West Moonah Precinct
Condition of the roads is appalling – Brooker Highway is down right dangerous	Infrastructure	Asset management & maintenance	Claremont-Austins Ferry-Granton Precincts
Rusty water in Negara Crescent (Housing Services properties)	Infrastructure	Asset management & maintenance	Goodwood Precinct
Northbound truck lane on Brooker from Elwick Rd is broken up – Needs addressing SOON	Infrastructure	Asset management & maintenance	Rosetta Precinct
Passing the buck – a tree in the river becomes a permanent feature because no-one will accept responsibility for it – also other pollution (eg Aurora cable reel in Windermere Bay)	Infrastructure	Asset management & maintenance	Claremont-Austins Ferry-Granton Precincts
Some of the public housing could be upgraded – housing dept has neglected some of its properties – flats in Chigwell (cnr Anane) are atrocious	Infrastructure	Asset management & maintenance	Rosetta Precinct
Council should act more quickly to fix problems	Infrastructure	Asset management & maintenance	Business Group 1
Measure the success rate of the business associations' efforts better information from the associations eg have a marketing plan and make it available	Economic	City marketing & promotion	Business Group 2

## Community Consultation – Community Plan Review 2004

### Issues and Suggestions

Comment	Theme	Issue	Source
Customer service not as good as it could be in the shops – don't get the one on one service anymore	Economic	City marketing & promotion	Aboriginal Group
Glenorchy should be more aggressive with its promotion – Wilkinson's Pt, cable car on Mt Wellington – eg buy the buggy that is up for sale and put into transport museum – set up something unique that will bring people into Glenorchy	Economic	City marketing & promotion	Rosetta Precinct
Customer service needs to be improved – Harris Scarfe should put more staff on	Economic	City marketing & promotion	West Moonah Precinct
Employee of the year competition? (Best customer service)	Economic	City marketing & promotion	Aboriginal Group
Mental health – national problem – nothing being done comprehensively for people who want to live in the community who have a mental health problem – there aren't the packages available for people with a mental health – no secure facilities "wanderers" – residential accommodation is very bad now and is going to worsen	Social	Health and wellbeing	Linkages Group
Would like to see more involvement from Council to raise cross cultural awareness – need to build relationships	Leadership & Participation	Inclusion	Aboriginal Group
Need to do more to build relationships with diverse communities – need to be more proactive to become more active within the community	Leadership & Participation	Inclusion	Aboriginal Group
Indigenous peoples would like representation on the Cultural Diversity Group committee – or preferably an Aboriginal advisory committee (reconciliation committee is not representative of the Glenorchy community but this is a different issue anyway)	Leadership & Participation	Inclusion	Aboriginal Group
GCC senior management should all do cross cultural awareness training	Leadership & Participation	Inclusion	Access Group
Something established for people from non-English speaking backgrounds (drop-in centre)	Leadership & Participation	Inclusion	Glenorchy Central Precinct
A migrant resource centre for migrants. To give migrants a place to go	Leadership & Participation	Inclusion	Cultural Diversity
More opportunities for migrants to interact with the rest of the community	Leadership & Participation	Inclusion	Cultural Diversity
Somewhere that the Glenorchy community can go to and mix with the migrant community (eg the migrant community makes lunch for elderly community)	Leadership & Participation	Inclusion	Cultural Diversity

## Community Consultation – Community Plan Review 2004

### Issues and Suggestions

Comment	Theme	Issue	Source
Teach English to migrants	Leadership & Participation	Inclusion	Moonah-Lutana Precinct
Library should provide books in a wider range of languages eg Philippines	Leadership & Participation	Inclusion	Cultural Diversity Group
Provide some language services (like TIS)	Social	Essential Services	Cultural Diversity Group
African women need to have somewhere to meet	Leadership & Participation	Inclusion	Aboriginal Group
A place where different ethnic groups can get together and cook different types of food so that others can come along and appreciate it/mix/socialise	Leadership & Participation	Community Activities	Claremont-Austins Ferry-Granton Precincts
Young migrants and refugees don't feel safe in Glenorchy	Social	Community safety	Youth Group
Because we don't play the white game out in Glenorchy we are treated tokenistically	Leadership & Participation	Inclusion	Aboriginal Group
They put a sign up at Goodwood park but didn't even ask us about it. (Recognition of traditional owners signage)	Leadership & Participation	Inclusion	Aboriginal Group
Relationship between Council and Aboriginal people has got worse	Leadership & Participation	Inclusion	Aboriginal Group
Establish a protocol between Council and the indigenous community (in what areas is consultation critical?) – acknowledge that we are the peak body organisation (a resource that is being under-utilised)	Leadership & Participation	Inclusion	Aboriginal Group
Not enough long term parking (especially for staff)	Infrastructure	Traffic & parking	Business Group 1
Lower the kerbs in the Moonah car park – the fronts of cars get damaged	Infrastructure	Traffic & parking	Business Group 2
Car parking in Glenorchy is good what about a central multi-storey carpark instead of all the little car parks.	Infrastructure	Traffic & parking	Glenorchy Central Precinct
Proper bike parking	Infrastructure	Pedestrian & cycling access	Claremont-Austins Ferry-Granton Precincts

## Community Consultation – Community Plan Review 2004

### Issues and Suggestions

Comment	Theme	Issue	Source
Brooker overpass at Goodwood does not meet standards	Infrastructure	Pedestrian & cycling access	Aboriginal Group
Kids can't get from Goodwood to the bike track – too difficult to cross the highway	Infrastructure	Pedestrian & cycling access	Aboriginal Group
Crossing the highway – kids/elderly/mothers with prams – it is difficult & dangerous	Infrastructure	Pedestrian & cycling access	Goodwood Precinct
Build a new overpass over the Brooker that is up to Aust Standards (or a tunnel) (or raise the Brooker so that there is a walkway underneath)	Infrastructure	Pedestrian & cycling access	Goodwood Precinct
Crossing the highway – Elwick crossing is bad for people in wheelchairs – at Goodwood many people can't use the overpass	Infrastructure	Pedestrian & cycling access	Access Group
Provide somewhere safe for people to leave their bikes	Infrastructure	Pedestrian & cycling access	Access Group
Partnership with HCC to extend the cycleway even further into Glenorchy	Infrastructure	Pedestrian & cycling access	Moonah-Lutana Precinct
Feeder bike track along disused railway line to Pasmenco	Infrastructure	Pedestrian & cycling access	Moonah-Lutana Precinct
Need to be linkages to bike track	Infrastructure	Pedestrian & cycling access	Rosetta Precinct
Feeder tracks that are going into the bike track will be good	Infrastructure	Pedestrian & cycling access	Rosetta Precinct
More seats along the river front	Infrastructure	Pedestrian & cycling access	Claremont-Austins Ferry-Granton Precincts
Privately owned laneways from Main Rd – some closed	Infrastructure	Pedestrian & cycling access	Business Group 2
Shops encroaching on the footpath with their clothing racks, signs etc	Infrastructure	Pedestrian & cycling access	Aboriginal Group
Put the seat back outside Café 73 at the bus stop	Infrastructure	Pedestrian & cycling access	Business Group 2
Provide linkages to the bike track so that people will be encouraged to use it	Infrastructure	Pedestrian & cycling access	Access Group
Identify rights of way to make more public walking trails – if you don't walk on the road the options are limited – maintain the trails that are there and make them accessible to the public (no barbed wire fences across)	Infrastructure	Pedestrian & cycling access	Collinsvale Precinct



## Community Consultation – Community Plan Review 2004

### Issues and Suggestions

Comment	Theme	Issue	Source
Traffic & parking on footpaths – pedestrians, including kids, have to walk on the road to get around them	Infrastructure	Pedestrian & cycling access	Berriedale Precinct
Have taller buildings with escalator walkways in the air so that pedestrians are safe	Infrastructure	Pedestrian & cycling access	Berriedale Precinct
Make Glenorchy CBD a Mall with a ringroad around it	Infrastructure	Pedestrian & cycling access	Berriedale Precinct
Footpath and railing on the Link Rd to the Claremont village (just one side is enough) – to make it safer for pedestrians, people in wheelchairs, electric wheelchairs, with prams etc	Infrastructure	Pedestrian & cycling access	Berriedale Precinct
Elderly can't get access to public transport in the evenings and at weekends	Infrastructure	Pedestrian & cycling access	Claremont-Austins Ferry-Granton Precincts
Footpaths (lack of them) – Cadbury's, Ten Mile Hill, Gould's Lagoon	Infrastructure	Pedestrian & cycling access	Claremont-Austins Ferry-Granton Precincts
Claremont car park – difficult to get to a car with a shopping trolley – directional arrows/lane marking in the car park	Infrastructure	Pedestrian & cycling access	Claremont-Austins Ferry-Granton Precincts
Hard to walk along river front during the winter because of cold – too exposed (wetlands needed – tall reeds/small trees & shrubs to provide some shelter – seats etc) – need a sheltered walk where people can take their dog for a walk	Infrastructure	Pedestrian & cycling access	Glenorchy Central Precinct
Pedestrian Mall right through Glenorchy	Infrastructure	Pedestrian & cycling access	Rosetta Precinct
Put a footpath through the middle of the reserve at the corner of Corinda/Devines Rd park – it would be safer with a footpath than it is now!	Infrastructure	Pedestrian & cycling access	West Moonah Precinct
Roadside selling of vehicles, wood etc detracts from the city (especially at Howard Rd roundabout)	Environment	Land Use Planning	Claremont-Austins Ferry-Granton Precincts
Work needs to be done on Roseneath Rivulet (Hilton Rd to Main Rd)	Environment	Pollution	Claremont-Austins Ferry-Granton Precincts

## Community Consultation – Community Plan Review 2004

### Issues and Suggestions

Comment	Theme	Issue	Source
Claremont/Austin's ferry residents want to be able to swim in the Derwent River	Environment	Creeks & Waterways	Claremont-Austins Ferry-Granton Precincts
Do something about untidy properties	Environment	Pollution	Claremont-Austins Ferry-Granton Precincts
Too many people using private cars – need to reduce for environmental sustainability	Environment	Pollution	Claremont-Austins Ferry-Granton Precincts
Goodwood community centre – noise complaint but no-one would come out to measure the noise level	Environment	Pollution	Aboriginal Group
Trucks don't wet their loads down – noise & dust from heavy vehicles (health issues) – overloading too. (turning off just before or just after Dominic college – seem to be taking fill up into new subdivision)	Environment	Pollution	Glenorchy Central Precinct
Should we be doing more about feral animals? (European Wasps are out of control etc)	Environment	Cats, dogs & animals	Glenorchy Central Precinct
Ants are still a problem – they will eat anything	Environment	Cats, dogs & animals	Goodwood Precinct
Banning incinerators is a bad thing	Environment	Pollution	Moonah-Lutana Precinct
New Town Rivulet outfall – weir fills up and overflows (needs regular clean out) – partnership with HCC	Environment	Creeks & Waterways	Moonah-Lutana Precinct
Reduce the Goose population in New Town Bay	Environment	Cats, dogs & animals	Moonah-Lutana Precinct
Weeds (bone seed) is taking over!!!	Environment	Pollution	West Moonah Precinct
Supermarket trolleys are a problem – they are everywhere and they are dangerous (kids ride them)	Environment	Pollution	West Moonah Precinct
Install a bus shelter at the Beedham's Bay bus stop	Infrastructure	Public transport	Claremont-Austins Ferry-Granton Precincts

## Community Consultation – Community Plan Review 2004

### Issues and Suggestions

Comment	Theme	Issue	Source
Provide a better bus service to the area – even a limited service would be a great help	Infrastructure	Public transport	Collinsvale Precinct
Tramway from Glenorchy to Moonah	Infrastructure	Public transport	Cultural Diversity Group
Passenger train service from Bridgewater to Hobart	Infrastructure	Public transport	Cultural Diversity Group
Transport difficulties – accessibility with prams is a problem (possibly only 2 per day) – Amy St to New Town is via Glenorchy – makes it hard for parents	Infrastructure	Public transport	Glenorchy Action Interagency Network
Buses to come into the Moonah carpark	Infrastructure	Public transport	Business Group 2
Public transport system is poor – need express bus services along Main Rd so that people can get to where they want to more quickly	Infrastructure	Public transport	Claremont-Austins Ferry-Granton Precincts
Metro should review the services that it provides to the community – need to improve the services so that people stop using private cars	Infrastructure	Public transport	Claremont-Austins Ferry-Granton Precincts
Introduce a commuter rail service between Granton and Hobart	Infrastructure	Public transport	Claremont-Austins Ferry-Granton Precincts
Have a bus that runs on the rails – goes on and off the railway line	Infrastructure	Public transport	Claremont-Austins Ferry-Granton Precincts
More buses, smaller buses, running more frequently	Infrastructure	Public transport	Claremont-Austins Ferry-Granton Precincts
Kids can't get out of or into Collinsvale without their parents taking them	Infrastructure	Public transport	Collinsvale Precinct
Parents will not let kids go out of Goodwood at night because public transport is inadequate	Infrastructure	Public transport	Aboriginal Group
Karadi would like access to the community bus so that we can take elders out on social trips.	Infrastructure	Public transport	Aboriginal Group

## Community Consultation – Community Plan Review 2004

### Issues and Suggestions

Comment	Theme	Issue	Source
After 6pm, and sometimes 5pm, there is a dramatic decrease in bus services to many areas of Glenorchy	Infrastructure	Public Transport	Access Group
There is no bus service to Collinsvale	Infrastructure	Public transport	Access Group
Encourage people to use alternative transport (non car related) – provide “city clipper” bus services – help the elderly to use public transport by making it easier for them when they have shopping – make bus stops more accessible	Infrastructure	Public transport	Access Group
Provide a door stopper service (accessible) in the evenings (could help to address young people’s drink driving)	Infrastructure	Public transport	Access Group
Extend bus service to the very top of Chapel St	Infrastructure	Public transport	Access Group
Provide a bus service to Collinsvale	Infrastructure	Public transport	Access Group
No bus service to Goodwood at night	Infrastructure	Public transport	Goodwood Precinct
Better bus service – at weekends and running until later at night	Infrastructure	Public transport	Goodwood Precinct
Get buses to return past West Moonah Community House	Infrastructure	Public transport	Linkages Group
Improve the public transport system – especially after hours and services for the elderly	Infrastructure	Public transport	West Moonah Precinct
Young people in isolated areas don’t have access to a good public transport service	Infrastructure	Public transport	Youth Group
Access/awareness to information about transport services is too difficult – some kids don’t know how to catch a bus!	Infrastructure	Public transport	Youth Group
Rates – expenses are going up astronomically – people are not going to be able to stay in their homes because they will not be able to afford to	Economic	Rates	Berriedale Precinct
We don’t get a reduction in our rates – Council has waived the rates of some neighbourhood centres	Economic	Rates	Aboriginal Group
More facilities for kids	Environment	Sport & Recreation	Rosetta Precinct
More little playgrounds along the bike track	Environment	Sport & Recreation	Glenorchy Central Precinct

## Community Consultation – Community Plan Review 2004

### Issues and Suggestions

Comment	Theme	Issue	Source
We want more parks	Environment	Sport & Recreation	Cultural Diversity Group
Playgrounds in Glenorchy are limited & not suitable for under 2yrs – some are not fenced properly & if they are the equipment is not suitable for younger children	Environment	Sport & Recreation	General consultation session
Not enough BBQ's at Giblin's reserve (or huts to go with them)	Environment	Sport & Recreation	Goodwood Precinct
Gymnasium in Goodwood	Environment	Sport & Recreation	Goodwood Precinct
More BBQs at Giblin's reserve (electric) & huts to go with them	Environment	Sport & Recreation	Linkages Group
Pool/KGV area not getting enough use	Environment	Sport & Recreation	Rosetta Precinct
Develop a better defined walking track on the Mountain for people to use	Environment	Sport & Recreation	West Moonah Precinct
Open up the pool to let kids get free access now and again	Environment	Sport & Recreation	Youth Group
Something done about Humphrey's Rivulet (Gabions are ugly!!!) – a walk along the length of the rivulet	Environment	Sport & Recreation	Glenorchy Action Interagency Network
Put shelters OVER the BBQ's at Tolosa etc so that food is not ruined if it rains (just 4 poles with a roof)	Environment	Sport & Recreation	Cultural Diversity Group
Lack of public recreation spaces in the Chigwell area – BBQ, seating	Environment	Sport & Recreation	Glenorchy Action Interagency Network
Development of the Mt Faulker recreation facilities as a community recreation resource for families to gather safely	Environment	Sport & Recreation	Glenorchy Action Interagency Network
Need more facilities like the BMX track for kids to use so that they have things to do	Environment	Sport & Recreation	Berriedale Precinct
Need another tennis court	Environment	Sport & Recreation	Collinsvale Precinct
Need skating facility in Benjafield Park	Environment	Sport & Recreation	Aboriginal Group

## Community Consultation – Community Plan Review 2004

### Issues and Suggestions

Comment	Theme	Issue	Source
No link from the Tolosa reserve into the Mt Wellington waterworks reserve	Environment	Sport & Recreation	Glenorchy Central Precinct
Would like to see improvements to Tolosa Park – electric BBQs (only 1 there at the moment – can't have a BBQ when there is a fire ban)	Environment	Sport & Recreation	Glenorchy Central Precinct
Build exercise stations along the bike track – with different levels of exercise for people to use (as per boardwalk in Townsville)	Environment	Sport & Recreation	Business Group 1
Update the Collinsvale Community plan!!!	Leadership & Participation	Community leadership & involvement	Collinsvale Precinct
Assistance to prepare submissions for grant funding	Leadership & Participation	Community leadership & involvement	General consultation session
Assistance to obtain sponsors of specific facilities	Leadership & Participation	Community leadership & involvement	General consultation session
Assistance/guide of how to obtain funding	Leadership & Participation	Community leadership & involvement	General consultation session
Child care – lack of places/affordability – casual workers find it more and more difficult to get places	Social	Family support services	Glenorchy Action Interagency Network
Caravan park/motorhomes at the showgrounds	Economic	Tourism	Rosetta Precinct
There should be a major festival in Glenorchy celebrating multi-culturalism (get sponsorship from Cadbury, Moorilla etc) – big open space where nationalities can gather & kids can play – set events at specific times eg soccer 10am, Greek dancing 3pm etc. – BBQ, foods from each country	Leadership & Participation	Community Activities	Cultural Diversity Group
Expo for each country (display things pertaining to a country) – develop into a multi-national expo	Leadership & Participation	Inclusion	Cultural Diversity Group
Give us a Luna Park	Economic	Tourism	Cultural Diversity Group
Would like a jetty at Wilkinson's Point for the ferry to land	Economic	Tourism	Glenorchy Central Precinct

## Community Consultation – Community Plan Review 2004

### Issues and Suggestions

Comment	Theme	Issue	Source
Need a café or take away at Wilkinson's point	Economic	Tourism	Glenorchy Central Precinct
Need a band at Wilkinson's Point for Sunday afternoon dancing	Economic	Tourism	Glenorchy Central Precinct
(Foreshore is under developed)	Economic	Tourism	Glenorchy Central Precinct
Haven't got an accommodation hotel in the city (on the foreshore) – need to lobby	Economic	Tourism	Glenorchy Central Precinct
Need a deck on the foreshore for boats to land	Economic	Tourism	Glenorchy Central Precinct
Develop the DEC into a "mini opera house"	Economic	Tourism	Glenorchy Central Precinct
Make area more attractive for tourists – wall of friendship developed into a fountain with a big map of Tasmania in the middle (jets of water from the wall of friendship into the fountain onto the map of Tasmania)	Economic	Tourism	Glenorchy Central Precinct
I would like to see a cable car on Mt Wellington	Economic	Tourism	Glenorchy Central Precinct
We have tourism opportunities but no-one talks with us.	Economic	Tourism	Aboriginal Group
Establish a partnership between us and Council	Leadership & Participation	Inclusion	Aboriginal Group
Cultural centre – on whole of circle (Council land is under utilized)	Leadership & Participation	Inclusion	Aboriginal Group
Education on cultural heritage – special because this is Tasmanian – what makes us different and special	Leadership & Participation	Inclusion	Aboriginal Group
Youth don't have their own area	Social	Youth Group Services	Aboriginal Group
Performing arts centre incorporated	Leadership & Participation	Arts & cultural activities	Aboriginal Group
Develop tourism – involve Aboriginal people in tourism meetings	Economic	Tourism	Aboriginal Group

## Community Consultation – Community Plan Review 2004

### Issues and Suggestions

Comment	Theme	Issue	Source
Outside school hours care	Social	Family support services	Aboriginal Group
Develop an economic partnership with the Aboriginal community (bush tucker garden, sale of Aboriginal Artworks, commercial kitchen/café)	Economic	Jobs, education & training	Aboriginal Group
Mentoring of young Aboriginal people through schools	Social	Youth Services	Aboriginal Group
Safety – St Christopher’s has been run into 3 times	Infrastructure	Traffic & Parking	Goodwood Precinct
Put a barrier to stop vehicles running into St Christopher’s & the bus stop in front of the church!	Infrastructure	Traffic & Parking	Goodwood Precinct
More use of cats eyes	Infrastructure	Traffic & Parking	West Moonah Precinct
Mill lane road sign says “Moonah & Claremont” to the left	Infrastructure	Traffic & Parking	Claremont-Austins Ferry-Granton Precincts
Improve traffic entry/exit to the DEC	Infrastructure	Traffic & Parking	Berriedale Precinct
Elwick lights – people keep coming through red lights	Infrastructure	Traffic & Parking	Berriedale Precinct
3 lanes at traffic lights – keep the left lane as a clearway for emergency vehicles	Infrastructure	Traffic & Parking	Berriedale Precinct
Alunga Rd/Link Rd intersection – needs a STOP sign or a roundabout	Infrastructure	Traffic & Parking	Berriedale Precinct
Needs 2 lanes going into Glenorchy on Main Rd from Grove Rd to KGV intersection	Infrastructure	Traffic & Parking	Berriedale Precinct
Access from the Elwick to KGV Avenue (turning right) is dangerous	Infrastructure	Traffic & Parking	Business Group 2
Goulds Lagoon – the speed control mechanisms have not worked – weed spraying along the side of the railway track is not done carefully to ensure that the lagoon etc isn’t polluted (need a method that is more environmentally friendly) – river weed is dying (is this due to weed spraying)	Infrastructure	Traffic & Parking	Claremont-Austins Ferry-Granton Precincts
Increasing development makes it difficult to cross the road at Austin’s Ferry – need to re-look at access to the Brooker Ave	Infrastructure	Traffic & Parking	Claremont-Austins Ferry-Granton Precincts



## Community Consultation – Community Plan Review 2004

### Issues and Suggestions

Comment	Theme	Issue	Source
Upper Hilton Rd is a death trap – not marked, big drop offs	Infrastructure	Traffic & Parking	Claremont-Austins Ferry-Granton Precincts
Re-formation of Box Hill Rd traffic lights is taking far too long (safety issue, reported to Council)	Infrastructure	Traffic & Parking	Claremont-Austins Ferry-Granton Precincts
Calming of traffic in Bilton Street is needed – a lot of old people in the area and there are blind areas	Infrastructure	Traffic & Parking	Claremont-Austins Ferry-Granton Precincts
THE Roundabout	Infrastructure	Traffic & Parking	Claremont-Austins Ferry-Granton Precincts
Hestercombe Rd link Rd can be used to divert traffic	Infrastructure	Traffic & Parking	Claremont-Austins Ferry-Granton Precincts
Traffic calming devices don't calm anyone – roundabouts too big, buses go straight over the top – give me speed humps every time	Infrastructure	Traffic & Parking	Aboriginal Group
That stupid roundabout – someone is going to get killed (difficult for elderly people to negotiate)	Infrastructure	Traffic & Parking	Aboriginal Group
Some intersections are very difficult – eg Grove Rd/Elwick Rd intersection	Infrastructure	Traffic & Parking	Access Group
Speeding vehicles	Infrastructure	Traffic & Parking	Berriedale Precinct
Traffic races along Barossa Road – can we have more speed humps as you turn into Barossa Rd?	Infrastructure	Traffic & Parking	Aboriginal Group
Hooning has got worse – Goodwood church has been hit (no barrier at the end of the street so vehicles can get straight onto the Brooker)	Infrastructure	Traffic & Parking	Aboriginal Group
Get the hoons off the road	Infrastructure	Traffic & Parking	Goodwood Precinct
THE roundabout	Infrastructure	Traffic & Parking	Berriedale Precinct
Chapel Street – very busy because of the tip	Infrastructure	Traffic & Parking	Glenorchy Central Precinct

## Community Consultation – Community Plan Review 2004

### Issues and Suggestions

Comment	Theme	Issue	Source
Heavy vehicles in Tolosa Street – 7 days a week – getting worse (& Barossa Rd, Chapel Street)	Infrastructure	Traffic & Parking	Glenorchy Central Precinct
Traffic speeding through Goodwood (where they take a short cut) – traffic noise is also a problem – also in Negara Crescent – get the Police to do something when we report hoons	Infrastructure	Traffic & Parking	Goodwood Precinct
Traffic calming in Goodwood to reduce traffic speeds of people taking a short cut and those getting to the Brooker from the Technopark	Infrastructure	Traffic & Parking	Goodwood Precinct
Beautification on Main Rd Glenorchy has slowed traffic down and caused a bottleneck – causes more people to go up Chapel St and use the “back rd”	Infrastructure	Traffic & Parking	Rosetta Precinct
Better traffic management into DEC when there is an event (into the DEC via the Bowen Bridge entry?)	Infrastructure	Traffic & Parking	Rosetta Precinct
Better coordination by Police when there is a traffic hold up (re-direction of traffic)	Infrastructure	Traffic & Parking	Rosetta Precinct
THE Roundabout!!!!	Infrastructure	Traffic & Parking	West Moonah Precinct
Highway needs something done near St Christopher’s church because it has been hit 3 times!	Infrastructure	Traffic & Parking	West Moonah Precinct
Speed limit on Brooker needs to be looked at – around schools – Foreshore Rd needs to be looked at	Infrastructure	Traffic & Parking	Rosetta Precinct
Roads – the Brooker highway needs to be looked at for the long term – the “back road” into Hobart needs to be re-considered/upgraded – key branches off the Brooker/Main Rd need to be looked at eg Chapel Street	Infrastructure	Traffic & Parking	Rosetta Precinct
Improve public transport from Moonah into the city to encourage the younger generation to buy Moonah properties – talk to Hobart Council about providing a “clearway” past Ogilvie	Infrastructure	Traffic & Parking	Business Group 2
A lot more trees appropriately planted along roads	Infrastructure	Visual Amenity	Collinsvale Precinct
Bigger footpaths – not necessarily more trees – banners etc (such as Main Rd Glenorchy outside Elwick) to make environment more friendly	Infrastructure	Visual Amenity	Business Group 2
We could come up with a lot more beautification ideas without compromising safety	Infrastructure	Visual Amenity	Access Group

## Community Consultation – Community Plan Review 2004

### Issues and Suggestions

Comment	Theme	Issue	Source
Glenorchy city could be much more attractive – wrong sort of plants have been used – only flower once a year and look straggly	Infrastructure	Visual Amenity	Rosetta Precinct
Use a better variety of plants on the roads throughout the city – more flowers/less straggly	Infrastructure	Visual Amenity	Rosetta Precinct
Paint public toilets with murals – make them a feature – might help to stop the damage inside (& clean them more regularly and thoroughly)	Infrastructure	Visual Amenity	Berriedale Precinct
Parks – would like to see more vegetation and themes (roses in one/natives in another) in parks – they are just flat barren blocks	Infrastructure	Visual Amenity	Glenorchy Central Precinct
Can't put trees in nature strips – Glenorchy should be greened up – if Council took more pride in their streets people would take more care of their gardens – garden competition for the whole city should be revived	Infrastructure	Visual Amenity	Glenorchy Central Precinct
More street trees in the car parks (native trees that don't drop) to provide some shade	Infrastructure	Visual Amenity	Moonah-Lutana Precinct
More trees (not big gum trees on pipe lines)	Infrastructure	Visual Amenity	Glenorchy Action Interagency Network
We need a lot more trees	Infrastructure	Visual Amenity	Business Group 1
Moonah is a beautiful place and shouldn't be forgotten (looks dreadful at the moment)	Infrastructure	Visual Amenity	Cultural Diversity Group
The push to get widows back into the workforce (and off pensions) takes them out of the voluntary program	Leadership & Participation	Volunteerism	Linkages Group
Litter thrown from vehicles	Environment	Pollution	Collinsvale Precinct
Cars dumped and burnt out	Environment	Pollution	Aboriginal Group
Need more litter bins EVERYWHERE – along Chapel Street	Environment	Pollution	Glenorchy Central Precinct
Give us green waste recycling – or ratepayers should get 3 or 4 vouchers a year to put their green waste on the tip	Environment	Waste Management	Berriedale Precinct
Establish a local mulching station so that green waste can be recycled	Environment	Waste Management	Berriedale Precinct

## Community Consultation – Community Plan Review 2004

### Issues and Suggestions

Comment	Theme	Issue	Source
Change Council incinerator by-law to allow "litter burns" for fire hazard reduction	Environment	Pollution	Collinsvale Precinct
Bring back the "rubbish pick up day" once a year now that incinerators are banned	Environment	Waste Management	Berriedale Precinct
Recycle crates to be replaced by recycle wheelie bins (use the recycle crates for green waste)	Environment	Waste Management	Claremont-Austins Ferry-Granton Precincts
Educate people to put rubbish in bins	Environment	Waste Management	Glenorchy Central Precinct
The amount of stuff blowing out of recycling bins is terrible – need covered bins – teach people to put rubbish in properly	Environment	Waste Management	Glenorchy Central Precinct
We're behind Hobart in the support that is given to residents who want to "green" the city – they give trees/mulching/etc – very negative response from Council when asked for help	Infrastructure	Visual Amenity	Glenorchy Central Precinct
People coming from Hobart to Glenorchy tip along Kalang Ave – lots of rubbish being dropped (Hobart vandals!!)	Environment	Pollution	Glenorchy Central Precinct
Gardening rubbish – collected in some places every month or so – should have a collection in Glenorchy – don't even have an annual clean up – elderly people can't get their rubbish to the tip – put info about Walkabout in the Gazette	Environment	Waste Management	Glenorchy Central Precinct
Have a mulching machine working the streets	Environment	Waste Management	Glenorchy Central Precinct
Should be able to have 2 or 3 trips to the tip for free	Environment	Waste Management	Glenorchy Central Precinct
Streets are not swept regularly enough (or properly – rubbish is not being removed from gutters where the condition of the gutters is poor)	Infrastructure	Asset management & maintenance	Goodwood Precinct
Have to pay to dump green waste at the tip – signage of where to dump green waste is terrible!!!	Environment	Waste Management	Moonah-Lutana Precinct
Lots of rubbish around bus mall	Infrastructure	Asset management & maintenance	Rosetta Precinct

## Community Consultation – Community Plan Review 2004

### Issues and Suggestions

Comment	Theme	Issue	Source
Rubbish blows off the tip site	Environment	Waste Management	Rosetta Precinct
Shopkeepers should be encouraged to do more to contribute to keeping Glenorchy clean	Environment	Waste Management	Rosetta Precinct
Rubbish/garden refuse is being dumped in creeks and rivulets because there is no clean up service	Environment	Waste Management	West Moonah Precinct
Would like wheelie bins for recycling	Environment	Waste Management	West Moonah Precinct
Wheelie bins for garden rubbish too	Environment	Waste Management	West Moonah Precinct
Bring back the annual clean up day – free access to the tip now and again (but some people, especially the elderly, don't have access to a means to get things to the tip!)	Environment	Waste Management	West Moonah Precinct
Some people need help to dismantle and remove their incinerators that are now illegal	Environment	Pollution	West Moonah Precinct
Get the kids along to meetings – will make people come to meetings – encourages their involvement/teaches kids the processes/can see things happen	Leadership & Participation	Community leadership & involvement	Rosetta Precinct
Access to legal services in Glenorchy is terrible for young people	Social	Youth Services	Youth Group
Truancy – kids gravitate to the library and there have been incidents – had to ring principals	Social	Youth Services	Youth Group
School refusers – still too hard an issue	Social	Youth Services	Youth Group
Increasing number and increasing intensity of disenfranchised Youth	Social	Youth Services	Youth Group
Violence –bullying in school environment	Social	Youth Services	Youth Group
There are a lot of people who don't go to university who could, because of the cost	Social	Youth Services	Youth Group
Kids on anti-depressant drugs	Social	Health and wellbeing	Youth Group
The number of teenage pregnancies	Social	Family support services	Youth Group
Need earlier interventions to disenfranchised Youth	Social	Youth Services	Youth Group

## Community Consultation – Community Plan Review 2004

### Issues and Suggestions

Comment	Theme	Issue	Source
Need increased services for young people with a mental health illness (initiative proposed for new Partnership Agreement)	Social	Health and wellbeing	Youth Group
Bring services together to work wholistically with greater levels of intensity and flexibility (wrap around services – ie not just responsible for providing a particular service) – how can we best work together to achieve “these” needs	Social	Health and wellbeing	Youth Group
Let the workers know that they are doing a good job – identify the training/education/support – rewards etc	Social	Youth Services	Youth Group
Kids could benefit from being involved in a team sport – benefits of health/fitness/diet/working with others as part of a team	Social	Youth Services	Youth Group
Access to accommodation	Infrastructure	City planning	Youth Group
Ability to stay on newstart allowance (activity testing) when they have no accommodation (how can you go for an interview when you can't have a shower)	Social	Youth Services	Youth Group
De-stigmatise the mental health problems that youth are experiencing	Social	Youth Services	Youth Group
Organised activities for kids in the Goodwood area – current activities are not big enough to accommodate the population	Social	Youth Services	Access Group
Provide something for young people that will change their attitude to employment and to stop them from hanging around on the streets	Social	Youth Services	Business Group 1
No youth centre in Goodwood anymore – nowhere for kids to go	Social	Youth Services	Aboriginal Group
Need something for the 10/11 year age group on Friday/Saturday nights	Social	Youth Services	Aboriginal Group
Drop in centre at Goodwood for the young people	Social	Youth Services	Linkages Group
Young people don't have discipline at home or at school – don't have any respect for elders	Social	Youth Services	Rosetta Precinct
There are still a lot of urban myths about young people – Generally they are good kids	Social	Youth Services	Business Group 2

## Community Consultation – Community Plan Review 2004

### Issues and Suggestions

Comment	Theme	Issue	Source
Development of an ageing centre in the Glenorchy CBD	Social - 3.2.2	Ageing Population	Written submission
Street parade on Australia Day involving Community, Council and businesses	Social 1.2.5	Community Involvement	Written submission
Decorate the main street and shopfront windows with flags on Australia Day	Social 1.2.5	Community Involvement	Written submission
Australia Day BBQ breakfast on Council lawns with speakers	Social 1.2.5	Community Involvement	Written submission
GCC reduce harm to children and encourage healthy behaviour by preventing smoking near children's playgrounds and Council sporting venues	Social 3.3.1 & 3.3.6	Health and wellbeing	Written submission
Seek opportunities to expand health promotion approaches including the "Chronic Disease and Self Management Program" and improved opportunities to encourage physical activity in the community	Social 3.3.1	Health and wellbeing	Written submission
That Council move to restrict smoking at Al Fresco dining tables on Council controlled footpaths	Social 3.3.1	Health and wellbeing	Written submission
Reduce the incidence of suicide	Social 3.3.2	Health and wellbeing	Written submission
Statements in relation to government funding ("services have been changing radically in recent years as a result of government cutbacks" and "to assist those in need and ensure a greater quality of life for all residents we need to ensure that people don't suffer as a result of government cutbacks") do not reflect Disability Services' current position.	Social 3.2.19	Disability services	Written submission
Council advocates strongly to address the critical lack of services for people with disabilities in the City of Glenorchy by developing strategies in partnership with State and Commonwealth governments to facilitate adequate and essential funding for expansion of a wide range of services to address this increasing and significant unmet need in our community	Social 3.2.19	Disability services	Written submission

**Team Glenorchy-**  
Leading the  
Community Plan



things that have  
**changed**  
**for the better**



## Community Consultation – Community Plan Review 2004

### Things that have Changed for the Better

Comment	Source
I love the new cinema	Aboriginal Group
Access is much easier for people with special needs	Aboriginal Group
Bike track is really good	Aboriginal Group
PULSE youth health centre is good	Aboriginal Group
Council has improved its support of the youth task force (has given kids something to do), precincts etc	Aboriginal Group
More community activity	Aboriginal Group
Council has worked hard with the mentoring program	Aboriginal Group
Is a lot safer in Goodwood – can let kids ride their bikes in the neighbourhood	Aboriginal Group
Bike track use has increased	Aboriginal Group
There are a lot of jobs around at the moment for young people	Aboriginal Group
Since precincts started up people have become more involved in Council	Aboriginal Group
YANG has been more positive because it has been more inclusive	Aboriginal Group
Access has improved	Access Group
Awareness of other groups has improved	Access Group
Attitude of others has improved – we as people with disabilities, are being accepted so much better – Glenorchy is different from other places, including Hobart, because people with disabilities are accepted more – awareness is much higher here	Access Group
Environmental layout of the city has improved – main strip has improved – getting from one side of the road to the other has improved	Access Group
Lines of communication have improved (more people in Council are communicating with the Access officer)	Access Group
Generation gap – is being closed due to the community forums that are being held that allow older people and young people to communicate	Access Group
Glenorchy is a lot more proactive	Access Group
Glenorchy is safer than it was 5 years ago – people feel safer – safer community committees have done a lot	Access Group
There has been a lot of development over the past 5 years	Access Group
Shops etc starting to acknowledge the ageing population by giving seniors discounts etc	Access Group
Development that is occurring is becoming a lot more accessible than it used to be	Access Group
A wider range of services than other areas – eg PULSE, Aurora – concept of the “one stop shop” is more prevalent – The district Nurses, Service Tas etc – Glenorchy now has one of the highest populations of persons with a disability, indicating that services are being provided – Glenorchy is community oriented	Access Group

## Community Consultation – Community Plan Review 2004

### Things that have Changed for the Better

Comment	Source
Transport services have improved for people with a disability – cab service with access facilities has a base in Glenorchy	Access Group
Cleaner than it was – give credit to the Precinct program who are managing to get the rest of the community interested – people are taking ownership of creeks, rivulets, foreshore – Precincts are reminding people about the importance of the environment	Access Group
People feel like they can get things done, that this Council listens to them – they feel that they can have a say	Access Group
Parks and gardens are a lot more accessible – consultation process is in place – a lot more walking trails and tracks around the city including the bike track	Access Group
Glenorchy has a by-law preventing cluttering of footpaths by businesses with sandwich boards etc	Access Group
The bike track – provides one of the best accessible routes in the city	Access Group
Easier access to Council for getting things done – via the Precinct system – getting willows cut, lighting on the Link Rd & Road markings – we now have a contact point at Council – huge improvement	Berriedale Precinct
Bike track – best thing you’ve ever done – it is amazing how many families use this facility – this is something you can do with your kids	Berriedale Precinct
Wheelchair & pram access to pavements	Berriedale Precinct
Main Rd plan is a great idea – know what’s going on	Berriedale Precinct
Attracting more businesses to the area – Big W, Subway	Berriedale Precinct
Village cinema	Berriedale Precinct
We don’t have to go into Hobart as much	Berriedale Precinct
Skate park in Glenorchy	Berriedale Precinct
BMX track – full backing of the Precinct helped get a grant for the project – national standard (visitors say it is the best track in Australia), high use	Berriedale Precinct
Daryl – one of the best things that has happened to Glenorchy – deserves a medal	Berriedale Precinct
DEC – brings entertainment to Glenorchy	Berriedale Precinct
Waste Management – methane converter at the landfill	Berriedale Precinct
Faulkner’s Rivulet – huge improvement through getting rid of willows – schools involvement is a big plus – frogs and birds are coming back	Berriedale Precinct
Banning of incinerators – helps keep the air cleaner	Berriedale Precinct
Wheelie bins are really good	Berriedale Precinct
Crime rate is supposed to have dropped in Glenorchy (that’s what the numbers say) – especially cars	Berriedale Precinct
Bus routes (doorstopper) – people feel much much safer because they can get picked up at their door	Berriedale Precinct

## Community Consultation – Community Plan Review 2004

### Things that have Changed for the Better

Comment	Source
Scobies storage	Berriedale Precinct
Council did a good job on Chardonnay Drive	Berriedale Precinct
Volunteers	Berriedale Precinct
Streetscaping – planting of trees & shrubs – Glenorchy is more friendly looking	Business
There is a vision for the place – a feeling that Glenorchy is looking to the future	Business
Having a Cinema out here – don't have to go into the city	Business
Property prices have increased – nice new developments eg Austins Ferry – Moonah has improved, people have renovated – some “pockets” in Glenorchy have become very attractive	Business
Getting a wider spread of people coming into the salon (from Sandy Bay etc) – people are realising that they can get good service in Glenorchy and that Northgate is a good place to shop	Business
Getting more services in Glenorchy (Banks, Medicare. MBF, RACT, travel agent etc)	Business
Ease of access into and out of Glenorchy (better than Hobart and Eastlands)	Business
Good sales in recent years – perhaps indicate that the community is becoming more affluent	Business
Less vacancy rates in the shops (Glenorchy, Claremont)	Business
Distinct differences between Glenorchy and Moonah – people go to each for different reasons	Business
Job prospects in the area are better	Business
Good supply of young job seekers	Business
Glenorchy business at least knows what they are paying for water	Business
Bike track	Business
Tolosa Park	Business
Glenorchy & Moonah business community get together – forming a bond	Business
Traffic has improved quite a bit and there is easy parking on the street – delivery drivers seem to be happy getting into and out of Technopark and they find the general environment good – traffic in Moonah seems to be pretty free flowing too	Business
Pedestrian wise, in Moonah everything is flat and accessible	Business
Lighting in Moonah, in the car parks is very good	Business
Safety is quite good	Business
Moonah car park is kept nice and clean	Business
Brooker Highway works quite well	Business

## Community Consultation – Community Plan Review 2004

### Things that have Changed for the Better

Comment	Source
No complaints about our dealings with Council officers – don't get the "brick wall" bureaucrat mentality	Business
Potential in Moonah for "inner city" living because of availability of houses in the business district	Business
City is closer to Hobart than many southern suburbs	Business
Some good services available in Moonah – opticians, chemists, pathology – a good concentration of "medical" services	Business
The industrial land use study is pretty good – if 75% of this can be achieved it will be great	Business
It is a delight to drive around POW bay – businesses blend into the environment & landscaping is gorgeous	Business
Cleaning the willows out of the creeks – opened the creeks up – helped to curb the vermin	Claremont – Austins Ferry/Granton Precinct
Extension of the bike track	Claremont – Austins Ferry/Granton Precinct
Reduction in crime – a drop in almost all crime (based upon Police stats)	Claremont – Austins Ferry/Granton Precinct
Drop in the amount of litter	Claremont – Austins Ferry/Granton Precinct
Claremont Community Memorial Rose garden	Claremont – Austins Ferry/Granton Precinct
Cinema	Claremont – Austins Ferry/Granton Precinct
Improved shopping amenities in Glenorchy as a city – don't need to go into Hobart so much any more	Claremont – Austins Ferry/Granton Precinct
Claremont community library has made a big difference – improved networking because people get to know each other	Claremont – Austins Ferry/Granton Precinct
Design of our flag (the CLAREMONT flag) – people are proud of it!	Claremont – Austins Ferry/Granton Precinct
School participation in the community has grown (flag parade, involvement in neighbourhood watch activities)	Claremont – Austins Ferry/Granton Precinct
Precinct program – lots of initiatives have their basis in the Precinct program	Claremont – Austins Ferry/Granton Precinct
Much better atmosphere in the Claremont area – people are prouder, happy to be here – places where people can go to talk – coffee is good (best in the area) – encourages people to come out of their houses – creates networking groups – people get to care about each other	Claremont – Austins Ferry/Granton Precinct
Claremont medical centre has been upgraded – more doctors etc	Claremont – Austins Ferry/Granton Precinct

## Community Consultation – Community Plan Review 2004

### Things that have Changed for the Better

Comment	Source
Claremont hardware store has moved and is a lot better – businesses are competitive	Claremont – Austins Ferry/Granton Precinct
Council's communication with the community is better – Precinct program, Glenorchy Gazette is better	Claremont – Austins Ferry/Granton Precinct
Aldermen talk with lesser beings now and again (perhaps!)	Claremont – Austins Ferry/Granton Precinct
Aldermen's heads should be wrapped in newspaper regularly (with salt & vinegar for the ex poms)	Claremont – Austins Ferry/Granton Precinct
Free parking	Claremont – Austins Ferry/Granton Precinct
Precinct system is good – opens up an opportunity for anyone in the community to have their say – direct line to the Council to get things done	Collinsvale Precinct
Bike track is fantastic	Collinsvale Precinct
Sunday fair has been very good – community groups run the kitchen (eg Glenview) so they have an opportunity to raise funds	Collinsvale Precinct
The tennis club is good	Collinsvale Precinct
The community now has access to the Gun Club site so there is an opportunity to improve facilities	Collinsvale Precinct
Consultation surrounding the Gun Club was facilitated by the Precinct system	Collinsvale Precinct
Sewerage system is well on the way	Collinsvale Precinct
Footpath has been started	Collinsvale Precinct
Kerb & guttering and widening of Springvale Rd	Collinsvale Precinct
Collinsvale Gallery	Collinsvale Precinct
Armco railing on some corners, new signage, reflective markers	Collinsvale Precinct
Ongoing process to develop a plan for Myrtle Forrest – building another picnic shelter	Collinsvale Precinct
Renovation to Voss Cottage	Collinsvale Precinct
Cemetery is a lot cleaner	Collinsvale Precinct
Some improvement of bus service to the area (via school bus contractors)	Collinsvale Precinct
Community policing in the city	Collinsvale Precinct
Better relationship between newcomers and the original community – the community accepts them better – less resistance – they are treated better	Cultural Diversity Advisory Committee
There is a wider range of nationalities -	Cultural Diversity Advisory Committee
Older and younger migrants get on well despite the generation gap	Cultural Diversity Advisory Committee

## Community Consultation – Community Plan Review 2004

### Things that have Changed for the Better

Comment	Source
Less discrimination than there used to be	Cultural Diversity Advisory Committee
There is a better understanding of other nationalities	Cultural Diversity Advisory Committee
The heart of Glenorchy has been improved – and is nicer looking	Cultural Diversity Advisory Committee
There are more parks	Cultural Diversity Advisory Committee
There is less crime in Glenorchy – I feel more safe	Cultural Diversity Advisory Committee
Wheelie bins are a good idea	Cultural Diversity Advisory Committee
Roads are getting better	Cultural Diversity Advisory Committee
More businesses in Glenorchy than before	Cultural Diversity Advisory Committee
Library has got better in providing books for migrants	Cultural Diversity Advisory Committee
Bike track is very good	Cultural Diversity Advisory Committee
Health and fitness centre is good	Cultural Diversity Advisory Committee
Whispering Pines in Amiens Avenue is very very good	Cultural Diversity Advisory Committee
Cinema is good – don't have to go to Hobart any more	Cultural Diversity Advisory Committee
Some new Australians can not read English	Cultural Diversity Advisory Committee
Interagency Groups eg GAIN, LINKAGES – helps to identify gaps in Glenorchy in services for families & children	Families & Children (GAIN)
Services for young people have been getting better (youth resource centre, youth task force)	Families & Children (GAIN)
Community Council approach	Families & Children (GAIN)
Early years cluster group has strengthened links between schools, council and child health workers	Families & Children (GAIN)
Brochures prepared for parents – much more information is available to parents now	Families & Children (GAIN)

## Community Consultation – Community Plan Review 2004

### Things that have Changed for the Better

Comment	Source
Information about children is passed from agencies to schools (with parent permission) to make transition easier	Families & Children (GAIN)
Much more information is available about services that are available	Families & Children (GAIN)
Community houses are dynamic and on the ball	Families & Children (GAIN)
Good that you can't smoke in Northgate any more	Families & Children (GAIN)
More recreational walks are available	Families & Children (GAIN)
People are more cashed up (thanks to \$600 handout from Fed Govt)	Families & Children (GAIN)
Lots of people are concerned about 6 to 12 year olds – stronger focus	Families & Children (GAIN)
PAKT has been a really good initiative – provides stronger better support to families	Families & Children (GAIN)
Some schools are much more involved in the community – Mt Faulkner, Brent St – seems to be a trend that they are much more community focussed	Families & Children (GAIN)
Kids seem to be taking more interest in the Glenorchy environment – planting trees etc	Families & Children (GAIN)
Seems to be more pride being taken in the presentation of houses and gardens etc	Families & Children (GAIN)
Community precincts have helped to generate community pride and facilitate consultation	Families & Children (GAIN)
Methane gas collectors at the tip are great	Families & Children (GAIN)
Glenorchy Gazette is good – has community information	Families & Children (GAIN)
Child care is a bit more affordable	Families & Children (GAIN)
Bike track is good	Families & Children (GAIN)
Dad's day out is good	Families & Children (GAIN)
Goodwood connect community development project is good	Families & Children (GAIN)
The new market in Moonah	Families & Children (GAIN)

## Community Consultation – Community Plan Review 2004

### Things that have Changed for the Better

Comment	Source
There are more volunteers visiting people at home	Families & Children (GAIN)
More people looking to join playgroups (0-5yrs)	General Consultation Session
Bike track is fantastic	General Consultation Session
Park/playground near K&D	General Consultation Session
Safety – can walk through Northgate now & not be hounded by hoons	Glenorchy Central
Crime has reduced	Glenorchy Central
Lighting in KGV avenue has been much improved & in the bus interchange	Glenorchy Central
Bushes trimmed in KGV	Glenorchy Central
Communication between Council and the community has improved – the Precincts have created a resource that everyone can use – liaison officers form better links between the community & Council	Glenorchy Central
Personal contact with liaison officers is better than filling out a form!	Glenorchy Central
Council is more approachable than it was 50 years ago	Glenorchy Central
Police have done a very good job in building bridges in the community – they are more visible than they were & are perhaps more responsive than they were	Glenorchy Central
Pleased to see a team performing maintenance along the bike track & picking up rubbish	Glenorchy Central
Saw a team stopping traffic & picking up rubbish from the centre of the road – move to a cleaner city!	Glenorchy Central
It is easier to pay your bills – direct debit – more options – can pay monthly	Glenorchy Central
Lots of home renovation & building going on – house values are increasing – becoming a more affluent city – more pride in their homes – competitive edge in house prices	Glenorchy Central
People have more money	Glenorchy Central
Services are fantastic – Big W coming in will be of great benefit – DEC concerts have been good	Glenorchy Central
Number of people using Tolosa Park has increased – have to book from one year to the next	Glenorchy Central
Walk from Montrose to DEC is being well used	Glenorchy Central
More things for my children to do (teenagers) – less complaints – Cinema/ Subway	Glenorchy Central
Moonah Arts centre is doing much more	Glenorchy Central



## Community Consultation – Community Plan Review 2004

### Things that have Changed for the Better

Comment	Source
Teenagers feel more proud about Glenorchy (perhaps because they feel safer)	Glenorchy Central
Roads & pavements – wheelchair access – has improved. Also safety zones in the middle of the roads are great	Glenorchy Central
Quality of housing in Chapel Street has improved	Glenorchy Central
Lighting has improved	Glenorchy Central
Humphrey's Rivulet – cleaning & making a footpath – beginning to change	Glenorchy Central
Legacy Widows has opened up a northern suburbs branch – people of Glenorchy asked for it	Glenorchy Central
Anglicare has moved into Glenorchy – City Mission is here too – these services are now available in Glenorchy – don't have to go into Hobart	Glenorchy Central
Service Tas is here	Glenorchy Central
Business & employment has moved into Glenorchy	Glenorchy Central
School for seniors has grown substantially (adult education)	Glenorchy Central
Bicycle track is a treat to walk on	Glenorchy Central
Giblin's Reserve has got better – new toilet block, lighting, murals	Goodwood Precinct
Goodwood Dazzles has got better – helps to create community spirit – people can see Goodwood in a positive light & can come here for a good reason (entertainment)	Goodwood Precinct
Goodwood has got a bit of a voice because of the Precinct system – Council is more approachable to us – we feel that we can go there and talk to them – they get on well with us and we get on well with them	Goodwood Precinct
Elderly persons units – cooperation through Council to get the Housing Dept to do them up	Goodwood Precinct
Something going on at the Goodwood centre just about every day (Stitch & b***ch is a roaring success)	Goodwood Precinct
We've been eating with friends for about 20 years at the Goodwood Centre (\$5 for a 2 course meal)	Goodwood Precinct
Goodwood kids getting involved in the community through the Youth Task Force – makes a difference to all of the kids here – safety has improved – more understanding between the kids and other generations – Task Force & other generations working together on projects – have to be commended	Goodwood Precinct
Clean ups have helped with the environment	Goodwood Precinct
Traffic control – the flow of traffic is better – central area with traffic flow around it – easier and safer	Elderly Persons (LINKAGES Group)
Streets and access for people with a disability has improved – flows on to mums with prams etc – good to see a "safe pavement" type environment	Elderly Persons (LINKAGES Group)

## Community Consultation – Community Plan Review 2004

### Things that have Changed for the Better

Comment	Source
Lots of opportunities for people to participate in community activities (elderly clients)	Elderly Persons (LINKAGES Group)
Shrubs etc on the Main Road break up the “concrete” feel	Elderly Persons (LINKAGES Group)
Building improvements eg Civic Centre give an appearance of improved prosperity	Elderly Persons (LINKAGES Group)
Positives about Glenorchy – easy access to shops, good information sharing – better signage, handouts about information and services that are available	Elderly Persons (LINKAGES Group)
People are about in the community more – can access the CAPS, EACH & HACC packages that are available	Elderly Persons (LINKAGES Group)
Glenorchy is extremely well served for the frail aged – (in terms of the packages that are available) – Glenorchy is extremely progressive in the provision of packages	Elderly Persons (LINKAGES Group)
Glenorchy is unusually well served by volunteers	Elderly Persons (LINKAGES Group)
There is the full range of services (CAPS, EACH & HACC packages) available in Glenorchy, which is unusual	Elderly Persons (LINKAGES Group)
LINKAGES is a group of services providing services to the aged and frail – brings together representatives of service providers – provides a stronger voice and presents a wider viewpoint	Elderly Persons (LINKAGES Group)
Other interagency groups – GAIN, YANG – make it easier to network and get things done – networks provide support for funding (eg letters of support from 15 agencies)	Elderly Persons (LINKAGES Group)
Access Group has done a good job	Elderly Persons (LINKAGES Group)
School for seniors has expanded dramatically (over 100 people at Civic Centre every Tuesday)	Elderly Persons (LINKAGES Group)
Community Precincts – appreciate the way Council is reaching out to the individual – don’t need to get ANGRY to have a say! – it is nice to have a forum	Elderly Persons (LINKAGES Group)
Neighbourhood Watch is a very positive thing – people are more aware about notifying each other	Elderly Persons (LINKAGES Group)
Glenorchy Gazette – is a good vehicle for building up the community eg request for Sewing machines had a very good response	Elderly Persons (LINKAGES Group)
Moonah Arts centre – appeals to all sections of the community – activities are free	Elderly Persons (LINKAGES Group)
Moonah decorations are an improvement (streetscapes add to the sense of place) – a nice feeling about it – alive again – street festival a couple of years ago was great (Gum Tree festival)	Elderly Persons (LINKAGES Group)

## Community Consultation – Community Plan Review 2004

### Things that have Changed for the Better

Comment	Source
Parking is great – free & don't have to worry about it when visiting Glenorchy or Moonah	Elderly Persons (LINKAGES Group)
Glenorchy has 2 Abbeyfield houses	Elderly Persons (LINKAGES Group)
There is a variety of accommodation to match people's needs	Elderly Persons (LINKAGES Group)
The bike track extension has been fabulous – it's flat, great for the kids and makes me think about walking – used by thousands	Moonah/Lutana Precincts
Expansion of private enterprise – brings money into the city	Moonah/Lutana Precincts
Shops have moved from Glenorchy to Moonah so Moonah is a better place	Moonah/Lutana Precincts
State Govt bureaucrats find it easier to work with Council staff to address multi-cultural issues	Moonah/Lutana Precincts
Eating with Friends helps to address the social isolation of elderly migrants	Moonah/Lutana Precincts
Precinct program – gives residents an ability to have a say and to make things happen	Moonah/Lutana Precincts
Pot holes fixed in Ash Street	Moonah/Lutana Precincts
So much has happened that we don't need to go into Hobart (Service Tas, RACT)	Moonah/Lutana Precincts
Parking is easier and it's free	Moonah/Lutana Precincts
Council is making a bigger effort to get its message across and to get community input – 2 way communication is a lot easier – more opportunities	Moonah/Lutana Precincts
Garbage collection is 100% - Council assists those who need it if they're having problems with wheelie bins etc	Moonah/Lutana Precincts
Streets are cleaner	Moonah/Lutana Precincts
Recycling	Moonah/Lutana Precincts
Child Care Connections is fabulous (congratulations to Berriedale on its 5 year accreditation)	Moonah/Lutana Precincts
Banning incinerators is a good thing	Moonah/Lutana Precincts
More factories so employment has to go up – Derwent Park Rd is mainly business	Moonah/Lutana Precincts

## Community Consultation – Community Plan Review 2004

### Things that have Changed for the Better

Comment	Source
Arts & Culture & Moonah Arts Centre are very good – Music nights at the Arts Centre are excellent	Moonah/Lutana Precincts
Vision has been clearly enunciated	Rosetta
An awareness of the values by production of the Social Plan, implementation of Cultural Plan etc	Rosetta
ACCESS – the way Council has approached it – made things happen in Glenorchy that never happened before. Improved social interaction between different groups – networking – not singly focussed, engaging with others rather than pursuing just their own issue	Rosetta
More self sufficient than it used to be – doctors, banks, supermarkets, services etc – all the things that are needed for normal family living	Rosetta
Cinema	Rosetta
Actions – we do things	Rosetta
Waste management has improved dramatically – garbage collection, streets are cleaner, recycling, people take more care – more aware of what to do with their rubbish	Rosetta
Community is given more say in what is done	Rosetta
People these days need to cooperate much more	Rosetta
Community Consultation – greater involvement of the community	Rosetta
Foreshore is better – getting the children involved is a good thing (Rosetta High & Primary) – Kids are getting more interested and involved	Rosetta
Improved recreation facilities throughout the whole municipality	Rosetta
Bike track – more people are using it than before – safer – the backbone of the city	Rosetta
Precinct meetings are really good – have got people involved – better communication (what concerns others in the area, what is going on in the area)	Rosetta
Community safety has improved (to a certain degree) – safer in the middle of Glenorchy – perhaps it is safer but the perception is that it is not (perceptions haven't kept pace with improvements)	Rosetta
Involvement of kids is good – gets them to be more aware of their area	Rosetta
City looks a bit smarter than it used to (the way that it presents itself) – more vibrant (seating, paving in the footpaths)	Rosetta
Showground markets are really crowded – couldn't get over the number of people there	Rosetta
The booklet on walks around Glenorchy is good – reminds people that there are things that they can do	Rosetta

## Community Consultation – Community Plan Review 2004

### Things that have Changed for the Better

Comment	Source
People are looking after their gardens better than they used to – starting to take pride in their property	Rosetta
Community pride – schools introducing programs to make them more environmentally aware – involvement with Rosetta school, couldn't fault the Precinct and Council	Rosetta
Main Rd CBD looks better.	Rosetta
Linkages with YOUTH – achieving good things –we know they are there	Rosetta
Lines of communication through council has improved – eg police reporting – much more transparent process – links with government services have improved	Rosetta
Greater willingness of Council to listen to community concerns	Rosetta
Perceptions from within and outside of Glenorchy are changing – not the depressed area that people used to think	Rosetta
The evolution of the PRECINCTS – the community can express its view and it is listened to.	West Moonah Precinct
We know a lot more people in our area than we used to – 500 people went on buses to see the Christmas lights – it is uplifting because we laugh and have fun – Precincts outreach/expansion and have a domino effect	West Moonah Precinct
Precincts support running of events and make it easier for people to organise eg public liability insurance	West Moonah Precinct
More people seem to care about what is going on in the community and go to the aid of others who need it	West Moonah Precinct
The mentoring program that GCC is starting is pretty good	West Moonah Precinct
Impressed with the events that have been put on at the Civic Centre – Council events/brainstorming of ideas – the Civic Centre itself is a good asset to the community	West Moonah Precinct
The Glenorchy Gazette is a good asset – it is very informative	West Moonah Precinct
There are more car parks in Glenorchy now than there were 5 years ago	West Moonah Precinct
Eating with friends is amazing	West Moonah Precinct
The volunteer centre is a great boon to anyone who is involved in community work	West Moonah Precinct
Cooinda Park and skate parks for kids	West Moonah Precinct
They let the kids talk in their Precinct meetings	West Moonah Precinct
The older driver's seminar has been good	West Moonah Precinct
Road maintenance program has improved enormously – even though there are still a lot of potholes to be fixed the general approach to road maintenance has improved – people know how to report things	West Moonah Precinct
Speed humps in Highfield St are an improvement	West Moonah Precinct

## Community Consultation – Community Plan Review 2004

### Things that have Changed for the Better

Comment	Source
The ongoing support that community and Neighbourhood houses get from GCC	West Moonah Precinct
The DEC shows have improved – there is a lot more variety of events	West Moonah Precinct
Moonah Arts centre events are good	West Moonah Precinct
The Cinema!! (seats don't smell!!)	West Moonah Precinct
Better interaction between Police and the community – the community is more informed & more aware of crime prevention strategies (it is less frightening if you know what the facts are – you can do something about your own safety, and there is something that you can do)	West Moonah Precinct
Wheelie bin system has made a big difference on collection day (no more split garbage bags spilling litter all over the street!) – recycling is good too, except in the wind!	West Moonah Precinct
The Precinct system has enabled us to get to know our Aldermen better – and to get to know staff better too!	West Moonah Precinct
Better services in Glenorchy now – eg Service Tasmania	West Moonah Precinct
More accessible – easier to park and more accessible for disabled people eg ramps on street corners. Parking for mothers in car parks is good	West Moonah Precinct
The lighting has improved in Moonah and Derwent Park and in the bus station	West Moonah Precinct
Island refuges in the middle of the roads (Tolosa/Moonah)	West Moonah Precinct
Bike track	West Moonah Precinct
The city is greener and nicer and tidier than it was – you have thought about the access and improved the texture and aesthetic appeal	West Moonah Precinct
There are job centres in Glenorchy	West Moonah Precinct
The call centre has provided some jobs	West Moonah Precinct
Property boom has created more employment – there is more incentive to upgrade your house and you can borrow on the increased value of your house to upgrade it – suburbs have become more attractive and the community is lifted	West Moonah Precinct
Crime rate has dropped	West Moonah Precinct
Youth program and the Youth Task Force	West Moonah Precinct
Woolworths in Moonah has very good customer service	West Moonah Precinct
Golden Years club has a variety of activities and is well patronised	West Moonah Precinct
Creation of PULSE – one stop shop for people under 25 to access activities – somewhere for them to go – accessible	Youth
Cinema	Youth

## Community Consultation – Community Plan Review 2004

### Things that have Changed for the Better

Comment	Source
Greater awareness around health and wellbeing of youth	Youth
Bike Track	Youth
Increase of services for young people – Anglicare, - more agencies have opened up in the area – makes it easier for young people to get positive support and positive role models	Youth
It seems more positive now – more places to go – kids not loitering as they used to	Youth
Whole range of agencies – not the group of disengaged youth that there was in the late 90s	Youth
Safety – I feel safer – crime rate has dropped – safer in Glenorchy CBD	Youth
There used to be a fear by older people of young people – that has been broken down – improved image of youth – not the stereotypes that there used to be	Youth
Glenorchy is a good place to shop	Youth
Used to feel stagnant, cold, concrete – doesn't feel like that now through greening up process – now quite a pretty place (flags etc)	Youth
Young people have been given an opportunity to participate in the city – YANG – being an inclusive, progressive Council and providing the structure to facilitate inclusion	Youth
Agencies link together and support each other very well (better than other areas)	Youth
Glenorchy is in the press a lot – good stories about development, etc	Youth
Wonderful ceramic big things down by the DEC	Youth
Formal Partnerships are a positive (Rosetta school kids feel connected)	Youth
Walk track from the bike track down to the river	Youth
College & schools putting out very good programs (mentoring program,) – working together to achieve outcomes and support their communities	Youth
Projects that have adults going into schools working on projects (eg community gardens)	Youth
Program involving parents of 0-5 kids	Youth
New infrastructure in schools has created a positive environment – schools (GYC/DOMINIC) have social structures to involve kids	Youth
More opportunities for kids to get jobs – more alive than it used to be	Youth
More kids are staying at school longer & there is a concerted push to provide other sorts of training (development of VET program)	Youth
Less suspensions than there used to be	Youth
Manufacturing Industry Open day	Youth

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Tasmania to **live, work** and **play**”