

FORM DRAIN BLOCKAGE REIMBURSEMENT



1. CONTACT DETAILS

Name

Business

ABN

Address

Phone Email

2. BLOCKAGE DETAILS

Location of Blockage

Date of Blockage

Cause of Blockage

3. REIMBURSEMENT DETAILS

Expense Details	Date incurred	Amount (exc GST)	GST Amount
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
PLEASE SUBMIT SUPPORTING DOCUMENTATION (INVOICES/ RECEIPTS ETC) WITH COMPLETED FORM.	TOTALS:	<input type="text"/>	<input type="text"/>

4. EFT DETAILS

BSB

Account number

Account name

PAYMENT DATES:

Payments are made fortnightly on Thursdays.

FORM SUBMISSION:

Submit completed forms and supporting documents to gccmail@gcc.tas.gov.au by the Tuesday prior to the relevant payment date.

Signed: _____

Date:

GCC use only

Account No:

Authorised by: Signed Name Position

1. This procedure provides guidance for plumbers and property owners to identify the responsibility of blockages within the Public or Private Stormwater System.
2. Council is responsible for the repair, replacement and maintenance of the Public Stormwater System defined under the Urban Drainage Act 2013.
3. Council maintains a publicly available map showing all public stormwater systems within its urban areas.
4. It is the property owner's responsibility to repair, replace and maintain the Private Stormwater System.
5. An Inspection Opening (IO) is a physical component of the stormwater drainage system which provides the access point for investigation and delineates between the Public and Private Stormwater Systems. IOs form part of the private stormwater system however they may not exist in all cases.
6. In cases where an IO does exist, the Private Stormwater System starts from the first IO departing the Public Stormwater System.
7. In cases where an IO does not exist, and the Public Stormwater System is outside the property boundary, the Private Stormwater System starts from the property boundary.
8. In cases where an IO does not exist, and the Public Stormwater System is inside the property boundary, the Private Stormwater System starts from the junction point.
9. If an IO has not been installed at the property boundary or raised to the surface, it is at the property owner's discretion to have a registered plumber perform the work at the property owner's cost. Please note that the current standard requires all new and existing IOs to be raised to the finished surface level.
10. Council have drainage plans showing the location of private stormwater systems for several properties within its urban area. A property-specific drainage plan can be obtained by contacting Council's Customer Service on 03 6216 6800 during business hours or via email gccmail@gcc.tas.gov.au. Please note that private stormwater systems constructed prior to 1977 were generally not captured by the drainage plans as there was no such requirement at that time.
11. Whilst all care is taken when compiling as-constructed drainage plans they are not to be solely relied upon and the stormwater system needs to be located with care. Procedures such as Dial Before Your Dig (DBYD) shall be performed prior to undertaking any excavation work.

1. When a stormwater system is blocked, the property owner needs to first engage a registered plumber to identify the cause and location of the blockage which then determines the responsibility for the blockage.
2. If the blockage was found in the Private Stormwater System, the registered plumber shall work from the downstream end of the drain in an upstream direction. However, if clearing must be undertaken from the upstream end of the drain, the first IO must be plugged to prevent foreign matter entering the Public Stormwater System.
3. If the blockage was found in the Public Stormwater System, the registered plumber shall contact Council's Customer Service and report the blockage. Council will endeavour to have the blockage removed as soon as practically possible.
4. Property owners may be eligible to seek reimbursement from Council for the cost of identifying the blockage if the blockage was found in the Public Stormwater System.
5. Claims for reimbursement will not be recognised unless this procedure has been followed.
6. The Drain Blockage Reimbursement Form (attached) needs to be completed by the registered plumber who performed the investigation work with an itemised cost breakdown attached.
7. Council will accept a reimbursement claim of no more than two hours for the labour component.
8. Council will not be liable for expenses where accessing the first IO has been complicated by works carried out by the property owner.
9. Council has the right to recover costs for removing a blockage that was caused by foreign matter introduced by the property owner.

FIGURE 1 – STORMWATER SYSTEM RESPONSIBILITY
DRAIN BLOCKAGE REIMBURSEMENT

